

ThinkVantage<sup>®</sup> Technologies  
Help Center

**ThinkVantage**

# Customization Guide



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**Note:** Before using this information and the product it supports, read the general information in “Notices,” on page 7.

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# Customizing the Help Center

The Help Center is launched from the Resource Center section of ThinkVantage Productivity Center. It provides information, services, and tools that are both local to the system (so that information is available regardless of whether the system is connected to the Internet) and remote on Lenovo Web sites.

Information provided by the Help Center is sorted into several categories of tasks, so that users can quickly access information or function they wish to view or run. The following figure shows the Help Center window whose heading is a menu stripe listing three topics.

## Help Center User Interface

When you select a topic from the menu stripe, information related to it is displayed in the space below the strip.

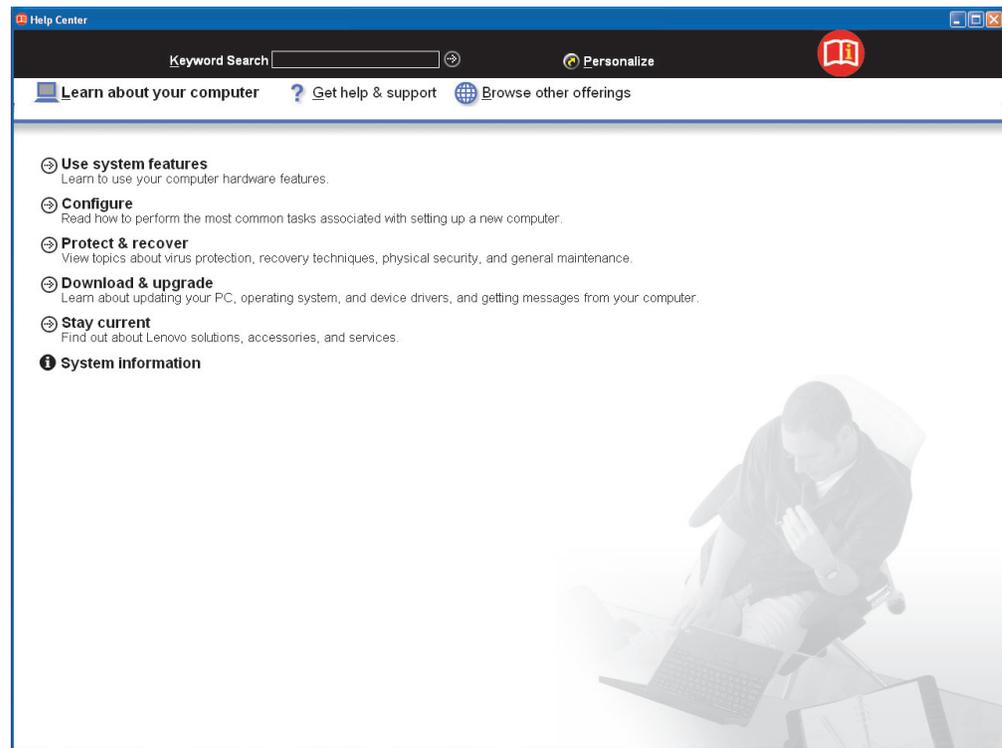


Figure 1. A topic window in the Help Center

The Help Center acts as the interface for the user's guide, system tools, services, and Lenovo Web sites on the Internet. The Help Center interface links to Access Help, which makes it easy to find needed information. At the top center of the Help Center window is the "Keyword Search" field, where you can input a keyword for Access Help index to search for information. This search capability provides customers a major advantage in finding help information for purposes such as problem-solving.

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## Using the Customization Tool to customize the Help Center

**Note:** The Help Center Customization Tool is supported only by the English system, and is not preinstalled in your computer as shipped.

The Customization Tool helps in customizing the Help Center. Using it, you can change the following elements of the Help Center:

- The three category names at the top of the Help Center window
- The Web links within the Help Center
- The text associated with the Web links
- The colors of the fonts used on the user interface
- The color of the background of the Help Center application

The Help Center Customization tool is designed to help organizations modify Help Center to meet their specific needs. With the customization tool, IT administrators can easily modify Help Center programs on systems throughout their organizations.

### Help Center Customization Tool: The Company tab

The following figure shows the Customization Tool interface with the Company tab selected.

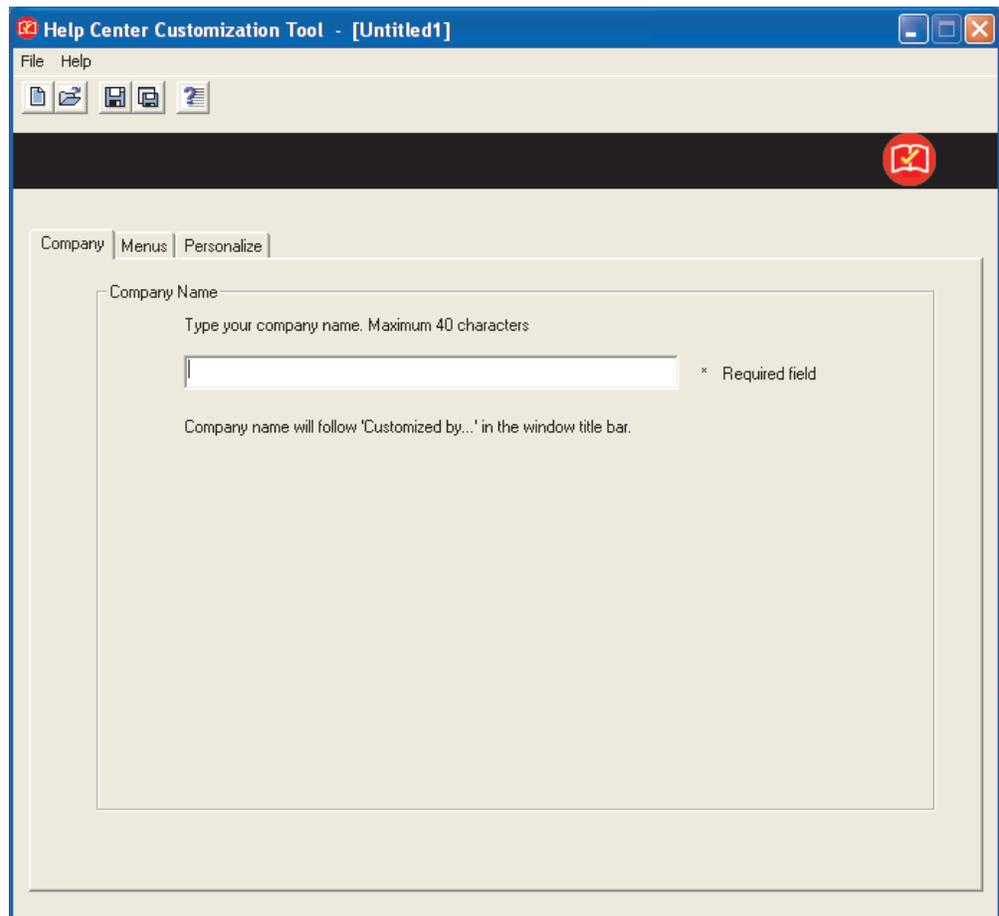


Figure 2. The Company tab of the Customization Tool

On this tab you can modify or replace the name to be displayed in the title bar of the Help Center application.

### Help Center Customization Tool: The Menu tab

The following figure shows the Menu tab of the Customization tool.

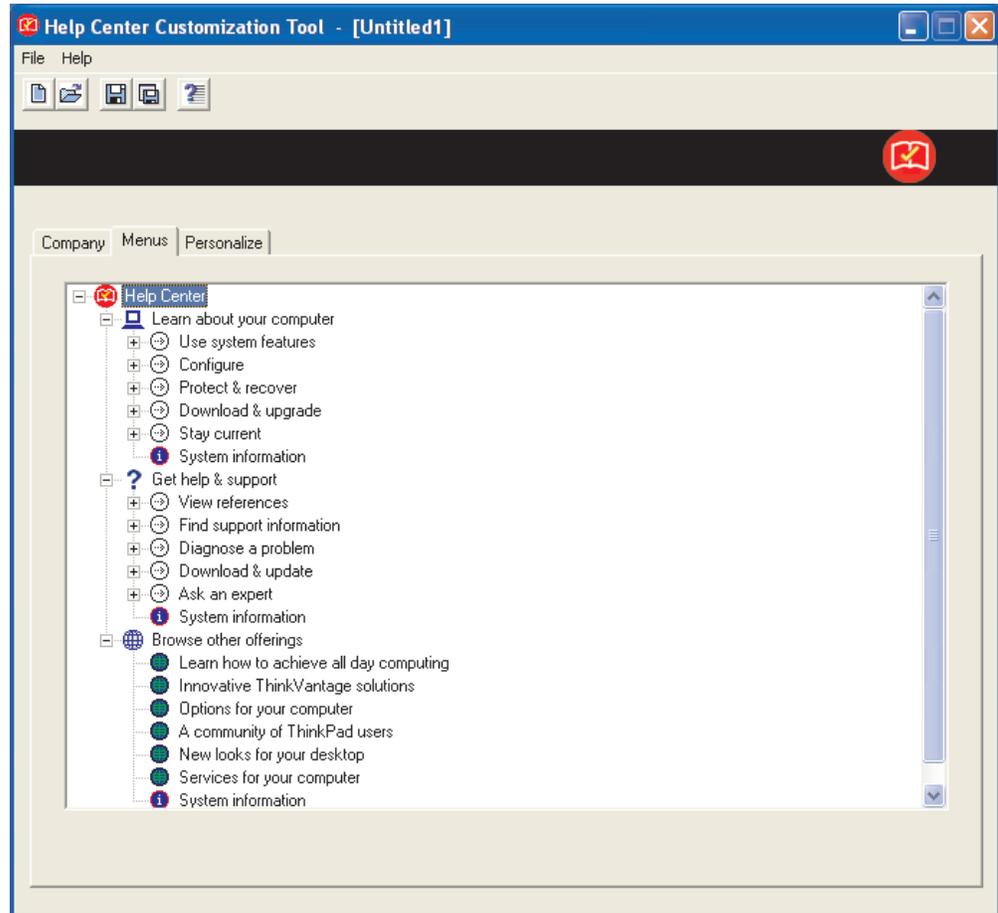


Figure 3. The Menu tab of the Customization Tool

This interface makes it easy for the IT administrator to modify the Help Center configuration files that contain the user interface information. This configuration data is contained in such files as followings:

- machine-specifics.csv
- access-config.ini
- access-text.ini. (in language ID subdirectory)

These three files make up the configuration of the main user interface of Help Center. The machine-specifics.csv file can be modified by using a spreadsheet program such as Microsoft Excel. The Customization Tool presents change to the Help Center in a coherent arrangement, to make modifications easy.

## Help Center Customization Tool: The Personalize tab

The following figure shows the Personalize tab of the Help Center Customization Tool.

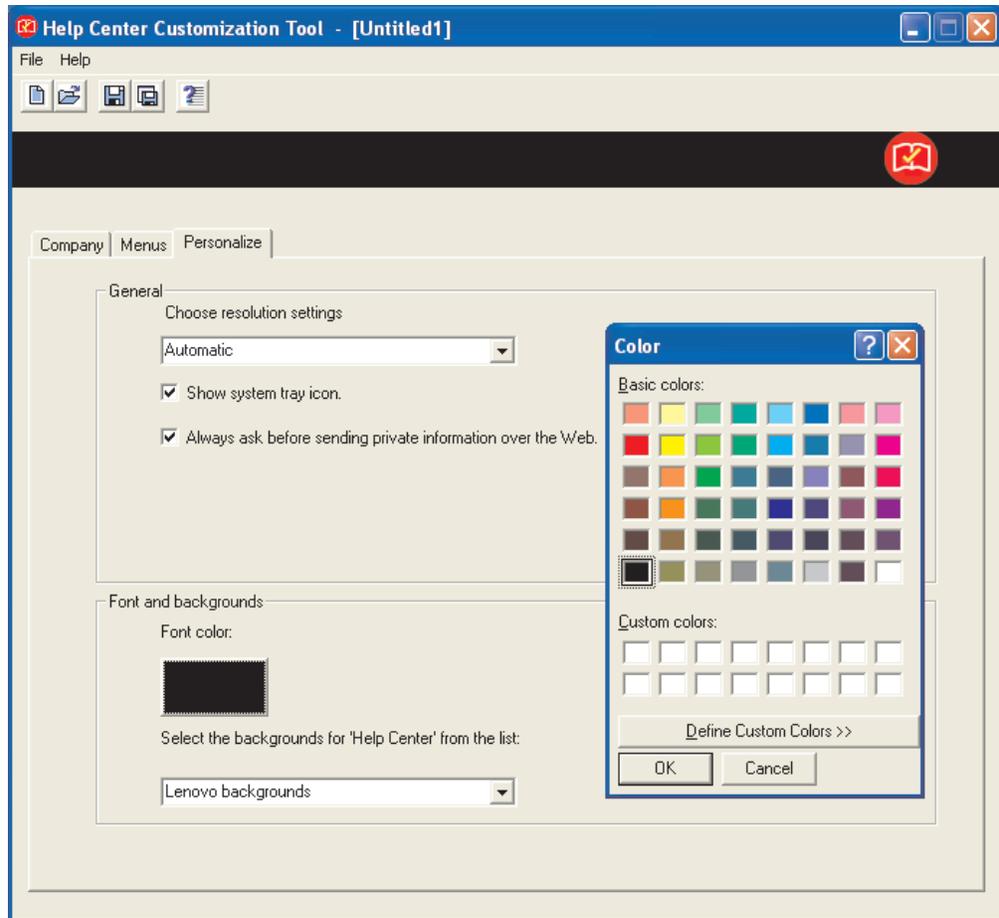


Figure 4. The Personalize tab of the Customization Tool

In the General area, you can do the following:

- **Choose resolution settings** pull-down menu: Modify the size that Help Center has when it is started. The size can be set to large for high-resolution screens, or low for low-resolution screens; or it can be set to automatic, which will cause the Help Center to choose as appropriate for the system settings.
- **Show system tray icon** check box: Choose whether to display the Message Center icon in the task tray. If this box is cleared, you will not receive informative messages from the Message Center.
- **Always ask before sending private information over the Web** check box: Confirm that whether you allow your private information to be sent over the Web.

In the Font and backgrounds area, you can do the following:

- **Font color** button: Modify the color of the text displayed in the Help Center window.
- **Select backgrounds for 'Help Center' from the list** pull-down menu: Select the background image or color of the Help Center window.

Using these options, you can make it easier to read the information on the Help Center user interface.

When you save your customized package, it will create the following files:

- custom.bat
- machine-specifics.csv
- access-config.ini
- access-text.ini (in language ID subdirectory)

You can apply your customization by executing the custom.bat batch file.



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## Appendix. Notices

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