

Recovery Media User's Guide

PA-RISC Computer Systems



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Printing History

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This edition documents material related to installing and upgrading HP-UX operating systems and application software.

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About This Manual

The Recovery Media product is the platform for starting the HP-UX system recovery process. This manual is intended to provide an overview of how to use the Recovery Media for this function.

The following is a summary of the contents of the chapters in this manual:

Chapter 1 How to deal with a damaged HP-UX operating system, and how to recover files

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HP-UX System Recovery (HP-UX Systems Only)

One of the most critical functions performed by the Support Media is to provide a means of recovering a customer system which is so compromised or corrupt that it will not boot to the login prompt. However, it is also useful in those cases where the system will boot to the prompt, but in which critical files may be corrupted, adversely affecting overall system performance.

System Recovery Using the Support Media

Before you attempt to recover an HP-UX system using the Support Media, there is key information about the system disk that you should have at your disposal:

- Revision of the HP-UX system which you are attempting to recover

Caution



You should only attempt to recover HP-UX systems that match the revision of the Support Media you are using; e.g., you should only use a 10.30 Support Media to attempt to recover a 10.30 file system. Data corruption could occur if you attempt to mix revisions; e.g., if you attempt to recover a 9.0 file system with a 10.30 Support Media.

-
- The address of the root filesystem on the disk (i.e., what filesystem you will be checking/repairing using `fsck`)
 - The address of the bootlif path of that disk
 - What the autofile in the bootlif should contain
 - Whether you have an LVM or non-LVM system

Note



If you have an LVM system, see Appendix B, which provides the procedures for activating the root volume group from the Support Media, on systems with 16MB, or with 24MB or greater.

Some of this information can be deduced with the help of the Support Tape, but it is not a trivial effort. The more you know about the system disk and its partitioning scheme, *before you encounter major damage or corruption*, the easier it will be for you to recover, especially if you have to rely on the Support Media as your primary (or only) recovery tool.

The procedures which follow assume that both `fsck` and `mount` can be run successfully on the system disk; otherwise, the following procedures are not applicable.

The Four Automated Recovery Procedures

There are four possible recovery situations, each of which has its associated recovery procedure:

- If you can't get the system to the ISL> prompt from the system disk, you will want to rebuild the bootlif on the system disk, and install all critical files required to boot on the customer root filesystem.
- If you can get the system to the ISL> prompt, but cannot boot `vmunix`, the system disk is corrupted; you will want to install *only* the critical files required to boot on the customer root filesystem.
- If you can't get to the ISL> prompt, but you know that the root file system is good, you will want to rebuild the bootlif on the system disk.
- If you believe your kernel is corrupted, you will want to replace only the kernel on the root filesystem.

The following four subsections describe these procedures in detail.

Rebuilding the bootlif and Installing Critical Files

Following is an example of the detailed procedure for rebuilding the bootlif of the system disk, and for installing all the critical files necessary to boot on the customer root filesystem:

1. Load the Support Media.
2. Reset the System Processor Unit (SPU) using the reset button, or keyswitch, as appropriate.

The console will display boot path information. If Autoboot is enabled, the system console will eventually display the following or similar messages:

```
Autoboot from primary path enabled
To override, press any key within 10 seconds.
```

3. Press any key before the 10 seconds elapse. The system console will display the following prompt:

```
Boot from primary boot path (Y or N)?>
```

4. Enter `n` at the prompt.

The console will then display the following:

```
Boot from alternate boot path (Y or N)?>
```

5. If the alternate boot path specifies the address of the tape device where the Support Media is mounted, enter `y` at the prompt.

If the alternate boot path does not specify the address of the the tape device where the Support Media is mounted, enter `n` at the prompt. If `n` is entered at the prompt, the following message will be displayed on the system console:

```
Enter boot Path or ?>
```

6. Enter the address of the tape device where the Support Media is mounted.

The system console will display the following:

```
Interact with IPL (Y or N)>
```

7. Enter `y` at the prompt.

The console will then display the following prompt:

```
ISL>
```

8. Type the following at the ISL> prompt, depending upon the system you are trying to recover:

```
ISL>[800|700]support
```

Note



If you type `support` by itself, you will be prompted to enter `700support` or `800support`, as appropriate.

The following message (or a similar one) will be displayed:

```
Attempting to load Support Media using the command
HPUX (;0) :SRECOVERY
```

After several minutes (approximately), and after displaying several screens of status information, the following will be displayed:

```
Welcome to the HP-UX installation process!
```

```
Use the <tab> and/or arrow keys to navigate through the following menus,
and use the <return> key to select an item. If the menu items are not
clear, select the "Help" item for more information.
```

```
[ Run a Recovery Shell ]
```

```
[ Cancel and Reboot ]
```

```
[ Help ]
```

9. Select Run a Recovery Shell, the screen clears, and the following will be displayed:

```
Would you like to start up networking at this time? [n]
```

10. Enter n and the following will be displayed:

```
* Loading in a shell...
* Loading in the recovery system commands...
```

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```
HP-UX SUPPORT MEDIA
```

```
WARNING: YOU ARE SUPERUSER !!
```

NOTE: Commands residing in the RAM-based file system are unsupported 'mini' commands. These commands are only intended for recovery purposes.

Loading commands needed for recovery!

WARNING: If ANYTHING is changed on a root(/) that is mirrored
a 'maintenance mode'(HPUX -lm) boot MUST be done in
order to force the mirrored disk to be updated!!

Press <return> to continue.

11. Press `return` and the following status message is displayed:

Loading commands needed for recovery!

Then the following menu will be displayed:

SUPPORT MEDIA MAIN MENU

- s. Search for a file
- b. Reboot
- l. Load a file
- r. Recover an unbootable HP-UX system
- x. Exit to shell
- c. Instructions on chrooting to a lvm /(root).

This menu is for listing and loading the tools contained on the support media.
Once a tool is loaded, it may be run from the shell. Some tools require other
files to be present in order to successfully execute.

Select one of the above:

12. To load a file or files, enter l at the prompt; something similar to the following will be displayed:

Filesystem	kbytes	used	avail	%cap	iused	ifree	iused	Mounted on
/		2011	1459 552	73%	137	343	29%	?
/duplicated_root	2011	1418 593	71%	49	431	10%	?	

Enter the filename(s) to load:

13. Enter the name(s) of the file(s) you wish to load; for example:

```
sh vi date grep
```

The following example lists two files (ex and egrep) which must be loaded before the files
vi and grep can be loaded; it also lists a file (date) which is not in the load list.

NOTE :

Since ./usr/bin/vi is linked to ./usr/bin/ex
'./usr/bin/ex' must precede './usr/bin/vi' in the load list.

The file 'date' is NOT in the LOADCMS archive.

<Press return to continue>

NOTE :

Since ./usr/bin/grep is linked to ./usr/bin/egrep
'./usr/bin/egrep' must precede './usr/bin/grep' in the load list.

***** THE REQUESTED FILE(S): *****

./sbin/sh ./usr/bin/vi ./usr/bin/grep

Is the above load list correct? [n]

14. You decide that this load list is incorrect, because ./usr/bin/ex does not precede ./usr/bin/vi in the list of requested files, and so you enter n; the following is displayed:

Nothing will be loaded!

<Press return to return to Main Menu>

15. Press and you return to the Main Menu:

SUPPORT MEDIA MAIN MENU

- s. Search for a file
- b. Reboot
- l. Load a file
- r. Recover an unbootable HP-UX system
- x. Exit to shell
- c. Instructions on chrooting to a lvm /(root).

This menu is for listing and loading the tools contained on the support media. Once a tool is loaded, it may be run from the shell. Some tools require other files to be present in order to successfully execute.

Select one of the above:

16. This time you select s to search for a file you wish to load; you see the following display:

Either enter the filename(s) to be searched for, or 'all' for a total listing.

17. You enter the following:

vi awk /sbin/sh date

You receive the following response:

```
./usr/bin/vi linked to ./usr/bin/ex
./sbin/awk
./usr/bin/awk
./sbin/sh
**** The file 'date' was not found in the LOADCMDS archive. ****
```

<Press return to continue>

18. Press **return** and the Main Menu is displayed again:

SUPPORT MEDIA MAIN MENU

- s. Search for a file
- b. Reboot
- l. Load a file
- r. Recover an unbootable HP-UX system
- x. Exit to shell
- c. Instructions on chrooting to a lvm /(root).

This menu is for listing and loading the tools contained on the support media. Once a tool is loaded, it may be run from the shell. Some tools require other files to be present in order to successfully execute.

Select one of the above:

19. To begin the actual system recovery, select r. The HP-UX Recovery MENU is then displayed:

HP-UX Recovery MENU

Select one of the following:

- a. Rebuild the bootlif (ISL, HPUX, and the AUTO file) and install all files required to boot and recover HP-UX on a customer's root file system.
- b. Do not rebuild the bootlif but install files required to boot and recover HP-UX on the root file system.
- c. Rebuild only the bootlif.
- d. Replace only the kernel on the root file system.

- m. Return to 'Support Media Main Menu'.
- x. Exit to the shell.

Use this menu to select the level of recovery desired.

Selection:

20. Select a to install both the bootlif and critical files; the following menu is then displayed:

DEVICE FILE VERIFICATION
MENU

This menu is used to specify the path of the root file system. When the information is correct, select 'a'.

INFORMATION to verify:

Device file used for '/'(ROOT) is c1t6d0
The path to disk is 56/52.6.0

Select one of the following:

- a. The above information is correct.
- b. WRONG!! The device file used for '/'(ROOT) is incorrect.

- m. Return to the 'HP-UX Recovery MENU.'
- x. Exit to the shell.

NOTE: If '/' is an LVM, use an 's1lvm' suffix (e.g.,c0t1d0s1lvm).

Selection:

21. Assuming the root device file is incorrect, select **b**; you will be prompted to enter the correct device filename:

Enter the device file associated with the '/'(ROOT) file system
(example: c1t6d0):

Note



On a system with hard sectored disks, the prompt and response might look like the following:

```
Enter the device file associated with the '/'(ROOT) file system
(example: c0t1d0s1lvm ) : c0t0d0s13
/dev/rdisk/c0t0d0s13 not a special file
```

<Press return to continue>

```
Enter the address associated with the '/'(ROOT) file system
(example: 4.0.1) : 4.0.0
```

```
NOTE: if your '/'(ROOT) is not part of a sectioned disk layout
enter a 'W' for whole disk layout
or
enter a 'l' for an LVM disk layout
instead of a section number.
```

```
Enter the section associated with the '/'(ROOT) file system
(example: 13 ): 13
making rdsk/c0t0d0s13 c 214 0x00000d
making dsk/c0t0d0s13 b 26 0x00000d
```

22. If you were to enter `c1t1d0` as the root device filename, you would see the following display:

DEVICE FILE VERIFICATION
MENU

This menu is used to specify the path of the root file system.
When the information is correct, select 'a'.

INFORMATION to verify:
Device file used for '/'(ROOT) is `c1t1d0`
The path to disk is `56/52.1.0`

- Select one of the following:
- a. The above information is correct.
 - b. WRONG!! The device file used for '/'(ROOT) is incorrect.

 - m. Return to the 'HP-UX Recovery MENU.'
 - x. Exit to the shell.

NOTE: If '/' is an LVM, use an 's1lvm' suffix (e.g., `c0t1d0s1lvm`).

Selection:

23. Select **a**, since `c1t1d0` is the correct root device filename; the following menu will be displayed:

BOOTLIF PATH VERIFICATION
MENU

This menu must be used to determine the path to the bootlif (ISL, HPUX
and the AUTO file).
When the information is correct, select 'a'.

INFORMATION to verify:
Path to the bootlif is `56/52.1.0`

- Select one of the following:
- a. The above information is correct.
 - b. WRONG!! The path to bootlif is incorrect.

 - m. Return to the 'HP-UX Recovery MENU.'
 - x. Exit to the shell.

Selection:

24. Assuming that the bootlif path is correct, enter **a**; the following menu is displayed:

FILE SYSTEM CHECK
MENU

The file system check '/sbin/fs/hfs/fsck -y /dev/rdisk/c1t1d0'
will now be run.

Select one of the following:

- a. Run fsck -y .
- b. Prompt for the fsck run string on c1t1d0.

- m. Return to the 'HP-UX Recovery MENU.'

Selection:

25. Select a to run fsck -y to check your file system for corruption; you will see a display similar to the following:

```
** /dev/rdisk/c1t1d0
** Last Mounted on /ROOT
** Phase 1 - Check Blocks and Sizes
** Phase 2 - Check Pathnames
** Phase 3 - Check Connectivity
** Phase 4 - Check Reference Counts
** Phase 5 - Check Cyl groups
6256 files, 0 icont, 149423 used, 1563824 free (928 frags, 195362 blocks)
```

Mounting c1t1d0 to the Support Media's /ROOT directory...

<Press return to continue>

26. Assuming your file system is not corrupted, and you wish to continue with the system recovery, press return to mount your root file system under the Support Media's /ROOT directory; something similar to the following will be displayed:

```
***** Downloading files to the customer's disk *****
```

```
x ./sbin/lvchange, 528384 bytes, 1032 tape blocks
./sbin/lvcreate linked to ./sbin/lvchange
./sbin/lvdisplay linked to ./sbin/lvchange
./sbin/lvextend linked to ./sbin/lvchange
./sbin/lvlnboot linked to ./sbin/lvchange
./sbin/lvreduce linked to ./sbin/lvchange
./sbin/lvremove linked to ./sbin/lvchange
./sbin/lvrmbboot linked to ./sbin/lvchange
./sbin/pvchange linked to ./sbin/lvchange
./sbin/pvcreate linked to ./sbin/lvchange
./sbin/pvdisplay linked to ./sbin/lvchange
./sbin/pvmove linked to ./sbin/lvchange
./sbin/vgcfgbackup linked to ./sbin/lvchange
./sbin/vgcfgrestore linked to ./sbin/lvchange
./sbin/vgchange linked to ./sbin/lvchange
./sbin/vgcreate linked to ./sbin/lvchange
./sbin/vgdisplay linked to ./sbin/lvchange
./sbin/vgexport linked to ./sbin/lvchange
```

```

./sbin/vgextend linked to ./sbin/lvchange
./sbin/vgimport linked to ./sbin/lvchange
./sbin/vgreduce linked to ./sbin/lvchange
./sbin/vgremove linked to ./sbin/lvchange
./sbin/vgscan linked to ./sbin/lvchange
x ./sbin/mkdir, 102400 bytes, 200 tape blocks
x ./sbin/cat, 110592 bytes, 216 tape blocks
x ./sbin/mv, 114688 bytes, 224 tape blocks
x ./sbin/ioinit, 122880 bytes, 240 tape blocks
x ./sbin/ioscan, 122880 bytes, 240 tape blocks
x ./sbin/reboot, 139264 bytes, 272 tape blocks
x ./sbin/stty, 143360 bytes, 280 tape blocks
x ./sbin/fs_wrapper, 159744 bytes, 312 tape blocks
x ./sbin/umount, 196608 bytes, 384 tape blocks
x ./sbin/insf, 225280 bytes, 440 tape blocks
x ./sbin/ls, 225280 bytes, 440 tape blocks
x ./sbin/mount, 237568 bytes, 464 tape blocks
x ./sbin/init, 245760 bytes, 480 tape blocks
x ./sbin/awk, 327680 bytes, 640 tape blocks
x ./sbin/sh, 339968 bytes, 664 tape blocks
x ./sbin/chmod, 110592 bytes, 216 tape blocks
x ./sbin/mkboot, 147456 bytes, 288 tape blocks
x ./sbin/chown, 163840 bytes, 320 tape blocks
x ./sbin/pax, 249856 bytes, 488 tape blocks
x ./sbin/frecovery, 262144 bytes, 512 tape blocks
x ./sbin/fs/hfs/mkfs, 208896 bytes, 408 tape blocks
x ./sbin/fs/hfs/newfs, 106496 bytes, 208 tape blocks
x ./sbin/fs/hfs/fsck, 192512 bytes, 376 tape blocks
x ./sbin/fsck symbolic link to /sbin/fs_wrapper
x ./sbin/mkfs symbolic link to /sbin/fs_wrapper
x ./sbin/newfs symbolic link to /sbin/fs_wrapper
Filesystem      kbytes    used    avail %cap iused  ifree iused Mounted on
/ROOT            1713247  149426 1392496 10%  6261 275339 2%  ?

```

```

Should the existing kernel be
'left', 'overwritten', or 'moved'?[overwritten]

```

27. To overwrite the existing kernel with your new file system, enter `overwritten` or `over` at the prompt; the following will be displayed:

```

downloading ERECOVERY to /stand/vmunix

```

```

**** Creating device files on the customer's disk ****

```

```

***** Renaming the following customer files: *****

```

```

-- './.profile' has been renamed './.profileBK' --

```

```

***** Installing bootlif *****

```

```
mkboot -b /dev/rmt/1m -i ISL -i HPUX /dev/rdisk/c1t1d0
```

```
mkboot -a hpux (56/52.1.0;0)/stand/vmunix /dev/rdisk/c1t1d0
```

Note

If you are recovering a system with hard sectored disks, you will see a message similar to the following, instead of the one above:

```
***** Installing bootlif *****
```

```
mkboot -b 15.16.128.126 -H -i ISL -i HPUX /dev/rdisk/c0t0d0
```

```
mkboot -a hpux (4.0.0;13)/stand/vmunix /dev/rdisk/c0t0d0
```

The -H is used with hard sectored disks; the -l option is used with LVM disks; and the -W option is used when you are specifying the whole disk.

RECOVERY COMPLETION
MENU

Use this menu after the recovery process has installed all requested files on your system.

Select one of the following:

- a. REBOOT the customer's system and continue with recovery.
- b. Return to the Support Media's Main Menu.

Selection:

28. Once you find yourself at the RECOVERY COMPLETION MENU, complete the recovery process by selecting a; you will see messages similar to the following:

NOTE: System rebooting...

```
-----  
PDC - Processor Dependent Code - Version 1.3  
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-----
```

```
16 MB of memory configured and tested.  
Primary boot path: 56/52.5 (dec)  
Alternate boot path: 56/52.3 (dec)
```

Manufacturing permissions ON

```
----- Main Menu -----
```

Command	Description
-----	-----
B0ot [PRI ALT &<path>]	Boot from specified path
PATh [PRI ALT] [&<path>]	Display or modify a path
SEARch [DISplay IPL] [&<path>]	Search for boot devices

COnfiguration menu	Displays or sets boot values
INformation menu	Displays hardware information
SERvice menu	Displays service commands
MFG menu	Displays manufacturing commands
DIsplay	Redisplay the current menu
HElp [&<menu> &<command>]	Display help for menu or command
RESET	Restart the system

Main Menu: Enter command or menu >

29. Enter `bo pri` at the prompt to boot from the primary boot path; the following will then be displayed:

```
Interact with IPL (Y or N)?>
```

30. Enter `n` for unattended boot; several screens of status information will be displayed, followed by this warning:

```
THIS SYSTEM HAS BEEN BOOTED USING A TEMPORARY KERNEL!
DO NOT ATTEMPT TO INVOKE MULTI-USER RUN-LEVEL USING THIS KERNEL!
```

Type the following command from the shell prompt for more information about completing the recovery process:

```
cat /RECOVERY.DOC
```

31. To obtain more information on the recovery process, type the following at the prompt:

```
# cat /RECOVERY.DOC
```

You will see the following information displayed:

- 1) Restore valid copies of the following files (either from backup or from the <filename>BK files created during the recovery process).

```
/etc/fstab,          /etc/inittab,  /stand/ioconfig,
/etc/ioconfig,      /etc/passwd,  /sbin/pre_init_rc,
/.profile,         and /etc/profile
```

NOTE: The backup archive may be extracted using `'/sbin/frecover'` or `'/sbin/pax'` (for backups made with `'tar'` or `'cpio'`). If using `'/sbin/pax'`, linking it to `'tar'` or `'cpio'` will force `'pax'` to emulate the respective command line interface.

- 2) Replace `/stand/vmunix` from backup, since the present kernel is probably missing desired drivers.
- 3) If you have an lvm root, refer to `/LVM.RECOVER` .

32. If you have an LVM system, and want more information on recovery procedures, type the following:

```
# cat /LVM.RECOVER
```

You will see the following:

Note

If a card has been added to, or removed from, your system since the original installation was completed, there is a chance that the device file for the root disk has changed. Consequently, before you run the LVM script `./lvmrec.scrpt` (Step 2, below), you should first recover `/stand/ioconfig` from backup and reboot.

INSTRUCTIONS to complete your LVM recovery:

The system must now be up now in "maintenance mode".

NOTE: In order for the following steps to lead to a successful lvm recovery the LVM label information must be valid. If the bootlif was updated from the RAM-based recovery system, then "mkboot -l" has already been run to repair the this label.

step 1. If the autofile was altered to force the system to boot in maintenance mode, use "mkboot -a" to remove the "-lm" option.

Example:

```
to change "hpux -lm (52.6.0;0)/stand/vmunix"
to "hpux (52.6.0;0)/stand/vmunix"

use
mkboot -a "hpux (52.6.0;0)/stand/vmunix" /dev/rdisk/<device file>
```

Note

Use `lssf /dev/rdisk/*` to match device file with boot address.



step 2. Run `'/lvmrec.scrpt'` to repair the following LVM configuration information:

- a. LVM records (lvmrec)
- b. BDRA (Boot Data Reserve Area)
- c. LABEL information

Requirement: The following files must reside on disk before the script can complete:

- a. `/etc/lvmtab`
- b. `/etc/fstab`
- c. `/etc/lvmconf/<rootvg>.conf`
- d. all device files specified in `/etc/fstab`

To run '/lvmrec.scrpt' provide the device filename used to access the bootlif as an argument to the script.

Example:

```
/lvmrec.scrpt c0t6d0
```

In this example 'c0t6d0' is the device file used to access the bootlif.

step 3. Once '/lvmrec.scrpt' completes, issue the command "reboot" and bring the system fully up.

The recovery of the root LVM is complete. If the '/lvmrec.scrpt' issued the following warning:

```
***** I M P O R T A N T *****  
"  
"Root logical volume has been repaired, but....."  
"you need to reboot the system and repair the Swap"  
"logical volume using the following LVM command: "  
"  lvmboot -A n -s /dev/<root lv>/<swap lvol> "  
"because Recovery has no way to find out what is "  
"the Swap logical volume information at this point"  
"  
"*****"
```

The Swap and Dump logical volumes will need to be re-configured.

The BDRA contains the "root", "swap" and "dump" logical volume information. '/lvmrec.scrpt' only fixes the root logical volume information in the BDRA. The "swap" and "dump" areas can be updated via the "lvmboot" command.

Example:

```
lvmboot -s /dev/<vg00>/lvol2  
lvmboot -d /dev/<vg00>/lvol3
```

In this example 'lvol2' and 'lvol3' are the "swap" and "dump" logical volumes respectively.

step 4. Perform any further data recovery deemed necessary.

*** NOTE ***

If the same volume group contains more than one corrupted boot disk, repeat the above steps for each disk that needs to be repaired.

**THIS COMPLETES THE PROCESS FOR REBUILDING THE BOOTLIF AND
INSTALLING CRITICAL FILES.**

Installing Critical Files Only

Following is an example of the detailed procedure for installing all the critical files necessary to boot on the customer root filesystem:

1. Load the Support Media.
2. Reset the System Processor Unit (SPU) using the reset button, or keyswitch, as appropriate.

The console will display boot path information. If Autoboot is enabled, the system console will eventually display the following or similar messages:

```
Autoboot from primary path enabled
To override, press any key within 10 seconds.
```

3. Press any key before the 10 seconds elapse. The system console will display the following prompt:

```
Boot from primary boot path (Y or N)?>
```

4. Enter `n` at the prompt.

The console will then display the following:

```
Boot from alternate boot path (Y or N)?>
```

5. If the alternate boot path specifies the address of the tape device where the Support Media is mounted, enter `y` at the prompt.

If the alternate boot path does not specify the address of the the tape device where the Support Media is mounted, enter `n` at the prompt. If `n` is entered at the prompt, the following message will be displayed on the system console:

```
Enter boot Path or ?>
```

6. Enter the address of the tape device where the Support Media is mounted.

The system console will display the following:

```
Interact with IPL (Y or N)>
```

7. Enter `y` at the prompt.

The console will then display the following prompt:

```
ISL>
```

8. Type the following at the `ISL>` prompt, depending upon the system you are trying to recover:

```
ISL>[800|700]support
```

Note



If you type `support` by itself, you will be prompted to enter `700support` or `800support`, as appropriate.

The following message (or a similar one) will be displayed:

```
Attempting to load Support Media using the command
HPUX (;0) :SRECOVERY
```

After several minutes (approximately), and after displaying several screens of status information, the following will be displayed:

```
Welcome to the HP-UX installation process!
```

```
Use the <tab> and/or arrow keys to navigate through the following menus,
and use the <return> key to select an item. If the menu items are not
clear, select the "Help" item for more information.
```

```
[ Run a Recovery Shell ]
```

```
[ Cancel and Reboot ]
```

```
[ Help ]
```

9. Select Run a Recovery Shell, the screen clears, and the following will be displayed:

```
Would you like to start up networking at this time? [n]
```

10. Enter n and the following will be displayed:

```
* Loading in a shell...
* Loading in the recovery system commands...
```

```
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(c) Copyright 1980, 1984 AT&T Technologies. All Rights Reserved.
```

```
HP-UX SUPPORT MEDIA
```

```
WARNING: YOU ARE SUPERUSER !!
```

```
NOTE: Commands residing in the RAM-based file system are unsupported 'mini'
commands. These commands are only intended for recovery purposes.
```

Loading commands needed for recovery!

WARNING: If ANYTHING is changed on a root(/) that is mirrored
a 'maintenance mode'(HPUX -lm) boot MUST be done in
order to force the mirrored disk to be updated!!

Press <return> to continue.

11. Press return and the following status message is displayed:

Loading commands needed for recovery!

Then the following menu will be displayed:

SUPPORT MEDIA MAIN MENU

- s. Search for a file
- b. Reboot
- l. Load a file
- r. Recover an unbootable HP-UX system
- x. Exit to shell
- c. Instructions on chrooting to a lvm /(root).

This menu is for listing and loading the tools contained on the support media.
Once a tool is loaded, it may be run from the shell. Some tools require other
files to be present in order to successfully execute.

Select one of the above:

12. To begin the actual system recovery, select r. The HP-UX Recovery MENU is then displayed:

HP-UX Recovery MENU

Select one of the following:

- a. Rebuild the bootlif (ISL, HPUX, and the AUTO file) and install
all files required to boot and recover HP-UX on a customer's
root file system.
- b. Do not rebuild the bootlif but install files required to boot
and recover HP-UX on the root file system.
- c. Rebuild only the bootlif.
- d. Replace only the kernel on the root file system.

- m. Return to 'Support Media Main Menu'.
- x. Exit to the shell.

Use this menu to select the level of recovery desired.

Selection:

13. Select **b** to install critical files only; the following menu is then displayed:

DEVICE FILE VERIFICATION
MENU

This menu is used to specify the path of the root file system.
When the information is correct, select 'a'.

INFORMATION to verify:

Device file used for '/'(ROOT) is c1t6d0
The path to disk is 56/52.6.0

Select one of the following:

- a. The above information is correct.
- b. WRONG!! The device file used for '/'(ROOT) is incorrect.
- m. Return to the 'HP-UX Recovery MENU.'
- x. Exit to the shell.

NOTE: If '/' is an LVM, use an 's11vm' suffix (e.g.,c0t1d0s11vm).

Selection:

14. Assuming the root device file is incorrect, select **b**; you will be prompted to enter the correct device filename:

Enter the device file associated with the '/'(ROOT) file system
(example: c1t6d0):

Note

On a system with hard sectored disks, the prompt and response might look like the following:

```
Enter the device file associated with the '/'(ROOT) file system
(example: c0t1d0s1lvm ) : c0t0d0s13
/dev/rdisk/c0t0d0s13 not a special file
```

```
<Press return to continue>
```

```
Enter the address associated with the '/'(ROOT) file system
(example: 4.0.1) : 4.0.0
```

```
NOTE: if your '/'(ROOT) is not part of a sectioned disk layout
enter a 'W' for whole disk layout
or
enter a 'l' for an LVM disk layout
instead of a section number.
```

```
Enter the section associated with the '/'(ROOT) file system
(example: 13 ) : 13
making rdsk/c0t0d0s13 c 214 0x00000d
making dsk/c0t0d0s13 b 26 0x00000d
```

15. If you were to enter `c1t1d0` as the root device filename, you would see the following display:

```
DEVICE FILE VERIFICATION
MENU
```

```
This menu is used to specify the path of the root file system.
When the information is correct, select 'a'.
```

```
INFORMATION to verify:
Device file used for '/'(ROOT) is c1t1d0
The path to disk is 56/52.1.0
```

- ```
Select one of the following:
a. The above information is correct.
b. WRONG!! The device file used for '/'(ROOT) is incorrect.

m. Return to the 'HP-UX Recovery MENU.'
x. Exit to the shell.
```

```
NOTE: If '/' is an LVM, use an 's1lvm' suffix (e.g.,c0t1d0s1lvm).
```

```
Selection:
```

16. Select a, since c1t1d0 is the correct root device filename; the following menu will be displayed:

```
FILE SYSTEM CHECK
MENU
```

```
The file system check '/sbin/fs/hfs/fsck -y /dev/rdisk/c1t1d0'
will now be run.
```

Select one of the following:

- a. Run fsck -y .
- b. Prompt for the fsck run string on c1t1d0.
  
- m. Return to the 'HP-UX Recovery MENU.'

Selection:

17. Select a to run fsck -y to check your file system for corruption; you will see a display similar to the following:

```
** /dev/rdisk/c1t1d0
** Last Mounted on /ROOT
** Phase 1 - Check Blocks and Sizes
** Phase 2 - Check Pathnames
** Phase 3 - Check Connectivity
** Phase 4 - Check Reference Counts
** Phase 5 - Check Cyl groups
6256 files, 0 icont, 149423 used, 1563824 free (928 frags, 195362 blocks)
```

```
Mounting c1t1d0 to the Support Media's /ROOT directory...
```

```
<Press return to continue>
```

18. Assuming your file system is not corrupted, and you wish to continue with the system recovery, press return to mount your root file system under the Support Media's /ROOT directory; something similar to the following will be displayed:

```
***** Downloading files to the customer's disk *****
```

```
x ./sbin/lvchange, 528384 bytes, 1032 tape blocks
./sbin/lvcreate linked to ./sbin/lvchange
./sbin/lvdisplay linked to ./sbin/lvchange
./sbin/lvextend linked to ./sbin/lvchange
./sbin/lvlnboot linked to ./sbin/lvchange
./sbin/lvreduce linked to ./sbin/lvchange
./sbin/lvremove linked to ./sbin/lvchange
./sbin/lvrmboot linked to ./sbin/lvchange
./sbin/pvchange linked to ./sbin/lvchange
./sbin/pvcreate linked to ./sbin/lvchange
./sbin/pvdisplay linked to ./sbin/lvchange
./sbin/pvmove linked to ./sbin/lvchange
```

```

./sbin/vgcfgbackup linked to ./sbin/lvchange
./sbin/vgcfgrestore linked to ./sbin/lvchange
./sbin/vgchange linked to ./sbin/lvchange
./sbin/vgcreate linked to ./sbin/lvchange
./sbin/vgdisplay linked to ./sbin/lvchange
./sbin/vgexport linked to ./sbin/lvchange
./sbin/vgextend linked to ./sbin/lvchange
./sbin/vgimport linked to ./sbin/lvchange
./sbin/vgreduce linked to ./sbin/lvchange
./sbin/vgremove linked to ./sbin/lvchange
./sbin/vgscan linked to ./sbin/lvchange
x ./sbin/mkdir, 102400 bytes, 200 tape blocks
x ./sbin/cat, 110592 bytes, 216 tape blocks
x ./sbin/mv, 114688 bytes, 224 tape blocks
x ./sbin/ioinit, 122880 bytes, 240 tape blocks
x ./sbin/ioscan, 122880 bytes, 240 tape blocks
x ./sbin/reboot, 139264 bytes, 272 tape blocks
x ./sbin/stty, 143360 bytes, 280 tape blocks
x ./sbin/fs_wrapper, 159744 bytes, 312 tape blocks
x ./sbin/umount, 196608 bytes, 384 tape blocks
x ./sbin/insf, 225280 bytes, 440 tape blocks
x ./sbin/ls, 225280 bytes, 440 tape blocks
x ./sbin/mount, 237568 bytes, 464 tape blocks
x ./sbin/init, 245760 bytes, 480 tape blocks
x ./sbin/awk, 327680 bytes, 640 tape blocks
x ./sbin/sh, 339968 bytes, 664 tape blocks
x ./sbin/chmod, 110592 bytes, 216 tape blocks
x ./sbin/mkboot, 147456 bytes, 288 tape blocks
x ./sbin/chown, 163840 bytes, 320 tape blocks
x ./sbin/pax, 249856 bytes, 488 tape blocks
x ./sbin/frecovery, 262144 bytes, 512 tape blocks
x ./sbin/fs/hfs/mkfs, 208896 bytes, 408 tape blocks
x ./sbin/fs/hfs/newfs, 106496 bytes, 208 tape blocks
x ./sbin/fs/hfs/fsck, 192512 bytes, 376 tape blocks
x ./sbin/fsck symbolic link to /sbin/fs_wrapper
x ./sbin/mkfs symbolic link to /sbin/fs_wrapper
x ./sbin/newfs symbolic link to /sbin/fs_wrapper
Filesystem kbytes used avail %cap iused ifree iused Mounted on
/ROOT 1713247 149426 1392496 10% 6261 275339 2% ?

```

```

Should the existing kernel be
'left', 'overwritten', or 'moved'?[overwritten]

```

19. To overwrite the existing kernel with your new file system, enter `overwritten` or `over` at the prompt; the following will be displayed:

```

downloading ERECOVERY to /stand/vmunix

```

```

**** Creating device files on the customer's disk ****

```

\*\*\*\*\* Renaming the following customer files: \*\*\*\*\*

-- '/.profile' has been renamed '/.profileBK' --

RECOVERY COMPLETION  
MENU

Use this menu after the recovery process has installed all requested files on your system.

Select one of the following:

- a. REBOOT the customer's system and continue with recovery.
- b. Return to the Support Media's Main Menu.

Selection:

20. Once you find yourself at the RECOVERY COMPLETION MENU, complete the recovery process by selecting a; you will see messages similar to the following:

NOTE: System rebooting...

-----  
PDC - Processor Dependent Code - Version 1.3  
(c) Copyright 1990-1993, Hewlett-Packard Company, All rights reserved  
-----

16 MB of memory configured and tested.  
Primary boot path: 56/52.5 (dec)  
Alternate boot path: 56/52.3 (dec)

Manufacturing permissions ON

----- Main Menu -----

Command	Description
-----	-----
B0ot [PRI ALT <path>]	Boot from specified path
PAth [PRI ALT] [<path>]	Display or modify a path
SEArch [DIsplay IPL] [<path>]	Search for boot devices
COnfiguration menu	Displays or sets boot values
INformation menu	Displays hardware information
SERvice menu	Displays service commands
MFG menu	Displays manufacturing commands
DIisplay	Redisplay the current menu

HElp [<menu> <command>]	Display help for menu or command
RESET	Restart the system

-----

Main Menu: Enter command or menu >

21. Enter `bo pri` at the prompt to boot from the primary boot path; the following will then be displayed:

```
Interact with IPL (Y or N)?>
```

22. Enter `n` for unattended boot; several screens of status information will be displayed, followed by this warning:

```
THIS SYSTEM HAS BEEN BOOTED USING A TEMPORARY KERNEL!
DO NOT ATTEMPT TO INVOKE MULTI-USER RUN-LEVEL USING THIS KERNEL!
```

Type the following command from the shell prompt for more information about completing the recovery process:

```
cat /RECOVERY.DOC
```

23. To obtain more information on the recovery process, type the following at the prompt:

```
cat /RECOVERY.DOC
```

You will see the following information displayed:

- 1) Restore valid copies of the following files (either from backup or from the <filename>BK files created during the recovery process).

```
/etc/fstab, /etc/inittab, /stand/ioconfig,
/etc/ioconfig, /etc/passwd, /sbin/pre_init_rc,
/.profile, and /etc/profile
```

NOTE: The backup archive may be extracted using `'/sbin/frecover'` or `'/sbin/pax'` (for backups made with `'tar'` or `'cpio'`). If using `'/sbin/pax'`, linking it to `'tar'` or `'cpio'` will force `'pax'` to emulate the respective command line interface.

- 2) Replace `/stand/vmunix` from backup, since the present kernel is probably missing desired drivers.

- 3) If you have an lvm root, refer to `/LVM.RECOVER` .

24. If you have an LVM system, and want more information on recovery procedures, type the following:

```
cat /LVM.RECOVER
```

You will see the following:

---

**Note**

If a card has been added to, or removed from, your system since the original installation was completed, there is a chance that the device file for the root disk has changed. Consequently, before you run the LVM script `./lvmrec.scrpt` (Step 2, below), you should first recover `/stand/ioconfig` from backup and reboot.

---

INSTRUCTIONS to complete your LVM recovery:

The system must now be up now in "maintenance mode".

NOTE: In order for the following steps to lead to a successful lvm recovery the LVM label information must be valid. If the bootlif was updated from the RAM-based recovery system, then "mkboot -l" has already been run to repair the this label.

step 1. If the autofile was altered to force the system to boot in maintenance mode, use "mkboot -a" to remove the "-lm" option.

Example:

```
to change "hpux -lm (52.6.0;0)/stand/vmunix"
to "hpux (52.6.0;0)/stand/vmunix"
```

use

```
mkboot -a "hpux (52.6.0;0)/stand/vmunix" /dev/rdisk/<device file>
```

---

**Note**

Use `lssf /dev/rdisk/*` to match device file with boot address.

---

step 2. Run `'/lvmrec.scrpt'` to repair the following LVM configuration information:

- a. LVM records (lvmrec)
- b. BDRA (Boot Data Reserve Area)
- c. LABEL information

Requirement: The following files must reside on disk before the script can complete:

- a. `/etc/lvmtab`
- b. `/etc/fstab`
- c. `/etc/lvmconf/<rootvg>.conf`
- d. all device files specified in `/etc/fstab`

To run `'/lvmrec.scrpt'` provide the device filename used to access the bootlif as an argument to the script.

Example:

```
/lvmrec.scrpt c0t6d0
```

In this example 'c0t6d0' is the device file used to access the bootlif.

step 3. Once '/lvmrec.scrpt' completes, issue the command "reboot" and bring the system fully up.

The recovery of the root LVM is complete. If the '/lvmrec.scrpt' issued the following warning:

```
***** I M P O R T A N T *****
"
"Root logical volume has been repaired, but....."
"you need to reboot the system and repair the Swap"
"logical volume using the following LVM command: "
" lvmboot -A n -s /dev/<root lv>/<swap lv> "
"because Recovery has no way to find out what is "
"the Swap logical volume information at this point"
"
"*****
```

The Swap and Dump logical volumes will need to be re-configured.

The BDRA contains the "root", "swap" and "dump" logical volume information. '/lvmrec.scrpt' only fixes the root logical volume information in the BDRA. The "swap" and "dump" areas can be updated via the "lvmboot" command.

Example:

```
lvmboot -s /dev/<vg00>/lv02
lvmboot -d /dev/<vg00>/lv03
```

In this example 'lv02' and 'lv03' are the "swap" and "dump" logical volumes respectively.

step 4. Perform any further data recovery deemed necessary.

\*\*\* NOTE \*\*\*

If the same volume group contains more than one corrupted boot disk, repeat the above steps for each disk that needs to be repaired.

**THIS COMPLETES THE PROCESS FOR INSTALLING CRITICAL FILES ONLY.**

## Rebuilding the "bootlif" Only

Following is an example of the detailed procedure for rebuilding the bootlif of the system disk on the customer root filesystem:

1. Load the Support Media.
2. Reset the System Processor Unit (SPU) using the reset button, or keyswitch, as appropriate.

The console will display boot path information. If Autoboot is enabled, the system console will eventually display the following or similar messages:

```
Autoboot from primary path enabled
To override, press any key within 10 seconds.
```

3. Press any key before the 10 seconds elapse. The system console will display the following prompt:

```
Boot from primary boot path (Y or N)?>
```

4. Enter `n` at the prompt.

The console will then display the following:

```
Boot from alternate boot path (Y or N)?>
```

5. If the alternate boot path specifies the address of the tape device where the Support Media is mounted, enter `y` at the prompt.

If the alternate boot path does not specify the address of the the tape device where the Support Media is mounted, enter `n` at the prompt. If `n` is entered at the prompt, the following message will be displayed on the system console:

```
Enter boot Path or ?>
```

6. Enter the address of the tape device where the Support Media is mounted.

The system console will display the following:

```
Interact with IPL (Y or N)>
```

7. Enter `y` at the prompt.

The console will then display the following prompt:

```
ISL>
```

8. Type the following at the ISL> prompt, depending upon the system you are trying to recover:

```
ISL>[800|700]support
```

---

### Note



If you type `support` by itself, you will be prompted to enter `700support` or `800support`, as appropriate.

---

The following message (or a similar one) will be displayed:

```
Attempting to load Support Media using the command
HPUX (;0) :SRECOVERY
```

After several minutes (approximately), and after displaying several screens of status information, the following will be displayed:

```
Welcome to the HP-UX installation process!
```

```
Use the <tab> and/or arrow keys to navigate through the following menus,
and use the <return> key to select an item. If the menu items are not
clear, select the "Help" item for more information.
```

```
[Run a Recovery Shell]
```

```
[Cancel and Reboot]
```

```
[Help]
```

9. Select Run a Recovery Shell, the screen clears, and the following will be displayed:

```
Would you like to start up networking at this time? [n]
```

10. Enter n and the following will be displayed:

```
* Loading in a shell...
* Loading in the recovery system commands...
```

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HP-UX SUPPORT MEDIA

WARNING: YOU ARE SUPERUSER !!

NOTE: Commands residing in the RAM-based file system are unsupported 'mini' commands. These commands are only intended for recovery purposes.

Loading commands needed for recovery!

WARNING: If ANYTHING is changed on a root(/) that is mirrored  
a 'maintenance mode'(HPUX -lm) boot MUST be done in  
order to force the mirrored disk to be updated!!

Press <return> to continue.

11. Press return and the following status message is displayed:

Loading commands needed for recovery!

Then the following menu will be displayed:

SUPPORT MEDIA MAIN MENU

- s. Search for a file
- b. Reboot
- l. Load a file
- r. Recover an unbootable HP-UX system
- x. Exit to shell
- c. Instructions on chrooting to a lvm /(root).

This menu is for listing and loading the tools contained on the support media.  
Once a tool is loaded, it may be run from the shell. Some tools require other  
files to be present in order to successfully execute.

Select one of the above:

12. To begin the actual system recovery, select r. The HP-UX Recovery MENU is then  
displayed:

HP-UX Recovery MENU

Select one of the following:

- a. Rebuild the bootlif (ISL, HPUX, and the AUTO file) and install  
all files required to boot and recover HP-UX on a customer's  
root file system.
- b. Do not rebuild the bootlif but install files required to boot  
and recover HP-UX on the root file system.
- c. Rebuild only the bootlif.
- d. Replace only the kernel on the root file system.
  
- m. Return to 'Support Media Main Menu'.
- x. Exit to the shell.

Use this menu to select the level of recovery desired.

Selection:

13. Select `c` to rebuild the bootlif; the following menu is then displayed:

BOOTLIF PATH VERIFICATION  
MENU

This menu must be used to determine the path to the bootlif (ISL, HPUX and the AUTO file).

When the information is correct, select 'a'.

INFORMATION to verify:

Path to the bootlif is 56/52.1.0

Select one of the following:

- a. The above information is correct.
- b. WRONG!! The path to bootlif is incorrect.
  
- m. Return to the 'HP-UX Recovery MENU.'
- x. Exit to the shell.

Selection:

14. Assuming that the bootlif path is correct, enter `a`; the following menu is displayed:

BOOT STRING VERIFICATION  
MENU

This menu must be used to verify the system's boot string.

When the information is correct, select 'a'.

INFORMATION to verify:

The system's boot string should be:  
'hpux -lm (56/52.5.0)/stand/vmunix'

Select one of the following:

- a. The above information is correct.
- b. WRONG!! Prompt the user for the system's boot string.
  
- m. Return to the 'HP-UX Recovery MENU.'
- x. Exit to the shell.

NOTE: For an LVM '/'(ROOT) the '-lm' option MUST be specified  
(example: 'hpux -lm (2.3.4)/stand/vmunix' )

Selection:

15. Assuming the boot string is incorrect, enter `b` at the prompt; you will see a message similar to the following:

AUTO FILE should be (replacing 'hpux -lm (56/52.5.0)/stand/vmunix'):

16. Enter the correct information (for example, `hpux`); you will then see the BOOT STRING VERIFICATION MENU displayed again:

```
BOOT STRING VERIFICATION
MENU
```

This menu must be used to verify the system's boot string.  
When the information is correct, select 'a'.

INFORMATION to verify:

The system's boot string should be:  
'hpux'

Select one of the following:

- a. The above information is correct.
- b. WRONG!! Prompt the user for the system's boot string.
  
- m. Return to the 'HP-UX Recovery MENU.'
- x. Exit to the shell.

NOTE: For an LVM '/'(ROOT) the '-lm' option MUST be specified  
(example: 'hpux -lm (2.3.4)/stand/vmunix' )

Selection:

---

**Note**



If you know for certain that your root filesystem is good, you don't need to use the `-lm` option when recovering an LVM system.

---

17. Assuming the information is now correct, enter `a` at the prompt, and something similar to the following will be displayed:

```
***** Installing bootlif *****

mkboot -b /dev/rmt/1m -i ISL -i HPUX /dev/rdisk/c1t1d0

mkboot -a hpux (56/52.5.0;0)/stand/vmunix /dev/rdisk/c1t1d0
```

---

**Note**



If you are recovering a system with hard sectored disks, you will see a message similar to the following, instead of the one above:

```
***** Installing bootlif *****

mkboot -b 15.16.128.126 -H -i ISL -i HPUX /dev/rdisk/c0t0d0
mkboot -a hpux (4.0.0;13)/stand/vmunix /dev/rdisk/c0t0d0
```

The `-H` is used with hard sectored disks; the `-l` option is used with LVM disks; and the `-W` option is used when you are specifying the whole disk.

---

RECOVERY COMPLETION  
MENU

Use this menu after the recovery process has installed all requested files on your system.

Select one of the following:

- a. REBOOT the customer's system and continue with recovery.
- b. Return to the Support Media's Main Menu.

Selection:

18. Once you find yourself at the RECOVERY COMPLETION MENU, complete the recovery process by selecting a, rebooting your system.

**THIS COMPLETES THE PROCESS FOR REBUILDING THE BOOTLIF ONLY.**

## Replacing the Kernel Only On the Root Filesystem

Following is an example of the detailed procedure for replacing the kernel only on the root filesystem:

1. Load the Support Media.
2. Reset the System Processor Unit (SPU) using the reset button, or keyswitch, as appropriate.

The console will display boot path information. If Autoboot is enabled, the system console will eventually display the following or similar messages:

```
Autoboot from primary path enabled
To override, press any key within 10 seconds.
```

3. Press any key before the 10 seconds elapse. The system console will display the following prompt:

```
Boot from primary boot path (Y or N)?>
```

4. Enter `n` at the prompt.

The console will then display the following:

```
Boot from alternate boot path (Y or N)?>
```

5. If the alternate boot path specifies the address of the tape device where the Support Media is mounted, enter `y` at the prompt.

If the alternate boot path does not specify the address of the the tape device where the Support Media is mounted, enter `n` at the prompt. If `n` is entered at the prompt, the following message will be displayed on the system console:

```
Enter boot Path or ?>
```

6. Enter the address of the tape device where the Support Media is mounted.

The system console will display the following:

```
Interact with IPL (Y or N)>
```

7. Enter `y` at the prompt.

The console will then display the following prompt:

```
ISL>
```

8. Type the following at the `ISL>` prompt, depending upon the system you are trying to recover:

```
ISL>[800|700]support
```

---

### Note



If you type `support` by itself, you will be prompted to enter `700support` or `800support`, as appropriate.

---

The following message (or a similar one) will be displayed:

```
Attempting to load Support Media using the command
HPUX (;0) :SRECOVERY
```

After several minutes (approximately), and after displaying several screens of status information, the following will be displayed:

```
Welcome to the HP-UX installation process!
```

```
Use the <tab> and/or arrow keys to navigate through the following menus,
and use the <return> key to select an item. If the menu items are not
clear, select the "Help" item for more information.
```

```
[Run a Recovery Shell]
```

```
[Cancel and Reboot]
```

```
[Help]
```

9. Select Run a Recovery Shell, the screen clears, and the following will be displayed:

```
Would you like to start up networking at this time? [n]
```

10. Enter n and the following will be displayed:

```
* Loading in a shell...
* Loading in the recovery system commands...
```

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HP-UX SUPPORT MEDIA

WARNING: YOU ARE SUPERUSER !!

NOTE: Commands residing in the RAM-based file system are unsupported 'mini' commands. These commands are only intended for recovery purposes.

Loading commands needed for recovery!

WARNING: If ANYTHING is changed on a root(/) that is mirrored a 'maintenance mode'(HPUX -lm) boot MUST be done in order to force the mirrored disk to be updated!!

Press <return> to continue.

11. Press  and the following status message is displayed:

Loading commands needed for recovery!

Then the following menu will be displayed:

SUPPORT MEDIA MAIN MENU

- s. Search for a file
- b. Reboot
- l. Load a file
- r. Recover an unbootable HP-UX system
- x. Exit to shell
- c. Instructions on chrooting to a lvm /(root).

This menu is for listing and loading the tools contained on the support media. Once a tool is loaded, it may be run from the shell. Some tools require other files to be present in order to successfully execute.

Select one of the above:

12. To begin the actual system recovery, select r. The HP-UX Recovery MENU is then displayed:

HP-UX Recovery MENU

Select one of the following:

- a. Rebuild the bootlif (ISL, HPUX, and the AUTO file) and install all files required to boot and recover HP-UX on a customer's root file system.
- b. Do not rebuild the bootlif but install files required to boot and recover HP-UX on the root file system.
- c. Rebuild only the bootlif.
- d. Replace only the kernel on the root file system.
  
- m. Return to 'Support Media Main Menu'.
- x. Exit to the shell.

Use this menu to select the level of recovery desired.

Selection:

13. Select **d** to replace only the kernel on the root filesystem; the following menu is then displayed:

DEVICE FILE VERIFICATION  
MENU

This menu is used to specify the path of the root file system.  
When the information is correct, select 'a'.

INFORMATION to verify:

Device file used for '/'(ROOT) is c1t6d0  
The path to disk is 56/52.6.0

Select one of the following:

- a. The above information is correct.
- b. WRONG!! The device file used for '/'(ROOT) is incorrect.
- m. Return to the 'HP-UX Recovery MENU.'
- x. Exit to the shell.

NOTE: If '/' is an LVM, use an 's1lvm' suffix (e.g.,c0t1d0s1lvm).

Selection:

14. Assuming the root device file is incorrect, select **b**; you will be prompted to enter the correct device filename:

Enter the device file associated with the '/'(ROOT) file system  
(example: c1t6d0):

---

**Note**

On a system with hard sectored disks, the prompt and response might look like the following:

```
Enter the device file associated with the '/'(ROOT) file system
(example: c0t1d0s1lvm) : c0t0d0s13
/dev/rdisk/c0t0d0s13 not a special file
```

```
<Press return to continue>
```

```
Enter the address associated with the '/'(ROOT) file system
(example: 4.0.1) : 4.0.0
```

```
NOTE: if your '/'(ROOT) is not part of a sectioned disk layout
enter a 'W' for whole disk layout
or
enter a 'l' for an LVM disk layout
instead of a section number.
```

```
Enter the section associated with the '/'(ROOT) file system
(example: 13) : 13
making rdsk/c0t0d0s13 c 214 0x00000d
making dsk/c0t0d0s13 b 26 0x00000d
```

---

15. If you were to enter `c1t1d0` as the root device filename, you would see the following display:

```
DEVICE FILE VERIFICATION
MENU
```

```
This menu is used to specify the path of the root file system.
When the information is correct, select 'a'.
```

```
INFORMATION to verify:
Device file used for '/'(ROOT) is c1t1d0
The path to disk is 56/52.1.0
```

- ```
Select one of the following:
a. The above information is correct.
b. WRONG!! The device file used for '/'(ROOT) is incorrect.

m. Return to the 'HP-UX Recovery MENU.'
x. Exit to the shell.
```

```
NOTE: If '/' is an LVM, use an 's1lvm' suffix (e.g., c0t1d0s1lvm).
```

```
Selection:
```

16. Select **a**, since `c1t1d0` is the correct root device filename; the following menu will be displayed:

```
FILE SYSTEM CHECK
MENU
```

```
The file system check '/sbin/fs/hfs/fsck -y /dev/rdisk/c1t1d0'
will now be run.
```

Select one of the following:

- a. Run `fsck -y` .
- b. Prompt for the `fsck` run string on `c1t1d0`.

- m. Return to the 'HP-UX Recovery MENU.'

Selection:

17. Select **a** to run `fsck -y` to check your file system for corruption; you will see a display similar to the following:

```
** /dev/rdisk/c1t1d0
** Last Mounted on /ROOT
** Phase 1 - Check Blocks and Sizes
** Phase 2 - Check Pathnames
** Phase 3 - Check Connectivity
** Phase 4 - Check Reference Counts
** Phase 5 - Check Cyl groups
6256 files, 0 icon, 149423 used, 1563824 free (928 frags, 195362 blocks)
```

```
Mounting c1t1d0 to the Support Media's /ROOT directory...
```

| Filesystem | kbytes | used | avail | %cap | iused | ifree | iused | Mounted on |
|------------|--------|--------|-------|------|-------|-------|-------|------------|
| /ROOT | 434773 | 352461 | 38834 | 90% | 15241 | 54647 | 22% | ? |

```
Should the existing kernel be
'left', 'overwritten', or 'moved'?[overwritten]over
```

18. To overwrite the existing kernel with your new file system, enter `overwritten` or `over` at the prompt; the following will be displayed:

```
downloading ERECOVERY to /stand/vmunix
```

```
RECOVERY COMPLETION
MENU
```

```
Use this menu after the recovery process has installed all requested
files on your system.
```

Select one of the following:

- a. REBOOT the customer's system and continue with recovery.
- b. Return to the Support Media's Main Menu.

Selection:

19. Once you find yourself at the RECOVERY COMPLETION MENU, complete the recovery process by selecting a, rebooting your system.

THIS COMPLETES THE PROCESS FOR REPLACING THE KERNEL ONLY ON THE ROOT FILE SYSTEM.