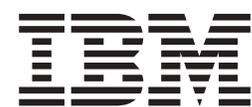


IBM Multi-Burner Plus 驱动器 用户指南



IBM Multi-Burner Plus 驱动器 用户指南

注: 在使用本资料及其支持的产品之前, 请务必阅读附录 D, 『Service and Support』、附录 E, 『IBM Statement of Limited Warranty - Z125-4753-0804/2004』和附录 G, 『Notices』下的信息。对本手册所包含的内容, IBM 公司拥有最终解释权。如有变更, 恕不另行通知。

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安全: 请先阅读

Before installing this product, read the Safety Information.

مج، يجب قراءة دات السلامة

Antes de instalar este produto, leia as Informações de Segurança.

在安装本产品之前，请仔细阅读 **Safety Information** (安全信息)。

Prije instalacije ovog produkta obavezno pročitajte Sigurnosne Upute.

Před instalací tohoto produktu si přečtěte příručku bezpečnostních instrukcí.

Læs sikkerhedsforskrifterne, før du installerer dette produkt.

Ennen kuin asennat tämän tuotteen, lue turvaohjeet kohdasta Safety Information.

Avant d'installer ce produit, lisez les consignes de sécurité.

Vor der Installation dieses Produkts die Sicherheitshinweise lesen.

Πριν εγκαταστήσετε το προϊόν αυτό, διαβάστε τις πληροφορίες ασφάλειας (safety information).

לפני שתתקינו מוצר זה, קראו את הוראות הבטיחות.

A termék telepítése előtt olvassa el a Biztonsági előírásokat!

Prima di installare questo prodotto, leggere le Informazioni sulla Sicurezza.

製品の設置の前に、安全情報をお読みください。

본 제품을 설치하기 전에 안전 정보를 읽으십시오.

Пред да се инсталира овој продукт, прочитајте информацијата за безбедност.

Lees voordat u dit product installeert eerst de veiligheidsvoorschriften.

Les sikkerhetsinformasjonen (Safety Information) før du installerer dette produktet.

Przed zainstalowaniem tego produktu, należy zapoznać się z książką "Informacje dotyczące bezpieczeństwa" (Safety Information).

Antes de instalar este produto, leia as Informações sobre Segurança.

Перед установкой продукта прочтите инструкции по технике безопасности.

Pred inštaláciou tohto produktu si prečítajte bezpečnostné informácie.

Pred namestitvijo tega proizvoda preberite Varnostne informacije.

Antes de instalar este producto lea la información de seguridad.

Läs säkerhetsinformationen innan du installerar den här produkten.

安裝本產品之前，請先閱讀「安全資訊」。

一般安全准则

请始终遵守以下预防措施以降低人身伤害和财产损失的风险。

维修

请勿试图自己维修产品，除非 IBM HelpCenter 指示您这样操作。请仅允许经 IBM 授权和批准的维修人员维修您的产品。

注：某些部件可由客户升级或更换。这些部件被称为“客户可更换部件”或 CRU。IBM 明确地标明了这些 CRU，并提供了文档，文档中含有客户何时可以更换这些部件的说明。进行此类更换时，您必须严格按照所有说明进行操作。在您尝试更换前，请始终确保电源关闭，并且已经从所有电源拔出产品的电源插头。如果您有任何问题或疑问，请联系 IBM HelpCenter。

电源线和电源适配器

请仅使用产品制造商提供的电源线和电源适配器。

切勿将电源线缠绕在电源适配器或其它物体上。环绕电源线会绷紧电源线从而导致电源线磨损、破裂或弯曲。这会引起安全隐患。

始终沿特定线路布置电源线以避免遭践踏、绊倒他人或被物体夹紧。

避免电源线和电源适配器接触到液体。例如，切勿将电源线或电源适配器放在水槽、水盆、盥洗室附近，或放在用液体清洗剂清洁过的地板上。液体会导致短路，尤其是因误用而绷紧电源线或施压于电源适配器时。液体还会引起电源线终端和 / 或适配器上的连接器终端逐渐腐蚀，最终导致适配器过热。

始终以正确的顺序连接电源线和信号电缆，并确保所有的电源线连接器都牢固而完全地插入在插座中。

请勿使用交流电源输入引脚处出现腐蚀迹象和 / 或交流电源输入处或其它地方出现过热迹象（例如变形的塑料）的电源适配器。

请勿使用任何一端的电气触点出现腐蚀或过热迹象的电源线，也不要使用出现任何损坏现象的电源线。

延长线和相关设备

确保您使用的延长线、电涌保护器、不间断电源和电源拖板的额定值符合产品的电气要求。请勿使这些设备过载。如果使用电源拖板，负载不应该超出电源拖板的输入额定值。如果您对于电源负载、电源要求和输入额定值有疑问，请咨询电工获取更多信息。

插头和插座

如果您想要用于计算机设备的插座（电源插座）出现损坏或腐蚀的情况，请勿使用该插座，直至有资格的电工将其更换。

请勿弯曲或改装电源插头。如果电源插头损坏，请与制造商联系以获得替换品。

某些产品装配有三线插头。该插头仅适合插入接地的电源插座。这是一种安全装置。请勿通过尝试将其插入非接地插座弄坏这种安全装置。如果您无法将插头插入插座，则联系电工以获取核准的插座适配器或用支持该安全装置的插座替换该插座。请勿使电源插座过载。整个系统负载不应该超出分支电路额定值的 80%。如果您对于电源负载和分支电路额定值有疑问，请咨询电工以获取更多信息。

请确保您使用的电源插座正确连接、使用方便并紧靠设备放置。完全展开电源线时请勿使其紧绷。

请小心地将设备连接到电源插座和从电源插座断开连接。

电池

全部 IBM 个人计算机都包含不可充电的纽扣电池为系统时钟提供电源。另外，许多移动式产品（例如 ThinkPad 笔记本 PC）利用充电电池在便携方式下提供系统电源。IBM 提供的用于产品的电池已经过兼容性测试，并且只可用 IBM 批准的部件进行更换。

请勿尝试打开或维修任何电池。请勿压碎、刺穿或焚烧电池或使金属触点短路。请勿将电池与水或其它液体接触。只能严格根据产品文档中所包含的说明对电池进行充电。

滥用或不正确处理电池会引起电池过热，而过热会导致电池或纽扣电池释放气体或发出火焰。若电池已经损坏或者发现有物质从电池中流出或电池引线上有异物堆积，请停止使用该电池，并从电池制造商处获取新电池。

电池长期闲置不用后，其性能会下降。对于某些可充电电池（尤其是锂离子电池），将其以放电状态闲置可能会增加发生电路短路的风险，这样会缩短电池寿命，也会引起安全隐患。请勿将可充电锂离子电池完全放电，或将这些电池以放电状态存储。

产品散热与通风

当计算机开启和电池充电时，计算机会发热。由于外型轻巧紧凑，因此笔记本 PC 会产生很大的热量。请始终遵循以下基本预防措施：

- 当计算机运行或电池充电时，请避免使计算机底部与腿部或身体任何部分的接触时间过长。计算机在正常操作过程中会产生一些热量。与身体长时间的接触会导致不适甚至可能灼伤皮肤。
- 请勿在易燃物质附近或易爆环境中操作计算机或对电池充电。
- 为了安全、舒适和可靠地操作产品，随产品一起提供了通风槽、风扇和 / 或散热器。将产品放在床、沙发、地毯或其它柔性物体表面上有可能无意中会妨碍这些功能部件的运行。切勿阻塞、覆盖或禁用这些功能部件。

CD 和 DVD 驱动器安全

CD 和 DVD 驱动器以高速度旋转光盘。如果 CD 或 DVD 破裂或有其它物理损坏，则在使用 CD 驱动器时光盘可能断裂或者甚至粉碎。要避免因这种情况造成伤害的可能性并且减少损坏您机器的危险，请执行以下操作：

- 始终将 CD/DVD 光盘存放在它们的原始包装中
- 存放 CD/DVD 光盘时，始终确保避免阳光直射并且远离直接热源
- 不使用时，从计算机中取出 CD/DVD 光盘
- 请勿弯曲 CD/DVD 光盘或将它们强行放入计算机或它们的包装
- 使用每张光盘前，请检查 CD/DVD 光盘是否有破裂。请勿使用破裂或损坏的光盘

关于本书

本指南包含了有关 IBM® Multi-Burner Plus 驱动器的信息并且有以下语言版本:

- 巴西葡萄牙语
- 捷克语
- 英语
- 法语
- 德语
- 意大利语
- 日语
- 简体中文
- 斯洛伐克语
- 西班牙语
- 繁体中文
- 土耳其语

本指南分成以下几个部分:

第 1 章, “简介”

本章包含了 IBM Multi-Burner Plus 驱动器的产品和软件描述以及安装需求。

第 2 章, “安装”

本章包含了 IBM Multi-Burner Plus 驱动器的硬件和软件安装说明及操作信息。

附录

附录包含了有关以下内容的信息

- 产品规格
- 问题解决
- 定制设备驱动程序配置设置
- 帮助和服务
- 保证和声明

请务必保留您的购货凭证。可能需要它来获取保修服务。

注册产品

感谢您购买该 IBM 产品。请花点时间注册您的产品, 并向我们提供有助于 IBM 将来更好地为您服务的信息。您的反馈对于我们在开发对您相当重要的产品和服务, 以及寻找更好的方式以便与您沟通方面具有重要价值。请在以下 IBM Web 站点中注册您的产品:

<http://www.ibm.com/pc/register>

IBM 将向您发送有关您所注册的产品信息和更新, 除非您在 Web 站点的调查表中表明您不希望接收进一步的信息。

第 1 章 简介

本章包含了 IBM Multi-Burner Plus 驱动器的产品和软件描述与安装需求。

产品描述

本选件包用于多媒体应用程序。驱动器随附的 CD 包含有用于以下操作系统的软件：

- Microsoft® Windows® 2000 Professional
- Microsoft Windows Millennium Edition (Me)
- Microsoft Windows XP

选件包包含以下物品：

- 用户指南和软件 CD (包含《Multi-Burner Plus 驱动器用户指南》和软件应用程序)
- IBM Multi-Burner Plus 驱动器
- 四个安装螺钉 (M3 x 5 mm, 已开槽)
- IDE 电缆
- 《IBM Multi-Burner Plus 驱动器快速入门指南》
- 《激光安全指南》

如果某一物品缺少或损坏，请与购买处联系。务必保留购货凭证；可能需要它来接受保修服务。有关技术支持信息，请参阅第 D-1 页的附录 D，『Service and Support』。

Multi-Burner Plus 驱动器与 DVD Forum DVD-Multi Recorder 规格兼容，并且可以刻录和读取 DVD-RAM、DVD-RW 和 DVD-R (一般使用 650 nm) 介质。驱动器同样可以刻录和读取 DVD+RW Alliance DVD+RW 和 DVD+R 格式。另外，该驱动器可以刻录 CD-R、CD-RW (标准、高速、超高速和超高速+) 介质，并且使用缓冲区欠载保护技术来进行可靠的 CD 和 DVD 刻录。Multi-Burner Plus 驱动器可以读取许多其它格式的介质，包括 DVD 视频、VCD、音频 CD 和多段、扩展体系结构 (XA) CD 以及 Kodak Photo CD。该 Multi-Burner Plus 驱动器设计用来安装在使用集成驱动电子设备 (IDE) 或增强型 IDE (EIDE) 体系结构的计算机中。

软件描述

IBM Multi-Burner Plus 驱动器用户指南和软件 CD 包含以下软件：

- **Intervideo WinDVD Creator**

该软件使您能够将视频文件刻录到 DVD-RW、DVD-R、DVD+RW 和 DVD+R 介质，这些介质可以在大多数独立的 DVD 播放器中播放。您还可以在刻录之前使用此软件来编辑和修改自己的视频资料。同样支持 DVD-RAM 刻录。

如果在您的计算机中装有模拟或 IEEE 1394 捕获设备，则可以使用此软件来刻录照相机中的视频。

- **IBM Drive Letter Access (DLA)**

该软件使您能够像写入软盘一样，使用盘符来直接写入 CD 和 DVD 介质。您还可以格式化 DVD-RAM、DVD-RW、DVD-R、DVD+RW 和 DVD+R 介质。通过 DLA，您可以拖放文件、创建新目录或将文件从几乎任何应用程序直接保存到 Multi-Burner Plus 驱动器。

- **UDF Reader**

该软件使您能够安装软件，以便通过 DVD 驱动器读取其它计算机上的 DVD-RAM、DVD-RW、DVD+RW 和 CD-RW 介质。

- **IBM RecordNow**

该软件使您能够复制 CD、创建音频 CD、创建 MP3 CD 和制作数据 CD。同样可以使用 RecordNow 来将数据写入 DVD-RAM、DVD-RW、DVD-R、DVD+RW 和 DVD+R 光盘以在其它计算机或兼容的消费电子产品中使用。还可以创建可引导 CD 并且保存 CD 映像来供以后刻录。

- **IBM Simple Backup**

该软件使您能够在 DVD-RAM、DVD-RW、DVD-R、DVD+RW、DVD+R、CD-R 或 CD-RW 介质上创建系统文件的完整备份或增量备份，并允许您在系统崩溃时复原计算机。

- **Intervideo WinDVD**

该软件使您能够在计算机上回放 DVD 视频或从硬盘驱动器播放视频文件。

注：某些图形适配器（如 FIREGL、Intergraph 和 3dLabs）不支持 DVD 视频回放。

安装要求

在安装驱动器之前，请确保计算机满足以下系统要求：

- 最低微处理器要求：Intel® Pentium® 或同等产品

对于 DVD 制作和回放，您必须具有 Intel 奔腾 II 266MHz 微处理器或更高版本以及 AGP 2X 视频。

- 最低 RAM 要求：32 MB（带有 UMA 的系统：64 MB）
- Windows 2000 Professional、Windows Me 或 Windows XP
- 可用的 5.25 英寸驱动器托架
- 可用的并行 IDE 连接
- 用于安装的 70 MB 可用硬盘空间、用于每小时 VCD 质量 MPEG-1 视频的 620 MB 可用硬盘空间和用于每小时 DVD 质量 MPEG-2 视频的 2 GB 可用硬盘空间
- DVD 创作功能所要求的至少 1024 x 768 像素的屏幕分辨率
- 音频适配器支持 44.1 或 48 kHz 采样率
- 可选立体声扬声器

开始前

在安装 Multi-Burner Plus 驱动器之前，请阅读以下各部分中的信息。

操作预防措施

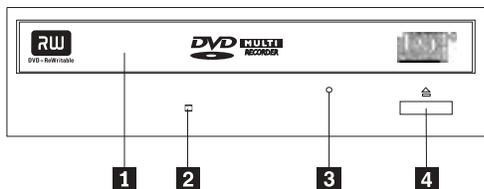
请采用以下操作预防措施来保护您的驱动器：

- 将 Multi-Burner Plus 驱动器保存在防静电袋中直到您准备好安装该驱动器。在安装的时候请尽量少移动；移动可能使静电积累起来。
- 小心操作驱动器。跌落或震动该驱动器可能会损坏其内部的组件。
- 请勿强行插入 IDE 电缆或电源线。这样做可能会损坏接口或驱动器。

驱动器控件和接口

下图显示了驱动器控件和接口的位置和功能。

驱动器前视图



1 光盘托盘

此托盘是装入和取出光盘的地方。

2 忙指示灯

当驱动器读取、写入或播放光盘时，此指示灯将亮起。

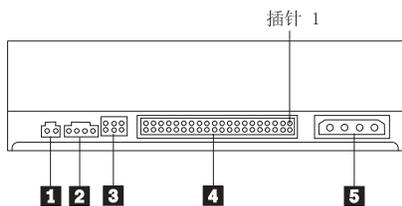
3 紧急弹出孔

该孔使用户能够使用弹出装置将光盘从驱动器中取出。

4 打开 / 关闭按钮

按此按钮时可打开和关闭光盘托盘。

驱动器后视图



1 保留

2 音频输出接口

该接口将模拟音频信号传送至音频适配器。

3 配置插针

这些插针用于设置驱动器配置。

4 IDE 端口

此端口用于连接驱动器和 IDE 电缆。

5 电源接口

该接口用于连接驱动器和电源线。

第 2 章 安装

本章包含了 IBM Multi-Burner Plus 驱动器的硬件和软件的安装说明和操作信息。

安装驱动器

请完成以下步骤来安装该驱动器:

步骤 1. 打开计算机

1. 关闭计算机和所有连接的设备。
2. 从计算机和所有连接的设备上拔下所有电源线。
3. 从计算机上卸下外盖。有关卸下计算机外盖的说明，请参考计算机文档。

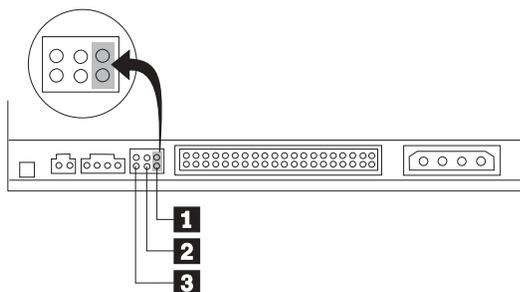
步骤 2. 除去驱动器的包装

1. 在打开包装驱动器的防静电袋之前，让袋子与未上漆的金属表面接触至少两秒钟。这样可排尽包装和您身体上的静电。
2. 从袋子中取出驱动器。

如果必须将驱动器放下，则请将防静电袋放在垫平的表面上，再将驱动器放在防静电袋上。

步骤 3. 设置配置跳线

如图所示，通过在配置插针上安插跳线，可将您的驱动器设置为主 **1**、从 **2** 或电缆选择 **3**。



请使用以下准则来确定驱动器的正确配置。

- 如果驱动器是与 IDE 电缆连接的唯一设备，则请将其配置为主设备。这是预配置。
- 如果驱动器是在 IDE 电缆上的第二个设备，则请将其配置为从设备。请务必将另一个设备配置为主设备。在某些情况下，当同一电缆上的另一个设备配置为从设备时，硬盘驱动器可能需要“存在从设备情况下的主设备”跳线设置。有关在其它设备上设置配置跳线的更多信息，请参考计算机随附的文档。
- 一些计算机使用特殊的 ATA 电缆，该电缆的两根电线反接在设备接口中，使得可以通过电缆而非跳线位置来配置驱动器。请仅对配备了这些特殊电缆的计算机使用电缆选择位置。请参阅计算机随附的文档，以确定您的 ATA 适配器是否需要将跳线置于电缆选择位置。

如果将跳线置于电缆选择位置，IDE 电缆会根据电缆上驱动器的位置自动指定主设置和从设置。无论该驱动器是与电缆连接的唯一设备还是第二个设备，您都必须对此布线系统使用电缆选择设置。最靠近 IDE 控制器的驱动器会自动成为主驱动器。IDE 电缆上的任何其它设备也须设置为电缆选择。

步骤 4. 将驱动器安装在托架中

注意

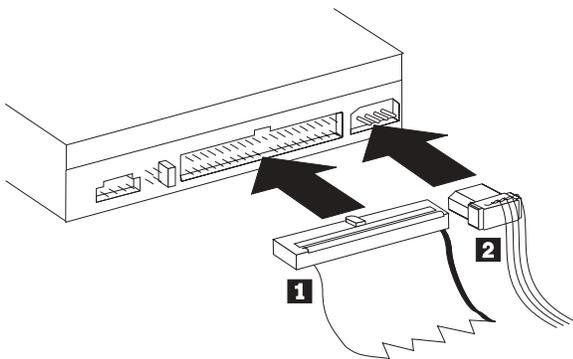
在将螺钉直接固定到驱动器中时，请务必使用选件包中的 M3 x 5 mm 安装螺钉。使用过长的螺钉可能会损坏驱动器。

您可以将驱动器水平或垂直地安装在计算机中。如果垂直安装驱动器，则必须在关闭驱动器托盘之前固定好放入驱动器的任何光盘，否则驱动器将无法正确读取光盘。

1. 将驱动器滑入托架中。您的计算机可能需要一定的步骤来安装存储设备。有关存储设备的更多信息，请参考计算机随附的文档。
2. 将驱动器托架的螺钉孔对准驱动器外壳或安装支架的螺纹孔。
3. 请先不要旋紧螺钉，以检查它们的位置。通常，每一侧使用两个螺钉。验证是否已对准；然后拧紧螺钉以固定驱动器。请勿拧得过紧。

步骤 5. 将电缆连接到驱动器

下图显示了电缆连接到驱动器的位置。



1. 将 40 针 IDE 电缆接口 **1** 连接到驱动器上的 IDE 接口。对齐电缆，将着有颜色的一侧靠近电源线接口 **2**。如果没有电缆连接到 IDE 端口、如果计算机 IDE 电缆上只有一个设备接口或者如果计算机中的现有电缆是低速 40 线类型，请使用该选件随附的 80 线高速 IDE 电缆。IDE 电缆最多可有三个接口。当要在 IDE 电缆上仅连接一个设备时，为获得最佳信号质量，请将此电缆的一端连接到 IDE 端口，并将电缆的另一端连接到设备上。请勿使用中间接口。

如果要将两个设备连接到 IDE 电缆上，请将电缆的一端连接到 IDE 端口，并将主设备和从设备连接到另一端的其余接口。许多计算机具有两根电缆，用于连接最多四个 ATA 设备。为获得最佳性能，请将快速设备（硬盘驱动器）连接到与主 IDE 端口相连的电缆上，再将该驱动器或其它速度较慢的设备（CD-ROM 驱动器、磁带机和软盘驱动器）连接到与次 IDE 端口相连的电缆上。

2. 将四针电源线 **2** 连接到驱动器上的电源接口。

确保电缆不会受到计算机外盖的挤压，且所有其它电缆和电源连接都是安全可靠的。

步骤 6. 完成硬件安装

1. 确保驱动器妥善安装并且各接口已牢固连接。
2. 确保电缆不妨碍计算机外盖，并且未挡住电源风扇叶片或气流通路。
3. 重新安装计算机外盖。
4. 重新连接所有外接设备。

5. 将所有电源线重新连接到电源插座。

步骤 7. 安装软件

该驱动器的所有软件都包含在用户指南和软件 CD 上。用户指南和软件 CD 包含本用户指南、IBM RecordNow、IBM Simple Backup、IBM DLA、Intervideo WinDVD 和 WinDVD Creator Plus。请完成以下过程来安装软件：

1. 将用户指南和软件 CD 插入驱动器。如果 CD 自动启动，则请跳至步骤 6。
2. 如果 CD 没有自动启动，则请单击**开始**，然后单击**运行**。
3. 输入 `e:\launch.bat`，其中 `e` 是 CD 或 DVD 驱动器的盘符。
4. 单击**确定**。
5. 选择语言。
6. 选择您要安装的软件。
7. 请按照屏幕上的指示信息进行操作。
8. 安装好该软件之后，重新启动计算机。

注：为了使该驱动器完全发挥作用，请安装浏览器窗口中列出的除 UDF Reader 以外的所有软件应用程序。UDF Reader 用于不能识别 UDF 文件的其它计算机。

注：快速安装将覆盖已经安装的任何版本的软件。

步骤 8. 设置系统以用于 CD 回放

为了在驱动器上播放音频 CD，必须启用数字回放。数字回放使用 IDE 数据电缆（而不是使用模拟音频电缆）将音频数据从驱动器发送到计算机。计算机再将数字数据转换为模拟音频，虽然这样做计算机的工作速度会略微有所降低，但通常可以换来较好的回放质量。要收听 CD 音频，有两个部分需要设置：配置驱动器和配置回放应用程序。

配置驱动器以用于数字回放

如果您使用的是 Windows XP，则驱动器应该自动配置为数字回放。

如果您使用的是 Windows 2000 或 Windows Me，则将需要将系统配置为使用数字回放。有关如何启用数字抽取的循序渐进的过程，请参考第 C-2 页的『启用数字音频抽取』中的说明。

配置回放应用程序以用于数字回放

要在系统上进行 CD 音频的数字回放，您还必须配置 CD 回放应用程序。如果希望将 Windows Media Player 用作回放应用程序，请按照第 C-2 页的『启用数字音频抽取』中的说明来启用 Windows Media Player 中的该功能。如果您使用的是第三方 CD 播放器应用程序，请参考该应用程序的文档来获取详细信息。

使用驱动器

本部分包含了有关使用 Multi-Burner Plus 驱动器的信息。

使用可刻录介质

Multi-Burner Plus 驱动器可以在以下类型的介质上刻录：

- **DVD-RAM:** 优化数据存储的多次写介质。DVD-RAM 介质可以在大多数现代 DVD-ROM 驱动器中读取，但是不能由一些顶置 DVD 播放器来读取。
- **DVD-R:** 与顶置 DVD 播放器和计算机有最佳兼容性的一次性写介质。DVD-R 介质可以在几乎任何类型的 DVD-ROM 驱动器或 DVD 播放器中读取。

- **DVD-RW**: 可以在大多数顶置 DVD 播放器和几乎所有计算机中读取的多次写介质。一些老式的 DVD 播放器可能无法读取该介质。
- **DVD+R**: 与顶置 DVD 播放器和计算机有良好兼容性的一次性写介质。老式的 DVD 播放器和计算机 DVD-ROM 驱动器可能无法读取该介质。
- **DVD+RW**: 可以在许多顶置 DVD 播放器中读取的多次写介质。老式的计算机 DVD-ROM 驱动器和顶置播放器可能无法读取该介质。
- **CD-R**: 可以在大多数 CD 和 DVD 播放器中读取的一次性写介质。
- **CD-RW**: 可以在许多 CD 和 DVD 播放器中读取的多次写介质。

使用单面和双面 DVD-RAM 介质

DVD-RAM 介质有单面和双面两种类型可供使用。

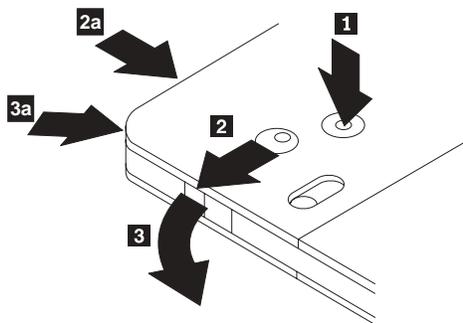
2.6 GB 和 4.7 GB 的类型是单面的。9.4 GB 的类型是双面的。要在介质的两面都存取数据，您必须从驱动器中取出该介质，将其翻过来，然后再重新插入驱动器中。

从盒中取出光盘

DVD-RAM 介质有裸式光盘或盒式两种形式可供使用。要在 Multi-Burner Plus 驱动器中使用盒式介质，您必须首先从盒中取出光盘。

注: 在类型 1 盒中的介质不可移动，并且不能在该驱动器中使用。所有其它的盒类型（2-9）是可移动的并且可以在 Multi-Burner Plus 驱动器中使用。

从盒中取出光盘



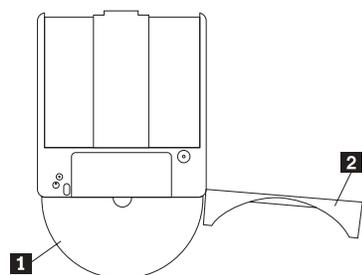
使用圆珠笔的笔尖推动并折断锁销片 **1**。要取出光盘，请使用圆珠笔在盒盖锁 **2** 上向下推并将盒盖 **3** 拔出。当盒盖打开时，就可以取出光盘了。

注: 盒盖锁和盒盖片位于某些光盘盒的侧面，如上图 **2a** 和 **3a** 所示。

注意

当操作裸露的介质时，请不要接触光盘的刻录区域。

将光盘放回盒中



要将光盘放回盒中，请把光盘的标签面 **1** 与 DVD-RAM 盒的标签面对齐。插入光盘并合上盒盖 **2**。当盖子合上时，会发出咔嚓声。

处理光盘的预防措施

当处理取出的光盘时要小心。碎屑、灰尘颗粒、指纹、涂抹或刮花可能降低介质的刻录和回放的性能。要清除灰尘或其它碎屑，请使用 CD 清洁工具包。使用柔软的干布来清洁光盘。请勿使用溶剂来清洁光盘表面。当给光盘标号时，只能使用软性的标签笔写在印刷的标签面上或光盘盒上。避免直接阳光照射、高温和潮湿。请勿在光盘的任何一面贴标签。

使用 CD-R 和 CD-RW 光盘

Multi-Burner Plus 驱动器还可以写入 CD-R 和 CD-RW 光盘。CD-RW 光盘可以多次擦除并重新使用，而 CD-R 光盘只能写一次。小心地处理和清洁光盘，特别是可写的介质类型。有关怎样才能延长光盘寿命的信息，请参考第 2-10 页的『处理和保养光盘』。

注：

1. CD-R 光盘可在大多数音频 CD 播放机上播放。CD-RW 光盘只可在某些音频 CD 播放器上播放。
2. 某些消费者音频播放器将仅播放标有特定于音频的介质上刻录的光盘。
3. CD-R 介质速率是按写速度分级的。要获得驱动器的最高刻录速度，需要额定值为 40x 或更高速率的介质。要获得最佳效果，请将写速度限制为介质额定速度。在选件工具包中包含的 RecordNow 软件允许您根据需要限制最大刻录速度。
4. CD-RW 介质速率也是按写速度分级的。IBM Multi-Burner Plus 驱动器仅支持以 4x 或更高速率来写 CD-RW 光盘。最大写速度印在介质包装或光盘本身上。
5. 下表显示了 Multi-Burner Plus 驱动器对标准、倍速、高速、超高速和超高速+ CD-RW 介质的兼容性：

介质速率	写
无速率 	不支持 2x
多速，1x2x4x, 4x, 1x-4x 	是

介质速率	写
高速, 4x-10x, 4x-12x, 8-10x 	是
超高速, 16x-24x 	是
超高速+, 16x-32x 	是, 24x

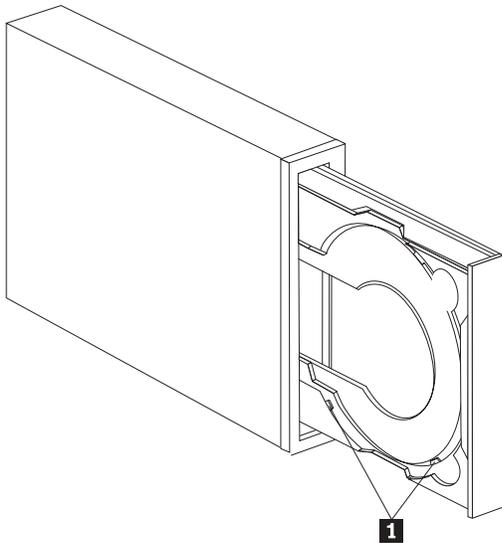
在本驱动器中使用 CD 和 DVD

完成以下过程来读取数据光盘:

1. 开启计算机。
2. 按驱动器前部的打开 / 关闭按钮。
3. 将光盘插入托盘中, 标签向上。
4. 通过按打开 / 关闭按钮或轻轻推送装入托盘来关闭托盘。
警告: 请勿强行打开装入托盘或插入异物来打开装入托盘。
5. 等待驱动器的忙指示灯熄灭; 然后双击**我的电脑**。
6. 双击 CD-ROM 或 DVD-RAM/DVD-R/DVD-RW 图标。

在垂直安装的驱动器中固定光盘

要将光盘装入垂直安装的驱动器, 请执行以下操作:



注: 驱动器托盘的设计可能与显示的不一样 (根据制造商的不同而有所不同)。

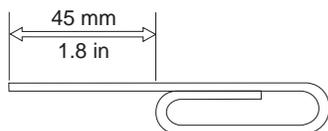
1. 按弹出 / 装入按钮。
2. 将光盘插入托盘, 确保将光盘牢固地放置在垂直安装的卡口 **1** 的后面。

3. 通过按下弹出 / 装入按钮或轻轻推送托盘来关闭装入托盘。

注：在垂直安装的驱动器中，没有专门的适配器就不能使用 8 cm 和“信用卡式 CD”。

手动弹出光盘

如果您按弹出 / 装入按钮并且托盘没有滑出，则关闭计算机。将大回形针拉直以形成一个工具，如图所示。伸直端必须伸出至少 45 mm (1.8 in.)。将伸出的一端插入驱动器前面的手动弹出孔（请参阅第 1-3 页的『驱动器控件和接口』）。将回形针推入孔中直至托盘打开。轻轻地拉出托盘直到您可以取出光盘。



使用 DVD 播放器软件

本部分描述了如何使用和定制 DVD 播放器软件。您可以在用户指南和软件 CD 上的自述文件中找到关于 DVD 播放器软件的当前信息。

在使用软件之前

WinDVD 需要兼容的视频设备驱动程序和 IDE 总线控制才能工作。有关启用 DMA 总线控制和找到视频设备驱动程序的信息，请参阅第 C-1 页的附录 C，『定制设备驱动程序配置设置』。

使用 DVD 播放器

在您将 DVD 视频光盘插入驱动器后，DVD 播放器软件将自动启动并且开始播放该视频光盘。如果 DVD 光盘既包含视频内容又有程序内容，则程序内容将自动播放。

要查看视频 / 程序 DVD 光盘的视频内容，请转至开始菜单，启动 **WinDVD**，并单击**播放**。

在 Microsoft Windows XP 中，您也可以通过使用 Windows Media Player 应用程序来播放 DVD 视频内容。

更改 DVD 区域代码

“区域化和复制保护”（DVD 区域代码）使用内容扰乱系统（CSS）标准来防止未经授权复制 DVD 上所分发的知识产权。它最初是“美国电影协会”（MPAA）请求用来保护视频私有，但是现在适用于任何内容。CSS 通过禁止没有正确授权的未加密的数据传送来发挥作用。回放系统必须发放许可证给 CSS 来解码加密的数据。

CSS 规范将全球分为七个独立的区域。对一个区域指定的内容无法在另一个区域通过回放系统来读取。在使用 CSS 来防止 DVD 内容的数字复制的同时，另一项由 Macrovision 设计的技术则用来防止 DVD 内容的模拟复制。Macrovision 标准是一种扰乱系统，电影业界广泛地使用它来防止未经授权使用商业 VCR 复制视频内容。DVD 回放系统必须同时支持 CSS 和 Macrovision 复制保护标准。

您首次将一张 DVD 视频光盘插入驱动器时，将会提示设置区域。如果重新定位到世界的另一个区域，则您可以使用 DVD 播放器软件来更改区域代码。

注：您只能更改 DVD 区域代码五次。在做了五次区域代码更改后，该驱动器只能播放与您所设置的第五个区域代码关联的 MPEG-2 视频字幕。

要更改区域代码，请执行以下操作：

1. 开启计算机并启动操作系统。
2. 单击**开始**。
3. 选择**程序**。
4. 单击 **Intervideo WinDVD**。
5. 单击 **Intervideo WinDVD**。
6. 单击**属性**图标打开“属性”窗口。
7. 单击**常规属性**选项卡。
8. 插入一张新区域的单区域 DVD。
9. 选择您所在国家或地区的正确的区域代码。
10. 单击**确定**。

使用 Drive Letter Access (DLA)

提供的 Drive Letter Access (DLA) 使您可以将数据写入 DVD-RAM、DVD-RW、DVD-R、DVD+RW、DVD+R、CD-R 和 CD-RW 介质。DVD-RAM、DVD-RW、DVD+RW 和 CD-RW 介质可以写入多次，而 DVD-R、DVD+R 和 CD-R 介质只能进行一次格式化和写入。

要格式化并且写入 DVD-RAM、DVD-RW、DVD-R、DVD+RW、DVD+R、CD-R 或 CD-RW 介质，请：

1. 将光盘插入驱动器。
2. 双击**我的电脑**。右键单击 Multi-Burner Plus 驱动器的盘符。
3. 单击**格式化**。格式化一张 DVD 可能最多花费 90 分钟。
4. 格式化完成后，您可以将文件拖放到 Multi-Burner Plus 驱动器图标，或可以在“Windows 资源管理器”中移动文件。

使 CD-R 和 DVD-R 介质在其它计算机中兼容：

1. 双击**我的电脑**。右键单击 Multi-Burner Plus 驱动器的盘符。
2. 单击**使兼容**。

要在其它计算机中使用 UDF 格式的 DVD-RAM、DVD-RW、DVD+RW 或 CD-RW 介质，则可以使用用户指南和软件 CD 中包含的 UDF Reader。要使用 UDF Reader，请按照此过程进行操作：

1. 将用户指南和软件 CD 插入您要在其中使用 UDF 格式光盘的计算机的 CD 或 DVD 驱动器。
2. 单击**开始**。
3. 单击**运行**。
4. 输入 `e:\UDF\language`，其中 *e* 是该 CD 或 DVD 驱动器的盘符，而 *language* 是您的语言。
5. 单击**确定**。
6. 双击 **SETUP.EXE** 并按照屏幕上的指示信息操作。

注：

1. 只有那些没有再安装一个 DLA 程序的系统需要 UDF Reader。
2. 如果没有在 Windows XP 中选择“和 DLA 一起使用”菜单项，则将使用 Windows XP CD 刻录。

使用 RecordNow

RecordNow 允许您刻录 DVD、音频 CD、数据 CD 并且复制现有光盘。它还允许您将映像保存到硬盘驱动器并且从先前创建的映像烧录光盘。有关使用 RecordNow 的详细信息包含在 RecordNow 帮助中。可以通过按 RecordNow 菜单中的 F1 来访问 RecordNow 帮助。

要启动 Windows Me 或 Windows 2000 中的 RecordNow，请选择**开始** → **程序** → **IBM RecordNow**。

RecordNow 项目

一旦 RecordNow 启动，就可以选择具有不同功能的三个选项卡。

- Audio Project 选项卡允许您创建音频 CD、MP3 Jukebox 磁盘或者收听音频 CD 或制作 CD 标签。
- Data Project 选项卡允许您制作数据光盘、制作精确副本、擦除可重写光盘或制作 CD 或 DVD 标签。
- Backup Project 菜单允许您对文件进行归档、制作精确副本、保存 CD 或 DVD 的映像、将保存的映像烧录到磁盘或制作磁盘标签。

对于所有可附加的 CD 和 DVD 项目，在选中某个项目后，RecordNow 将从驱动器中的 CD 或 DVD 上的任何数据。

制作可引导 CD 或 DVD

要制作可引导 CD 或 DVD，请打开数据项目并且按项目窗口右上角的可引导 CD 按钮。将提示您从硬盘选择引导映像或从软盘制作引导映像。

关于 CD 和 DVD 映像

RecordNow 可以保存和创建 ISO 和 GI 类型的 CD 映像。ISO 映像只能用于保存只有一个数据会话的数据 CD。必须使用 GI 格式保存音频 CD、DVD、多会话 CD 和混合类型的 CD。

使用 Intervideo WinDVD Creator

通过 Intervideo WinDVD Creator，可以捕获、编辑和刻录视频和音频文件。还可以通过 Intervideo WinDVD Creator 来将自己的视频和音频文件创建和刻录成 DVD 视频。有关 Intervideo WinDVD Creator 功能的更多详细信息，请参考用户指南和软件 CD 上的联机 WinDVD Creator Plus 用户指南。

在 WinDVD Creator 主窗口中的主功能区域是 **Capture**、**Edit**、**Author** 和 **Make Movie**。您可以从这些功能导入并编辑自己的视频和音频文件；然后将它们保存为以下任一受支持的格式：MPEG-1、MPEG-2、ASF、WMV 和 AVI。

当您已经准备好您的视频和音频文件后，通过执行 **Capture** 和 **Edit** 的步骤，然后可以从 **Author** 功能中添加定制的菜单。您可以导入自己的静态图像或选择样本图像中的一个作为菜单背景。当电影就绪后，转到 **Make Movie**，该处可以选择用于创建电影的输出格式和视频标准。将您的电影写入光盘或将它保存到硬盘驱动器以便以后写入。如果使用 WinDVD Creator Plus 在硬盘驱动器上创建 DVD 映像，则可以从 Project 菜单选择 **Load Image to Burn**。

WinDVD Creator 同样提供使用 **Disk Manager** 而不需要使用硬盘驱动器上的任何附加空间来将视频直接刻录到可刻录 DVD 介质的能力。通过 **Disk Manager**，可以捕获新的视频或使用已有的视频文件，然后通过创建定制菜单完成电影。可以 +VR 或 -VR 视频格式创建电影。通过 **Disk Manager**，可以在任何时候编辑电影（添加或删除视频片段或更改定制菜单）。

注：对于老式的顶置 DVD 播放器，+/-VR 格式化磁盘具有有限的兼容性。

维护驱动器

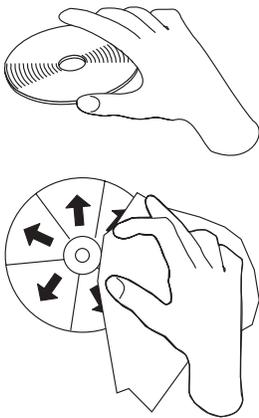
本部分包含有关保养您的驱动器以及用于该驱动器的 CD 和 DVD 的信息。

处理和保养光盘

数字光盘是高密度介质，必须谨慎操作并保持清洁，以确保它们保持可读。以下预防措施有助于延长光盘寿命。

注意：

以圆周运行擦拭光盘可能损坏光盘并导致数据丢失。



- 请握住光盘的边缘或中心孔。
- 请勿触摸光盘表面。
- 请始终将光盘存储在其原始包装中。
- 请始终将光盘存放在没有阳光直射的地方。
- 请始终使光盘存放在远离直接热源的地方。
- 不使用光盘时请将其从计算机中取出。
- 每次使用前，请检查光盘是否有裂纹。
- 请勿将光盘强行插入计算机 / 包装中。
- 请勿弯曲或扭曲光盘。
- 请勿在光盘表面书写。
- 请勿使用工业用清洗剂来清洁光盘。

要点： 请勿使用有裂纹的光盘。

保养驱动器

要在操作过程中保护您的驱动器，请遵守以下预防措施进行操作：

- 当驱动器在使用时请勿移动它。这样做可能导致数据错误，或损坏驱动器或介质。
- 避免使驱动器遇到以下情况：
 - 高湿度
 - 高温

- 过多灰尘
 - 机械振动
 - 意外震动或跌落
 - 置于倾斜表面上
 - 阳光直射
 - 突然的温度变化
- 请勿将不相关的物体插入驱动器中。
 - 请勿将物品堆叠在驱动器上。
 - 请勿卸下驱动器盖或试图维修驱动器。
 - 在移动驱动器部件之前，从光盘托盘中取出任何光盘，并确保托盘已关闭。

保存原始包装材料。如果需要将驱动器部件装运到另一位置，请使用原始包装材料以确保驱动器安全运送。

附录 A. 产品规格

本附录包含以下信息：

- 物理规格
- 电源需求
- 环境需求
- 读速度
- 写速度

物理规格

该驱动器的物理规格¹已列出在下表中。

物理规格	
高度	42 mm (1.7 in.)
宽度	149 mm (5.9 in.)
长度	190 mm (7.5 in.)
重量	870g (1.9 lb.)

电源需求

下表按驱动器的电压级别列出了各电源规格。这些电源规格在驱动器的电源接口处测得，并且都是额定值。

电源规格	电压	平均值	最大值
电压	5V dc	0.8 A	1.5 A
电压	12V dc	1.2 A	2.1 A

环境需求

规格	运行时	非运行时
温度	+5° C 至 +45° C (+41° F 至 +113° F)	-30° C 至 +60° C (-22° F 至 140° F)
相对湿度 (无冷凝)	15% 到 85%	10% 到 90%

读速度

介质	读速度
DVD-ROM (单面)	9.3 - 22.2 MB/s (16X CAV)
DVD-ROM (双面)	4.6 - 11.0 MB/s (8X CAV)
DVD-R (4.7 GB)	6.9 - 16.6 MB/s (12X CAV)

1. 产品描述数据代表 IBM 的设计目标并出于比较的目的而提供；实际结果可能依据各种因素而有所变化。本产品数据不构成保证。数据如有更改，恕不另行通知。

DVD+R (4.7 GB)	6.9 - 16.6 MB/s (12X CAV)
DVD+R (8.5 GB 双层)	4.6 - 11.0 MB/s (8X CAV)
DVD-RW (4.7 GB)	4.6 - 11.0 MB/s (8X CAV)
DVD+RW (4.7 GB)	4.6 - 11.0 MB/s (8X CAV)
DVD-RAM (4.7/9.4 GB, 5X)	4.2 - 6.9 MB/s (5X PCAV)
DVD-RAM (2.6 GB)	2.8 MB/s (2X ZCLV)
CD-ROM	2.6 - 6.0 MB/s (40X CAV)
CD-R	2.6 - 6.0 MB/s (40X CAV)
CD-RW	2.6 - 6.0 MB/s (40X CAV)
CD-DA (DAE)	2.6 - 6.0 MB/s (40X CAV)

写速度

介质	写速度
DVD-R (V2.0 一般使用, 16X)	9.0 - 22.0 MB/s (16X PCAV)
DVD+R (16X)	9.0 - 22.0 MB/s (16X PCAV)
DVD+R (8.5 GB 双层)	5.5 MB/s (4X CLV)
DVD-RW (6X)	8.3 MB/s (6X CLV)
DVD+RW (8X)	8.3 - 11.0 MB/s (8X ZCLV)
DVD-RAM (4.7/9.4 GB, 5X)	4.2 - 6.9 MB/s (5X PCAV) (校验关闭)
CD-R (40X)	2.4 - 6.0 MB/s (40X ZCLV)
CD-RW (超高速介质或超高速+介质)	2.4 - 3.6 MB/s (24X ZCLV)

注: 1X DVD = 1.385 MB/s; 1 MB/s = 10⁶ 字节 / 秒
 1X CD = 150 KB/s; 1 KB/s = 2¹⁰ 字节 / 秒
 1 MB = 2²⁰ 字节; 1 KB = 2¹⁰ 字节

附录 B. 问题解决

计算机问题可能是由硬件、软件或人为错误引起的。使用本部分中的信息，您也许可以自己解决问题或收集有用的信息以发送给服务技术人员。您可能需要参考该计算机、操作系统或声卡的文档。

请查看以下列表，以获取可能适合您所遇到的情况的任何问题描述。

- 您的计算机或驱动器没有正确运行，或忙指示灯没有亮起。

采取以下操作：

1. 检查在驱动器中的光盘是否标签朝上。
 2. 检查所有的设备是否正确连接到计算机和电源插座。
 3. 关闭计算机，拔下计算机和所有连接设备的电缆，并卸下计算机外盖。
 4. 检查所有电源线和 IDE 电缆是否连接牢固。断开 IDE 电缆连接并检查其是否弯曲或插针未对齐。如果没有发现任何问题，则请重新连接该电缆。
 5. 将计算机外盖装回原处，并重新连接所有电缆和电源线。开启计算机，重新启动操作系统，再按**打开 / 关闭**按钮。如果托盘未能打开并且忙指示灯没有亮起，则请关闭计算机并尝试使用另一个 4 芯直流电源线。
 6. 检查该 IDE 电缆上有颜色标记的一端是否对准了 IDE 端口上的插针 1，并且最靠近该驱动器上的电源线。请参阅第 2-2 页的『步骤 5. 将电缆连接到驱动器』。
 7. 检查该 IDE 电缆上的此驱动器和任何其它设备的设置是否正确。请参阅第 2-1 页的『步骤 3. 设置配置跳线』。
 8. 请执行以下操作：
 - 如果 IDE 电缆的中间接口与系统板上的 IDE 端口连接，请卸下该接口并重新连接该电缆。
 - 如果 IDE 端口上只有一个设备，请将该电缆一端的接口连接到 IDE 端口，同时另一端的接口连接到设备上，保留中接口（如果有）打开。
 - 如果 IDE 端口上有两个设备，请将电缆一端的接口连接到 IDE 端口上。如果接有硬盘驱动器，则请将其连接到电缆另一端的接口，再将该驱动器连接到中接口。
- 您无法访问该驱动器，或未显示 **DVD-RAM (CD-ROM)** 图标。

当正确安装了驱动器后，DVD-RAM 或 CD-ROM 图标将显示在“我的电脑”窗口中。双击**我的电脑**。如果 CD-ROM 图标未出现在打开的窗口中，请验证该驱动器是否已正确安装。验证是否正确设置了配置跳线。请参阅第 2-1 页的『步骤 3. 设置配置跳线』。重新启动计算机。如果仍然没有找到驱动器图标，则请继续以下步骤：

1. 单击**开始**。
2. 选择**设置**。
3. 选择**控制面板**。
4. 单击**系统**。
5. 单击**设备管理器**选项卡。
6. 双击**依类型排序设备**。
7. 从“设备管理器”窗口显示的列表中选择**硬盘控制器**。验证与控制器不存在冲突。设备状态指示控制器是否在正确工作。

8. 从“设备管理器”窗口显示的列表中选择 **CD-ROM**。验证列表中存在 CD-ROM 设备且不存在冲突。设备状态指示该设备是否在正常工作。
9. 单击**确定**。
10. 关闭所有窗口并重新启动计算机。

如果该设备图标仍然没有出现，则请检查电缆连接和设备跳线设置，并解决任何可能存在的冲突。

- **操作系统没有识别该驱动器，或该驱动器性能不稳定。**

某些计算机具有用于海量存储设备的“兼容”和“高性能”方式。正常情况下，该驱动器在“高性能”方式下会更好运行。但是，如果驱动器在该方式下不能正确运行，则可能需要使用“兼容”方式。

请使用以下过程来检查计算机的配置设置信息。

1. 访问您的配置实用程序。
2. 选择 **Devices**。
3. 向下滚动至 **Mass Storage Devices** 区域。

有关选择 IDE 性能方式的附加详细信息，请参考计算机随附的文档。

- **在装入设备驱动程序之后计算机没有识别该驱动器。**

检查 Multi-Burner Plus 驱动器的设备驱动程序和计算机中的其它设备驱动程序或其它硬件是否不兼容。创建至少具有 CONFIG.SYS 和 AUTOEXEC.BAT 系统文件的系统软盘。

1. 在创建特殊的 CONFIG.SYS 和 AUTOEXEC.BAT 文件之前，请在方便的目录中建立这些文件的备份副本。在 DOS 提示符下，请执行以下操作：
 - a. 输入 copy CONFIG.SYS CONFIG.IBM 并按 Enter 键。
 - b. 输入 copy AUTOEXEC.BAT AUTOEXEC.IBM 并按 Enter 键。
2. 在软盘驱动器中插入一张已格式化的空白软盘。
3. 将 CONFIG.SYS 和 AUTOEXEC.BAT 文件复制到软盘上。
4. 关闭计算机并确保该系统软盘（您所创建的软盘）还在软盘驱动器中。
5. 重新启动计算机（计算机将从该系统软盘启动）。
6. 观察启动消息并确保装入了设备驱动程序 IBMIDECD.SYS。当装入 MSCDEX 时，观察计算机分配给 Multi-Burner Plus 驱动器的盘符。
7. 将一张数据 CD 装入刻录机的装入托盘；然后等待直到“忙”指示灯不亮。
8. 试图通过输入 dir x: 来读取该光盘，其中 x 是 MSCDEX 消息之后分配到的 Multi-Burner Plus 驱动器盘符。
 - 如果计算机能够读取该光盘，则由 CONFIG.SYS 或 AUTOEXEC.BAT 文件所装入的各种设备驱动程序中很可能存在冲突。您需要解决此设备冲突。有关解决设备冲突的更多信息，请参考计算机随附的文档。
 - 如果无法访问该光盘，则您可能存在硬件问题。如果无法读取该光盘或 MSCDEX 没有分配盘符，则请转至下一步。
9. 关闭计算机，从计算机和所有连接设备的电源插座上拔下电缆，并卸下计算机外盖。
10. 断开除 Multi-Burner Plus 驱动器以外所有 IDE 设备的 IDE 电缆和电源线的连接。
11. 将 Multi-Burner Plus 驱动器配置为主设备并将它连接到主要 IDE 端口上的最后一个 IDE 接口。
12. 重新安装计算机外盖。重新连接键盘；将电源线插入电源插座。
13. 将系统软盘插入软盘驱动器并将数据光盘插入 Multi-Burner Plus 驱动器。
14. 重新启动计算机。

15. 试图通过输入 `dir C:` (因为 Multi-Burner Plus 驱动器是连接到 IDE 端口的唯一设备, 所以它的驱动器盘符是 C) 来读取光盘。
 - 如果计算机能够读取该光盘, 则刻录机很可能与安装在您计算机上的某一设备存在冲突。您需要解决此设备驱动程序冲突。检查其它设备的配置跳线设置或参考我们的设备文档。
 - 如果无法访问该光盘, 则您可能有硬件问题。如果 Multi-Burner Plus 驱动器仍然无法读取数据光盘, 则该 Multi-Burner Plus 驱动器可能有缺陷。转至第 D-1 页的附录 D, 『Service and Support』。

- **无法读光盘。**

采取以下操作:

1. 光盘可能已弄脏; 请如第 2-10 页的『处理和保养光盘』所述清洁光盘。
2. 光盘可能损坏; 请尝试使用另一张光盘。
3. 光盘是 ISO-9660、High Sierra Group (HSG) 或 Universal Disc Format (UDF) 不兼容的。请与购买处协商。

- **光盘没有声音。**

1. 确定使用的不是数据 CD。
2. 调整音频适配器音量控制钮。请参阅音频适配器和音频 CD 播放器程序随附的文档。
3. 启用数字音频抽取。有关更多信息, 请参阅第 C-2 页的『启用数字音频抽取』。

- **您接收到一条错误消息。**

对于这些普通错误消息请采取以下操作:

- CDR-103

Multi-Burner Plus 驱动器中的光盘不是 High Sierra、ISO 9660 或 UDF 格式。

Multi-Burner Plus 驱动器不支持该介质。

- CDR-101

当您在驱动器就绪之前尝试访问 Multi-Burner Plus 驱动器时, 将会出现“没有准备好读取驱动器”的情况。在将光盘装入刻录机的装入托盘后, 当您试图访问该驱动器时忙指示灯将会亮起。在试图访问驱动器之前请等待直到忙指示灯不再亮着。

- **Multi-Burner Plus 驱动器无法操作并且不允许光盘弹出。**

将需要手动弹出光盘。请参考第 2-7 页的『手动弹出光盘』。

- **在“我的电脑”中显示 Multi-Burner Plus 驱动器直到添加附加软件, 但是不再显示于“我的电脑”中。**

1. 卸载所有和 CD 刻录相关的软件, 包含 Windows Media Player。
2. 删除在 `HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control\Class\{4D36E965-E325-11CE-BFC1-08002BE10318}` 中发现的名称为“LowerFilters”的注册表值并且重新引导系统。
3. 从 Media Player 9 开始, 重新安装所有与 CD 相关的软件。

附录 C. 定制设备驱动程序配置设置

Microsoft Windows Me 和 Windows 2000 Professional 有两个设备驱动程序配置参数：“自动插入通告”和 DMA。

“自动插入通告”参数使计算机能在光盘插入驱动器后自动开始播放或访问光盘。DMA 参数通过使计算机的 DMA 控制器处理从 CD 到内存的数据传输，释放计算机的微处理器以执行更多重要的任务来提高计算机的性能。例如，激活 DMA 可能使电影和游戏运行更流畅，因为微处理器将对视频分配更长的处理时间。

对 Windows Me 启用 DMA

要在 Windows Me 中更改 DMA 参数设置，请执行以下操作：

1. 单击开始。
2. 单击设置。
3. 单击控制面板。
4. 单击查看所有控制面板选项。
5. 双击系统。
6. 单击设备管理器选项卡。
7. 双击 **CD-ROM**。
8. 单击要修改的驱动器。
9. 单击设置选项卡。
10. 单击以选中 **DMA** 复选框。
11. 单击确定。

为 Windows 2000 Professional 启用 DMA

要更改 Windows 2000 Professional 的参数设置，请执行以下操作：

1. 单击开始。
2. 单击设置。
3. 单击控制面板。
4. 双击系统。
5. 单击硬件选项卡。
6. 单击设备管理器按钮。
7. 单击 **IDE ATA/ATAPI** 控制器以扩展树。
8. 单击与该 Multi-Burner Plus 驱动器所在的控制器相对应的设备（**Primary IDE** 或 **Secondary IDE**）。
9. 单击高级设置选项卡。
10. 选择传送方式下拉菜单并选择 **DMA**（若可用）。
11. 单击确定。
12. 单击关闭以关闭系统特性窗口。显示一条消息，通知您系统设置已更改。
13. 单击确定以重新启动计算机。

对 Windows XP 启用 DMA

要从 Windows XP 桌面更改 DMA 参数设置，请执行以下操作：

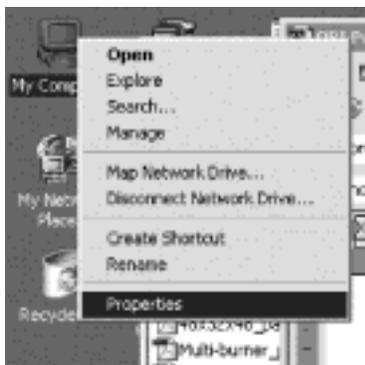
1. 单击开始。
2. 单击控制面板。
3. 单击切换到经典视图。
4. 双击系统。
5. 单击硬件选项卡。
6. 单击设备管理器按钮。
7. 单击 IDE ATA/ATAPI 控制器以扩展树。
8. 双击该 Multi-Burner Plus 驱动器所在的控制器（主要 IDE 或次要 IDE）。
9. 单击高级设置选项卡。
10. 选择与 Multi-Burner Plus 驱动器的位置（设备 0 为主设备，设备 1 为从设备）相对应的传输方式下拉列表。
11. 选择 DMA（若可用）。
12. 单击确定。

启用数字音频抽取

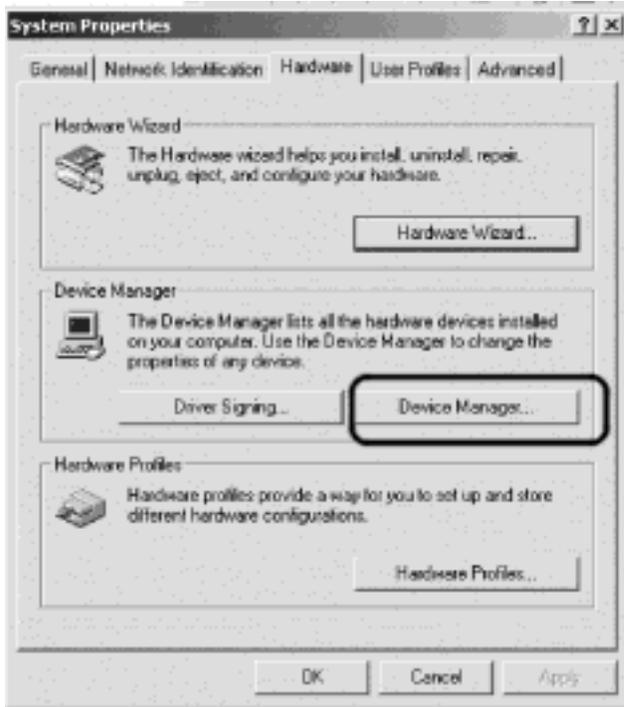
要从该设备回放数字音频，系统必须正确进行配置。有两个设置必须配置。一个设置在设备属性中，而第二个设置在 Windows Media Player 中。

要设置设备属性，请执行以下过程：

1. 右键单击我的电脑，选择属性。



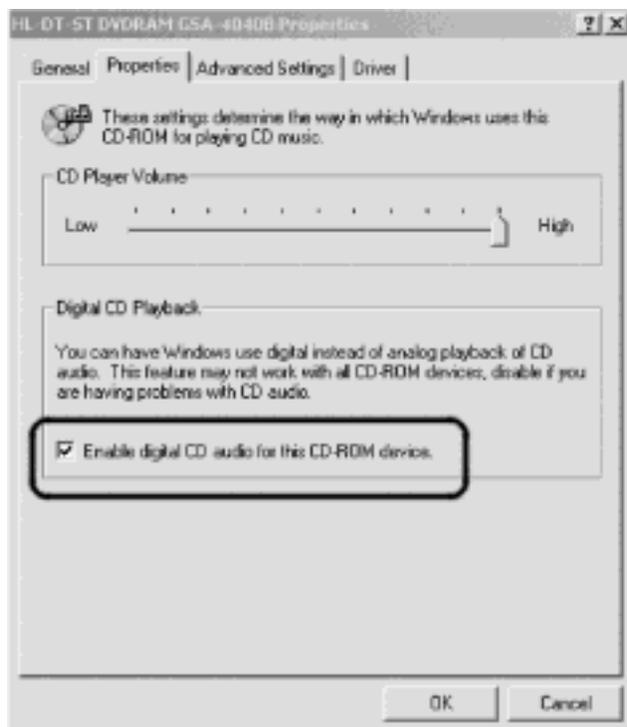
2. 从硬件选项卡选择设备管理器。如下图所示，在 Windows Me 中，硬件选项卡直接显示“设备管理器”而不需要单击按钮。



3. 在设备管理器选项卡中，打开 DVD/CD-ROM 驱动器的“+”，右键单击您的驱动器，然后选择属性。

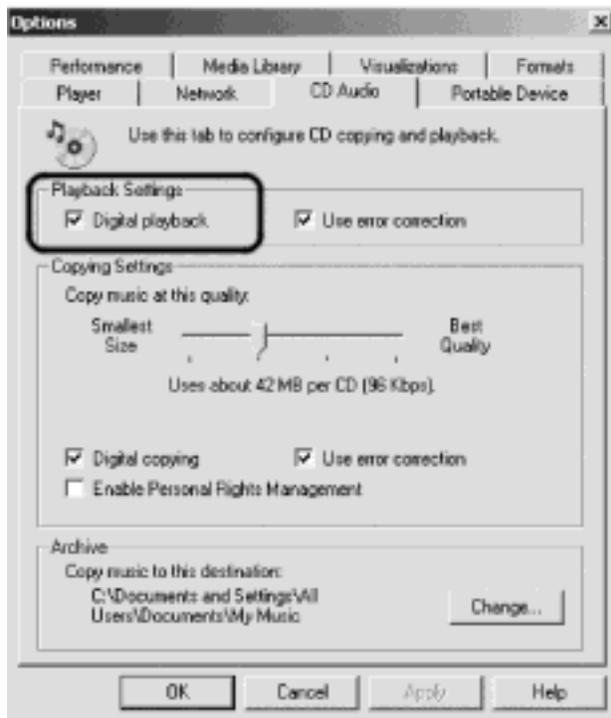


4. 如下图所示，选择属性选项卡，选中“启用数字音频”复选框。



要在 Windows Media Player 中启用“数字音频回放”，请执行以下过程：

1. 打开 Windows Media Player。
2. 从 Media Player 菜单选择工具→选项…。
3. 如下图所示，选择 **CD 音频** 选项卡，选中“数字播放”框。



附录 D. Service and Support

The following information describes the technical support that is available for your product, during the warranty period or throughout the life of the product. Refer to your IBM Statement of Limited Warranty for a full explanation of IBM warranty terms.

Online technical support

Online technical support is available during the life of your product through the Personal Computing Support Web site at <http://www.ibm.com/pc/support>.

During the warranty period, assistance for replacement or exchange of defective components is available. In addition, if your IBM option is installed in an IBM computer, you might be entitled to service at your location. Your technical support representative can help you determine the best alternative.

Telephone technical support

Installation and configuration support through the IBM Support Center will be withdrawn or made available for a fee, at IBM's discretion, 90 days after the option has been withdrawn from marketing. Additional support offerings, including step-by-step installation assistance, are available for a nominal fee.

To assist the technical support representative, have available as much of the following information as possible:

- Option name
- Option number
- Proof of purchase
- Computer manufacturer, model, serial number (if IBM), and manual
- Exact wording of the error message (if any)
- Description of the problem
- Hardware and software configuration information for your system

If possible, be at your computer. Your technical support representative might want to walk you through the problem during the call.

For the support telephone number and support hours by country, refer to the following table. If the number for your country or region is not listed, contact your IBM reseller or IBM marketing representative. Response time may vary depending on the number and nature of the calls received.

Phone numbers are subject to change without notice. For the latest phone number list, go to <http://www.ibm.com/pc/support> and click **Support Phone List**.

Country or Region	Telephone Number	Country or Region	Telephone Number
Africa	+44 (0) 1475 555 055	Japan	Desktop: 0120-887-870 • Overseas calls: 81-46-266-1084 ThinkPad: 0120-887-874 • Overseas calls: 81-46-266-1084 IntelliStation and xSeries: 81-46-266-1358 PC Software: 0120-558-695 • Overseas calls: 81-44-200-8666
Argentina	0800-666-0011	Luxembourg	298-977-5063
Australia	131-426	Malaysia	(60) 3-7727-7800
Austria	01-24592-5901	Mexico	001-866-434-2080
Bolivia	0800-0189	Middle East	+44 (0) 1475 555 055
Belgium	Dutch: 02-210 9820 French: 02-210 9800	Netherlands	020-514 5770
Brazil	55-11-3889-8986	New Zealand	0800-446-149
Canada	English: 1-800-565-3344 French: 1-800-565-3344 In Toronto: 416-383-3344	Nicaragua	255-6658
Chile	800-224-488	Norway	66 81 11 00
China	800-810-1818	Panama	206-6047
China (Hong Kong and S.A.R.)	Home PC: 852-2825-7799 Commercial PC: 852-8205-0333	Peru	0-800-50-866
Colombia	980-912-3021	Philippines	(63) 2-995-2225
Costa Rica	284-3911	Portugal	21-892-7147
Denmark	45 20 82 00	Russia	095-940-2000
Dominican Republic	566-4755 or 566-5161 ext. 8201 Toll Free within the Dominican Republic: 1-200-1929	Singapore	(65) 1-800-840-9911
Ecuador	1-800-426911 (option #4)	Spain	91-714-7983
El Salvador	250-5696	Sweden	08-477 4420
Finland	09-459 69 60	Switzerland	058-333-0900
France	02 38 55 74 50	Taiwan	886-2-8723-9799
Germany	07032-1549 201	Thailand	(66) 2-273-4000

Country or Region	Telephone Number	Country or Region	Telephone Number
Guatemala	335-8490	Turkey	00-800-446-32-041
Honduras	Tegucigalpa & Sand Pedro Sula: 232-4222 San Pedro Sula: 552-2234	United Kingdom	0-1475-555 055
India	1600-44-6666	United States	1-800-IBM-SERV (1-800-426-7378)
Indonesia	(62) 21-523-8535	Uruguay	000-411-005-6649
Ireland	01-815-9202	Venezuela	0-800-100-2011
Italy	02-7031-6101	Vietnam	Ho Chi Minh: (84) 8-829-5160 Hanoi: (84) 4-843-6675

附录 E. IBM Statement of Limited Warranty - Z125-4753-0804/2004

Part 1 - General Terms

*This Statement of Limited Warranty includes Part 1 - General Terms, Part 2 - Country-unique Terms, and Part 3 - Warranty Information. The terms of Part 2 replace or modify those of Part 1. The warranties provided by IBM in this Statement of Limited Warranty apply only to Machines you purchase for your use, and not for resale. The term "Machine" means an IBM machine, its features, conversions, upgrades, elements, or accessories, or any combination of them. The term "Machine" does not include any software programs, whether pre-loaded with the Machine, installed subsequently or otherwise. **Nothing in this Statement of Limited Warranty affects any statutory rights of consumers that cannot be waived or limited by contract.***

What this Warranty Covers

IBM warrants that each Machine 1) is free from defects in materials and workmanship and 2) conforms to IBM's Official Published Specifications ("Specifications") which are available on request. The warranty period for the Machine starts on the original Date of Installation and is specified in Part 3 - Warranty Information. The date on your invoice or sales receipt is the Date of Installation unless IBM or your reseller informs you otherwise. Many features, conversions, or upgrades involve the removal of parts and their return to IBM. A part that replaces a removed part will assume the warranty service status of the removed part. Unless IBM specifies otherwise, these warranties apply only in the country or region in which you purchased the Machine.

THESE WARRANTIES ARE YOUR EXCLUSIVE WARRANTIES AND REPLACE ALL OTHER WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. SOME STATES OR JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF EXPRESS OR IMPLIED WARRANTIES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU. IN THAT EVENT, SUCH WARRANTIES ARE LIMITED IN DURATION TO THE WARRANTY PERIOD. NO WARRANTIES APPLY AFTER THAT PERIOD. SOME STATES OR JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

What this Warranty Does not Cover

This warranty does not cover the following:

- any software programs, whether pre-loaded or shipped with the Machine, or installed subsequently;
- failure resulting from misuse (including but not limited to use of any Machine capacity or capability, other than that authorized by IBM in writing), accident, modification, unsuitable physical or operating environment, or improper maintenance by you;
- failure caused by a product for which IBM is not responsible; and
- any non-IBM products, including those that IBM may procure and provide with or integrate into an IBM Machine at your request.

The warranty is voided by removal or alteration of identification labels on the Machine or its parts.

IBM does not warrant uninterrupted or error-free operation of a Machine.

Any technical or other support provided for a Machine under warranty, such as assistance with "how-to" questions and those regarding Machine set-up and installation, is provided **WITHOUT WARRANTIES OF ANY KIND**.

How to Obtain Warranty Service

If the Machine does not function as warranted during the warranty period, contact IBM or your reseller to obtain warranty service. If you do not register the Machine with IBM, you may be required to present proof of purchase as evidence of your entitlement to warranty service.

What IBM Will Do to Correct Problems

When you contact IBM for service, you must follow the problem determination and resolution procedures that IBM specifies. An initial diagnosis of your problem can be made either by a technician over the telephone or electronically by access to an IBM website.

The type of warranty service applicable to your Machine is specified in Part 3 - Warranty Information.

You are responsible for downloading and installing designated Machine Code (microcode, basic input/output system code (called "BIOS"), utility programs, device drivers, and diagnostics delivered with an IBM Machine) and other software updates from an IBM Internet Web site or from other electronic media, and following the instructions that IBM provides.

If your problem can be resolved with a Customer Replaceable Unit ("CRU") (e.g., keyboard, mouse, speaker, memory, hard disk drive), IBM will ship the CRU to you for you to install.

If the Machine does not function as warranted during the warranty period and your problem cannot be resolved over the telephone or electronically, through your application of Machine Code or software updates, or with a CRU, IBM or your reseller, if approved by IBM to provide warranty service, will either, at its discretion, 1) repair it to make it function as warranted, or 2) replace it with one that is at least functionally equivalent. If IBM is unable to do either, you may return the Machine to your place of purchase and your money will be refunded.

IBM or your reseller will also manage and install selected engineering changes that apply to the Machine.

Exchange of a Machine or Part

When the warranty service involves the exchange of a Machine or part, the item IBM or your reseller replaces becomes its property and the replacement becomes yours. You represent that all removed items are genuine and unaltered. The replacement may not be new, but will be in good working order and at least functionally equivalent to the item replaced. The replacement assumes the warranty service status of the replaced item.

Your Additional Responsibilities

Before IBM or your reseller exchanges a Machine or part, you agree to remove all features, parts, options, alterations, and attachments not under warranty service.

You also agree to:

1. ensure that the Machine is free of any legal obligations or restrictions that prevent its exchange;
2. obtain authorization from the owner to have IBM or your reseller service a Machine that you do not own; and
3. where applicable, before service is provided:
 - a. follow the service request procedures that IBM or your reseller provides;
 - b. backup or secure all programs, data, and funds contained in the Machine;
 - c. provide IBM or your reseller with sufficient, free, and safe access to your facilities to permit IBM to fulfill its obligations; and

- d. inform IBM or your reseller of changes in the Machine's location.
4. (a) ensure all information about identified or identifiable individuals (Personal Data) is deleted from the Machine (to the extent technically possible), (b) allow IBM, your reseller or an IBM supplier to process on your behalf any remaining Personal Data as IBM or your reseller considers necessary to fulfill its obligations under this Statement of Limited Warranty (which may include shipping the Machine for such processing to other IBM service locations around the world), and (c) ensure that such processing complies with any laws applicable to such Personal Data.

Limitation of Liability

IBM is responsible for loss of, or damage to, your Machine only while it is 1) in IBM's possession or 2) in transit in those cases where IBM is responsible for the transportation charges.

Neither IBM nor your reseller are responsible for any of your confidential, proprietary or personal information contained in a Machine which you return to IBM for any reason. You should remove all such information from the Machine prior to its return.

Circumstances may arise where, because of a default on IBM's part or other liability, you are entitled to recover damages from IBM. In each such instance, regardless of the basis on which you are entitled to claim damages from IBM (including fundamental breach, negligence, misrepresentation, or other contract or tort claim), except for any liability that cannot be waived or limited by applicable laws, IBM is liable for no more than

1. damages for bodily injury (including death) and damage to real property and tangible personal property; and
2. the amount of any other actual direct damages, up to the charges (if recurring, 12 months' charges apply) for the Machine that is subject of the claim. For purposes of this item, the term "Machine" includes Machine Code and Licensed Internal Code ("LIC").

This limit also applies to IBM's suppliers and your reseller. It is the maximum for which IBM, its suppliers, and your reseller are collectively responsible.

UNDER NO CIRCUMSTANCES IS IBM, ITS SUPPLIERS OR RESELLERS LIABLE FOR ANY OF THE FOLLOWING EVEN IF INFORMED OF THEIR POSSIBILITY: 1) THIRD PARTY CLAIMS AGAINST YOU FOR DAMAGES (OTHER THAN THOSE UNDER THE FIRST ITEM LISTED ABOVE); 2) LOSS OF, OR DAMAGE TO, DATA; 3) SPECIAL, INCIDENTAL, OR INDIRECT DAMAGES OR FOR ANY ECONOMIC CONSEQUENTIAL DAMAGES; OR 4) LOST PROFITS, BUSINESS REVENUE, GOODWILL OR ANTICIPATED SAVINGS. SOME STATES OR JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. SOME STATES OR JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

Governing Law

Both you and IBM consent to the application of the laws of the country in which you acquired the Machine to govern, interpret, and enforce all of your and IBM's rights, duties, and obligations arising from, or relating in any manner to, the subject matter of this Statement of Limited Warranty, without regard to conflict of law principles.

THESE WARRANTIES GIVE YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE OR JURISDICTION TO JURISDICTION.

Jurisdiction

All of our rights, duties, and obligations are subject to the courts of the country in which you acquired the Machine.

Part 2 - Country-unique Terms

AMERICAS

ARGENTINA

Jurisdiction: *The following is added after the first sentence:*

Any litigation arising from this Statement of Limited Warranty will be settled exclusively by the Ordinary Commercial Court of the city of Buenos Aires.

BOLIVIA

Jurisdiction: *The following is added after the first sentence:*

Any litigation arising from this Statement of Limited Warranty will be settled exclusively by the courts of the city of La Paz.

BRAZIL

Jurisdiction: *The following is added after the first sentence:*

Any litigation arising from this Agreement will be settled exclusively by the court of Rio de Janeiro, RJ.

CHILE

Jurisdiction: *The following is added after the first sentence:*

Any litigation arising from this Statement of Limited Warranty will be settled exclusively by the Civil Courts of Justice of Santiago.

COLOMBIA

Jurisdiction: *The following is added after the first sentence:*

Any litigation arising from this Statement of Limited Warranty will be settled exclusively by the Judges of the Republic of Colombia.

EQUADOR

Jurisdiction: *The following is added after the first sentence:*

Any litigation arising from this Statement of Limited Warranty will be settled exclusively by the Judges of Quito.

MEXICO

Jurisdiction: *The following is added after the first sentence:*

Any litigation arising from this Statement of Limited Warranty will be settled exclusively by the Federal Courts of Mexico City, Federal District.

PARAGUAY

Jurisdiction: *The following is added after the first sentence:*

Any litigation arising from this Statement of Limited Warranty will be settled exclusively by the courts of the city of Asuncion.

PERU

Jurisdiction: *The following is added after the first sentence:*

Any litigation arising from this Statement of Limited Warranty will be settled exclusively by the Judges and Tribunals of the Judicial District of Lima, Cercado.

Limitation of Liability: *The following is added at the end of this section:*In accordance with Article 1328 of the Peruvian Civil Code the limitations and exclusions specified in this section will not apply to damages caused by IBM's willful misconduct ("dolo") or gross negligence ("culpa inexcusable").

URUGUAY

Jurisdiction: *The following is added after the first sentence:*

Any litigation arising from this Statement of Limited Warranty will be settled exclusively by the City of Montevideo Court's Jurisdiction.

VENEZUELA

Jurisdiction: *The following is added after the first sentence:*

Any litigation arising from this Statement of Limited Warranty will be settled exclusively by the Courts of the Metropolitan Area Of the City of Caracas.

NORTH AMERICA

How to Obtain Warranty Service: *The following is added to this Section:*

To obtain warranty service from IBM in Canada or the United States, call 1-800-IBM-SERV (426-7378).

CANADA

Limitation of Liability: *The following replaces item 1 of this section:*

1. damages for bodily injury (including death) or physical harm to real property and tangible personal property caused by IBM's negligence; and

Governing Law: *The following replaces "laws of the country in which you acquired the Machine" in the first sentence:*

laws in the Province of Ontario.

UNITED STATES

Governing Law: *The following replaces "laws of the country in which you acquired the Machine" in the first sentence:*

laws of the State of New York.

ASIA PACIFIC

AUSTRALIA

What this Warranty Covers: *The following paragraph is added to this Section:*

The warranties specified in this Section are in addition to any rights you may have under the Trade Practices Act 1974 or other similar legislation and are only limited to the extent permitted by the applicable legislation.

Limitation of Liability: *The following is added to this Section:*

Where IBM is in breach of a condition or warranty implied by the Trade Practices Act 1974 or other similar legislation, IBM's liability is limited to the repair or replacement of the goods or the supply of equivalent goods. Where that condition or warranty relates to right to sell, quiet possession or clear title, or the goods are of a kind ordinarily acquired for personal, domestic or household use or consumption, then none of the limitations in this paragraph apply.

Governing Law: *The following replaces "laws of the country in which you acquired the Machine" in the first sentence:*

laws of the State or Territory.

CAMBODIA AND LAOS

Governing Law: *The following replaces "laws of the country in which you acquired the Machine" in the first sentence:*

laws of the State of New York, United States of America.

CAMBODIA, INDONESIA, AND LAOS

Arbitration: *The following is added under this heading:*

Disputes arising out of or in connection with this Statement of Limited Warranty shall be finally settled by arbitration which shall be held in Singapore in accordance with the Arbitration Rules of Singapore International Arbitration Center ("SIAC Rules") then in effect. The arbitration award shall be final and binding for the parties without appeal and shall be in writing and set forth the findings of fact and the conclusions of law.

The number of arbitrators shall be three, with each side to the dispute being entitled to appoint one arbitrator. The two arbitrators appointed by the parties shall appoint a third arbitrator who shall act as chairman of the proceedings. Vacancies in the post of chairman shall be filled by the president of the SIAC. Other vacancies shall be filled by the respective nominating party. Proceedings shall continue from the stage they were at when the vacancy occurred.

If one of the parties refuses or otherwise fails to appoint an arbitrator within 30 days of the date the other party appoints its, the first appointed arbitrator shall be the sole arbitrator, provided that the arbitrator was validly and properly appointed.

All proceedings shall be conducted, including all documents presented in such proceedings, in the English language. The English language version of this Statement of Limited Warranty prevails over any other language version.

HONG KONG S.A.R. OF CHINA AND MACAU S.A.R. OF CHINA

Governing Law: *The following replaces "laws of the country in which you acquired the Machine" in the first sentence:*

laws of Hong Kong Special Administrative Region of China.

INDIA

Limitation of Liability: *The following replaces items 1 and 2 of this Section:*

1. liability for bodily injury (including death) or damage to real property and tangible personal property will be limited to that caused by IBM's negligence; and
2. as to any other actual damage arising in any situation involving nonperformance by IBM pursuant to, or in any way related to the subject of this Statement of Limited Warranty, the charge paid by you for the individual Machine that is the subject of the claim. For purposes of this item, the term "Machine" includes Machine Code and Licensed Internal Code ("LIC").

Arbitration: *The following is added under this heading*

Disputes arising out of or in connection with this Statement of Limited Warranty shall be finally settled by arbitration which shall be held in Bangalore, India in accordance with the laws of India then in effect. The arbitration award shall be final and binding for the parties without appeal and shall be in writing and set forth the findings of fact and the conclusions of law.

The number of arbitrators shall be three, with each side to the dispute being entitled to appoint one arbitrator. The two arbitrators appointed by the parties shall appoint a third arbitrator who shall act as chairman of the proceedings. Vacancies in the post of chairman shall be filled by the president of the Bar Council of India. Other vacancies shall be filled by the respective nominating party. Proceedings shall continue from the stage they were at when the vacancy occurred.

If one of the parties refuses or otherwise fails to appoint an arbitrator within 30 days of the date the other party appoints its, the first appointed arbitrator shall be the sole arbitrator, provided that the arbitrator was validly and properly appointed.

All proceedings shall be conducted, including all documents presented in such proceedings, in the English language. The English language version of this Statement of Limited Warranty prevails over any other language version.

JAPAN

Governing Law: *The following sentence is added to this Section:*

Any doubts concerning this Statement of Limited Warranty will be initially resolved between us in good faith and in accordance with the principle of mutual trust.

MALAYSIA

Limitation of Liability: The word "**SPECIAL**" in item 3 of the fifth paragraph is deleted.

NEW ZEALAND

What this Warranty Covers: *The following paragraph is added to this Section:*

The warranties specified in this section are in addition to any rights you may have under the Consumer Guarantees Act 1993 or other legislation which cannot be excluded or limited. The Consumer Guarantees Act 1993 will not apply in respect of any goods which IBM provides, if you require the goods for the purposes of a business as defined in that Act.

Limitation of Liability: *The following is added to this Section:*

Where Machines are not acquired for the purposes of a business as defined in the Consumer Guarantees Act 1993, the limitations in this Section are subject to the limitations in that Act.

PEOPLE'S REPUBLIC OF CHINA (PRC)

Governing Law: *The following replaces "laws of the country in which you acquired the Machine" in the first sentence:*

laws of the State of New York, United States of America (except when local law requires otherwise).

PHILIPPINES

Limitation of Liability: *Item 3 in the fifth paragraph is replaced by the following:*

SPECIAL (INCLUDING NOMINAL AND EXEMPLARY DAMAGES), MORAL, INCIDENTAL, OR INDIRECT DAMAGES FOR ANY ECONOMIC CONSEQUENTIAL DAMAGES; OR

Arbitration: The following is added: under this heading

Disputes arising out of or in connection with this Statement of Limited Warranty shall be finally settled by arbitration which shall be held in Metro Manila, Philippines in accordance with the laws of the Philippines then in effect. The arbitration award shall be final and binding for the parties without appeal and shall be in writing and set forth the findings of fact and the conclusions of law.

The number of arbitrators shall be three, with each side to the dispute being entitled to appoint one arbitrator. The two arbitrators appointed by the parties shall appoint a third arbitrator who shall act as chairman of the proceedings. Vacancies in the post of chairman shall be filled by the president of the Philippine Dispute Resolution Center, Inc.. Other vacancies shall be filled by the respective nominating party. Proceedings shall continue from the stage they were at when the vacancy occurred.

If one of the parties refuses or otherwise fails to appoint an arbitrator within 30 days of the date the other party appoints its, the first appointed arbitrator shall be the sole arbitrator, provided that the arbitrator was validly and properly appointed.

All proceedings shall be conducted, including all documents presented in such proceedings, in the English language. The English language version of this Statement of Limited Warranty prevails over any other language version.

SINGAPORE

Limitation of Liability: *The words "SPECIAL" and "ECONOMIC" in item 3 in the fifth paragraph are deleted.*

EUROPE, MIDDLE EAST, AFRICA (EMEA)

THE FOLLOWING TERMS APPLY TO ALL EMEA COUNTRIES:

The terms of this Statement of Limited Warranty apply to Machines purchased from IBM or an IBM reseller.

How to Obtain Warranty Service:

*Add the following paragraph in **Western Europe** (Andorra, Austria, Belgium, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, United Kingdom, Vatican State, and any country subsequently added to the European Union, as from the date of accession):*

The warranty for Machines acquired in Western Europe shall be valid and applicable in all Western Europe countries provided the Machines have been announced and made available in such countries.

If you purchase a Machine in one of the Western European countries, as defined above, you may obtain warranty service for that Machine in any of those countries from either (1) an IBM reseller approved to perform warranty service or (2) from IBM, provided the Machine has been announced and made available by IBM in the country in which you wish to obtain service.

If you purchased a Personal Computer Machine in Albania, Armenia, Belarus, Bosnia and Herzegovina, Bulgaria, Croatia, Czech Republic, Georgia, Hungary, Kazakhstan, Kyrgyzstan, Federal Republic of Yugoslavia, Former Yugoslav Republic of Macedonia (FYROM), Moldova, Poland, Romania, Russia, Slovak Republic, Slovenia, or Ukraine, you may obtain warranty service for that Machine in any of those countries from either (1) an IBM reseller approved to perform warranty service or (2) from IBM.

If you purchase a Machine in a Middle Eastern or African country, you may obtain warranty service for that Machine from the IBM entity within the country of purchase, if that IBM entity provides warranty service in that country, or from an IBM reseller, approved by IBM to perform warranty service on that Machine in that country. Warranty service in Africa is available within 50 kilometers of an IBM approved service provider. You are responsible for transportation costs for Machines located outside 50 kilometers of an IBM approved service provider.

Governing Law:

The phrase "the laws of the country in which you acquired the Machine" is replaced by:

1) "the laws of Austria" in **Albania, Armenia, Azerbaijan, Belarus, Bosnia-Herzegovina, Bulgaria, Croatia, Georgia, Hungary, Kazakhstan, Kyrgyzstan, FYR Macedonia, Moldova, Poland, Romania, Russia, Slovakia, Slovenia, Tajikistan, Turkmenistan, Ukraine, Uzbekistan, and FR Yugoslavia;** 2) "the laws of France" in **Algeria, Benin, Burkina Faso, Cameroon, Cape Verde, Central African Republic, Chad, Comoros, Congo Republic, Djibouti, Democratic Republic of Congo, Equatorial Guinea, French Guiana, French Polynesia, Gabon, Gambia, Guinea, Guinea-Bissau, Ivory Coast, Lebanon, Madagascar, Mali, Mauritania, Mauritius, Mayotte, Morocco, New Caledonia, Niger, Reunion, Senegal, Seychelles, Togo, Tunisia, Vanuatu, and Wallis & Futuna;** 3) "the laws of Finland" in **Estonia, Latvia, and Lithuania;** 4) "the laws of England" in **Angola, Bahrain, Botswana, Burundi, Egypt, Eritrea, Ethiopia, Ghana, Jordan, Kenya, Kuwait, Liberia, Malawi, Malta, Mozambique, Nigeria, Oman, Pakistan, Qatar,**

Rwanda, Sao Tome, Saudi Arabia, Sierra Leone, Somalia, Tanzania, Uganda, United Arab Emirates, the United Kingdom, West Bank/Gaza, Yemen, Zambia, and Zimbabwe; and 5) "the laws of South Africa" in **South Africa, Namibia, Lesotho and Swaziland.**

Jurisdiction: *The following exceptions are added to this section:*

1) **In Austria** the choice of jurisdiction for all disputes arising out of this Statement of Limited Warranty and relating thereto, including its existence, will be the competent court of law in Vienna, Austria (Inner-City); 2) **in Angola, Bahrain, Botswana, Burundi, Egypt, Eritrea, Ethiopia, Ghana, Jordan, Kenya, Kuwait, Liberia, Malawi, Malta, Mozambique, Nigeria, Oman, Pakistan, Qatar, Rwanda, Sao Tome, Saudi Arabia, Sierra Leone, Somalia, Tanzania, Uganda, United Arab Emirates, West Bank/Gaza, Yemen, Zambia, and Zimbabwe** all disputes arising out of this Statement of Limited Warranty or related to its execution, including summary proceedings, will be submitted to the exclusive jurisdiction of the English courts; 3) **in Belgium and Luxembourg**, all disputes arising out of this Statement of Limited Warranty or related to its interpretation or its execution, the law, and the courts of the capital city, of the country of your registered office and/or commercial site location only are competent; 4) **in France, Algeria, Benin, Burkina Faso, Cameroon, Cape Verde, Central African Republic, Chad, Comoros, Congo Republic, Djibouti, Democratic Republic of Congo, Equatorial Guinea, French Guiana, French Polynesia, Gabon, Gambia, Guinea, Guinea-Bissau, Ivory Coast, Lebanon, Madagascar, Mali, Mauritania, Mauritius, Mayotte, Morocco, New Caledonia, Niger, Reunion, Senegal, Seychelles, Togo, Tunisia, Vanuatu, and Wallis & Futuna** all disputes arising out of this Statement of Limited Warranty or related to its violation or execution, including summary proceedings, will be settled exclusively by the Commercial Court of Paris; 5) **in Russia**, all disputes arising out of or in relation to the interpretation, the violation, the termination, the nullity of the execution of this Statement of Limited Warranty shall be settled by Arbitration Court of Moscow; 6) **in South Africa, Namibia, Lesotho and Swaziland**, both of us agree to submit all disputes relating to this Statement of Limited Warranty to the jurisdiction of the High Court in Johannesburg; 7) **in Turkey** all disputes arising out of or in connection with this Statement of Limited Warranty shall be resolved by the Istanbul Central (Sultanahmet) Courts and Execution Directorates of Istanbul, the Republic of Turkey; 8) in each of the following specified countries, any legal claim arising out of this Statement of Limited Warranty will be brought before, and settled exclusively by, the competent court of a) Athens for **Greece**, b) Tel Aviv-Jaffa for **Israel**, c) Milan for **Italy**, d) Lisbon for **Portugal**, and e) Madrid for **Spain**; and 9) **in the United Kingdom**, both of us agree to submit all disputes relating to this Statement of Limited Warranty to the jurisdiction of the English courts.

Arbitration: *The following is added under this heading:*

In Albania, Armenia, Azerbaijan, Belarus, Bosnia-Herzegovina, Bulgaria, Croatia, Georgia, Hungary, Kazakhstan, Kyrgyzstan, FYR Macedonia, Moldova, Poland, Romania, Russia, Slovakia, Slovenia, Tajikistan, Turkmenistan, Ukraine, Uzbekistan, and FR Yugoslavia all disputes arising out of this Statement of Limited Warranty or related to its violation, termination or nullity will be finally settled under the Rules of Arbitration and Conciliation of the International Arbitral Center of the Federal Economic Chamber in Vienna (Vienna Rules) by three arbitrators appointed in accordance with these rules. The arbitration will be held in Vienna, Austria, and the official language of the proceedings will be English. The decision of the arbitrators will be final and binding upon both parties. Therefore, pursuant to paragraph 598 (2) of the Austrian Code of Civil Procedure, the parties expressly waive the application of paragraph 595 (1) figure 7 of the Code. IBM may, however, institute proceedings in a competent court in the country of installation.

In Estonia, Latvia and Lithuania all disputes arising in connection with this Statement of Limited Warranty will be finally settled in arbitration that will be held in Helsinki, Finland in accordance with the arbitration laws of Finland then in effect. Each party will appoint one arbitrator. The arbitrators will then jointly appoint the chairman. If arbitrators cannot agree on the chairman, then the Central Chamber of Commerce in Helsinki will appoint the chairman.

EUROPEAN UNION (EU)

THE FOLLOWING TERMS APPLY TO ALL EU COUNTRIES:

The warranty for Machines acquired in EU countries is valid and applicable in all EU countries provided the Machines have been announced and made available in such countries.

How to Obtain Warranty Service: *The following is added to this section:*

To obtain warranty service from IBM in EU countries, see the telephone listing in Part 3 - Warranty Information.

You may contact IBM at the following address:

IBM Warranty & Service Quality Dept.

PO Box 30

Spango Valley

Greenock

Scotland PA16 0AH

CONSUMERS

Consumers have legal rights under applicable national legislation governing the sale of consumer goods. Such rights are not affected by the warranties provided in this Statement of Limited Warranty.

AUSTRIA, DENMARK, FINLAND, GREECE, ITALY, NETHERLANDS, NORWAY, PORTUGAL, SPAIN, SWEDEN AND SWITZERLAND

Limitation of Liability: *The following replaces the terms of this section in its entirety:*

Except as otherwise provided by mandatory law:

1. IBM's liability for any damages and losses that may arise as a consequence of the fulfillment of its obligations under or in connection with this Statement of Limited Warranty or due to any other cause related to this Statement of Limited Warranty is limited to the compensation of only those damages and losses proved and actually arising as an immediate and direct consequence of the non-fulfillment of such obligations (if IBM is at fault) or of such cause, for a maximum amount equal to the charges you paid for the Machine. For purposes of this item, the term "Machine" includes Machine Code and Licensed Internal Code ("LIC").

The above limitation shall not apply to damages for bodily injuries (including death) and damages to real property and tangible personal property for which IBM is legally liable.

2. **UNDER NO CIRCUMSTANCES IS IBM, ITS SUPPLIERS OR RESELLERS LIABLE FOR ANY OF THE FOLLOWING, EVEN IF INFORMED OF THEIR POSSIBILITY: 1) LOSS OF, OR DAMAGE TO, DATA; 2) INCIDENTAL OR INDIRECT DAMAGES, OR FOR ANY ECONOMIC CONSEQUENTIAL DAMAGES; 3) LOST PROFITS, EVEN IF THEY ARISE AS AN IMMEDIATE CONSEQUENCE OF THE EVENT THAT GENERATED THE DAMAGES; OR 4) LOSS OF BUSINESS, REVENUE, GOODWILL, OR ANTICIPATED SAVINGS.**

FRANCE AND BELGIUM

Limitation of Liability: *The following replaces the terms of this section in its entirety:*

Except as otherwise provided by mandatory law:

1. IBM's liability for any damages and losses that may arise as a consequence of the fulfillment of its obligations under or in connection with this Statement of Limited Warranty is limited to the compensation of only those damages and losses proved and actually arising as an immediate and direct consequence of the non-fulfillment of such obligations (if IBM is at fault), for a maximum amount equal to the charges you paid for the Machine that has caused the damages. For purposes of this item, the term "Machine" includes Machine Code and Licensed Internal Code ("LIC").

The above limitation shall not apply to damages for bodily injuries (including death) and damages to real property and tangible personal property for which IBM is legally liable.

2. **UNDER NO CIRCUMSTANCES IS IBM, ITS SUPPLIERS OR RESELLERS LIABLE FOR ANY OF THE FOLLOWING, EVEN IF INFORMED OF THEIR POSSIBILITY: 1) LOSS OF, OR DAMAGE TO, DATA; 2) INCIDENTAL OR INDIRECT DAMAGES, OR FOR ANY ECONOMIC CONSEQUENTIAL DAMAGES; 3) LOST PROFITS, EVEN IF THEY ARISE AS AN IMMEDIATE CONSEQUENCE OF THE EVENT THAT GENERATED THE DAMAGES; OR 4) LOSS OF BUSINESS, REVENUE, GOODWILL, OR ANTICIPATED SAVINGS.**

THE FOLLOWING TERMS APPLY TO THE COUNTRY SPECIFIED:

AUSTRIA

The provisions of this Statement of Limited Warranty replace any applicable statutory warranties.

What this Warranty Covers: *The following replaces the first sentence of the first paragraph of this section:*

The warranty for an IBM Machine covers the functionality of the Machine for its normal use and the Machine's conformity to its Specifications.

The following paragraphs are added to this section:

The limitation period for consumers in action for breach of warranty is the statutory period as a minimum. In case IBM or your reseller is unable to repair an IBM Machine, you can alternatively ask for a partial refund as far as justified by the reduced value of the unrepaired Machine or ask for a cancellation of the respective agreement for such Machine and get your money refunded.

The second paragraph does not apply.

What IBM Will Do to Correct Problems: *The following is added to this section:*

During the warranty period, IBM will reimburse you for the transportation charges for the delivery of the failing Machine to IBM.

Limitation of Liability: *The following paragraph is added to this section:*

The limitations and exclusions specified in the Statement of Limited Warranty will not apply to damages caused by IBM with fraud or gross negligence and for express warranty.

The following sentence is added to the end of item 2:

IBM's liability under this item is limited to the violation of essential contractual terms in cases of ordinary negligence.

EGYPT

Limitation of Liability: *The following replaces item 2 in this section:*

as to any other actual direct damages, IBM's liability will be limited to the total amount you paid for the Machine that is the subject of the claim. For purposes of this item, the term "Machine" includes Machine Code and Licensed Internal Code ("LIC").

Applicability of suppliers and resellers (unchanged).

FRANCE

Limitation of Liability: *The following replaces the second sentence of the first paragraph of this section:*

In such instances, regardless of the basis on which you are entitled to claim damages from IBM, IBM is liable for no more than: (items 1 and 2 unchanged).

GERMANY

What this Warranty Covers: *The following replaces the first sentence of the first paragraph of this section:*

The warranty for an IBM Machine covers the functionality of the Machine for its normal use and the Machine's conformity to its Specifications.

The following paragraphs are added to this section:

The minimum warranty period for Machines is twelve months. In case IBM or your reseller is unable to repair an IBM Machine, you can alternatively ask for a partial refund as far as justified by the reduced value of the unrepaid Machine or ask for a cancellation of the respective agreement for such Machine and get your money refunded.

The second paragraph does not apply.

What IBM Will Do to Correct Problems: *The following is added to this section:*

During the warranty period, transportation for delivery of the failing Machine to IBM will be at IBM's expense.

Limitation of Liability: *The following paragraph is added to this section:*

The limitations and exclusions specified in the Statement of Limited Warranty will not apply to damages caused by IBM with fraud or gross negligence and for express warranty.

The following sentence is added to the end of item 2:

IBM's liability under this item is limited to the violation of essential contractual terms in cases of ordinary negligence.

HUNGARY

Limitation of Liability: *The following is added at the end of this section:*

The limitation and exclusion specified herein shall not apply to liability for a breach of contract damaging life, physical well-being, or health that has been caused intentionally, by gross negligence, or by a criminal act.

The parties accept the limitations of liability as valid provisions and state that the Section 314.(2) of the Hungarian Civil Code applies as the acquisition price as well as other advantages arising out of the present Statement of Limited Warranty balance this limitation of liability.

IRELAND

What this Warranty Covers: *The following is added to this section:*

Except as expressly provided in these terms and conditions, all statutory conditions, including all warranties implied, but without prejudice to the generality of the foregoing all warranties implied by the Sale of Goods Act 1893 or the Sale of Goods and Supply of Services Act 1980 are hereby excluded.

Limitation of Liability: *The following replaces the terms of section in its entirety:*

For the purposes of this section, a "Default" means any act, statement, omission, or negligence on the part of IBM in connection with, or in relation to, the subject matter of this Statement of Limited Warranty in respect of which IBM is legally liable to you, whether in contract or tort. A number of Defaults which together result in, or contribute to, substantially the same loss or damage will be treated as one Default occurring on the date of occurrence of the last such Default.

Circumstances may arise where, because of a Default, you are entitled to recover damages from IBM.

This section sets out the extent of IBM's liability and your sole remedy.

1. IBM will accept unlimited liability for death or personal injury caused by the negligence of IBM
2. Subject always to the **Items for Which IBM is Not Liable** below, IBM will accept unlimited liability for physical damage to your tangible property resulting from the negligence of IBM.
3. Except as provided in items 1 and 2 above, IBM's entire liability for actual damages for any one Default will not in any event exceed the greater of 1) EUR 125,000, or 2) 125% of the amount you paid for the Machine directly relating to the Default.

Items for Which IBM is Not Liable

Save with respect to any liability referred to in item 1 above, under no circumstances is IBM, its suppliers or resellers liable for any of the following, even if IBM or they were informed of the possibility of such losses:

1. loss of, or damage to, data;
2. special, indirect, or consequential loss; or
3. loss of profits, business, revenue, goodwill, or anticipated savings.

SLOVAKIA

Limitation of Liability: *The following is added to the end of the last paragraph:*

The limitations apply to the extent they are not prohibited under §§ 373-386 of the Slovak Commercial Code.

SOUTH AFRICA, NAMIBIA, BOTSWANA, LESOTHO AND SWAZILAND

Limitation of Liability: *The following is added to this section:*

IBM's entire liability to you for actual damages arising in all situations involving nonperformance by IBM in respect of the subject matter of this Statement of Warranty will be limited to the charge paid by you for the individual Machine that is the subject of your claim from IBM.

UNITED KINGDOM

Limitation of Liability: *The following replaces the terms of this section in its entirety:*

For the purposes of this section, a "Default" means any act, statement, omission, or negligence on the part of IBM in connection with, or in relation to, the subject matter of this Statement of Limited Warranty in respect of which IBM is legally liable to you, whether in contract or tort. A number of Defaults which together result in, or contribute to, substantially the same loss or damage will be treated as one Default.

Circumstances may arise where, because of a Default, you are entitled to recover damages from IBM.

This section sets out the extent of IBM's liability and your sole remedy.

1. IBM will accept unlimited liability for:
 - a. death or personal injury caused by the negligence of IBM; and
 - b. any breach of its obligations implied by Section 12 of the Sale of Goods Act 1979 or Section 2 of the Supply of Goods and Services Act 1982, or any statutory modification or re-enactment of either such Section.
2. IBM will accept unlimited liability, subject always to the **Items for Which IBM is Not Liable** below, for physical damage to your tangible property resulting from the negligence of IBM.
3. IBM's entire liability for actual damages for any one Default will not in any event, except as provided in items 1 and 2 above, exceed the greater of 1) Pounds Sterling 75,000, or 2) 125% of the total purchase price payable or the charges for the Machine directly relating to the Default.

These limits also apply to IBM's suppliers and resellers. They state the maximum for which IBM and such suppliers and resellers are collectively responsible.

Items for Which IBM is Not Liable

Save with respect to any liability referred to in item 1 above, under no circumstances is IBM or any of its suppliers or resellers liable for any of the following, even if IBM or they were informed of the possibility of such losses:

1. loss of, or damage to, data;
2. special, indirect, or consequential loss; or
3. loss of profits, business, revenue, goodwill, or anticipated savings.

Part 3 - Warranty Information

This Part 3 provides information regarding the warranty applicable to your Machine, including the warranty period and type of warranty service IBM provides.

Warranty Period

The warranty period may vary by country or region and is specified in the table below. NOTE: "Region" means either Hong Kong or Macau Special Administrative Region of China.

A warranty period of 3 years on only parts means that IBM provides warranty service without charge for parts only, on a repair or exchange basis, in the first, second, and third years of the warranty period.

Multi-Burner Plus

Country or Region of Purchase	Warranty Period	Type of Warranty Service
Worldwide	1 year	7

Types of Warranty Service

If required, IBM provides repair or exchange service depending on the type of warranty service specified for your Machine in the above table and as described below. Warranty service may be provided by your reseller if approved by IBM to perform warranty service. Scheduling of service will depend upon the time of your call and is subject to parts availability. Service levels are response time objectives and are not guaranteed. The specified level of warranty service may not be available in all worldwide locations, additional charges may apply outside IBM's normal service area, contact your local IBM representative or your reseller for country and location specific information.

1. Customer Replaceable Unit ("CRU") Service

IBM provides replacement CRUs to you for you to install. CRU information and replacement instructions are shipped with your Machine and are available from IBM at any time on your request. Installation of Tier 1 CRUs is your responsibility. If IBM installs a Tier 1 CRU at your request, you will be charged for the installation. You may install a Tier 2 CRU yourself or request IBM to install it, at no additional charge, under the type of warranty service designated for your Machine. IBM specifies in the materials shipped with a replacement CRU whether a defective CRU must be returned to IBM. When return is required, 1) return instructions and a container are shipped with the replacement CRU, and 2) you may be charged for the replacement CRU if IBM does not receive the defective CRU within 30 days of your receipt of the replacement.

2. On-site Service

IBM or your reseller will either repair or exchange the failing Machine at your location and verify its operation. You must provide suitable working area to allow disassembly and reassembly of the IBM Machine. The area must be clean, well lit and suitable for the purpose. For some Machines, certain repairs may require sending the Machine to an IBM service center.

3. Courier or Depot Service *

You will disconnect the failing Machine for collection arranged by IBM. IBM will provide you with a shipping container for you to return your Machine to a designated service center. A courier will pick up your Machine and deliver it to the designated service center. Following its repair or exchange, IBM will arrange the return delivery of the Machine to your location. You are responsible for its installation and verification.

4. Customer Carry-In or Mail-In Service

You will deliver or mail as IBM specifies (prepaid unless IBM specifies otherwise) the failing Machine suitably packaged to a location IBM designates. After IBM has repaired or exchanged the Machine, IBM will make it available for your collection or, for Mail-in Service, IBM will return it to you at IBM's expense, unless IBM specifies otherwise. You are responsible for the subsequent installation and verification of the Machine.

5. CRU and On-site Service

This type of Warranty Service is a combination of Type 1 and Type 2 (see above).

6. CRU and Courier or Depot Service

This type of Warranty Service is a combination of Type 1 and Type 3 (see above).

7. CRU and Customer Carry-In or Mail-In Service

This type of Warranty Service is a combination of Type 1 and Type 4 (see above).

When a 5, 6 or 7 type of warranty service is listed, IBM will determine which type of warranty service is appropriate for the repair.

* This type of service is called ThinkPad EasyServ or EasyServ in some countries.

The IBM Machine Warranty worldwide web site at http://www.ibm.com/servers/support/machine_warranties/ provides a worldwide overview of IBM's Limited Warranty for Machines, a Glossary of IBM definitions, Frequently Asked Questions (FAQs) and Support by Product (Machine) with links to Product Support pages. **The IBM Statement of Limited Warranty is also available on this site in 29 languages.**

To obtain warranty service contact IBM or your IBM reseller. In Canada or the United States, call 1-800-IBM-SERV (426-7378). In other countries, see the telephone numbers below.

Worldwide telephone list

Phone numbers are subject to change without notice. For the warranty service contact telephone number in a country not yet reflected in the list below, contact IBM in that country or visit <http://www.ibm.com/pc/support/> and click **Support Phone List** for a current telephone listing.

Country or Region	Telephone Number	Country or Region	Telephone Number
Africa	+44 (0) 1475 555 055	Japan	Desktop: 0120-887-870 • Overseas calls: 81-46-266-1084 ThinkPad: 0120-887-874 • Overseas calls: 81-46-266-1084 IntelliStation and xSeries: 81-46-266-1358 PC Software: 0120-558-695 • Overseas calls: 81-44-200-8666
Argentina	0800-666-0011	Luxembourg	298-977-5063

Country or Region	Telephone Number	Country or Region	Telephone Number
Australia	131-426	Malaysia	(60) 3-7727-7800
Austria	01-24592-5901	Mexico	001-866-434-2080
Bolivia	0800-0189	Middle East	+44 (0) 1475 555 055
Belgium	Dutch: 02-210 9820 French: 02-210 9800	Netherlands	020-514 5770
Brazil	55-11-3889-8986	New Zealand	0800-446-149
Canada	English: 1-800-565-3344 French: 1-800-565-3344 In Toronto: 416-383-3344	Nicaragua	255-6658
Chile	800-224-488	Norway	66 81 11 00
China	800-810-1818	Panama	206-6047
China (Hong Kong and S.A.R.)	Home PC: 852-2825-7799 Commercial PC: 852-8205-0333	Peru	0-800-50-866
Colombia	980-912-3021	Philippines	(63) 2-995-2225
Costa Rica	284-3911	Portugal	21-892-7147
Denmark	45 20 82 00	Russia	095-940-2000
Dominican Republic	566-4755 or 566-5161 ext. 8201 Toll Free within the Dominican Republic: 1-200-1929	Singapore	(65) 1-800-840-9911
Ecuador	1-800-426911 (option #4)	Spain	91-714-7983
El Salvador	250-5696	Sweden	08-477 4420
Finland	09-459 69 60	Switzerland	058-333-0900
France	02 38 55 74 50	Taiwan	886-2-8723-9799
Germany	07032-1549 201	Thailand	(66) 2-273-4000
Guatemala	335-8490	Turkey	00-800-446-32-041
Honduras	Tegucigalpa & Sand Pedro Sula: 232-4222 San Pedro Sula: 552-2234	United Kingdom	0-1475-555 055
India	1600-44-6666	United States	1-800-IBM-SERV (1-800-426-7378)
Indonesia	(62) 21-523-8535	Uruguay	000-411-005-6649
Ireland	01-815-9202	Venezuela	0-800-100-2011
Italy	02-7031-6101	Vietnam	Ho Chi Minh: (84) 8-829-5160 Hanoi: (84) 4-843-6675

注: * The numbers will be answered with a Japanese language voice prompt. For telephone support in English, please wait for the Japanese voice prompt to end, and an operator will answer. Please ask for "English support please," and your call will be transferred to an English speaking operator.

附录 F. Guarantee supplement for Mexico

This supplement is considered part of IBM's Statement of Limited Warranty and shall be effective solely and exclusively for products distributed and commercialized within Territory of the Mexican United States. In the event of a conflict, the terms of this supplement shall apply.

All software programs pre-loaded in the equipment shall only have a thirty- (30) day guarantee for installation defects from the date of purchase. IBM is not responsible for the information in such software programs and/or any additional software programs installed by you or installed after purchase of the product.

Services not chargeable to the guarantee shall be charged to the final user, prior an authorization.

In the event that warranty repair is required please call the IBM Support Center at 001-866-434-2080, where you will be directed to the nearest Authorized Service Center. Should no Authorized Service Center exist in your city, location or within 70 kilometers of your city or location, the guarantee includes any reasonable delivery charges related to the transportation of the product to our nearest Authorized Service Center. Please call the nearest Authorized Service Center to obtain the necessary approvals or information concerning the shipment of the product and the shipment address.

To obtain a list of Authorized Service Centers, please visit:
http://www.pc.ibm.com/la/centros_de_servicio/servicio_mexico/servicio_mexico.html

Manufactured by:

SCI Systems de México, S.A. de C.V.

Av. De la Solidaridad Iberoamericana No. 7020

Col. Club de Golf Atlas

El Salto, Jalisco, México

C.P. 45680,

Tel. 01-800-3676900

Marketing by:

IBM de México, Comercialización y Servicios, S. A. de C. V.

Alfonso Nápoles Gándara No 3111

Parque Corporativo de Peña Blanca

Delegación Álvaro Obregón

México, D.F., México

C.P. 01210,

Tel. 01-800-00-325-00

附录 G. Notices

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*IBM Director of Licensing
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North Castle Drive
Armonk, NY 10504-1785
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IBM logo
ThinkPad

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Intel and Pentium are trademarks or registered trademarks of Intel Corporation in the United States, other countries, or both

Other company, product, and service names may be trademarks or service marks of others.

Electronic emissions notices

IBM Multi-Burner Plus

Federal Communications Commission (FCC) statement

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult an IBM authorized dealer or service representative for help.

Properly shielded and grounded cables and connectors must be used in order to meet FCC emission limits. Proper cables and connectors are available from IBM authorized dealers. IBM is not responsible for any radio or television interference caused by using other than recommended cables and connectors or by unauthorized changes or modifications to this equipment. Unauthorized changes or modifications could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Responsible party:

International Business Machines Corporation
New Orchard Road
Armonk, NY 10504
Telephone: 1-919-543-2193

 Tested To Comply
With FCC Standards
FOR HOME OR OFFICE USE

Industry Canada Class B emission compliance statement

This Class B digital apparatus complies with Canadian ICES-003.

Avis de conformité a la réglementation d'Industrie Canada

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

Deutsche EMV-Direktive (electromagnetische Verträglichkeit)

Zulassungsbesecheinigung laut dem Deutschen Gesetz über die elektromagnetische Verträglichkeit von Geräten (EMVG) vom 30. August 1995 (bzw. der EMC EG Richtlinie 89/336):

Dieses Gerät ist berechtigt in Übereinstimmung mit dem Deutschen EMVG das EG-Konformitätszeichen - CE - zu führen. Verantwortlich für die Konformitätserklärung nach Paragraph 5 des EMVG ist die:

IBM Deutschland Informationssysteme GmbH, 70548 Stuttgart.

Informationen in Hinsicht EMVG Paragraph 3 Abs. (2) 2:

Das Gerät erfüllt die Schutzanforderungen nach EN 55024:1998 und EN 55022:1998 Klasse B.
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EN 55022 Hinweis:

『 Wird dieses Gerät in einer industriellen Umgebung betrieben (wie in EN 55022:B festgelegt), dann kann es dabei eventuell gestört werden. In solch einem FA11 ist der Abstand bzw. die Abschirmung zu der industriellen Störquelle zu vergrößern. 』

Anmerkung:

Um die Einhaltung des EMVG sicherzustellen sind die Geräte, wie in den IBM Handbüchern angegeben, zu installieren und zu betreiben.

European Union - emission directive

This product is in conformity with the protection requirements of EU Council Directive 89/336/ECC on the approximation of the laws of the Member States relating to electromagnetic compatibility.

IBM can not accept responsibility for any failure to satisfy the protection requirements resulting from a non-recommended modification of the product, including the fitting of non-IBM option cards.

This product has been tested and found to comply with the limits for Class B Information Technology Equipment according to European Standard EN 55022. The limits for Class B equipment were derived for typical residential environments to provide reasonable protection against interference with licensed communication devices.

Union Européenne - Directive Conformité électromagnétique

Ce produit est conforme aux exigences de protection de la Directive 89/336/EEC du Conseil de l'UE sur le rapprochement des lois des États membres en matière de compatibilité électromagnétique.

IBM ne peut accepter aucune responsabilité pour le manquement aux exigences de protection résultant d'une modification non recommandée du produit, y compris l'installation de cartes autres que les cartes IBM.

Ce produit a été testé et il satisfait les conditions de l'équipement informatique de Classe B en vertu de Standard européen EN 55022. Les conditions pour l'équipement de Classe B ont été définies en fonction d'un contexte résidentiel ordinaire afin de fournir une protection raisonnable contre l'interférence d'appareils de communication autorisés.

Unione Europea - Directiva EMC (Conformidad electromagnética)

Este producto satisface los requisitos de protección del Consejo de la UE, Directiva 89/336/CEE en lo que a la legislación de los Estados Miembros sobre compatibilidad electromagnética se refiere.

IBM no puede aceptar responsabilidad alguna si este producto deja de satisfacer dichos requisitos de protección como resultado de una modificación no recomendada del producto, incluyendo el ajuste de tarjetas de opción que no sean IBM.

Este producto ha sido probado y satisface los límites para Equipos Informáticos Clase B de conformidad con el Estándar Europeo EN 55022. Los límites para los equipos de Clase B se han establecido para entornos residenciales típicos a fin de proporcionar una protección razonable contra las interferencias con dispositivos de comunicación licenciados.

Union Europea - Normativa EMC

Questo prodotto è conforme alle normative di protezione ai sensi della Direttiva del Consiglio dell'Unione Europea 89/336/CEE sull'armonizzazione legislativa degli stati membri in materia di compatibilità elettromagnetica.

IBM non accetta responsabilità alcuna per la mancata conformità alle normative di protezione dovuta a modifiche non consigliate al prodotto, compresa l'installazione di schede e componenti di marca diversa da IBM.

Le prove effettuate sul presente prodotto hanno accertato che esso rientra nei limiti stabiliti per le apparecchiature di informatica Classe B ai sensi della Norma Europea EN 55022. I limiti delle apparecchiature della Classe B sono stati stabiliti al fine di fornire ragionevole protezione da interferenze mediante dispositivi di comunicazione in concessione in ambienti residenziali tipici.

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取扱説明書に従って正しい取り扱いをして下さい。

Japanese statement of compliance for products less than or equal to 20 A per phase

高調波ガイドライン適合品



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