

intel® Technical Advisory

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Intel® Server Board SE7501CW2 fan monitoring using LANDesk* Client Manager

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Products Affected

Prod Code	MM#	UPC
SE7501CW2	852945	73585816038
BCW533BB	852948	735858160292

Description

LANDesk Client Manager 6.3 build 211 is not monitoring system fans 3, 4, and 5 and CPU fans 1 and 2.

Root Cause

The Intel Server Board SE7501CW2 Resource CD (part # C29966-003) does not contain the correct LANDesk Client Manager registry file to monitor all fans.

Corrective Action / Resolution

An updated version of LANDesk Client Manager registry file is located at:

<http://support.intel.com/support/motherboards/server/se7501cw2/>. To locate the file, (1) click on "Software & Drivers" link in the left navigation bar, (2) choose Windows* 2000 and click <GO>, and (3) locate the file SE7501CW2_LDCM_fan_regfile.exe.

Follow the instructions in the readme.txt file to install and use this registry file.

Please refer to the <http://support.intel.com/support/motherboards/server/se7501cw2/> site for updates to the LANDesk Client Manager software.

Please contact your Intel Sales Representative if you require more specific information about this issue.

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