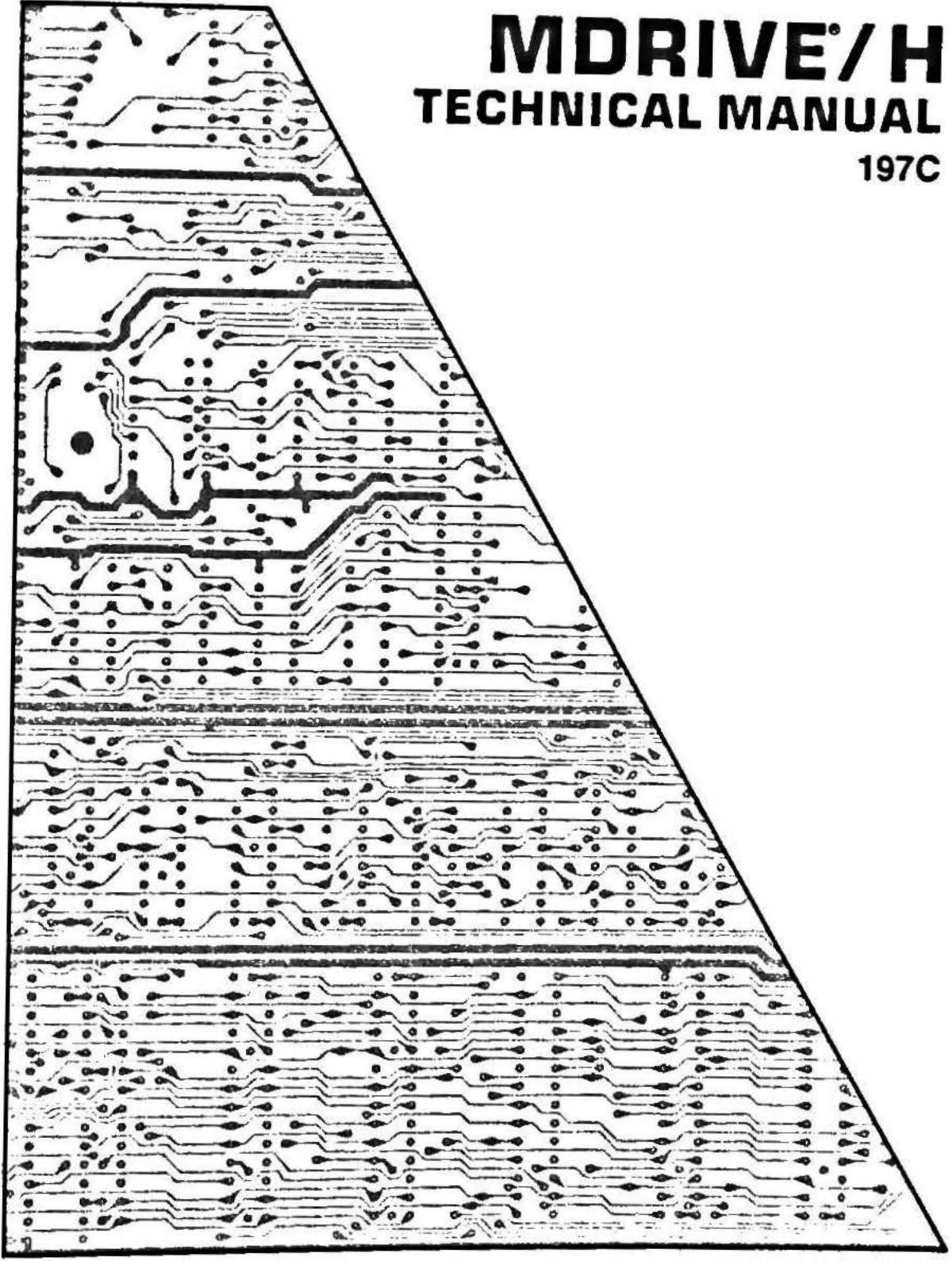
CompuPro*



8261-0061A

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August 1986

MDRIVE/H™ TECHNICAL MANUAL

512 KBYTE OR 2 MBYTE DISK EMULATOR FOR THE IEEE 696/S-100 BUS MDrive/H Technical Manual ASY-197C Copyright 1986 Viasyn Corporation Hayward, CA 94545

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Specifications

Mcets all IEEE 696/S-100 Timing

specifications

RAM chip access time 150 ns. Speed

DIP switch selectable on any 2 Port Addresses

port boundary. 0C6h and 0C7h standard in CompuPro operating

systems

Up to eight MDrive/H boards can Logical Size

co-exist at the same two port

addresses

512 Kbytes or 2 Mbytes per board Storage Capacity

(unformatted)

Memory Space Used None

Power Consumption

Less than 8 watts typical, 10

watts maximum

About the MDrive/H

CompuPro helped pioneer the MDRIVE® concept for microcomputers. The MDRIVE concept is to use RAM memory to emulate a disk drive. Thus, the convenience and familiarity of a disk drive was preserved, but the drive now operates at RAM speeds, which is considerably faster than a mechanical disk drive. The original MDRIVE was implemented as a software product which used extended address memory beyond the first 64K under CP/M 80.

The MDrive/H is a "hardware" MDRIVE, extending this concept to all operating systems, without taking up precious memory space.

All of CompuPro's standard operating systems contain built in support for MDrive/H.

The MDrive/H board system is made up of one to eight boards, providing between 512 Kbytes and 16 Mbytes of total storage.

Configurations

The MDrive/H board is built in both a 512 Kbyte and a 2 Mbyte version. There are three differences between the versions: the number of RAM chips, the PAL installed at U17, and the PAL installed at U10. The following table depicts the differences.

<u>U10</u> RAM Board Size <u>U17</u>

512 Kbytes PAL # 420 PAL # 421 16 chips; Rows 6 & 7 filled

2 Mbyte PAL # 287 PAL # 292 64 chips; All RAM sockets filled

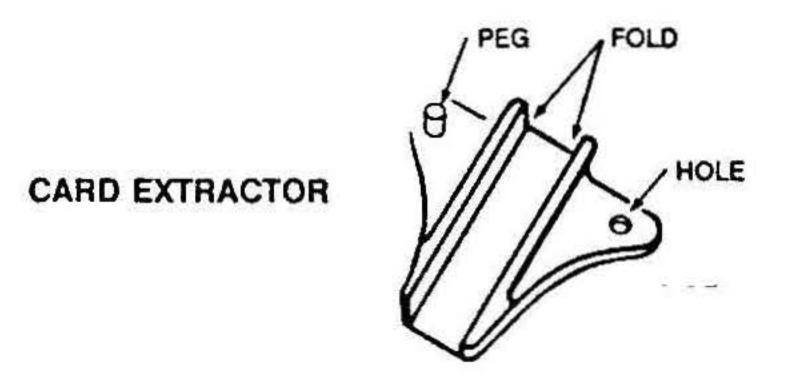
NOTE: The number on PALs U10 and U17 and the settings of switch S1 (as described under Switch Settings) must match the number of RAM chips present.

Installing the MDrive/H Board

Basic Installation

Step 1. Unpack the MDrive/H Board.

Along with the board, you will find two card extractors in the plastic bag.



Step 2. Install Card Extractors.

- 1. Hold the board so the component side is toward you.
- 2. Insert the peg on the card extractor into the hole in the right corner of the board. Fold the extractor over the board's edge until the extractor's hole snaps over the peg.

NOTE: Make sure the long edge of the extractor is along the top edge of the board.

3. Repeat for the <u>left</u> extractor.

Step 3. Check Switch and Jumper Settings.

For standard switch settings for a CompuPro operating system check the operating system Installation Guide. Otherwise, refer to Switch Settings in this manual.

Step 4. Insert the MDrive/H into the S-100 Bus.

The power to the system must be off. Place the board into a slot towards the front of the enclosure. The edge connector is offset, so the MDrive/H will fit only one way. Push down GENTLY until the board is firmly installed.

Switch Settings

S1-1 (Switch 1 paddle 1) through S1-7 - Port Address Select

Switch 1 paddles 1-7 are used to select the two port addresses where the MDrive/H board resides. Up to 16 Mbytes of 2 Mbyte MDrive/H boards or up to 4 Mbytes of 512 Kbyte MDrive/H boards can exist at the same port addresses, only the cascade address (S1-8 through S1-10) needs to be different for each board.

The port address is set in a binary fashion with each paddle representing an address bit. An "ON" paddle represents a binary "zero" and an "OFF" paddle represents a binary "one". Paddle I is the MSB and corresponds with A7 and paddle 7 is the LSB and corresponds to A1. Since a pair of ports is addressed, A0 is not needed for selection.

The standard port addresses for the MDrive/H board are 0C6h and 0C7h.

S1-8 through S1-10 - Cascade Address Select

S1-8 through S1-10 select the cascade address for each board in the system. There are eight possible cascade addresses selected by the three paddles; paddle 8 is the MSB and paddle 10 is the LSB.

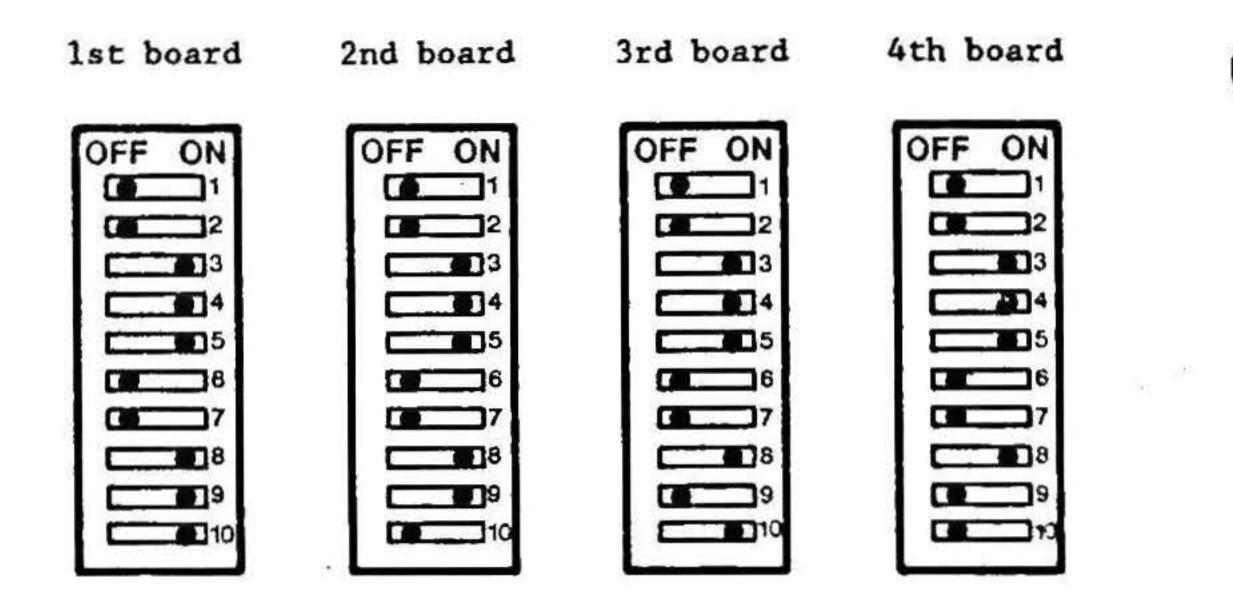
To set the cascade address, determine how many MDrive/H boards there are in the system, and set each of them according to the following table:

Board		Paddle Number			
Number		8	9	10	
lst		ON	ON	ON	
2nd		ON	ON	OFF	
3rd		ON	OFF	ON	
4th		ON	OFF	OFF	
5th		OFF	ON	ON	
6th		OFF	ON	OFF	
7th		OFF	OFF	ON	
8th	٠	OFF	OFF	OFF	

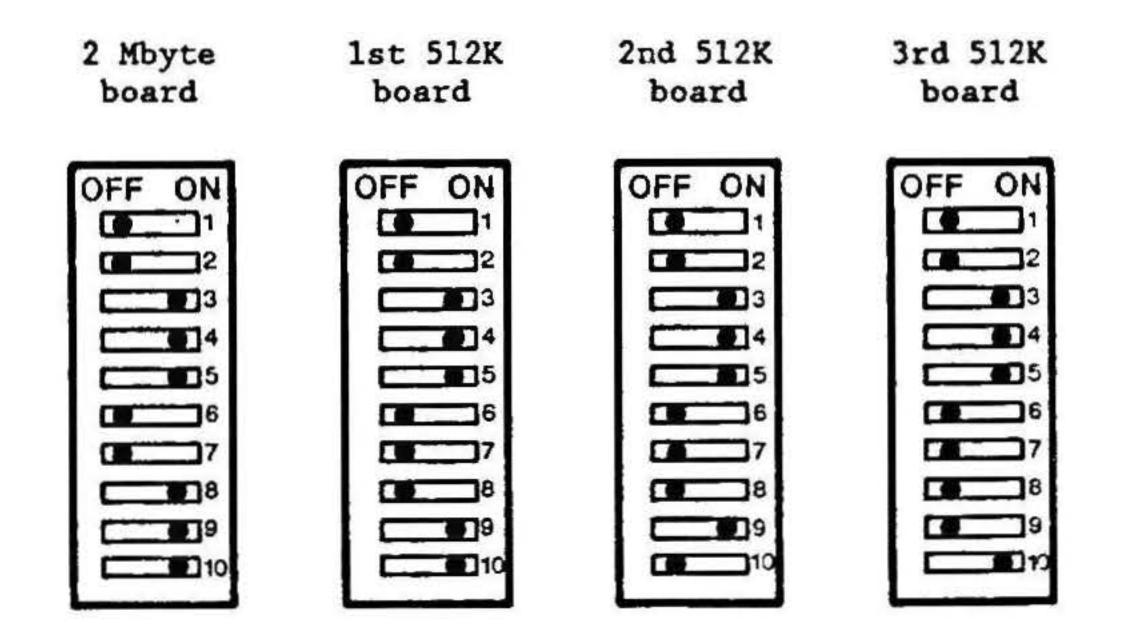
You may combine a single 2 Mbyte MDrive/H board with up to four 512 Kbyte MDrive/H boards. If you do combine boards, set the 2 Mbyte board at address 1 and the 512 Kbyte boards at addresses 5, 6, 7, and 8.

Sample Switch Settings

Four 2 Mbyte MDrive/H boards addressed for CompuPro software



One 2 Mbyte MDrive/H board and three 512 Kbyte MDrive/H boards addressed for CompuPro software



Using the MDrive/H

Most CompuPro software automatically formats the MDrive/H board(s) on BOOT and prints a message telling you how much MDrive/H storage it thinks is available (in Kbytes).

The operating system may be set up to use some of the MDrive/H as a hard disk cache. The remainder of the MDrive/H appears in a CompuPro system as drive M:. Once the system is booted, you may treat it just as if it were a disk drive.

All data will be lost in Drive M: when power is turned off, so be sure to transfer important work back to permanent media before turning off power. It's a good idea to do this periodically anyway, to protect against a power failure. The operating system handles writing its data to the hard disk, so you don't have to worry about losing cache data at power off.

The SHOW command determines the size of a drive in Kbytes. Check this number to see if the size of Drive M: seems correct. The size displayed by SHOW depends on the number and capacity of the boards in the system and on the amount of MDrive/H used as a hard disk cache and thus not available as a drive. If the size seems incorrect, power down the system and check your switch settings. If the size is correct, all is well.

Locating RAM ICs by Address and Byte

For an illustration of the board with row and column labels, refer to the Component Layout at the end of this manual.

The 256K DRAM chips are arranged on the board in rows of 8 chips. The rightmost chip in each row corresponds to Bit 0 of a memory byte and the leftmost chip corresponds to Bit 7.

In a 2 Mbyte board, eight rows of chips are filled. The lowest 256 Kbytes addressed by the board are in Row 0 (the top row) and the highest 256 Kbytes are in Row 7 (the bottom row).

NOTE: Row 0 Bit 0 is below Row 7 Bit 0 on the board.

In a 512 Kbyte board only two rows of chips are filled. The lower 256 Kbytes are in Row 6 and the higher 256 Kbytes are in Row 7.

Programming Considerations

The MDrive/H board consists of 2 Mbytes or 512 Kbytes of dynamic RAM, a dynamic RAM controller circuit and a method for addressing the data in the RAM array.

Board Addressing

The MDrive/H looks like two I/O ports to the system bus; it takes up no memory space. One I/O port is used to load a starting address into the board, and the other is used to read and write data.

I/O Address	Function	Type	
Base Address + 0	Data Read/Write Port	R/W	
Base Address + 1	Counter Address Load Port	Write Only	

The starting address is loaded into a counter. The counter is loaded with three successive writes, MSB first. The counter has 24 bits, three more than are needed for 2 Mbytes and five more than are needed for 512 Kbytes. These extra bits are compared with the settings of S1-8 through S1-10 to determine which board should send or receive the data. Thus an array of eight 2 Mbyte boards seems to the software like a contiguous 16 Mbytes instead of eight separate chunks of 2 Megabytes each. A similar situation is true for 512 Kbyte boards. This makes the programming task quite a bit easier, as well as using a minimum number of port addresses.

Data Reads and Writes

When the read/write port is addressed, the counter increments the RAM address at the end of each read or write. Bytes are then transferred in sequence without the need to send a new address for each byte.

Sample Program

The following example of programming for the MDrive/H board consists of drivers that can be assembled into an existing BIOS. We are not saying that this is the best way to program for the MDrive/H. It is a sample program only.

This code expects the MDRIVE/H board to be addressed at the following I/O ports:

```
0C6H - Data
0C7H - Address
```

The disk parameter blocks must be set for the capacity of MDrive/H in the system.

```
1: ; M - DRIVE / H
2: ;
3: 1
4: :
5: ;
6: HBASE:
           EQU
                   OC6H
7: HDATA:
                   HBASE
           EQU
8: HADDR:
           EQU
                   HBASE+1
9:
10: MEMDRY: EQU
                   'M'
                                   ISET AS DRIVE "H"
11: F$RDAT: EQU
                                   READ DATA
12: FSWRT: EQU
                                   WRITE DATA
13:
14: MRTRY: EQU
                                   : MAX RETRY COUNT
                   10
15: +
16: MDRIVE: JMP
                   NOTHING
                                   COLD START
                   NOTHING
17:
           JMP
                                   WARM START
                   NOTHING
           JMP
                                    CONSTAT
18:
19:
                   NOTHING
                                   CONIN
20:
                    NOTHING
                                    1 COMOUX
21:
                                   LIST
                   NOTHING
           JMP
                                   PUNCE
22:
           JMP
                   NOTHING
23:
                   NOTHING
                                   READER
           JMP
24:
                   HOME
                                    : BOME
           JMP
                                   SELECT DISK
25:
           JMP
                    SELDSK
           JMP
                                   : SET TRACK
26:
                    SETTRE
                                   SET SECTOR
27:
           JMP
                   SETSEC
28:
           JHP
                                   SET DMA
                    SETDMA
                                   READ
29:
           JMP
                   READ
30:
            JMP
                                   WRITE
                   WRITE
                                   LIST STATUS
                   NOTHING
31:
           JMP
                                   SECTOR TRANSLATE
32:
            JMP
                    SECTRN
33: :
34: : NOTHING
35: ;
36: Dummy routine for non-implemented routines
37. 1
38: NOTHING:
39:
           RET
40: :
41: HMDSIB: EQU
                                    SECTORS IN MEMORY DRIVE DATA BLOCK
                    2048/128
42: HMDDSM: EQU
                    ((512-4)*8)/HMDSIB
43: 1
```

```
44: DPBHMD:
                                    :SET FOR 1 BOARD, 8 SPT
45:
                    128
                                    MORIVE TYPE FOR MFORM, DO NOT CHANGE
            DB
46:
            DH
                                    SECTORS PER TRACK, THIS AND DSM ...
47:
                                    1... MUST BE INCREASED FOR MORE BOARDS
48:
                    4,15,1
            DB
                                    BSH, BLM, EXM
49:
            DW
                   HMDDSM-1,128-1 :DSM , NUMBER OF DIRECTORY ENTRIES
50:
                   110000000B,00000000B
            DB
51:
                                    IRESERVED DIR BLOCKS, MUST MATCH ...
52:
                                    : ... NUMBER OF DIRECTORY ENTRIES
53:
                                    CHECK SUM
            DW
54:
                                    INUMBER OF RESERVED TRACKS FOR
            DW
55;
                                    PARITY CHECK THIS IS ALWAYS 4
56: 1
57: HMODPH:
                                    SECTOR TRANSLATE TABLE
58:
            DW
                                    SCRATCH
                   0,0,0
59:
           DW
                                    DIRECTORY BUFFER
                   BUFDIR
60:
           DW
                                    DPB BLOCK
61:
            DW
                   DPBHMD+1
                                    : CHECKSUM VECTOR
62:
            DW
63:
                   ALV
                                    ALLOCATION VECTOR
            DW
64: 1
65: 1
           SELECT DISK DRIVE
66: ;
67: 1
            Select the disk drive for subsequent disk transfers and return
68: 1
            the address of the DPH for the memory drive.
69: 1
70: 1
71: 1
            ENTRY -- C = disk selection value
72: 1
             DE and 1 = 0 must determine disk type
                      = 1 type already determined (only needed for floppies)
73: 1
74: 1
           EXIT -- HL - DPH address of the memory drive.
75: 1
76: 1
                    IF memory drive not selected, control is passed to BIOS
77: 1
                                    CLEAR A
78: SELDSK: XRA
                   A
                   SELFLG
79:
           STA
                                    CLEAR MEMORY DRIVE FLAG
           MOA
                   A,C
80:
                   MEMDRY-'A'
                                    IS MEMORY DRIVE SELECTED
81:
           CPI
                                    F NOT GO BÁCK TO BIOS
                    NOTHING
82: BIOSSEL: JNZ
                   A, OFFH
83:
           MAI
                    SELFLG
           STA
                                   SET MEMORY DRIVE AS SELECTED
84:
           LXI
                    H, HMDDPH
85:
                                    GET DPH ADDRESS
86:
           RET
                                    AND DONE
87: 1
88: , H O M E
89: ; Set current track to 0
90: :
                   H,O
91: HOME:
           LXI
                   HTRACK
            SHLD
92:
                                    ON TO BIOS
93: BIOSHOM: JMP
                    NOTHING
```

94: 1

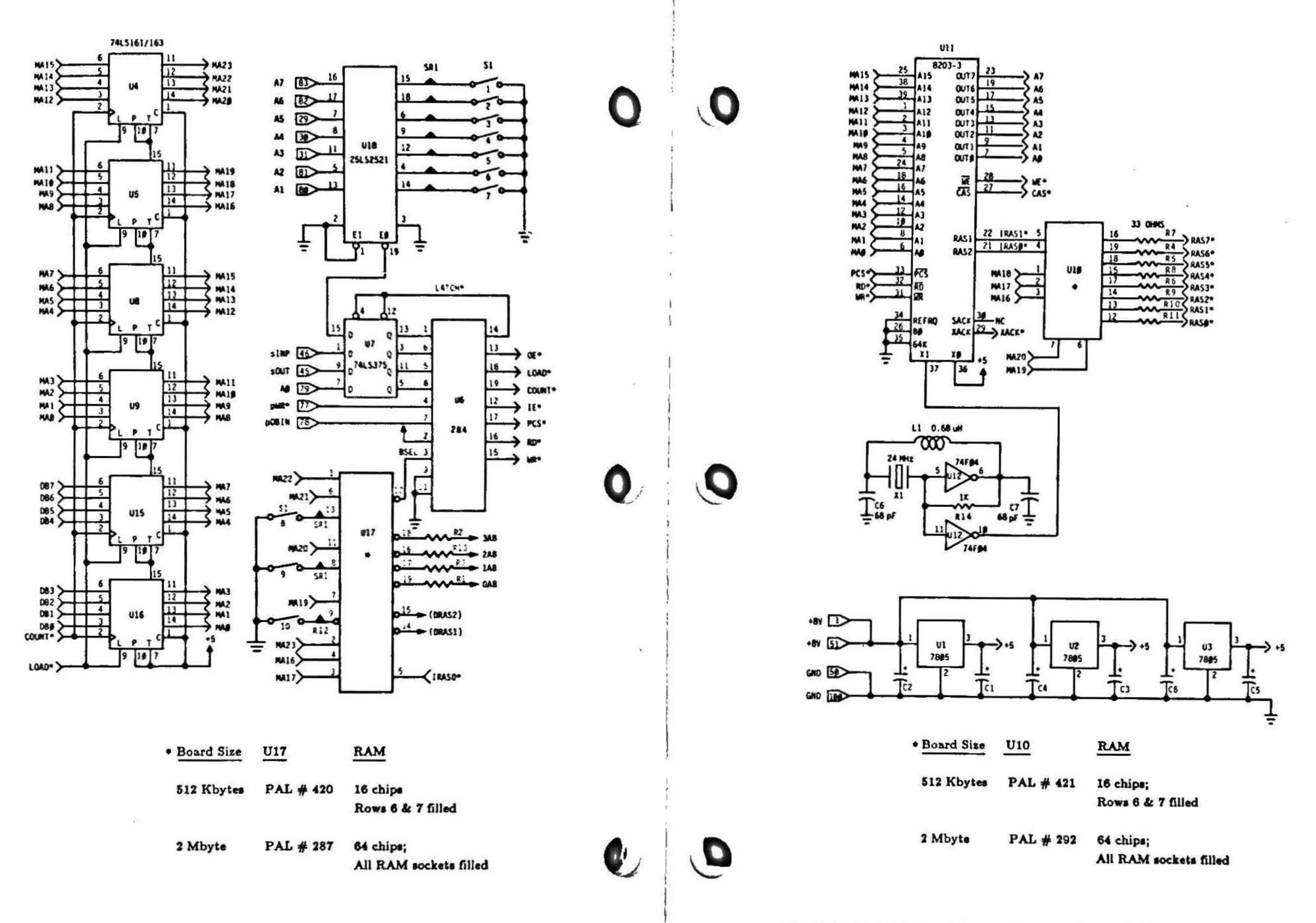
```
95: I SET TRACK
96: 1
97: ; Set track number. The track number is save for later use during
98: ; a disk transfer. The track is saved whether or not the memory disk
99: ; is currently selected.
100: :
101: | ENTRY -- BC - Track number.
102: 1
103: SETTRK: LXI
                   B,O
104:
            DAD
                   MTRACK
105:
106: BIOSTRK: JMP
                    NOTHING
107: 1
108: ; SET SECTOR
109: ;
110: ; Set sector number. The sector number is save for later use during
111: ; a disk transfer. The sector is saved whether or not the memory
112: ; disk is currently selected.
113: :
114: ; ENTRY -- BC = Sector number.
115: 1
                    A,C
116: SETSEC: MOV
117:
            STA
                    MSECTOR
118: BIOSSEC: JMP
                    NOTHING
119: :
120: : SET DHA ADDRESS
121: :
122: ; Set the address for the next DMA transfer.
123: The DMA address is saved for later use during a disk transfer.
124: The address is saved whether or not the memory disk is
125: : currently selected.
126: ;
127: : ENTRY -- BC = Disk memory address.
128: ;
129: SETDMA: MOV
                    L,C
                    H,B
             MOV
130:
             SHLD
                    DMAADR
131:
132: BIOSDMA: JMP
                     NOTHING
133: :
134: : SECTOR TRANSLATE
135: 1
136: : Translate the sector number from logical to physical.
137: :
138: ; ENTRY
               DE = 0, no translation required.
               DE - Translation table address.
139: :
               BC - Number to translate.
 140: 1
 141: : EXIT
               HL - Translated sector.
142: ;
 143: SECTRN:
             PUSH
 144:
                                    ISET UP HL FOR EXIT
             POP
 145:
```

```
146:
             MOA
                     A,D
147:
             ORA
148:
                                     INO TRANSLATION NEEDED
149:
             JMP
                     NOTHING
                                     LET BIOS TRANSLATE
150: t
151: | READ
152: 1
153: Read the currently selected track, sector from the currently
154: ; selected drive.
155: ;
156: READ:
            LDA
                     SELFLG
                                     IS MORIVE CURRENTLY
157:
            ORA
                                     SELECTED DISK
158: BIOSRED:JZ
                     NOTHING
159:
            MVI
                    A, F$RDAT
                                     MUST WANT THE MEMORY DRIVE
160:
            STA
                    HCHD
                                     ISET COMMAND AS "READ"
161:
            JMP
                     H-DPNL.
                                     AND GO PROCESS
162: :
163: ; WRITE
164: :
165: ; Write to the currently selected drive at the current track
166: ; and sector.
167: :
168: WRITE: LDA
                    SELFLG
169:
                                     IS MEMORY DRIVE SELECTED
            ORA
170: BIOSWRT:JZ
                     NOTHING
171:
                    A, FSWRT
                                     I SET COMMAND AS WRITE
172:
            STA
                    MCMD
173: :
                                     IAND GO PROCESS
             JMP
                     HODPNL.
174: :
175: ; HMDFNL -- Hard memory disk final command processing
176: | ENTRY -- HCHO - COMMAND
177: 1
               MTRACK - TRACK
178: ;
               MSECTOR = SECTOR
179: HMDFNL:
180:
            MVI
                    A, MRTRY
                                    ISET RETRY COUNT
                    RTRY
181:
            STA
182: HMFNL1: LHLD
                    MTRACK
                                     GET TRACK
183:
            DAD
                                     :*2
            DAD
184:
                                     :*4
            DAD
                                     1*8
185:
            DAD
186:
                                     1*16
            DAD
187:
                                     1*32
             DAD
                                     1*64
188:
             DAD
                                     1*128
189:
            LDA
                    MSECTOR
190:
                                     GET SECTOR
191 t
             CALL
                    SETMORY
                                     ISET MORIVE/H TO ADDRESS IN A: HL
192:
                    C,128
            IVM
                                     1128 BYTE SECTORS
193:
             MOY
                    B,C
                                    ALSO INTO B FOR CHECKSUM
             LHLD
194:
                     DMAADR
                                     DIRECTLY TO CPM BUFFER
1951
                    HCMD
                                     GET COMMAND
            LDA
196:
             CPI
                     FSRDAT
```

```
IF WRITE COMMAND JUMP
            JNZ
                    HDINTO
197
198: 1
            JMP
                    HDOTOF
199: 1
200: :
201: | MDRIVE/H READ
202: :
203: ; GEt a 128 byte block from MDRriveH board, address is already selected
204: ; C is number of bytes to move
205: | HL is DMA buffer to put data
206: HDOTOF: IN
                                    GET DATA BYTE
                    MIATA
207:
            MOA
                    H,A
                                    IPUT TO DHA BLOCK
                                    IADD UP CHECKSUM
208:
            ADD
                    B,A
                                    AND SAVE
209:
            MOV
            INX
                                    UP MEMORY POINTER
210:
            DCR
                                    COUNT THIS BYTE
211:
            JNZ
                                    ; AND DO AGAIN
212:
                    HDOTOF
                                    I SET MORIVE!E TO CHECKSUM
213:
            CALL
                    CHECKSUM
            IN
                                    GET CHECKSUM
                    ATAGH
214:
            SUB
                                    O IF NO ERROR
215:
                                    : THEN RETURN
216:
             RZ
                                     GET RETRY COUNT
             LDA
                    RTRY
217:
                                     COUNT THIS RETRY
218:
             DCR
219:
                                     REPLACE WITH NEW COUNT
             STA
                    RTRY
                                     :LOOP IF MORE RETRIES
220:
             JNZ
                     HMFNL1
                                     SHOW HARD ERROR
             ORI
221:
                                     RETURN WHEN DONE
             RET
222:
223: 1
224: | MORIVE/H WRITE
225: 1
226: Put a block of data into MDrive/H board, address is already selected
227: ; C is number of bytes to move
228: | HL is DMA buffer to get data from
229: 1
230: HDINTO:
                                     GET BYTE FROM BUFFER
             MOV
                     A,K
231:
                                     ITO MORIVE BOARD
                     HDATA
 232:
             OUT
                                     ADD UP CHECKSUM
             ADD
 233:
                                     : AND SAVE
             MOV
                     B,A
 234:
                                     BUMP MEMORY POINTER
             INX
 235:
                                     COUNT THIS HOVE
             DCR
 236:
                                     JUMP IF MORE DATA
                     HDINTO
             JNZ
 237:
                                     SELECT CHECKSUM LOCATION
                     CHECKSUM
             CALL
 238:
                     A,B
             MOV
 239:
                                     WRITE CHECKSUM TO MEMORY DISK
             OUT
                     HDATA
 240:
                                     AND SHOW NO ERROR
             XRA
 241:
                                     RETURN
             RET
 242:
 243: 1
 244: 1
 245: 1 SET CHECKSUM
```

```
247: ; Find location of checksum for track in MTRACK
248: ; and the sector in MSECTOR
249: CHECKSUM: LDA
                    MSECTOR
                                     GET SECTOR
250:
            LHLD
                    MTRACK
                                     GET TRACK
251: 1
252: | SET MORIVE
253: 1
254: ¡Set MDRIVE/H board to address in A, HL
255: 1
256: | SETMORV:
257:
                                     :TO MORIVE/H BOARD
                    HADDR
            OUT
258:
            HOV
                    A, H
259:
            OUT
                    HADDR
260:
            MOV
                    A,L
                                     SUPPER BIT OF L PICKS TRACK 0-3
                                     REMAINDER OF BYTE PICKS SECTOR AND BYTE
261:
            OUT
                    HADDR
2621
            RET
263: 1
264: MDRLNG: EQU
                    $-MDRIVE
                                     LENGTH OF MORIVE BIOS
                                     IDISK SELECT FLAG
265: SELFLG: DB
266: RTRY: DB
                                     RETRY COUNTER
267: MCMD: DB
268 | MSECTOR: DB
269: MTRACK: DW
                                     ADDRESS OF DMA BUFFER
270: DMAADR: DW
                                     DIRECTORY BUFFER FOR CPM
271: BUFDIR: DS
                    128
272: ALV:
            DS
                     (((HMDDSM*8)+7)/8)+1
273: 1
```

246: 1

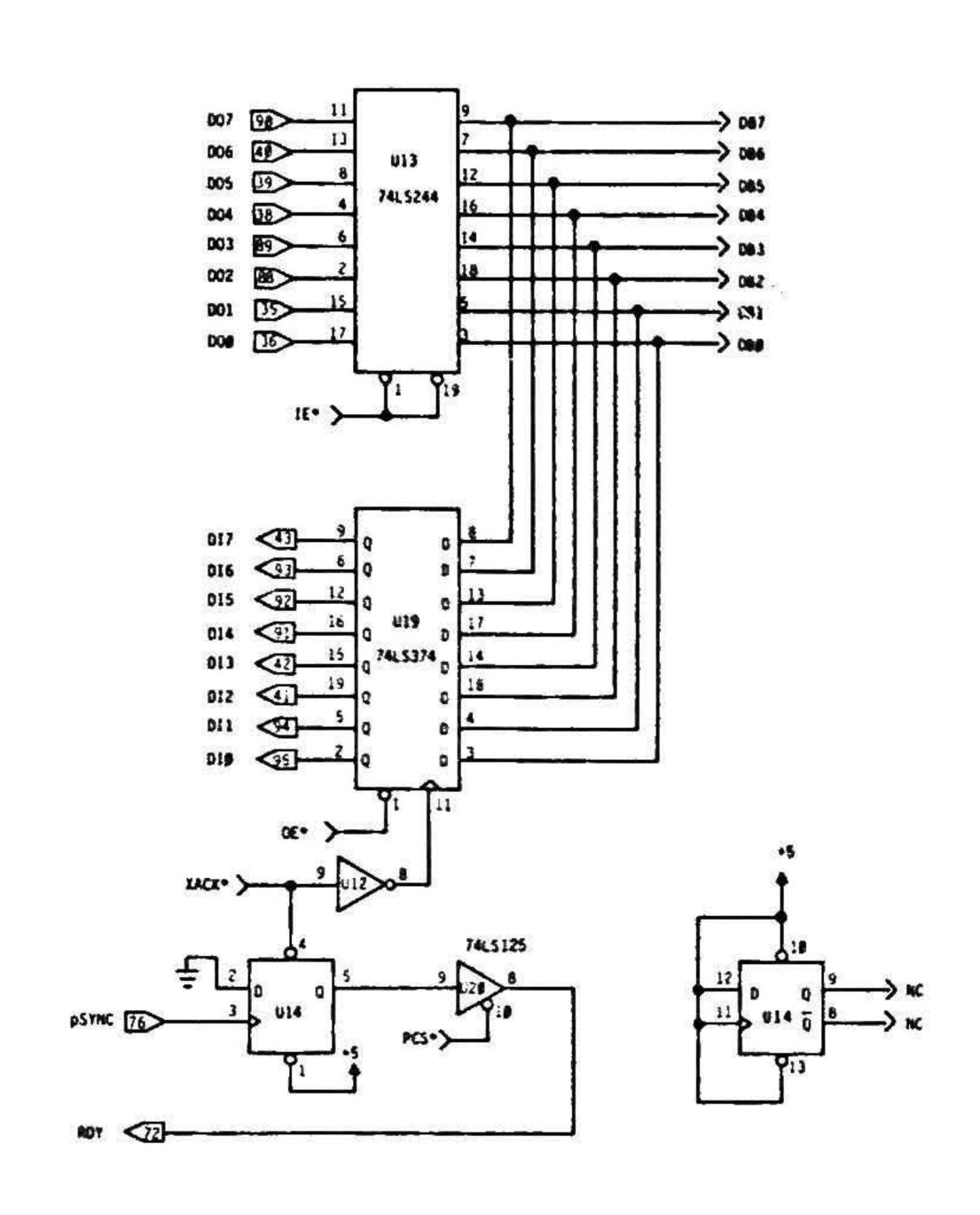


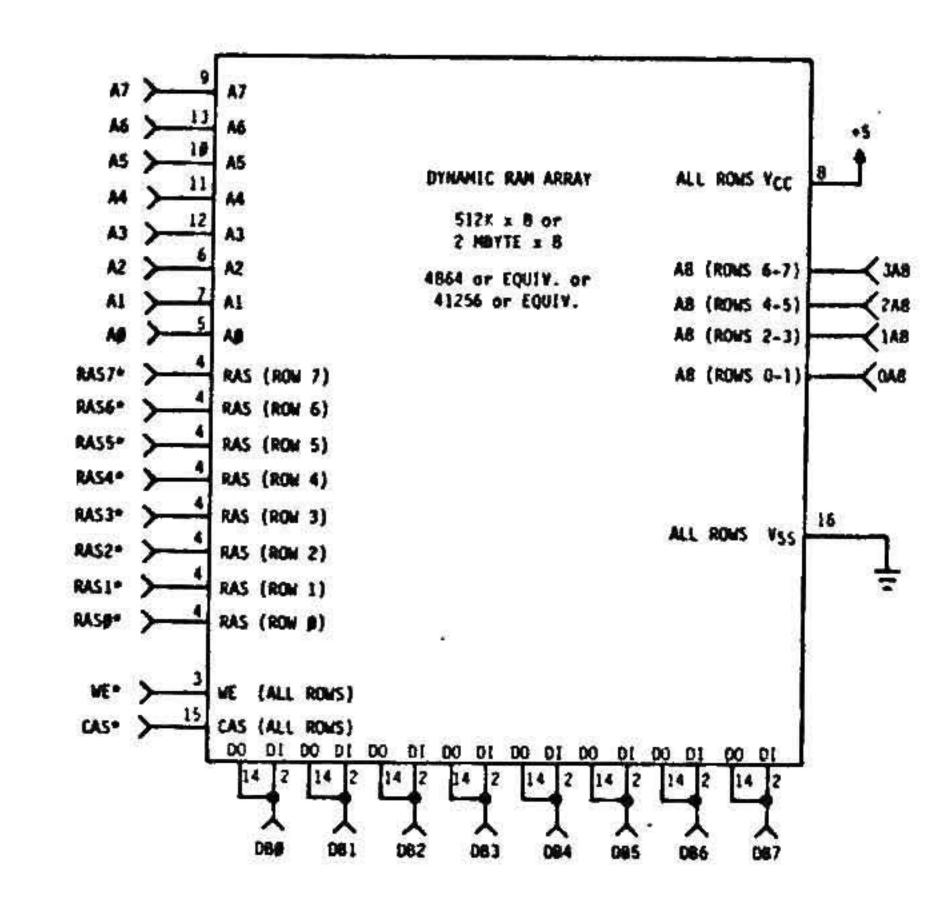
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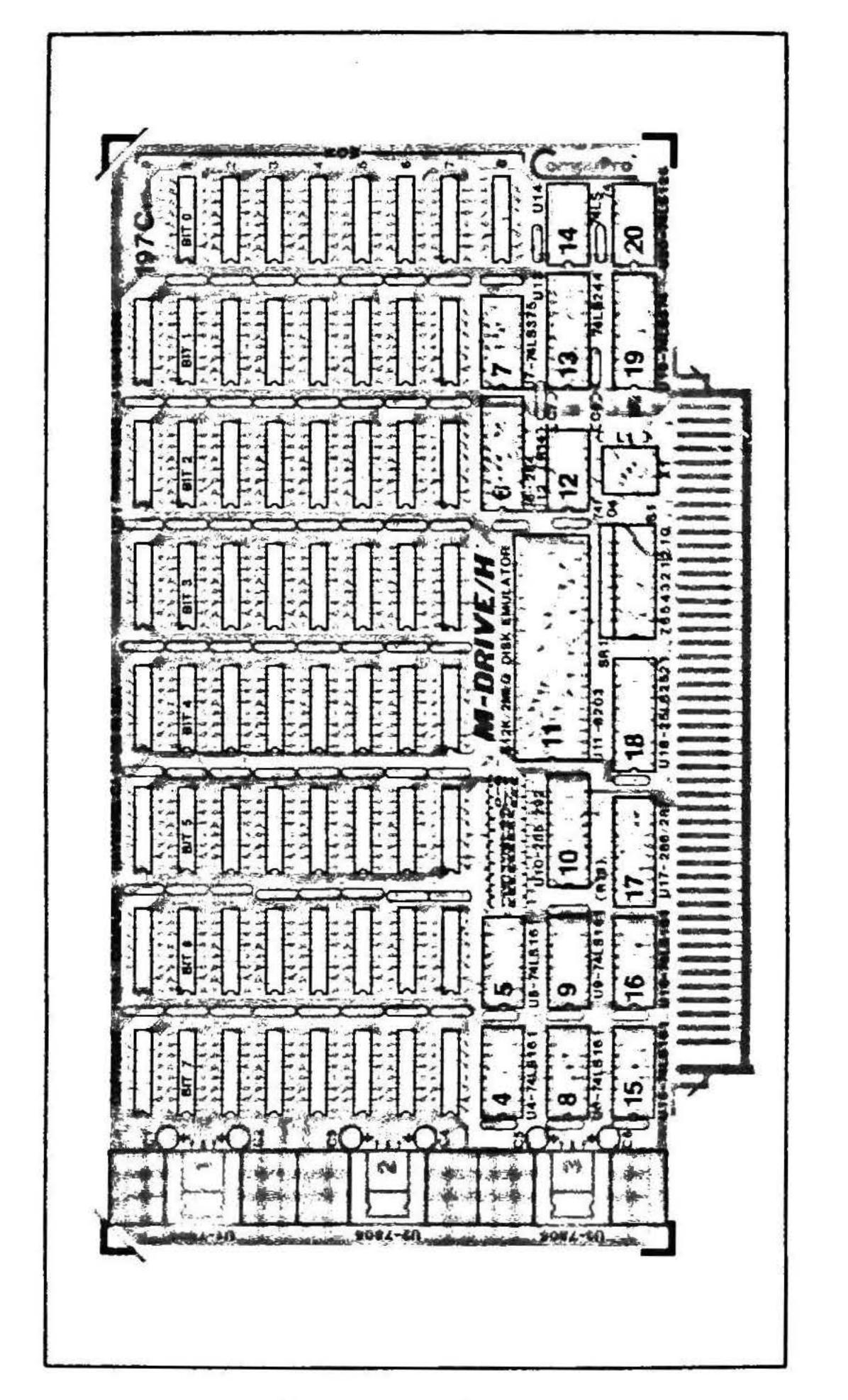
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Component Layout

LIMITED WARRANTY

Vissyn Corporation warrants this computer product to be in good working order for a period of ninety days from the date of purchase by the original end user. Should this product fail to be in good working order at any time during this warranty period, VIASYN will, at its option, repair or replace the item at no additional charge except as set forth below. Repair parts and replacement products will be furnished on an exchange basis and will be either reconditioned or new. All replaced parts and products become the property of VIASYN. This limited warranty does not include service to repair damage to the product resulting from accident, disaster, misuse, abuse or unauthorized modification of the product.

If you need assistance, or suspect an equipment failure, always contact your System Center or dealer first. System Center technicians are trained to provide prompt diagnosis and repair of equipment failures. If you are not satisfied by the actions taken by your System Center or dealer, please call VIASYN at (415) 786-0909 to obtain a Return Material Authorisation (RMA) number, or write to VIASYN at 36638 Danti Court, Hayward, CA, 94545-3999, Att: RMA. Be sure to include a copy of the original bill of sale to establish a purchase date. If the product is delivered by mail or common carrier, you agree to insure the product or assume the risk of loss or damage in transit, to prepay shipping charges to the warranty service location and to use the original shipping container or equivalent. Be sure to mark the RMA number on the outside of the shipping container or delivery may be refused. Contact your System Center/dealer or write to VIASYN at the above address for further information.

All expressed and implied warranties for this product, including the warranties of merchantability and fitness for a particular purpose, are limited in duration to the above listed periods from the date of purchase and no warranties, either expressed or implied will apply after this period.

If this product is not in good working order as warranted above, your sole remedy shall be repair or replacement as provided above. In no event shall VIASYN be liable to you for any damages, including any lost profits, lost savings or other incidental or consequential damages arising out of the use of or inability to use such product, even if VIASYN or a System Center/dealer has been advised of the possibility of such damages, or for any claim by any other party.

If this product is out of warranty, please call or write the VIASYN RMA department to obtain a quotation for factory service. If this product was sold as a system by VIASYN, it may eligible and you may elect to purchase on site/depot maintenance from SPERRY. Contact your System Center/Dealer, your nearest SPERRY office or VIASYN for more details.

If you have purchased a SPERRY service and maintenance agreement, the following two paragraphs also apply:

If VIASYN or its service contractor fails after repeated attempts to perform any of its obligations set forth in this agreement, VIASYN's or its service contractor's entire liability and VIASYN's customer's sole and exclusive remedy for claims related to or arising out of this agreement for any cause and regardless of the form of action, whether in contract or tort, including negligence and strict liability, shall be Vissyn's customer's actual, direct damages such as would be provable in a court of law, but not to exceed the cost of the item of equipment involved.

In no event shall VIASYN or its service contractor be liable for any incidental, indirect, special or consequential damages, including but not limited to loss of use, revenue or profit, even if VIASYN or its service contractor has been advised, knew or should have known of the possibility of such damages; or damages caused by VIASYN's customer's failure to perform its obligations under this agreement; or claims, demands or actions against VIASYN's customer by any other party.

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EFFECTIVE 9/1/86. This warranty superseder all previous warranties. All previous editions are obsolete.

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LIMITED WARRANTY

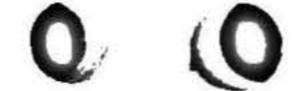


Viasyn Corporation warrants this computer product to be in good working order for a period of ninety days from the date of purchase by the original end user. Should this product fail to be in good working order at any time during this warranty period, VIASYN will, at its option, repair or replace the item at no additional charge except as set forth below. Repair parts and replacement products will be furnished on an exchange basis and will be either reconditioned or new. All replaced parts and products become the property of VIASYN. This limited warranty does not include service to repair damage to the product resulting from accident, disaster, misuse, abuse or unauthorised modification of the product.

If you need assistance, or suspect an equipment failure, always contact your System Center or dealer first. System Center technicians are trained to provide prompt diagnosis and repair of equipment failures. If you are not satisfied by the actions taken by your System Center or dealer, please call VIASYN at (415) 786-0909 to obtain a Return Material Authorization (RMA) number, or write to VIASYN at 25538 Danti Court, Hayward, CA, 94545-3999, Att: RMA. Be sure to include a copy of the original bill of sale to establish a purchase date. If the product is delivered by mail or common carrier, you agree to insure the product or assume the risk of loss or damage in transit, to prepay shipping charges to the warranty service location and to use the original shipping container or equivalent. Be sure to mark the RMA number on the outside of the shipping container or delivery may be refused. Contact your System Center/dealer or write to VIASYN at the above address for further information.

All expressed and implied warranties for this product, including the warranties of merchantability and fitness for a particular purpose, are limited in duration to the above listed periods from the date of purchase and no warranties, either expressed or implied will apply after this period.

If this product is not in good working order as warranted above, your sole remedy shall be repair or replacement as provided above. In no event shall VIASYN be liable to you for any damages, including any lost profits, lost savings or other incidental or consequential damages arising out of the use of or inability to use such product, even if VIASYN or a System Center/dealer has been advised of the possibility of such damages, or for any claim by any other party.



If this product is out of warranty, please call or write the VIASYN RMA department to obtain a quotation for factory service. If this product was sold as a system by VIASYN, it may eligible and you may elect to purchase on site/depot maintenance from SPERRY. Contact your System Center/Dealer, your nearest SPERRY office or VIASYN for more details.

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In no event shall VIASYN or its service contractor be liable for any incidental, indirect, special or consequential damages, including but not limited to loss of use, revenue or profit, even if VIASYN or its service contractor has been advised, knew or should have known of the possibility of such damages; or damages caused by VIASYN's customer's failure to perform its obligations under this agreement; or claims, demands or actions against VIASYN's customer by any other party.

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