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Intel® Graphics Drivers

Production Version 6.4

Release Notes

August 2001

Supported Chipsets:

Intel® 810 chipset Intel® 810E chipset Intel® 810E2 chipset Intel® 815 chipset Intel® 815E chipset Intel® 815EM chipset

Supported Operating Systems:

Windows* 95 Windows* 98 Windows* Millennium Edition* Windows* NT* 4.0 Windows* 2000



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Revision History

Rev.	Document Description	Date
Intel® 810 and Intel® 810E Chipset Software Kit Windows* 95 and Windows* 98 Production Version 4.1 Windows NT 4.0 Production Version 4.1 Windows 2000 Production Version 4.1	Resolved issues since Production Version 3.3 release	April 21, 2000
Intel® Graphics Drivers Production Version 5.1	Resolved issues since Production Version 4.1 and Production Version 4.2 releases	August 28, 2000
Intel® Graphics Drivers Production Version 6.0	Resolved issues since Production Version 5.1 release	October 12, 2000
Intel® Graphics Drivers Production Version 6.1	Resolved issues since Production Version 6.0 release	December 8, 2000
Intel® Graphics Drivers Production Version 6.2	Resolved issues since Production Version 6.1 release	February 15, 2001
Intel® Graphics Drivers Production Version 6.3.1	Resolved issues since Production Version 6.3.1 release	April 20, 2001

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This document contains records of resolved software issues and changes affecting the Microsoft Windows* 95, Windows* 98, Windows* Millennium Edition*, Windows* NT 4.0, and Windows* 2000 graphics driver releases that use the Intel® 810, Intel® 810E, Intel® 810E2, Intel® 815, Intel® 815E, and Intel® 815EM chipset graphics controllers. This document is intended for end users of these chipsets.

Summary Table of Resolved Issues

The following table lists the resolved software issues that apply to recent Intel® Graphics Driver releases. This table uses the following codes:

Codes Used in Summary Table

X: Issue pertains to a particular software release and may pertain to releases previous to the indicated release.Fixed: This issue is fixed in the current software release.

Resolved Driver Issues (Windows* 95, Windows* 98, Windows* Millennium Edition* Release)

	Win	ndows	* 95 V	Vindow	s* 98, a	and Windows* Me* 3D Applications and Games
NO.	PV6.0	PV6.1	PV6.2	PV6.3.1	PV6.4	Issue
43	Fixed	Fixed	Fixed	Fixed	Fixed	WipeoutXL* game fails to load.
44	Fixed	Fixed	Fixed	Fixed	Fixed	Star Wars* - Force Commander* - system locks up at a black screen when starting a game.
45	Fixed	Fixed	Fixed	Fixed	Fixed	Mouse pointer in Rainbow Six* game is corrupted.
46	Fixed	Fixed	Fixed	Fixed	Fixed	Soldier of Fortune* game has missing textures on walls and character models.
47	x	Fixed	Fixed	Fixed	Fixed	Load failure in Lego* Island game.
48	x	Fixed	Fixed	Fixed	Fixed	Mouse pointer is broken in Tom Clancy's Rainbow Six* game.
49	x	Fixed	Fixed	Fixed	Fixed	Third Dimension* application - cannot grab an object.
50	x	Fixed	Fixed	Fixed	Fixed	Some DirectX* games produce black or corrupted screens on exit.
51	х	х	Fixed	Fixed	Fixed	3DMark2000* benchmark hangs system in 32MB Texture Rendering Speed test after running for long time.
52	x	x	Fixed	Fixed	Fixed	Madden Football 2001* has incorrect textures in the stands.
53	х	х	х	Fixed	Fixed	NASCAR* 4 game - game load fails on Windows 98 and Me and reboots system using Windows 2000.
54	х	х	х	Fixed	Fixed	F1 2000 game from EA shows a transparent car model, screen corruption, and exits to the desktop when starting a game.
55	х	х	х	Fixed	Fixed	Airport Tycoon* / AirMogul* / Airport Inc.* game - text boxes in the game are black with no text.
56	х	х	х	Fixed	Fixed	MS Flight Simulator 2000 does not appear to be 3D accelerated. Textures are low quality and performance is slow because software rendering is being used.
57	х	х	х	х	Fixed	Might and Magic* 8 - Garbage is seen in game screen.

	Windows*95, Windows*98, and Windows* Me* 2D Applications										
NO. PV6.0 PV6.1 PV6.2 PV6.3.1 PV6.4 Issue											
17	Fixed	Fixed	Fixed	Fixed	Fixed	Hauppauge* TV tuner display is corrupted.					
18	Fixed	Fixed	Fixed	Fixed	Fixed	Nothing is displayed during AVI playback in preview if Web Content is enabled.					
19	x	Fixed	Fixed	Fixed	Fixed	Software DVD players lock up after extended playback.					
20	х	х	х	Fixed	Fixed	Symantec* PCAnywhere* gets one of the following errors when starting a remote control session: "Explorer has caused an error in DIBENG.DLL. Explorer will now close." or "EXPLORER caused a general protection fault in module I81XDW9X.DRV at 0001:00007787."					
21	х	х	х	Fixed	Fixed	Microsoft* Excel* 2000 - some of the lines disappear when you scroll the spreadsheet.					
22	х	х	х	х	Fixed	Movie screen corruption is seen in WinDVD* with DXVA at 1024x768x24bpp, 75Hz.					

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	V	Vindo	ws*95	, Windo	ws*98,	and Windows* Me* Display Modes/Settings			
NO.	PV6.0	PV6.1	PV6.2	PV6.3.1	PV6.4	Issue			
23	Fixed	Fixed	Fixed	Fixed	Fixed	System locks up when no TV is connected to the TV-out connector when booting Windows* Me*.			
24	Fixed	Fixed	Fixed	Fixed	Fixed	White lines of corruption and/or system freeze appear during Windows* shutdown.			
25	Fixed	Fixed	Fixed	Fixed	Fixed	Turning off monitor, then going into stand by causes the PC to fail to wake up.			
26	Fixed	Fixed	Fixed	Fixed	Fixed	Preview of background JPEG images are corrupt while stretch is selected in Windows* Me*.			
27	Fixed	Fixed	Fixed	Fixed	Fixed	Disabling and re-enabling multimonitor causes the system to crash.			
28	Fixed	Fixed	Fixed	Fixed	Fixed	The refresh rate goes out of a monitor's range when set to "optimal".			
29	Fixed	Fixed	Fixed	Fixed	Fixed	A monitor is sometimes detected as a "Default Monitor" instead of a "Plug and Play Monitor".			
30	х	Fixed	Fixed	Fixed	Fixed	Black screen is seen when resuming from S1 or S3 (Suspend to RAM) when the system is set for 640x480 or 1600x1200 resolution.			
31	х	Fixed	Fixed	Fixed	Fixed	Refresh rate is set to 72 Hz on some flat panel displays that do not support it.			
32	х	Fixed	Fixed	Fixed	Fixed	The system hangs up while waking up from standby with a PCI video card installed and the integrated graphics controller disabled.			
33	х	Fixed	Fixed	Fixed	Fixed	TV-out fine tuning: Brightness is set to maximum instead of default value on install.			
34	х	Fixed	Fixed	Fixed	Fixed	The color palette is modified on a PCI video card, causing screen corruption.			
35	х	Fixed	Fixed	Fixed	Fixed	A full screen DOS prompt is not centered correctly on a TV.			
36	х	х	Fixed	Fixed	Fixed	Screen corruption appears or the display shuts off when resuming from hibernation or stand by.			
37	х	х	х	x	Fixed	TV-out cannot be selected in the Intel® Graphics Technology tabs or with a Hot Key.			
38	х	х	х	х	Fixed	The system locks up in a multi-monitor configuration after the Intel graphics driver is installed.			
39	х	x	х	х	Fixed	The mouse cursor blinks with some applications when set to a software mouse cursor, such as animated mouse cursors.			
40	х	х	х	х	Fixed	LCD turns off on restarting in MS-DOS mode.			
41	х	х	х	x	Fixed	TV-out is not detected unless TV is attached at bootup.			
42	х	х	х	х	Fixed	While various Intel® Graphics Technology tabs are open, performing a Hot Key switch to another device causes the dialog to remain displayed and sometimes frozen.			

Resolved Driver Issues (Windows* NT 4.0 Release)

	Windows* NT 4.0 3D Applications and Games									
NO.	NO. PV6.0 PV6.1 PV6.2 PV6.3.1 PV6.4 Issue									
6	Fixed	Fixed	Fixed	Fixed	Fixed	3D pipes screen saver displays colored blocks in 24 bit color mode.				

	Windows* NT 4.0 2D Applications									
NO.	NO. PV6.0 PV6.1 PV6.2 PV6.3.1 PV6.4 Issue									
2	Fixed	Fixed	Fixed	Fixed	Fixed	DVD movies do not display correctly when downscaled (flip problem).				
3	x	x	x	Fixed	Fixed Fixed When you open Quicktime* application and you view the sample that of with Quicktime, an application exception error occurs when you close window.					
4	x	х	х	х	Fixed	LCD panel whites-out when playing Windows Media Player in full screen mode.				

	Windows* NT 4.0 Display Modes/Settings									
NO.	NO. PV6.0 PV6.1 PV6.2 PV6.3.1 PV6.4 Issue									
5	Fixed	Fixed	Fixed	Fixed	Fixed	A monitor is sometimes detected as a "Default Monitor" instead of a "Plug and Play Monitor".				
6	х	Fixed	Fixed	Fixed	Fixed	Video adapter string shows up in Display Properties as "82815" graphics on Intel® 810 and 810E chipsets.				
7	х	Fixed	Fixed	Fixed	Fixed	TV-out fine tuning: Brightness is set to maximum instead of default value on install.				
8	x	x	х	х	Fixed	Unable to make gamma changes while logged in as a power user or restricted user. This functionality is now hidden when logged in without administrator access.				

Resolved Driver Issues (Windows* 2000 Release)

	Windows* 2000 2D Applications										
NO. PV6.0 PV6.1 PV6.2 PV6.3.1 PV6.4 Issue											
12	Fixed	Fixed	Fixed	Fixed	Fixed	Nothing is displayed during AVI playback in preview if Web Content is enabled.					
13	Fixed	Fixed	Fixed	Fixed	Fixed	DVD movies do not display correctly when downscaled (flip problem).					
14	х	Fixed	Fixed	Fixed	Fixed	Occasionally, an access violation error occurs when resizing a software DVD video window.					
15	х	х	Fixed	Fixed	Fixed	MPEG playback corrupted when Windows Media Player is reduced or when MPEG is shown in Web Content preview panel.					
16	х	х	х	Fixed	Fixed	Blue screen when switching display type (CRT/TV/Flat Panel) when running DirectX Video Acceleration enabled DVD player.					
17	x	х	х	х	Fixed	Microsoft* Office XP office assistant "Merlin" crashes after standby.					
18	x	х	х	х	Fixed	Hkcmd.exe or hccutils.dll error appears at bootup when Symantec* PCAnywhere* is installed. Blue screen errors occur when trying to change video settings.					

	Windows* 2000 3D Applications and Games									
NO.	IO. PV6.0 PV6.1 PV6.2 PV6.3.1 PV6.4 Issue									
24	x	х	Fixed	Fixed	Fixed	Madden Football 2001* has incorrect textures in the stands.				
25	х	x Fixed Fixed Fixed NASCAR* 4 game - game load fails on Windows 98 and Me and reboots system using Windows 2000.								
26	х	х	х	х						

				Win	dows*	2000 Display Modes/Settings						
NO.	PV6.0	PV6.1	PV6.2	PV6.3.1	PV6.4	Issue						
8	Fixed	Fixed	Fixed	Fixed	Fixed	An extra mouse cursor appears on primary monitor after the first cursor touches an Explorer window on the secondary monitor.						
9	Fixed	Fixed	Fixed	Fixed	Fixed	A monitor is sometimes detected as a "Default Monitor" instead of a "Plug and Play Monitor".						
10	х	Fixed	Fixed	Fixed	Fixed	"Kernel_Mode_Exception_Not_Handled" blue screen error is seen when resuming from S3 (Suspend to RAM).						
11	х	Fixed	Fixed	Fixed	Fixed	Video adapter string shows up in Display Properties as "82815" graphics on Intel® 810 and 810E chipsets.						
12	х	Fixed	Fixed	Fixed	Fixed	TV-out fine tuning: Brightness is set to maximum instead of default value on install.						
13	x	х	Fixed	Fixed	Fixed	While the integrated display adapter is set to secondary in a multimonitor setup, disabling it from the display properties page causes the display to become corrupted.						
14	х	х	х	Fixed	Fixed	System icon corruption when the active desktop is turned on and "show the icons using all possible colors" is turned on.						
15	х	х	х	х	Fixed	BIOS information not displayed in display properties						
16	х	х	х	х	Fixed	Intel® Graphics Technology tabs are too large for 640x480 mode to be able to select OK button.						
17	x	х	x	х	Fixed	"Super Page Manager" text appears in TV settings dialog after Hot Key is used.						
18	х	х	х	х	Fixed	Severe flicker appears when PAL is selected as the TV-out standard.						
19	х	х	х	х	Fixed	Monitor centering does not work correctly at 100Hz refresh rate.						
20	х	х	х	х	Fixed	TV-out cannot be selected in the Intel® Graphics Technology tabs or with a Hot Key.						
21	х	х	х	х	Fixed	Unable to make gamma changes while logged in as a power user or restricted user. This functionality is now hidden when logged in without administrator access.						
22	х	х	х	х	Fixed	While various Intel® Graphics Technology tabs are open, performing a Hot Key switch to another device causes the dialog to remain displayed and sometimes frozen.						
23	х	х	х	х	Fixed	TV-out is not detected unless TV is attached at bootup.						

Additional Driver Changes

No.	Ver.		Additional Driver Change											
9	PV6.0	DirectDraw* hardware	e overlay su	upport and	hardware	cursor sup	port adde	d for the fo	llowing video					
		modes:												
			320x200 320x240 352x480 352x576 400x300 512x384 640x400											
		256 colors, 70 Hz	C, O	C, O	C, O	C, O	C, O	C, O	C, O					
		64k colors, 70 Hz	C, O	C, O	C, O	C, O	C, O	C, O	C, O					
		16M colors, 70 Hz	C, O	C, O	C, O	C, O	C, O	C, O	C, O					
		C = Hardware cursor	O = Hardy	ware overla	ay									
10	PV6.1	Support for Hardware (Application Program software DVD player.								а				
11	PV6.2	(Application Program	Support for Hardware Motion Compensation using the DVA (DirectX* Video Acceleration) API (Application Program Interface) in Windows 95, 98 and Me. This allows for smooth playback of DVD's using a software DVD player.											
12	PV6.2	Intel® 810E2 and 815	EM chipse	et support	added.									
13	PV6.2	Added support for 848	3x480 scre	en resolut	ion for digi	tal displays	s that supp	ort this mo	ode.					
14	PV6.2	DirectX* 8 support for Windows* 2000	Windows	* Me (Mille	nnium Edi	tion) Wind	ows* 98, a	nd Windo	ws* 95, and					
15	PV6.3.1	LFP (Local Flat Panel contain EDID (Extend				er to suppo	ort LDVS o	ligital displ	ays that do not					
16	PV6.3.1	TV-out active detectio Windows, when enter suspended state.												
17	PV6.3.1	Support added for 140 support this mode.	00x1050 re	educed bla	nking mod	e screen re	esolution f	or digital di	splays that					
18	PV6.3.1	Support added for 100) Hz refres	h rate for	640x480, 8	300x600, a	nd 1024x7	68 video r	esolutions.					
19	PV6.4	Added support for em display properly, such		0		0		equire fog	table support to)				

Driver Utility Changes

No.	Ver.	Driver Utility Change
5	PV6.3.1	System tray icon added.
6	PV6.3.1	New desktop context menus added for saving schemes, enabling and disabling the tray icon and hot keys, and quick change of graphics settings or a recall of a saved scheme.
7	PV6.3.1	Hot key support added.
8	PV6.3.1	New navigation system for graphics tabs that includes a sidebar along the left side of the window.

Documentation Changes

NO.	Ver.	Documentation Change
1	PV4.1	Removed all issues that were resolved prior to PV 2.0.
2	PV4.1	Moved VBIOS resolved issues to a separate document and added a link to new location in the VBIOS section.
3	PV5.1	Added Intel® 815 chipset family as a supported chipset.
4	PV5.1	Added Windows* Millennium Edition* as a supported operating system.
5	PV6.2	Removed all issues that were resolved prior to PV 4.1
6	PV6.4	Removed all issues that were resolved prior to PV 6.0