Prentice Centre Bulletin

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Prentice Centre

NUMBER 52   FEBRUARY 1995

Audiovisual Workshop for Lecturers

To enable Academic Staff to become proficient at operating Audiovisual Equipment in the University of Queensland Lecture Theatres, Prentice is conducting hands-on training in Prentice Building Room 216 on Monday 13 and Tuesday 14 February 1995.

Morning Sessions: 9·00 am – 11·00 am

Afternoon Sessions: 2·00 pm – 4·00 pm

Audiovisual Equipment to be demonstrated at each session will be:

1. The Public Address Amplifier
2. Radio Microphones
3. The New Generation Kodak EKTAPRO 5000 35 mm Slide Projector
4. The 3M Model 908 Overhead Projector
5. Sony Data Projector
6. The Operation of the Central Video Replay System
7. The EIKI Single Lens Video Projector
8. Operation of the Lecturn AV Equipment and Lighting Controls

Bookings are not necessary — just come to any session. For further Information, contact Col Gilmour, ext 54032. *All welcome!*

Student Resource Kits Shift to New Host

From 1 February 1995, all student Network Resource Kits will shift from the current host *dingo*, to a new host called *student.uq.edu.au*.

Each student account on *dingo* will be created on *student.uq.edu.au* with the same username and password. Mail and files for each account will also be transferred. Staff (including visiting staff) and external accounts will be unaffected.

The new email address for student accounts is *username*@student.uq.edu.au.

Aliases will be maintained, and the current email address will still work for the remainder of 1995. From 1996, the old address will not work.

One consequence of the address change may be that it is no longer possible to automatically unsubscribe from listserv/majordomo mailing lists, subscribed to with your old address. We suggest you unsubsubscribe to all of your mailing lists on 31 January, and resubscribe on 1 February, otherwise you will have to write to the list administrator and request resubscription under your new address.
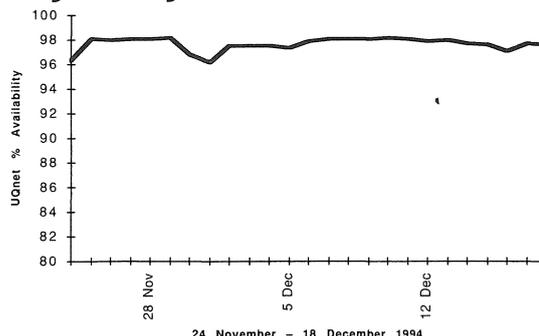
Students who use *dingo* as a pop server (eg, for Eudora email) will need to reconfigure their pop to use the new server and new email address.

Client Service will be happy to assist anyone with difficulties or queries (365 4400 or email help).

UQnet Availability fairly consistent

UQnet's Availability has been fairly consistent at around 98%, as illustrated in the graph.

The dip in availability early in December was due to the successful early morning cutover of new packet-routing equipment. QTAC was not available 3 – 4 December because of an airconditioning fault.

24 November – 18 December 1994

Students must Revalidate Accounts

All student accounts (Dial-in Access and Resource Kits) must be revalidated at the beginning of this semester.

To revalidate your account, come to the Client Service counter at the Prentice Centre and present your 1995 UQ student card. You will be required to sign a new set of terms and conditions relating to the use of your account. It is no longer necessary to obtain authorisation from your Head of Department. Students will maintain their account throughout their student life at this University.

Your username will remain the same, unless you have a Dial-in Access username beginning with "s" which was obtained prior to October 1993. These students will be allocated a new username.

Accounts not revalidated by 10 March 1995 will be disabled. If they are still not revalidated by 7 April 1995, these accounts and their associated mail and files will be deleted.

More Modems provide Easier Access

Dial-in Service clients will now find less congestion and easier access because Prentice has installed a new modem bank with 31 modems, taking the total to 74.

To connect to the new bank, clients must dial this number:

870 3227

The logon procedure for the new modem bank is the same as for the existing modem banks. (365 4900, 365 4916, 365 4055). Clients should still dial these numbers to access the other modem banks.

The new modem bank is based on General Datacomm modems, which handle speeds from 300 to 14400 bps.

For enquiries, contact Tony Madsen on email A.Madsen@cc.uq.oz.au or ext 54234.

Course Schedule: Jan – Feb '95

Course	UQ Price	Ext Price	Date	Time
Mainframe Courses				
Introduction to UNIX	$80	$240	Jan 16 – Jan 19	1 – 4pm
			Feb 20 – Feb 23	9 – 12am
Introduction to SAS	$100	$300	Jan 30 – Feb 3	9 – 12am
			Feb 27 – Mar 2	1 – 4pm
Using AARNet (telnet/ftp)	$20	$60	Feb 7	1 – 4pm
Introduction to SPSS	$100	$300	Feb 13 – Feb 17	9 – 12am
Using Archie/Gopher	$20	$60	Feb 16	1 – 4pm
Using Pine Mail (dingo)	$20	$60	Feb 17	1 – 4pm
Macintosh Courses				
Introduction to Macintosh	$40	$120	Jan 11 – Jan 12	9 – 12am
			Feb 20 – Feb 21	1 – 4pm
Introduction to EXCEL (Mac)	$60	$180	Jan 18 – Jan 20	1 – 4pm
EXCEL Databases (Mac)	$20	$60	Feb 13	1 – 4pm
Introduction to WORD (Mac)	$60	$180	Jan 23 – Jan 25	9 – 12am
WORD (Mac) — Stage II	$40	$120	Feb 6 – Feb 7	1 – 4pm
WORD (Mac) Tables	$20	$60	Feb 23	9 – 12am
Introduction to PageMaker (Mac)	$80	$240	Jan 30 – Feb 2	1 – 4pm
PageMaker — Stage II	$60	$180	Feb 8 – Feb 10	9 – 12am
Network Tools (Mac)	$20	$60	Feb 14	1 – 4pm
Using Eudora	$20	$60	Feb 15	1 – 3pm
PC Courses				
Introduction to MSDOS	$80	$240	Jan 10 – Jan 13	9 – 12am
Introduction to MSDOS	$80	$240	Feb 21 – Feb 24	1 – 4pm
Introduction to WINDOWS	$60	$180	Jan 16 – Jan 18	9 – 12am
Introduction to WINDOWS	$60	$180	Feb 20 – Feb 22	9 – 12am
Introduction to WordPerfect 5.1	$80	$240	Jan 23 – 25, 27	9 – 12am
WordPerfect 5.1 — Stage II	$40	$120	Feb 9 – Feb 10	1 – 4pm
Introduction to QuattroPro (Windows)	$60	$180	Jan 23 – Jan 25	1 – 4pm
Introduction to Paradox (Windows)	$80	$240	Jan 30 – Feb 2	1 – 4pm
Introduction to WORD (Windows)	$60	$180	Jan 31 – Feb 2	9 – 12am
WORD (Windows) — Stage II	$60	$180	Feb 13 – Feb 15	9 – 12am
WORD (Windows) Tables	$20	$60	Feb 24	9 – 12am
Intro to WordPerfect 6.0 (Windows)	$80	$240	Feb 6 – Feb 9	9 – 12am
WordPerfect 6.0 (Windows) — Stage II	$40	$120	Feb 13 – Feb 14	1 – 4pm
Network Tools (PC)	$20	$60	Feb 27	9 – 12am
Video Production				
Commissioning a Video	$20	$60	Feb 6	9 – 12 am
Using the Video Camera	$40	$120	Feb 7	9–12+1–4
Television Interview Skills	$40	$120	Feb 8	9–12+1–4
Desktop Video	$40	$120	Feb 9	9–12+1–4

Bookings and Payment

To enrol in any course, telephone **365 4400**, email **help@cc.uq.edu.au** or come to **Client Services** on Level 2 (ground floor), Prentice Building, from 8·30 am to 4·30 pm. Bookings must be confirmed by payment within 3 days, and prior to start of course. Payment can be made either by Requisition for Interdepartmental Services, or by cash or personal cheque. The UQ Price is only available to University of Queensland staff and students. Please address all correspondence to *Course Bookings, Prentice Centre*.

Modem Incompatibility

We have found that some clients' modems are not completely compatible with the UQ modem bank. These are:
- Netcomm E7 and E7F,
- Banksia 14·4k,
- Avtek CD960,
- Maestro 2400 & latest 14·4k executive,
- Dynalink 14·4k ,
- Spirit 14·4k.

To ensure a trouble free connection we suggest you do the following:

Maestro 2400

In the case of the Maestro 2400, include B8 in your initialisation or dial string. For example: ATB8DT3654900

Other Modems

For the rest of the modems mentioned, there is an incompatibility in regards to the implementation of V.42 and V.42bis error correction and compression. You need to force the modem to use MNP error correction and compression. The following should be included in your initialisation or dial string: X3\N5%C1 Example dial string:

ATX3\N5%C1DT3654055

If using an automatic dial script in your communications program, make sure that the "\" and "%" characters ar not special characters within that program. An example of this is Peter Tattums Winsock. The "\" character is seen as a carriage return so you need to enclose it in quotes (" ").

Radio Mics Recalled

Prentice is recalling all 203·3 Mhz radio microphones for a factory modification to improve operation.

The modification will be performed **free-of-charge**. For enquiries, phone 365 4033.

Computer Based Training available from Prentice

Now departments can purchase Computer Based Training Packages at greatly reduced rates through a site licence from the Prentice Centre. Staff can learn popular programs such as CorelDRAW, Lotus 1-2-3, and WordPerfect in their own time and at their own pace, without leaving their desks.

Prentice has negotiated a site licence with Webster Publishing for these programs. As well as computer based training, Webster offers training books — products on offer are described below. Prices listed are for staff and students, and these are available through the Technology Shop. Departments interested in purchasing any product should call Software Licencing on ext 53696 for the special prices.

QuickStart Packs (QSP)

These packs are computer based training software. All programs are structured into modules, then broken down into activities. You can choose which activitiy you wish to learn or revise.

Visual QuickStart Guides (VQG)

These are books, ideal for beginners who want to learn from scratch, or for advanced users who need to quickly find out how to perform unfamiliar tasks. Each book uses screen shots and images from the real program to form the basis of the guide.

By Example Books (BE)

These self-paced training books provide a range of practicle exercises allowing the reader to experiment with the different concepts of the program. These exercises reinforce the concepts and help strengthen readers' confidence with using the program.

Program	QSP	VQG	BE
CorelDRAW 3 for Windows	$69·00	$34·95	$54·95
CorelDRAW 4 for Windows	—	$29·95	$64·95
CorelDRAW 5 for Windows	—	$29·95	$54·95
Excel 5 for Windows	$69·00	$29·95	$54·95
Excel 4 for Windows	—	$29·95	—
Lotus 1-2-3 Release 4 for Windows	$69·00	$29·95	$54·95
MS-DOS 6 / Intro to PCs	—	$29·95	—
MS-DOS 6·2 / Intro to PCs	$69·00	—	$34·95
PageMaker 5 for Windows	—	$29·95	$54·95
PageMaker 5 for Mac	—	$29·95	$54·95
Windows 3·1	$69·00	$34·95	—
Word 5·1 for Mac	—	$29·95	—
Word 6 for Windows	$69·00	$29·95	$54·95
WordPerfect 6 for Windows	$69·00	$29·95	$54·95
WordPerfect 6 for DOS	$69·00	$29·95	$54·95
Works 3 for Windows	$69·00	$29·95	$49·95
Works 3 for Mac	—	$29·95	—
Powerpoint 4 for Windows	$69·00	$29·95	—
Access 2 for Windows	$69·00	$29·95	$54·95
Creative Writer	—	$24·95	—