

Questions and Answers

Q Where do I obtain software to install the Smart Array 5300 Controller?

A Smart Array 5300 Controller Support Software is shipped standard with the Smart Array 5300 Controller. The most recent versions of the software can also be downloaded from the Compaq website or obtained from Compaq SmartStart and Support Software version 4.90 or later.

Q What is included in the Smart Array 5300 Controller Support Software kit?

A Smart Array 5300 Controller Support Software provides device drivers and storage utilities for the Smart Array 5300 Controller. Compaq Options ROMPaq, Array Configuration Utility (ACU), Array Diagnostic Utility (ADU) and System Configuration Utility (SCU) are provided in the Smart Array 5300 Controller Support Software kit.

Q I have a Compaq SmartStart and Support Software kit, Version 4.90 and a Smart Array 5300 Controller Support Software kit, Version 4.94B. Which should I use to configure the Smart Array 5300 Controller?

A The latest versions of Compaq software are always available on the Compaq website. Be sure to use the software with the latest revision number. For instance, Compaq SA-5300 Controller Support Software, Version 4.94B is more current than Compaq SmartStart, Version 4.90. Please note that SmartStart version 4.80 and earlier does not support the Smart Array 5300 Controller.

Q I usually receive a SmartStart and Support Software kit with Compaq controller purchases, why didn't I receive one with my Smart Array 5300 Controller?

A The Smart Array 5300 Controller Support Software kit was designed specifically for your Smart Array 5300 Controller. It contains specific device drivers, installers, and configuration utilities specific to the Smart Array 5300 Controller.

Q I have installed and configured my Smart Array 5300 Controller. How do I make changes to my Compaq server configuration?

A As in the past, Compaq servers are still set up with the Compaq SmartStart kit. Use the SmartStart software that accompanied your Compaq server or obtain the latest SmartStart from www.compaq.com/smartstart.

Q I am upgrading from a Compaq Smart Array 4200 to the Smart Array 5300 Controller. Are there any additional software requirements?

A Compaq Smart Array 5300 Controller Support Software can be used to migrate from other Compaq controllers. For specific upgrade information, refer to Appendix F of the Compaq Smart Array 5300 Controller User Guide.