

# intel® Technical Advisory

TA-524-1

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February 7, 2002

## SR2200 Top Cover Latch Button May Be Damaged If Pushed Down Too Far

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### Products Affected

KSN (MM# 837365), KSNSKU2 (MM# 838334)

### Description

The SR2200 Server Chassis Top Cover Latch Button was designed to operate with minimal motion. In some instances, the latch may be permanently bent out of shape during opening and closing of the chassis if the latch is pushed down too far (over-traveled). A bent latch will result on the Server Chassis Top Cover not locking in place with the chassis base.

### Root Cause

The chassis locking mechanism was designed to operate with minimal motion; no over-travel protection mechanism is in place to prevent users from forcing the latch too far and bending the latch out of shape.

### Corrective Action / Resolution

Intel will enhance the chassis top covers to include a latch over-travel protection mechanism, thereby preventing users from pressing beyond the return point and permanently damaging the latch. Intel will begin shipping the SR2200 Chassis with the enhanced top cover in early March with a top assembly (TA) number A63162-003 or later.

Please contact your Intel Sales Representative if you require more specific information about this issue.

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