

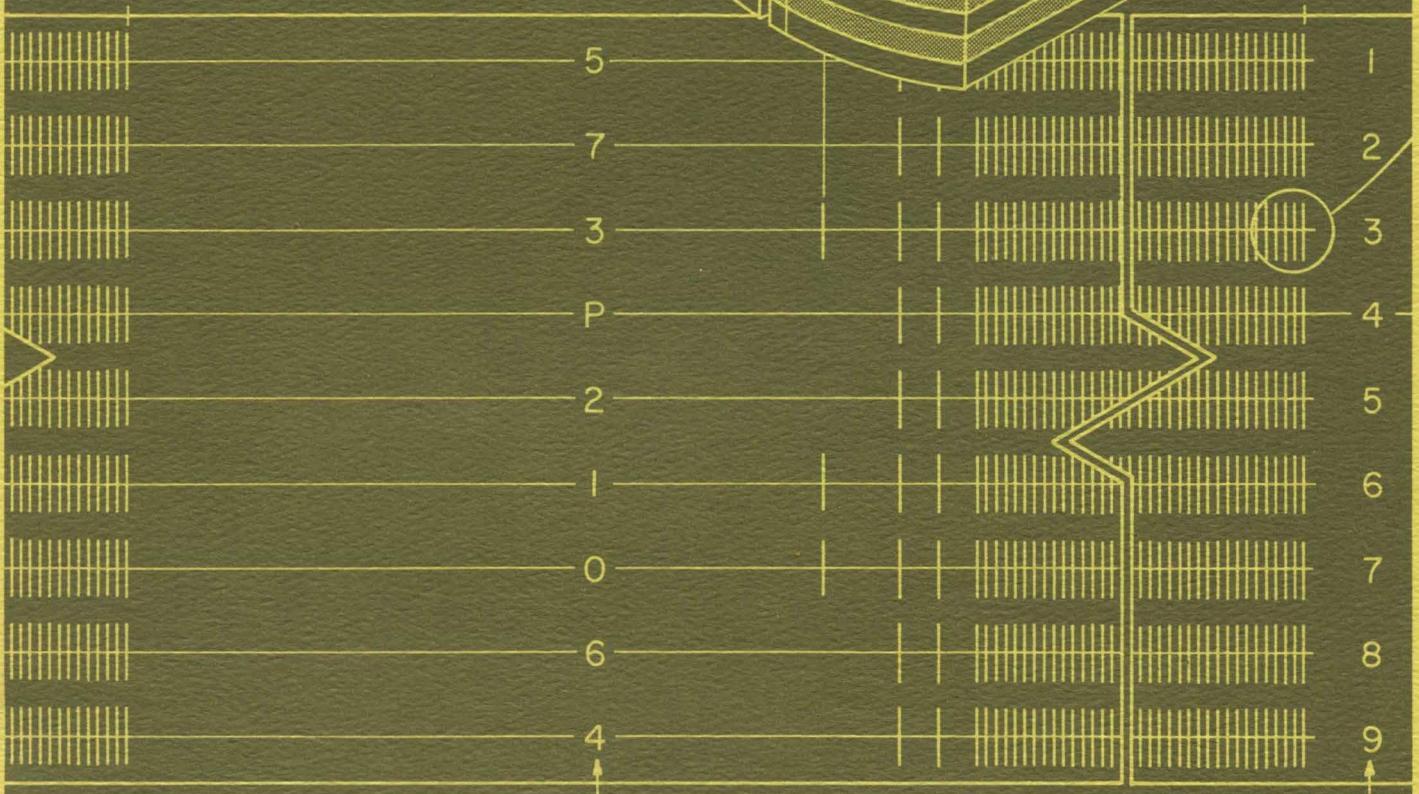
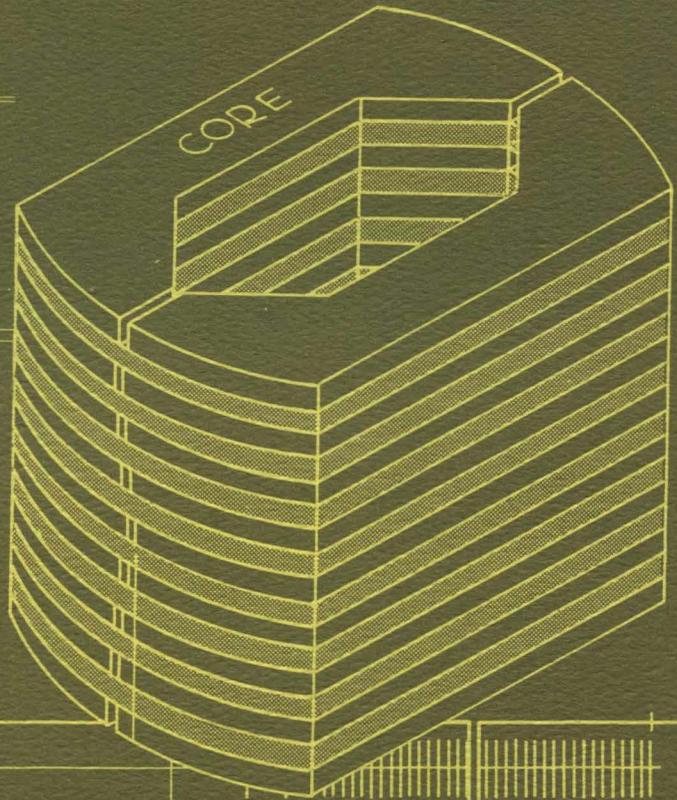
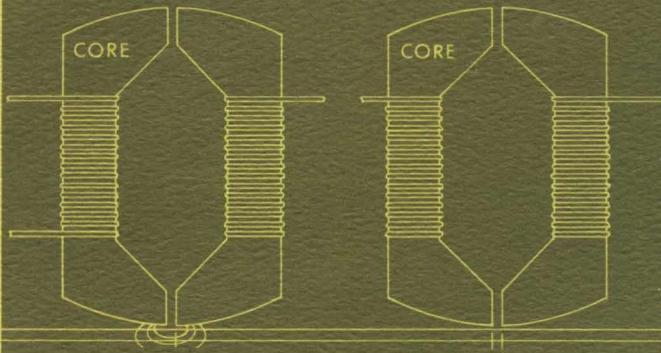
INFORMATION

HEWLETT **hp** PACKARD

BULLETIN

DESKEWING

March 1971



CONTENTS

INTRODUCTION

1.1 Recording on Magnetic Tape	1-1
1.2 The Purpose of This Manual	1-2
1.3 ANSI and Its Standards	1-2

DIGITAL RECORDING TECHNIQUES

2.1 Binary Data Codes	2-1
2.2 The Magnetic Representation of Binary Digits	2-1
2.3 Data Format	2-2

TAPE WRITE SKEW

3.1 The Read/Write Head	3-1
3.2 Write Gap Scatter	3-2
3.3 Tape Skew	3-3
3.4 Write Time Asymmetry	3-5
3.5 Pulse Crowding	3-5
3.6 Combined Effects	3-6
3.7 Skew and Tape Speed	3-6

TAPE WRITE DESKEWING TECHNIQUES

4.1 Mechanical Write Head Compensation	4-1
4.2 Electronic Averaging	4-1
4.3 Electronic Per Channel Write Head Deskewing	4-1

TAPE READ SKEW

5.1 How Data Are Read From Magnetic Tape	5-1
5.2 Tape Read Skewing Errors	5-2

TAPE READ DESKEWING TECHNIQUES

6.1 Mechanical Read Head Compensation	6-2
6.2 Electronic Averaging	6-2
6.3 Electronic Delay Read Head Compensation	6-2

CONCLUSION	7-1
----------------------	-----

ILLUSTRATIONS

Figure	Title	Page
1	A 9 Track Representation of One Character of Digital Data, (a) Perfectly Aligned, and (b) Skewed	1-2
2	The Representation of Binary Digits on Magnetic Tape Using Flux Reversals (NRZI only)	2-1
3	Standard ASCII Format (800 CPI)	2-2
4	Magnetic Tape Recording and Reproducing Process	3-1
5	Induced Voltage in the Write Head Winding as a Function of the Magnetic Flux on One Tape Track	3-2
6	Write Gap Scatter in Nine Write Heads	3-2
7	Gap Scatter Effect	3-3
8	Tape Dimensions and Irregularities	3-3
9	Composite Effects of Gap Scatter and Tape Skew	3-4
10	Write Time Assymetry	3-5
11	Composite Effects of Gap Scatter, Tape Skew, and Write Time Assymetry	3-6
12	Effects of Mechanical Azimuth Adjustment	4-1
13	Electronically Compensated Write Head Recording	4-1
14	Read Timing Considerations	5-1
15	Errors in Reading Bits	5-2
16	Ideal vs. Typical 9-Track Head Assemblies	6-1

TABLES

Table	Title	Page
1	Some Differences Between Audio and Digital Magnetic Tape Recording	1-1
2	Factors Contributing to Recorded Skew	3-6

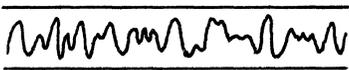
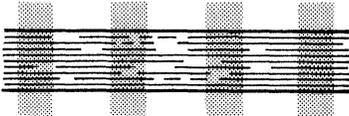
INTRODUCTION

1.1 Recording on Magnetic Tape

Plastic tape with a magnetic coating applied to one surface was first used as a recording medium in Germany in 1935, but it was not until after World War II that it came into general use in the United States. Magnetic tape was first used for audio recording; however, in the late forties and early fifties, at the same time that recording techniques were being perfected, the digital computer was being developed, and it was not long before magnetic tape was being used to store large volumes of digital data inexpensively.

Both audio and digital recording techniques make use of magnetized tracks on the tape surface, but techniques for the two applications are quite different, as described in Table 1. Audio recording uses one continuous track; digital data is recorded on 9 (or 7) separate tracks, shown in Table 1. To record a character digitally, it is represented by a 9 (or 7) part code, which is recorded in parallel on the 9 (or 7) tracks; it is therefore very important that recorded data be well aligned on all the tracks. Figure 1 shows a perfectly aligned character and a misaligned character.

Table 1. Some Differences Between Audio and Digital Magnetic Tape Recordings

AUDIO (MONAURAL)	DIGITAL
<p>1) One track is used:</p>  <p>2) The track is read and interpreted continuously.</p> <p>3) One track contains all the information required by the read and write mechanisms.</p>	<p>7 or 9 parallel tracks on the tape are used:</p>  <p>Only discrete sections of the tracks contain data:</p>  <p>Shaded areas read and interpreted</p> <p>All 7 or 9 tracks must be read simultaneously, and each track contains part of the recorded data character.</p>

1.2 The Purpose of This Manual

The misalignment illustrated in Figure 1 (b) is called skew; the purpose of this handbook is

to describe the factors that contribute to skew, and the methods used to compensate for this phenomenon.

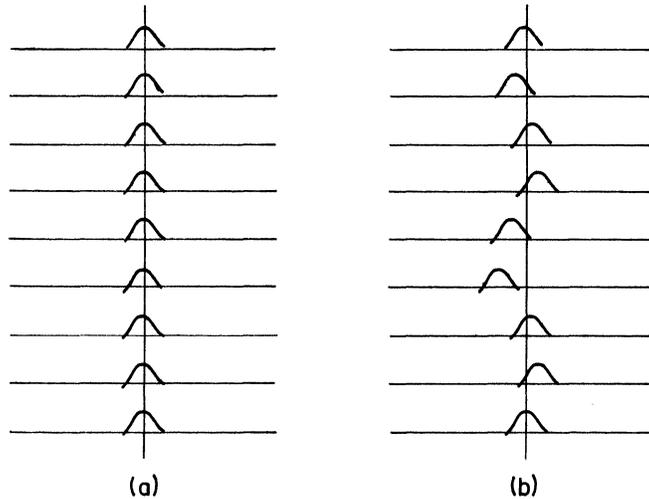


Figure 1. A 9-Track Representation of One Character of Digital Data,

- (a) Perfectly Aligned, and
- (b) Skewed

1.3 ANSI and Its Standards

A large number of manufacturers market products relating to digital magnetic tape recording systems. In order that these products be compatible, and to insure that data recorded on one manufacturer's unit can be read on another, the American National Standards Institute has adopted standards

which are widely adhered to throughout the data processing industry. This handbook describes data recording and deskewing using NRZI (non return-to-zero change on ones) recording techniques at 800 CPI (characters per inch) recording density, with American Standard Code for Information Interchange (ASCII) format.

DIGITAL RECORDING TECHNIQUES

There are three steps needed to convert data to a code suitable for recording on magnetic tape:

1. Every character of data must be represented by a binary digit code.
2. Binary digits must be represented magnetically.
3. A format must be specified for the data on magnetic tape.

The techniques used to record data on magnetic tape are pertinent in discussing skew and deskewing, since skewing is a byproduct of recording methods, and deskewing techniques are dependent upon the design of read and write mechanisms.

2.1 Binary Data Codes

The decimal counting system is based on ten discrete digits, 0 to 9; the binary counting system is based on two digits, 0 and 1. Numbers are translated thus:

0 in binary code is	0
1	1
2	10
3	11
4	100
5	101
6	110
	etc.

The value of the binary counting system is that it can be represented by the two states: on — off, + or —.

Computers perform all numerical operations using binary numbers. However, when data is

recorded on magnetic tape, any code can be used to represent numbers, letters (upper case and lower case), and special characters. It is necessary only that each pattern of zeros and ones have a unique meaning. Standard codes have been accepted by the data processing industry for the binary representation of characters, but they are not described here, since they are of no consequence to the problems of skew and deskewing.

2.2 The Magnetic Representation of Binary Digits

The ANSI standards (see Section 1.3) specify that an erased tape is one that is magnetized so that the rim end of the tape is a north-seeking pole. A write-head is capable of inducing a narrow, reverse flux line along a tape that is moved past the head (see Section 3.1), and this flux reversal is used to generate binary digits on magnetic tape as follows: if in the space allocated for a character a flux reversal occurs, a 1-binary digit (bit) is assumed; if no flux reversal occurs, a 0-bit is assumed. This is illustrated in Figure 2.

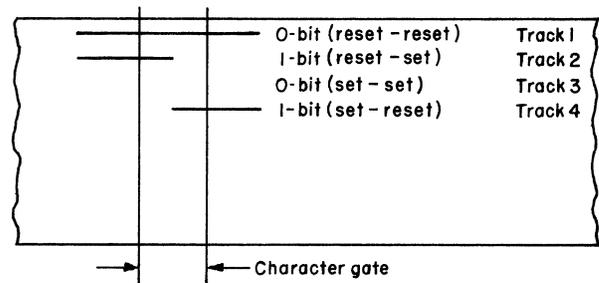


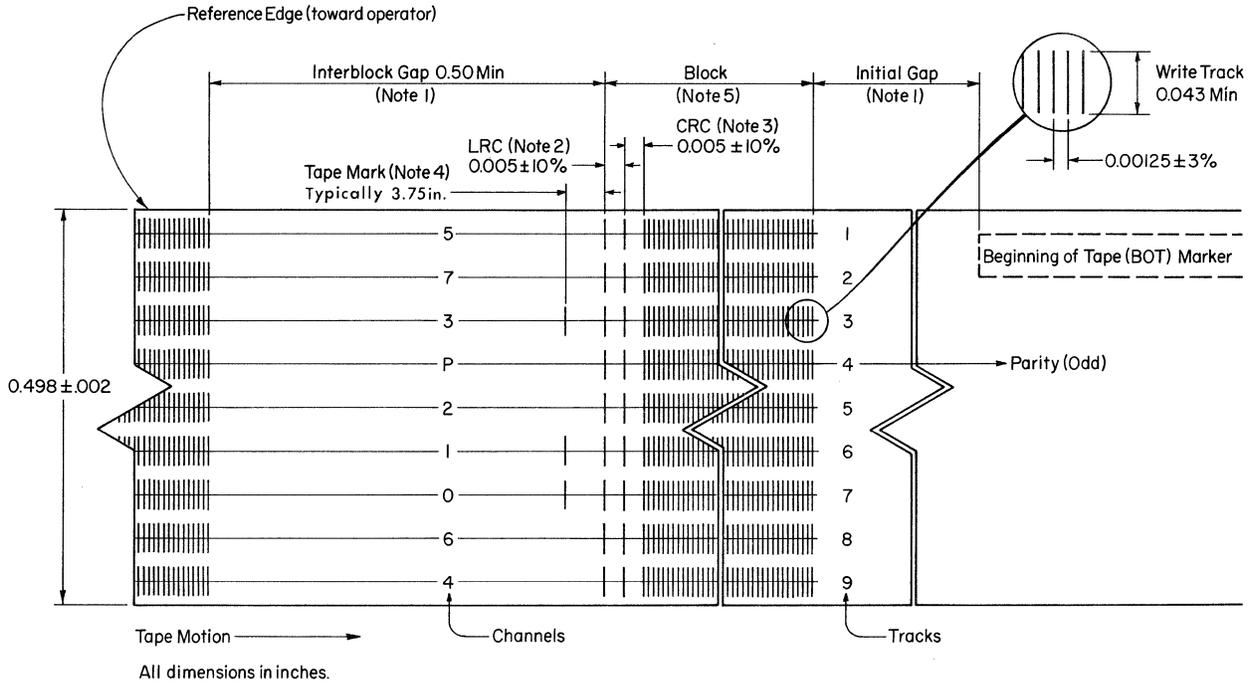
Figure 2. The Representation of Binary Digits on Magnetic Tape Using Flux Reversals (NRZI only).

In the rest of this handbook binary digits are represented by the signs '1' or '∧'; they refer to a digit such as in Figure 2.

2.3 Data Format

The critical considerations when evaluating the importance of skew are the dimensions,

spacings, and tolerances that have been specified for recorded data. These are illustrated in Figure 3.



- NOTES:
- (1) TAPE TO BE FULLY SATURATED IN THE ERASED DIRECTION IN THE INTER-BLOCK GAP AND THE INITIAL GAP.
 - (2) A LONGITUDINAL REDUNDANCY CHECK BIT IS WRITTEN IN ANY TRACK IF THE LONGITUDINAL COUNT IN THAT TRACK IS ODD. CHARACTER PARITY IS IGNORED IN THE LONGITUDINAL REDUNDANCY CHECK CHARACTER.
 - (3) CYCLIC REDUNDANCY CHECK - PARITY OF THE CRC CHARACTER IS ODD, IF AN EVEN NUMBER OF DATA CHARACTERS ARE WRITTEN, AND VICE VERSA.
 - (4) THE TAPE MARK IS AN OPTIONAL SPECIAL CONTROL BLOCK.
 - (5) THE LENGTH OF THE DATA BLOCK (NOT INCLUDING THE CHECK CHARACTERS) IS FROM 18 MINIMUM ASCII CHARACTERS TO 2,048 MAXIMUM.

Figure 3. Standard ASCII Format (800 CPI)

On 9-track tape, there are 8 data characters, and a parity character. The purpose of the parity character is to insure that the total number of bits in a character is always odd. (If there are an even number of 1-bits among the eight character bits, a 1 parity bit is written; if there are an odd number of 1-bits among the eight character bits, a 0 parity bit

is written.) When data is read, the number of 1-bits in each character is checked; if there is an even number of 1-bits, then an error must have occurred in reading or writing. The mean distance between characters, as measured over 150" of recorded tape, must be 0.00125 (±3%) inches, as shown in Figure 3. The maximum tolerated deviation is 0.00015".

TAPE WRITE SKEW

There are two types of skew:

1. Static skew, defined as that component of skew that is unvarying and independent of tape speed, and
2. Dynamic skew, defined as that component of skew that varies from character to character.

This section describes the ways in which static and dynamic recorded skew errors arise.

3.1 The Read/Write Head

A write head is similar to a transformer with a single winding. Signal current flows in the winding, producing a magnetic flux in the core material. To perform as a write head, the core is made in the form of a closed ring with a short nonmagnetic write gap in it. When the nonmagnetic gap is bridged by the magnetic surface on the tape, the flux detours around the write gap, through the tape surface, thus completing the magnetic path through the core material (see Figure 4). As the tape travels past the write gap, a track on the magnetic surface retains the magnetic flux pattern recorded.

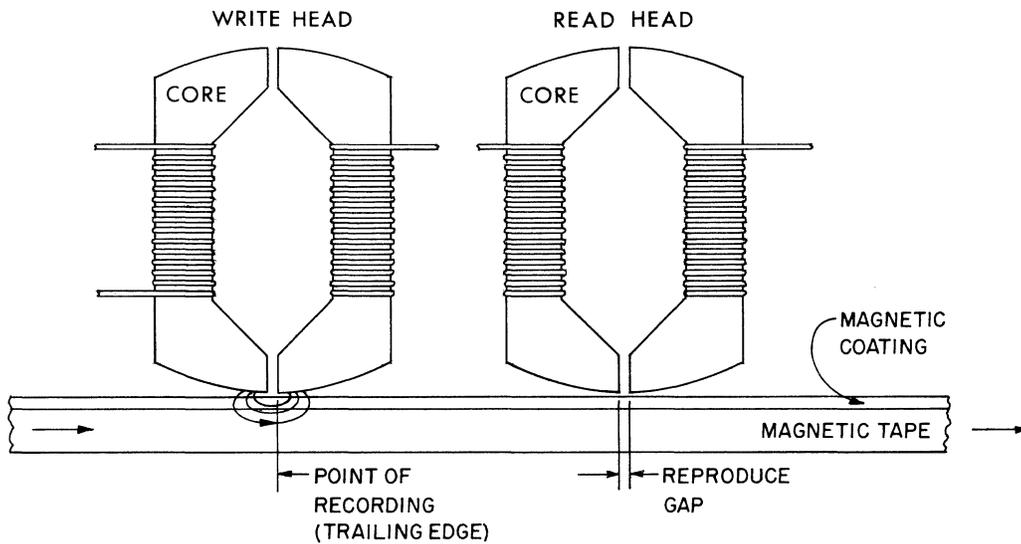


Figure 4. Magnetic Tape Recording and Reproducing Process

To reproduce the signal, the magnetic pattern on the tape is moved across a read gap. Magnetic lines of flux are shunted through the core, and are proportional to the magnetic gradient of the pattern on the tape which is spanning the gap. The induced voltage in the

head winding is proportional to the rate of change of the magnetic flux. Thus a 1-bit, as illustrated in Figure 2, produces a short voltage surge in the head winding; a 0-bit causes no voltage surge. This is illustrated in Figure 5.

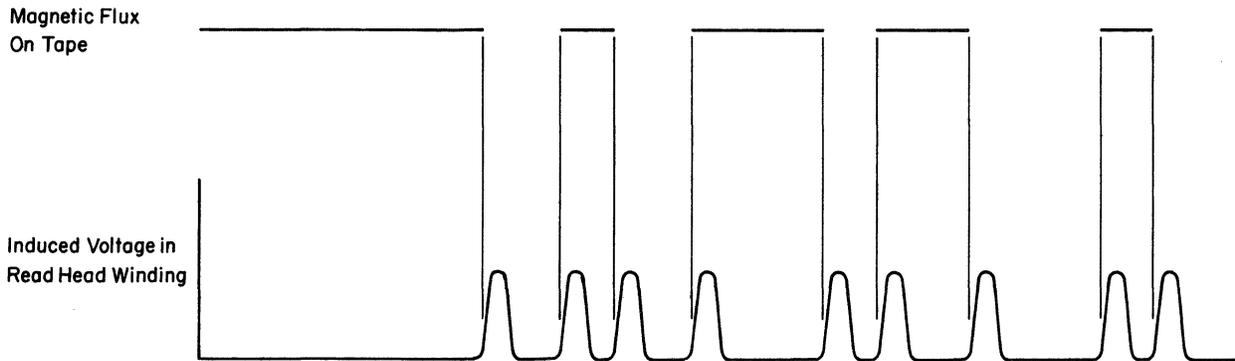


Figure 5. Induced Voltage in the Write Head Winding as a Function of the Magnetic Flux on One Tape Track (rectified)

3.2 Write Gap Scatter

In order to generate nine parallel tracks as in Figure 4, a stack of nine laminated write heads (as described in Section 3.1) are used, one head per track. The nine write gaps should ideally be perfectly aligned, but there is always some scatter, as illustrated in Figure 6.

Misalignments of 50 to 150 microinches are typical in most head assemblies, and contribute to static skew. It should be noted that the maximum static skew from all sources allowed by the ANSI standards (see Section 1.3) is 150 microinches.

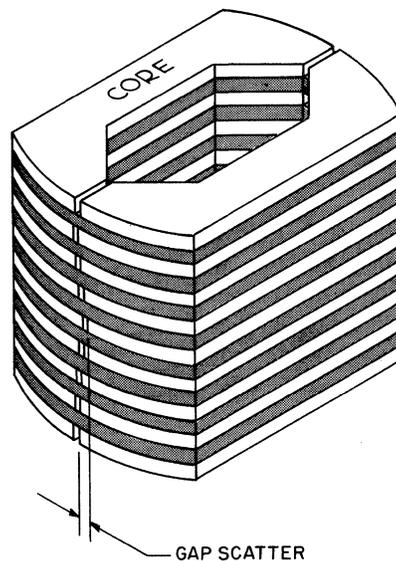


Figure 6. Write Gap Scatter in Nine Laminated Write Heads

Gap scatter effect is illustrated in Figure 7.

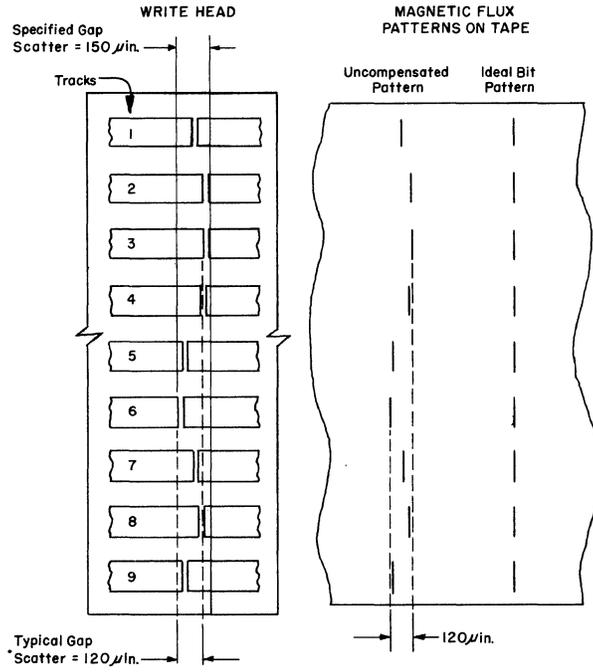


Figure 7. Gap Scatter Effect

3.3 Tape Skew

While every effort is made by manufacturers to cut tape with perfect geometry, there are always certain physical irregularities, as in Figure 8.

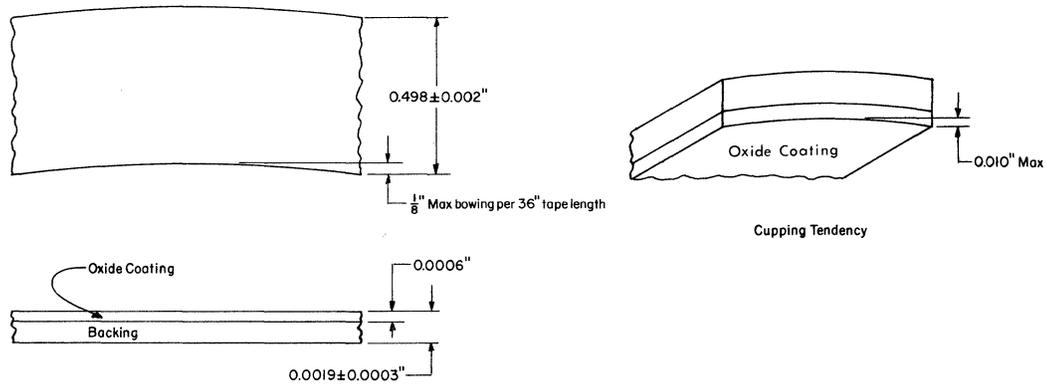


Figure 8. Tape Dimensions and Irregularities

Longitudinal and lateral curvatures interact with the tape guides to produce instantaneous azimuthal (tape wobble) error. This error contributes to dynamic skew, as illustrated in Figure 9, which shows the combined effects of write gap scatter and dynamic recorded

skew. It will be seen that azimuthal error causes the tape to oscillate about the center of its perpendicular axis. Thus, the bit displacement is increasingly variable on tracks close to the tape edge.

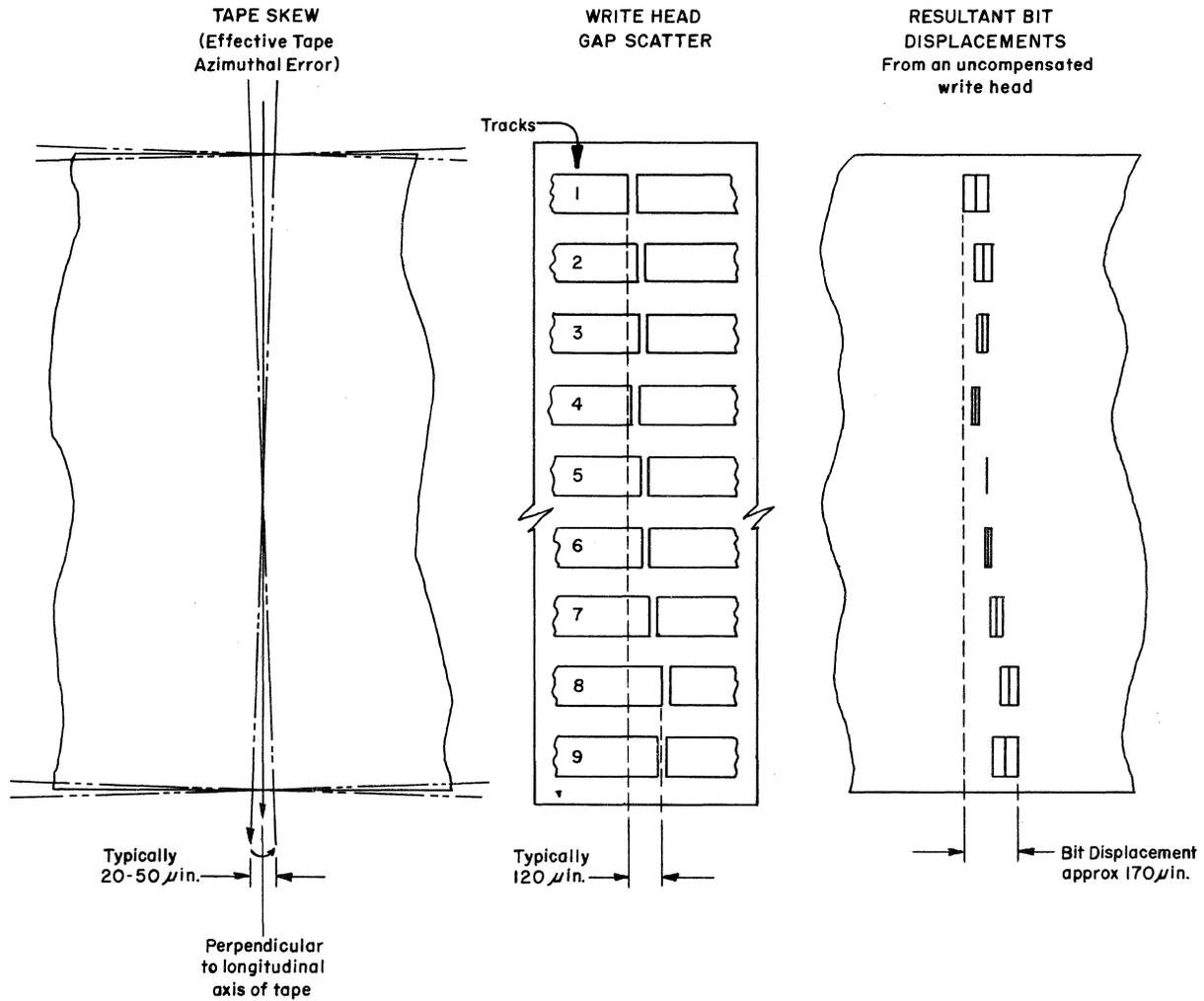


Figure 9. Composite Effects of Gap Scatter and Tape Skew

3.4 Write Time Assymetry

Figure 10 illustrates character spacing at 800 bits per inch recording density (1250 micro-inches/bit). ANSI specifications (see Section 1.3) allows an average variation of (3%) between any two characters, measured over 150 inches of tape; such an allowance is necessary, since the mechanics and electronics

of a tape recording unit could never be so perfect as to insure identical spacing between characters.

The effects of write time asymmetry are illustrated in Figure 11. Write time asymmetry contributes to both static and dynamic skew.

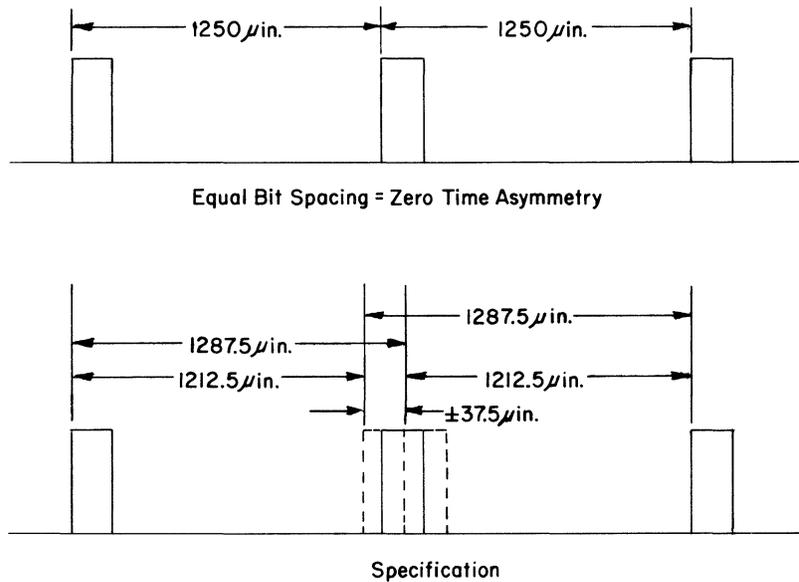


Figure 10. Write Time Asymmetry

3.5 Pulse Crowding

When a number of adjacent flux reversals (ones) are followed by a section on the tape without reversals (zeros), the pulses adjacent to the zero area tend to drift up to 100 microinches or move into this space. This phenomenon is called "pulse crowding". This

effect becomes important when recording with bit densities of 800 bits per inch, but is generally not significant at bit densities of 556 bits per inch or less. Pulse crowding is a varying data dependent component, and therefore contributes to dynamic recording skew.

3.6 Combined Effects

The combined effect of all recorded skew is shown on Figure 11. Table 2 summarizes the factors contributing to recorded skew.

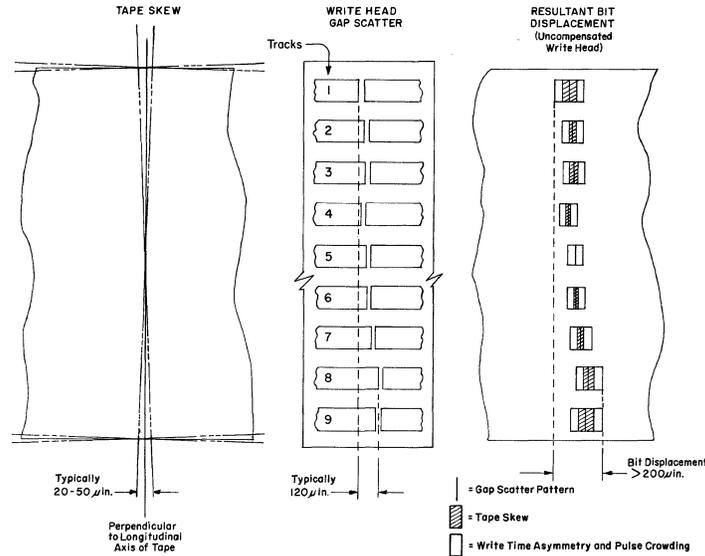


Figure 11. Composite Effects of Gap Scatter, Tape Skew, and Write Time Asymmetry

RECORDED SKEW COMPONENTS	STATIC RECORDED SKEW FIXED COMPONENT ON THE TAPE	DYNAMIC RECORDED SKEW VARIABLE COMPONENT ON THE TAPE
WRITE HEAD GAP SCATTER	YES	
TAPE AZIMUTH/GUIDANCE		YES
WRITE TIME ASYMMETRY	YES (FOR ALTERNATE BITS)	YES (DATA DEPENDENT)
PULSE CROWDING		YES

Table 2. Factors Contributing to Recorded Skew

3.7 Skew and Tape Speed

Any skew that is time dependent will become more serious as tape speed is increased. Write time asymmetry measured at 50 μ in. with a tape speed of 100 inches per second is caused by a write time error of 0.5 μ s; if tape speed is increased to 200 inches per second, the write time asymmetry would theoretically be

measured at 100 μ in. (in practice other contributing factors result in an asymmetry/tape speed relationship that is not directly proportional.) Tape azimuthal error also increases with tape speed, and thus as tape speed increases, so do the demands placed upon the tape recorder.

TAPE WRITE DESKEWING TECHNIQUES

4.1 Mechanical Write Head Deskewing

This technique mechanically positions the write head such that the mean scatter of the write head gap (measured in microinches) lies perpendicular to the longitudinal axis of the tape, as shown in Figure 12.

Since head gap scatter patterns are different (generally parabolic), mechanical skew compensation cannot eliminate gap scatter.

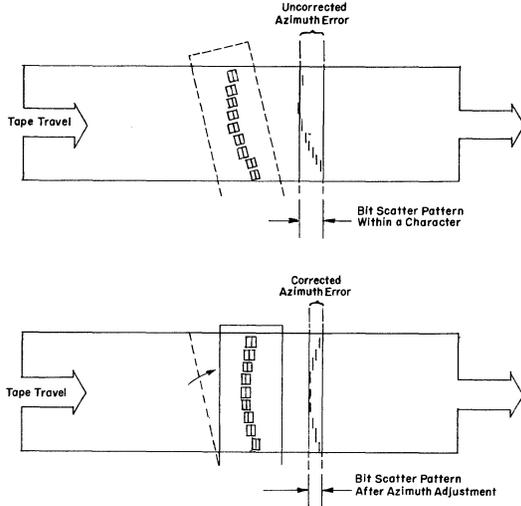


Figure 12. Effects of Mechanical Azimuth Adjustment

4.2 Electronic Averaging

If the azimuth shift in the write head is predictable, it may be compensated for by electronic averaging. This is generally used when the read and write heads are connected and the read head was mechanically compensated. The write head may be compensated for by a single frequency adjustment to add proportional delays between adjacent tracks and provide an electronic azimuth shift.

4.3 Electronic Per Channel Write Head Deskewing

The presentation of data to each track is delayed by a variable adjustment in each track to compensate for the misalignment of the associated write head. This deskewing method eliminates all the static skew components, with the exception of write time asymmetry, to produce a bit pattern as illustrated in Figure 13.

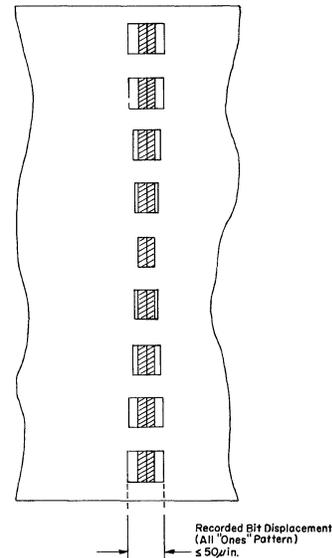


Figure 13. Electronically Compensated Write Head Recording

Electronic delay is measured in μs , whereas bit displacement on the tape is measured in $\mu\text{in.}$ Thus electronic delay only eliminates static skew at the one tape speed, which gives the correct $\mu\text{s}/\mu\text{in.}$ conversion. This is satisfactory since great pains are taken by designers to insure constant tape speeds.

TAPE READ SKEW

5.1 How Data Are Read From Magnetic Tapes

Data are read from magnetic tape using a read head which is adjacent to the tape write head (see Figure 5). The two heads are separated by 0.15" for 9-track tape or 0.30" for 7-track tape. Data are read from tape as follows:

- As soon as a bit is detected on the tape, a time period known as a "character gate" is initiated. During this time period it is essential that all the bits that constitute one character be read. (See Figure 16a.) The character gate is typically timed to be open 40% of the cycle time between characters. Since odd

parity is specified, there will always be at least one 1-bit in any 9-track character.

- At the end of the character gate, the detected one-bits are available to the computer interface to be subsequently recognized and processed.

Figure 14 illustrates the transfer of information from a tape through a read head with a certain amount of gap scatter. As shown in the right-hand portion of the figure, the recorded signals are all detected during the time the character gate is open. The bit time lags may be reduced or made to fit the character gate by deskewing techniques.

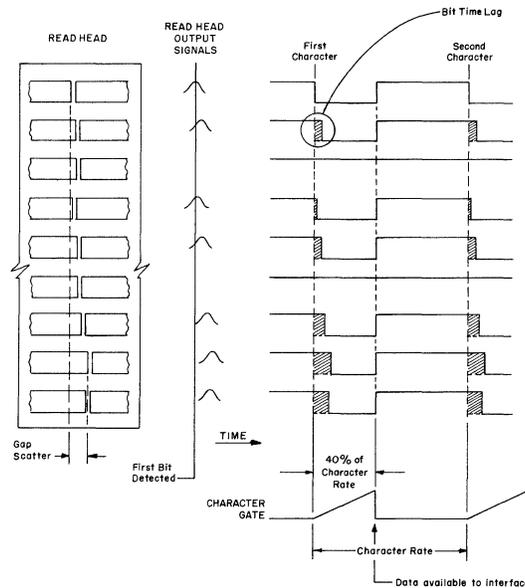


Figure 14. Read Timing Considerations

If the bits on the magnetic tape are sufficiently skewed, it is possible that a trailing bit will be dropped (not read) during the allowed character gate open time. This will generate a data error.

Similarly, a trailing bit may be picked up as a leading bit for the next character, which will again result in a data error. This is illustrated in Figure 15.

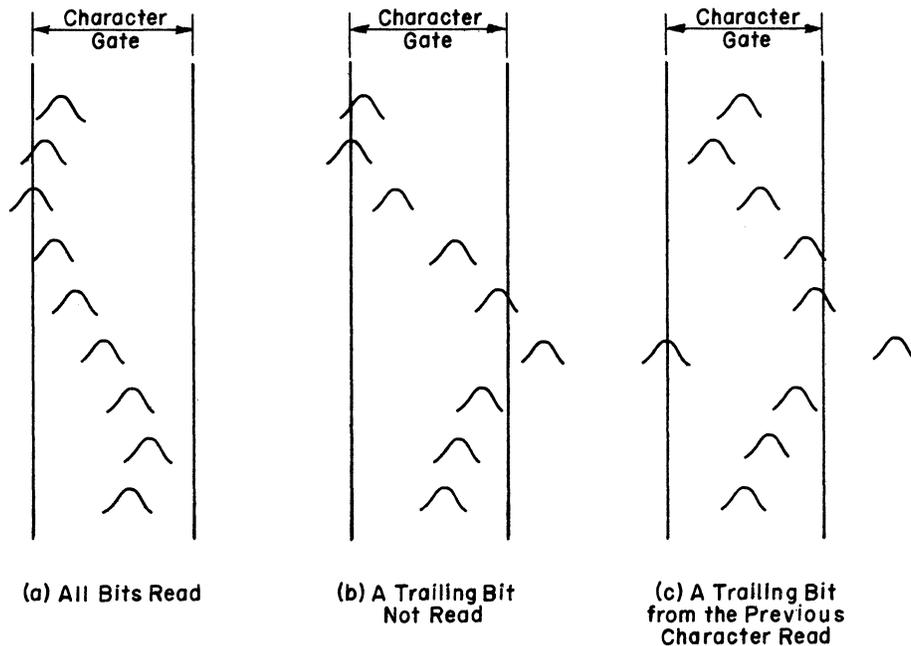


Figure 15. Errors in Reading Bits

5.2 Tape Read Skewing Errors

In addition to the tape write skewing errors which have already been discussed, tape read skewing errors may also occur. These may be caused by:

1) Read Gap Scatter

This is identical to the write gap scatter discussed on page 3-2.

2) Tape Skew

Irregularities in tape dimensions produce instantaneous azimuthal error (tape wobble) at the read head, in the same way that the error is caused at the write head.

TAPE READ DESKEWING TECHNIQUES

Figure 16 shows ideal and typical tape read/write head assemblies.

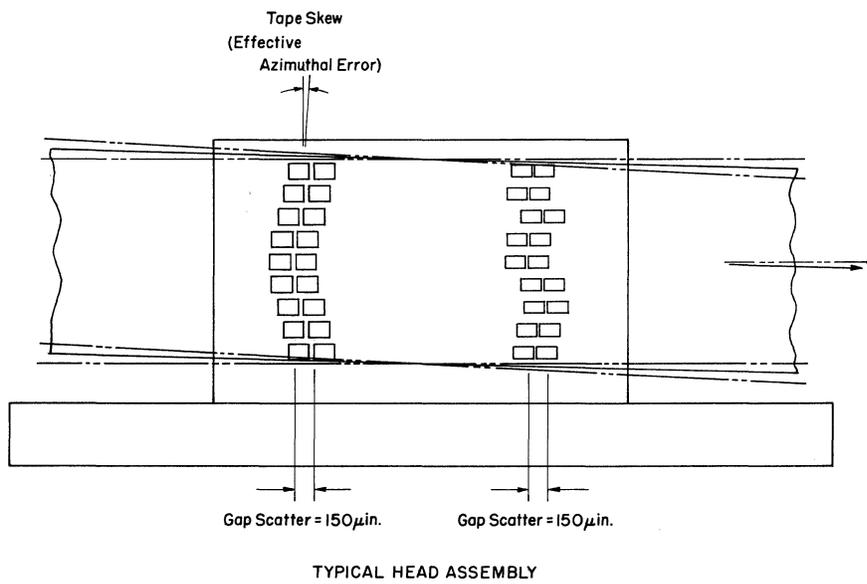
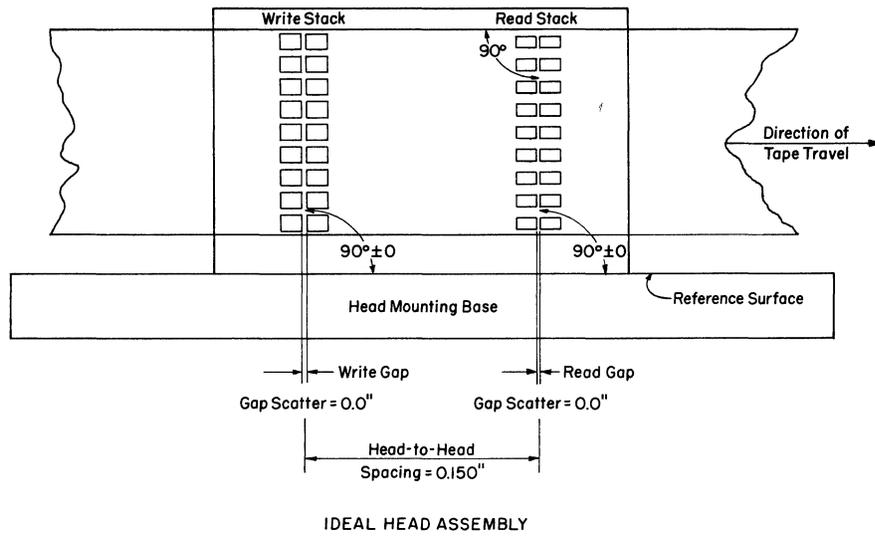


Figure 16. Ideal vs. Typical 9-Track Head Assemblies

Three deskewing techniques are used for the read head, as described below.

6.1 Mechanical Read Head Deskewing

This technique mechanically positions the read head such that the mean scatter of the gaps are perpendicular to the longitudinal axis of the tape as shown in Figure 12. For mechanical compensation on both read and write heads, the stacks must not be connected.

6.2 Electronic Averaging

If the azimuthal shift of a head is predictable, it may be compensated for by adding electronic delays on the read head, to provide a compensating electronic azimuthal shift as described in Paragraph 4.2.

6.3 Electronic Per Channel Read Head Deskewing

An adjustable per channel time lag is added to the time interval between a bit being sensed at the read head and being processed by the read electronics. Thus, as shown in Figure 13, read head gap scatter is accounted for by time delay, and all the bits of a character are presented to the read electronics simultaneously.

CONCLUSION

Tape skew errors are caused by the fact that it is impossible to achieve zero error in mechanical or electronic design. The economics of data processing call for maximum-speed tape drives (to reduce tape search and data retrieval times), and maximum data storage density. By the standards of a decade ago, tape units are being built today with incredible precision; in the next decade tolerances will probably be reduced still further, but tape speeds and recording densities will probably both increase to the limits imposed by tape skew error, and thus tape deskewing will still

remain an important part of tape unit design. There is thus little prospect that tape skew will disappear with time as a problem to be solved when recording data on magnetic tape.

A common need is to be able to write data on one tape drive, and read it back on another; for greatest reliability, both the read and write drive electronics should be deskewed, otherwise it is possible for write skew and read skew of the two separate units to compound each other and cause increased potential error.

SALES & SERVICE OFFICES

UNITED STATES

ALABAMA

P.O. Box 4207
2003 Byrd Spring Road S.W.
Huntsville 35802
Tel: (205) 881-4591
TWX: 810-726-2204

ARIZONA

2336 E. Magnolia St.
Phoenix 85034
Tel: (602) 252-5061
TWX: 910-951-1330

5737 East Broadway
Tucson 85716
Tel: (602) 298-2313
TWX: 910-952-1162

CALIFORNIA

1430 East Orangethorpe Ave.
Fullerton 92631
Tel: (714) 870-1000

3939 Lankershim Boulevard
North Hollywood 91604
Tel: (213) 877-1282
TWX: 910-499-2170

1101 Embarcadero Road
Palo Alto 94303
Tel: (415) 327-6500
TWX: 910-373-1280

2220 Watt Ave.
Sacramento 95825
Tel: (916) 482-1463
TWX: 910-367-2092

9606 Aero Drive
San Diego 92123
Tel: (714) 279-3200
TWX: 910-335-2000

COLORADO

7965 East Prentice
Englewood 80110
Tel: (303) 771-3455
TWX: 910-935-0705

CONNECTICUT

508 Tolland Street
East Hartford 06108
Tel: (203) 289-9394
TWX: 710-425-3416

111 East Avenue
Norwalk 06851
Tel: (203) 853-1251
TWX: 710-468-3750

FLORIDA

P.O. Box 24210
2806 W. Oakland Park Blvd.
Ft. Lauderdale 33307
Tel: (305) 731-2020
TWX: 510-955-4099

P.O. Box 20007
Herndon Station 32814
621 Commonwealth Avenue
Orlando
Tel: (305) 841-3970
TWX: 910-850-0113

GEORGIA

P.O. Box 28234
450 Interstate North
Atlanta 30328
Tel: (404) 436-6181
TWX: 810-766-4890

ILLINOIS

5500 Howard Street
Skokie 60076
Tel: (312) 677-0400
TWX: 910-223-3613

INDIANA

3839 Meadows Drive
Indianapolis 46205
Tel: (317) 546-4891
TWX: 810-341-3263

LOUISIANA

P.O. Box 856
1942 Williams Boulevard
Kenner 70062
Tel: (504) 721-6201
TWX: 810-955-5524

MARYLAND

6707 Whitestone Road
Baltimore 21207
Tel: (301) 944-5400
TWX: 710-862-0850

P.O. Box 1648
2 Choke Cherry Road
Rockville 20850
Tel: (301) 948-6370
TWX: 710-828-9684

MASSACHUSETTS

32 Hartwell Ave.
Lexington 02173
Tel: (617) 861-8960
TWX: 710-326-6904

MICHIGAN

24315 Northwestern Highway
Southfield 48075
Tel: (313) 353-9100
TWX: 810-224-4882

MINNESOTA

2459 University Avenue
St. Paul 55114
Tel: (612) 645-9461
TWX: 910-563-3734

MISSOURI

11131 Colorado Ave.
Kansas City 64137
Tel: (816) 763-8000
TWX: 910-771-2087

2812 South Brentwood Blvd.
St. Louis 63144
Tel: (314) 962-5000
TWX: 910-760-1670

NEW JERSEY

W. 120 Century Road
Paramus 07652
Tel: (201) 265-5000
TWX: 710-990-4951

1060 N. Kings Highway
Cherry Hill 08034
Tel: (609) 667-4000
TWX: 710-892-4945

NEW MEXICO

P.O. Box 8366
Station C
6501 Lomas Boulevard N.E.
Albuquerque 87108
Tel: (505) 265-3713
TWX: 910-989-1665

156 Wyatt Drive
Las Cruces 88001
Tel: (505) 526-2485
TWX: 910-283-0550

NEW YORK

1702 Central Avenue
Albany 12205
Tel: (518) 869-8462
TWX: 710-441-8270

1219 Campville Road
Endicott 13760
Tel: (607) 754-0050
TWX: 510-252-0890

82 Washington Street
Poughkeepsie 12601
Tel: (914) 454-7330
TWX: 510-248-0012

39 Saginaw Drive
Rochester 14623
Tel: (716) 473-9500
TWX: 510-253-5981

1025 Northern Boulevard
Roslyn, Long Island 11576
Tel: (516) 869-8400
TWX: 510-223-0811

5858 East Molloy Road
Syracuse 13211
Tel: (315) 454-2486
TWX: 710-541-0482

NORTH CAROLINA

P.O. Box 5188
1923 North Main Street
High Point 27262
Tel: (919) 885-8101
TWX: 510-926-1516

OHIO

25575 Center Ridge Road
Cleveland 44145
Tel: (216) 835-0300
TWX: 810-427-9129

3460 South Dixie Drive
Dayton 45439
Tel: (513) 298-0351
TWX: 810-459-1925

1120 Morse Road
Columbus 43229
Tel: (614) 846-1300

OKLAHOMA

2919 United Founders Boulevard
Oklahoma City 73112
Tel: (405) 848-2801
TWX: 910-830-6862

OREGON

Westhills Mall, Suite 158
4475 S.W. Scholls Ferry Road
Portland 97225
Tel: (503) 292-9171
TWX: 910-464-6103

PENNSYLVANIA

2500 Moss Side Boulevard
Monroeville 15146
Tel: (412) 271-0724
TWX: 710-797-3650

1021 8th Avenue
King of Prussia Industrial Park
King of Prussia 19406
Tel: (215) 265-7000
TWX: 510-660-2670

RHODE ISLAND

873 Waterman Ave.
East Providence 02914
Tel: (401) 434-5535
TWX: 710-381-7573

TEXAS

P.O. Box 1270
201 E. Arapaho Rd.
Richardson 75080
Tel: (214) 231-6101
TWX: 910-867-4723

P.O. Box 22813
6300 Westpark Drive
Suite 100
Houston 77027
Tel: (713) 781-6000
TWX: 910-881-2645

231 Billy Mitchell Road
San Antonio 78226
Tel: (512) 434-4171
TWX: 910-871-1170

UTAH

2890 South Main Street
Salt Lake City 84115
Tel: (801) 487-0715
TWX: 910-925-5681

VERMONT

P.O. Box 2287
Kennedy Drive
South Burlington 05401
Tel: (802) 658-4455
TWX: 710-224-1841

VIRGINIA

P.O. Box 6514
2111 Spencer Road
Richmond 23230
Tel: (703) 285-3431
TWX: 710-956-0157

WASHINGTON

433-108th N.E.
Bellevue 98004
Tel: (206) 454-3971
TWX: 910-443-2303

*WEST VIRGINIA

Charleston
Tel: (304) 768-1232

FOR U.S. AREAS NOT LISTED:

Contact the regional office nearest you: Atlanta, Georgia . . . North Hollywood, California . . . Paramus, New Jersey . . . Skokie, Illinois. Their complete addresses are listed above.

*Service Only

CANADA

ALBERTA

Hewlett-Packard (Canada) Ltd.
11745 Jasper Ave.
Edmonton
Tel: (403) 482-5561
TWX: 610-831-2431

BRITISH COLUMBIA

Hewlett-Packard (Canada) Ltd.
4519 Canada Way
North Burnaby 2
Tel: (604) 433-8213
TWX: 610-922-5059

MANITOBA

Hewlett-Packard (Canada) Ltd.
511 Bradford Ct.
St. James
Tel: (204) 786-7581
TWX: 610-671-3531

NOVA SCOTIA

Hewlett-Packard (Canada) Ltd.
2745 Dutch Village Rd.
Suite 203
Halifax
Tel: (902) 455-0511
TWX: 610-271-4482

ONTARIO

Hewlett-Packard (Canada) Ltd.
880 Lady Ellen Place
Ottawa 3
Tel: (613) 722-4223
TWX: 610-562-1952

Hewlett-Packard (Canada) Ltd.
50 Galaxy Blvd.
Rexdale
Tel: (416) 677-9611
TWX: 610-492-4246

QUEBEC

Hewlett-Packard (Canada) Ltd.
275 Hymus Boulevard
Pointe Claire
Tel: (514) 697-4232
TWX: 610-422-3022
Telex: 01-20607

FOR CANADIAN AREAS NOT LISTED:

Contact Hewlett-Packard (Canada) Ltd. in Pointe Claire, at the complete address listed above.

CENTRAL AND SOUTH AMERICA

ARGENTINA

Hewlett-Packard Argentina
S.A.C.e.I
Lavalle 1171 - 3°
Buenos Aires
Tel: 35-0436, 35-0627, 35-0431
Telex: 012-1009
Cable: HEWPACKARG

BRAZIL

Hewlett-Packard Do Brasil
i.e.C. Ltda.
Rua Frel Caneca 1119
Sao Paulo - 3, SP
Tel: 288-7111, 287-5858
Cable: HEWPACK Sao Paulo

Hewlett-Packard Do Brasil
i.e.C. Ltda.
Rua da Matriz 29
Botafogo ZC-02
Rio de Janeiro, GB
Tel: 246-4417
Cable: HEWPACK Rio de Janeiro

Hewlett-Packard Do Brasil
Industria e Comercio Ltda.
Praca Dom Feliciano 78
Salas 806-8
Porto Alegre RGS

CHILE

Héctor Calcagni y Cia, Ltda.
Bustos, 1932-3er Piso
Casilla 13942
Santiago
Tel: 4-2396
Cable: Calcagni Santiago

COLOMBIA

Instrumentacion
Henrik A. Langebaek & Kier
Ltda.
Carrera 7 No. 48-59
Apartado Aereo 6287
Bogota, 1 D.E.
Tel: 45-78-06, 45-55-46
Cable: AARIS Bogota
Telex: 044-400

COSTA RICA

Lic. Alfredo Gallegos Gurdian
Apartado 3243
San José
Tel: 21-86-13
Cable: GALGUR San José

ECUADOR

Laboratorios de Radio-Ingenieria
Calle Guayaquil 1246
Post Office Box 3199
Quito
Tel: 12496
Cable: HORVATH Quito

EL SALVADOR

Electrónica
Apartado Postal 1589
27 Avenida Norte 1133
San Salvador
Tel: 25-74-50
Cable: ELECTRONICA
San Salvador

GUATEMALA

Olander Associates Latin America
Apartado Postal 1226
Ruta 4, 6-53, Zona 4
Guatemala City
Tel: 63958
Cable: OLALA Guatemala City

MEXICO

Hewlett-Packard Mexicana, S.A.
de C.V.
Moras 439
Col. del Valle
Mexico 12, D.F.
Tel: 575-46-49, 575-80-20,
575-80-30

NICARAGUA

Roberto Terán G.
Apartado Postal 689
Edificio Terán
Managua
Tel: 3451, 3452
Cable: ROTERAN Managua

PANAMA

Electrónico Balboa, S.A.
P.O. Box 4929
Ave. Manuel Espinosa No. 13-50
Bldg. Alina
Panama City
Tel: 30833
Cable: ELECTRON Panama City

PERU

Fernando Ezeta B.
Avenida Petit Thouars 4719
Miraflores
Casilla 3061
Lima
Tel: 45-2335
Cable: FEPERU Lima

PUERTO RICO

San Juan Electronics, Inc.
P.O. Box 5167
Ponce de Leon 154
Pda. 3-Pta. de Tierra
San Juan 00906
Tel: (809) 725-3342
Cable: SATRONICS San Juan
Telex: SATRON 3450 332

SURINAME

Surtel-Radio Holland N.V.
P.O. Box 155
Paramaribo

URUGUAY

Pablo Ferrando S.A.
Comercial e Industrial
Avenida Italia 2877
Casilla de Correo 370
Montevideo
Tel: 40-3102
Cable: RADIUM Montevideo

VENEZUELA

Hewlett-Packard De Venezuela
C.A.
Apartado 50933
Caracas
Tel: 71.88.05, 71.88.69, 71.99.30
Cable: HEWPACK Caracas

FOR AREAS NOT LISTED, CONTACT:

Hewlett-Packard
INTERCONTINENTAL
3200 Hillview Ave.
Palo Alto, California 94304
Tel: (415) 326-7000
(Feb. 71 493-1501)
TWX: 910-373-1267
Cable: HEWPACK Palo Alto
Telex: 034-8461

EUROPE

AUSTRIA

Uniflora GmbH
Wissenschaftliche Instrumente
Rummelhardtgasse 6
P.O. Box 33
Vienna A-1095
Tel: (222) 42 61 81, 43 13 94
Cable: LABORINSTRUMENT
Vienna
Telex: 75 762

BELGIUM

Hewlett-Packard S.A. Benelux
348 Boulevard du Souverain
Brussels 1160
Tel: 72 22 40
Cable: PALOBEN Brussels
Telex: 23 494

DENMARK

Hewlett-Packard A/S
Datavej 38
DK-3460 Birkerød
Tel: (01) 81 66 40
Cable: HEWPACK AS
Telex: 66 40

Hewlett-Packard A/S
Torvet 9
DK-8600 Silkeborg
Tel: (06) 827-840

FINLAND

Hewlett-Packard Oy
Bulevardi 26
P.O. Box 12185
Helsinki 12
Tel: 13-730
Cable: HEWPACKOY-Helsinki
Telex: 12-1563

FRANCE

Hewlett-Packard France
Quartier de Courtaboeuf
Boite Postale No. 6
91 Orsay
Tel: 1-920 88 01
Cable: HEWPACK Orsay
Telex: 60048

Hewlett-Packard France
4 Quai des Etoiles
69 Lyon 5ème
Tel: 78-42 63 45
Cable: HEWPACK Lyon
Telex: 31617

Hewlett-Packard France
29 rue de la Gara
F-31 Blagnac
Tel: (61) 85 82 29
Telex: 51957

GERMANY

Telex: 41 32 49 FRA
Berliner Strasse 117
6 Nieder-Eschbach/Frankfurt 56
Tel: (0611) 50 10 64
Cable: HEWPACKSA Frankfurt
Hewlett-Packard Vertriebs-GmbH

Hewlett-Packard Vertriebs-GmbH
Lietzenburgerstrasse 30
1 Berlin 30
Tel: (0311) 211 60 16
Telex: 18 34 05

Hewlett-Packard Vertriebs-GmbH
Herrenbergerstrasse 110
703 Böblingen, Württemberg
Tel: 07031-6671
Cable: HEPAG Böblingen
Telex: 72 65 739

Hewlett-Packard Vertriebs-GmbH
Achenbachstrasse 15
4 Düsseldorf 1
Tel: (0211) 68 52 58/59
Telex: 85 86 533

Hewlett-Packard Vertriebs-GmbH
Wendenstr. 23
2 Hamburg 1
Tel: (0411) 24 05 51/52
Cable: HEWPACKSA Hamburg
Telex: 21 53 32

Hewlett-Packard Vertriebs-GmbH
Reginfriedstrasse 13
8 München 9
Tel: (0811) 69 59 71/75
Cable: HEWPACKSA München
Telex: 52 49 85

GREECE

Kostas Karayannis
18, Ermou Street
Athens 126
Tel: 230301,3,5
Cable: RAKAR Athens
Telex: 21 59 62 RKAR GR

IRELAND

Hewlett-Packard Ltd.
224 Bath Road
Slough, Bucks, England
Tel: Slough 753-33341
Cable: HEWPIE Slough
Telex: 84413

ITALY

Hewlett-Packard Italiana S.p.A.
Via Amerigo Vespucci 2
20124 Milano
Tel: (2) 6251 (10 lines)
Cable: HEWPACKIT Milan
Telex: 32046

Hewlett-Packard Italiana S.p.A.
Palazzo Italia
Piazza Marconi 25
00144 Rome - Eur
Tel: 6-591 2544
Cable: HEWPACKIT Rome
Telex: 61514

NETHERLANDS

Hewlett-Packard Benelux, N.V.
Weerdestein 117
P.O. Box 7825
Amsterdam, Z 11
Tel: 020-42 7777
Cable: PALOBEN Amsterdam
Telex: 13 216

NORWAY

Hewlett-Packard Norge A/S
Box 149
Nesveien 13
N-1344 Haslum
Tel: 2-53 83 60
Cable: HEWPACK Oslo
Telex: 16621

PORTUGAL

Teletra
Empresa Tecnica de
Equipamentos
Eléctricos, S.a.r.l.
Rua Rodrigo da Fonseca 103
P.O. Box 2531
Lisbon 1
Tel: 68 60 72
Cable: TELECTRA Lisbon
Telex: 1598

SPAIN

Enrique Larreta 12
Madrid, 16
Tel: 215 35 43
Cable: TELEATAIO Madrid
Ataio Ingenieros SA
Tel: 27249E
Ataio Ingenieros SA
Ganduxer 76
Barcelona 6
Tel: 211-44-66
Cable: TELEATAIO BARCELONA

SWEDEN (Jan 71)

Hewlett-Packard Sverige AB
Enighetsvägen 1-3
Fack
S-16120 Bromma 20
Tel: (08) 98 12 50
Cable: MEASUREMENTS
Stockholm
Telex: 10721

Hewlett-Packard Sverige AB
Hagakergatan 9C
S 431 04 Mölndal 4
Tel: 031 - 27 68 00

SWITZERLAND

Hewlett Packard Schweiz AG
Zurcherstrasse 20
8952 Schlieren
Zurich
Tel: (051) 98 18 21/24
Cable: HPAG CH
Telex: 53933

Hewlett Packard Schweiz A.G.
Rue du Bois-du-Lan 7
1217 Meyrin 2 Geneva
Tel: (022) 41 54 00
Cable: HEWPACKSA Geneva
Telex: 2 24 86

TURKEY

Telekom Engineering Bureau
P.O. Box 376
Karakoy
Istanbul
Tel: 49 40 40
Cable: TELEMATIION Istanbul

UNITED KINGDOM

Hewlett-Packard Ltd.
224 Bath Road
Slough, Bucks
Tel: Slough (0753) 33341
Cable: HEWPIE Slough
Telex: 84413

Hewlett-Packard Ltd.
The Graftons
Stamford New Road
Atrincham, Cheshire
Tel: 061 928-8626
Telex: 668068

YUGOSLAVIA

Belram S.A.
83 avenue des Mimosas
Brussels 1150, Belgium
Tel: 34 33 32, 34 26 19
Cable: BELRAMEL Brussels
Telex: 21790

SOCIALIST COUNTRIES

PLEASE CONTACT:
Correspondence Office for
Eastern Europe
Innstrasse 23/2
Postfach
A1204 Vienna, Austria
Tel: (222) 3366 06/09
Cable: HEWPACK Vienna
Telex: 75923

ALL OTHER EUROPEAN

COUNTRIES CONTACT:
Hewlett-Packard S.A.
Rue du Bois-du-Lan 7
1217 Meyrin 2 Geneva
Switzerland
Tel: (022) 41 54 00
Cable: HEWPACKSA Geneva
Telex: 2.24.86

AFRICA, ASIA, AUSTRALIA

ANGOLA

Teletra Empresa Técnica
de Equipamentos Eléctricos
SAR
Rua de Barbosa Rodrigues
42-1°
Box 6487
Luanda
Cable: TELECTRA Luanda

AUSTRALIA

Hewlett-Packard Australia
Pty. Ltd.
22-26 Weir Street
Glen Iris, 3146
Victoria
Tel: 20.1371 (6 lines)
Cable: HEWPARD Melbourne
Telex: 31024

Hewlett-Packard Australia
Pty. Ltd.
61 Alexander Street
Crows Nest 2065
New South Wales
Tel: 43.7866
Cable: HEWPARD Sydney
Telex: 21561

Hewlett-Packard Australia
Pty. Ltd.
97 Churchill Road
Prospect 5082
South Australia
Tel: 65.2366
Cable: HEWPARD Adelaide

Hewlett Packard Australia
Pty. Ltd.
2nd Floor, Suite 13
Casablanca Buildings
196 Adelaide Terrace
Perth, W.A. 6000
Tel: 21-3330
Cable: HEWPARD Perth

Hewlett-Packard Australia
Pty. Ltd.
10 Woolley Street
P.O. Box 191
Dickson A.C.T. 2602
Tel: 49-8194
Cable: HEWPARD Canberra ACT

CEYLON

United Electricals Ltd.
P.O. Box 681
Yahala Building
Staples Street
Colombo 2
Tel: 5496
Cable: HOTPOINT Colombo

CYPRUS

Kypronic
19 Gregorios & Xenopoulos Road
P.O. Box 1152
Nicosia
Tel: 6282-75628
Cable: HE-I-NAMI

ETHIOPIA

African Salespower & Agency
Private Ltd., Co.
P. O. Box 718
58/59 Cunningham St.
Addis Ababa
Tel: 12285
Cable: ASACO Addisababa

HONG KONG

Schmidt & Co. (Hong Kong) Ltd.
P.O. Box 297
1511, Prince's Building 15th Floor
10, Chater Road
Hong Kong
Tel: 240168, 232735
Cable: SCHMIDTCO Hong Kong

INDIA

Blue Star Ltd.
Kasturi Buildings
Jamshejji Tata Rd.
Bombay 20BR, India
Tel: 29 50 21
Cable: BLUEFROST

Blue Star Ltd.
Band Box House
Prabhadevi
Bombay 25DD, India
Tel: 45 73 01
Telex: 2396
Cable: BLUESTAR

Blue Star Ltd.
14,40 Civil Lines
Kanpur, India
Tel: 6 88 82
Cable: BLUESTAR

Blue Star, Ltd.
7 Hare Street
P.O. Box 506
Calcutta 1, India
Tel: 23-0131
Telex: 655
Cable: BLUESTAR

Blue Star Ltd.
Blue Star House,
34 Ring Road
Lajpat Nagar
New Delhi 24, India
Tel: 62 32 76
Telex: 463
Cable: BLUESTAR

Blue Star Ltd.
17-C Ulsoor Road
Bangalore-8

Blue Star, Ltd.
96 Park Lane
Secunderabad 3, India
Tel: 7 63 91
Cable: BLUEFROST

Blue Star, Ltd.
23/24 Second Line Beach
Madras 1, India
Tel: 2 39 55
Telex: 379
Cable: BLUESTAR

Blue Star, Ltd.
1B Kaiser Bungalow
Dindli Road
Jamshejpur, India
Tel: 38 04
Cable: BLUESTAR

INDONESIA
Bah Bolon Trading Coy. N.V.
Djaloh Merdeka 29
Bandung
Tel: 4915 51560
Cable: ILMU
Telex: 809

IRAN

Telecom. Ltd.
P. O. Box 1812
240 Kh. Saba Shomali
Teheran
Tel: 43850, 48111
Cable: BASCOM Teheran

ISRAEL

Electronics & Engineering
Div. of Motorola Israel Ltd.
17 Aminadav Street
Tel-Aviv
Tel: 36941 (3 lines)
Cable: BASTEL Tel-Aviv
Telex: Bastel Tv 033-569

JAPAN

Yokogawa-Hewlett-Packard Ltd.
Ohashi Building
59 Yoyogi 1-chrome
Shibuya-ku, Tokyo
Tel: 03-370-2281/7
Telex: 232-2024YHP
Cable: YHPMARKET TOK 23-724

Yokogawa-Hewlett-Packard Ltd.
Nisei Ibaragi Bldg.
2-2-8 Kasuga
Ibaragi-Shi
Osaka
Tel: 23-1641

Yokogawa-Hewlett-Packard Ltd.
Ito Building
No. 59, Kotori-cho
Nakamura-ku, Nagoya City
Tel: 551-0215

Yokogawa-Hewlett-Packard Ltd.
Nitto Bldg.
2300 Shinohara-cho,
Kohoku-ku
Yokohama 222
Tel: (405) 432-1504/5

KENYA

R. J. Tilbury Ltd.
P. O. Box 2754
Suite 517/518
Hotel Ambassador
Nairobi
Tel: 25670, 68206, 58196
Cable: ARJAYTEE Nairobi

LEBANON

Constantin E. Macridis
Clémenceau Street
P.O. Box 7213
Beirut
Tel: 220846
Cable: ELECTRONUCLEAR Beirut

MALAYSIA

MECOMB Malaysia Ltd.
2 Lorong 13/6A
Section 13
Petaling Jaya, Selangor
Cable: MECOMB Kuala Lumpur

MOZAMBIQUE

A. N. Goncalves, LDA.
4.1 Apt. 14 Av. D. Luis
P.O. Box 107
Lourenco Marques
Cable: NEGON

NEW ZEALAND

Hewlett-Packard (N.Z.) Ltd.
32-34 Kent Terrace
P.O. Box 9443
Wellington, N.Z.
Tel: 56-559
Cable: HEWPACK Wellington
Hewlett Packard (N.Z.) Ltd.
Box 51092
Pukuranga
Tel: 573-733

PAKISTAN (EAST)

Mushko & Company, Ltd.
Zirat Chambers
31, Jimmah Avenue
Dacca
Tel: 280058
Cable: NEWDEAL Dacca

PAKISTAN (WEST)

Mushko & Company, Ltd.
Oosman Chambers
Victoria Road
Karachi 3
Tel: 511027, 512927
Cable: COOPERATOR Karachi

PHILIPPINES

Electromex Inc.
Makati Commercial Center
2129 Pason Tamo
Makati, Rizal D 708
P.O. Box 1028
Manila
Tel: 89-85-01
Cable: ELEMEX Manila

SINGAPORE

Mechanical and Combustion
Engineering Company Ltd.
9, Jalan Kilang
Red Hill Industrial Estate
Singapore, 3
Tel: 642361-3
Cable: MECOMB Singapore

SOUTH AFRICA

Hewlett Packard South Africa
(Pty.), Ltd.
P.O. Box 31716
Braamfontein Transvaal
Milnerton
30 De Beer Street
Johannesburg
Tel: 725-2080, 725-2030
Telex: 0226 JH
Cable: HEWPACK Johannesburg

Hewlett Packard South Africa
(Pty.), Ltd.
Breecastle House
Bree Street
Cape Town
Tel: 3-6019, 3-6545
Cable: HEWPACK Cape Town
Telex: 5-0006

Hewlett Packard South Africa
(Pty.), Ltd.
30B Glenwood Centre
Corner Hunt & Moore Roads
P.O. Box 99
Overport, Natal
Tel: 347536

TAIWAN REP. OF CHINA

Hewlett Packard Taiwan
39 Chung Shiao West
Sec. 1
Overseas Insurance
Corp. Bldg. 7th Floor
Taipei
Tel: 579-605, 579-610, 579-613
Telex: c/o Bankamerica TP 339
Cable: HEWPACK Taipei

THAILAND

The International
Engineering Co., Ltd.
P. O. Box 39
614 Sukhumvit Road
Bangkok
Tel: 910722 (7 lines)
Cable: GYSOM
TLX INTENCO BK-226 Bangkok

VIETNAM

Peninsular Trading Inc.
P.O. Box H-3
216 Hien-Vuong
Saigon
Tel: 20.805
Cable: PENINSULA Saigon

ZAMBIA

R. J. Tilbury (Zambia) Ltd.
P.O. Box 2792
Lusaka
Zambia, Central Africa

MEDITERRANEAN AND MIDDLE EAST COUNTRIES NOT SHOWN PLEASE

CONTACT:
Hewlett-Packard Correspondence
Office
Piazza Marconi 25
I-00144 Rome-Eur, Italy
Tel: (6) 59 40 29
Cable: HEWPACKIT Rome
Telex: 61514

OTHER AREAS NOT LISTED, CONTACT:

INTERCONTINENTAL
3200 Hillview Ave.
Palo Alto, California 94304
Tel: (415) 326-7000
(Feb. 71 493-1501)
TWX: 910-373-1267
Cable: HEWPACK Palo Alto
Telex: 034-8461

HEWLETT  PACKARD

MOUNTAIN VIEW DIVISION

690 Middlefield Road, Mountain View, California 94040, U.S.A., Tel. (415) 968-7291

Printed in U.S.A.

MVD-1B-011