

WorkPad z50 Cradle Option

User's Guide

OPTIONS
by 

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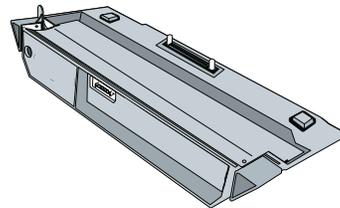
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Part 1. Using the cradle

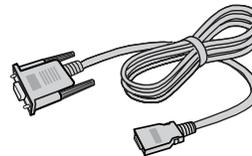
You can connect your WorkPad z50 Mobile Companion (hereafter called *WorkPad z50*) to a notebook PC or desktop PC through the *WorkPad z50 Cradle Option* (hereafter called *cradle*). After you attach your WorkPad z50 to the cradle, you can use its connector in place of the WorkPad z50's connector.

Before you begin the installation, make sure that the following items are included in your package:

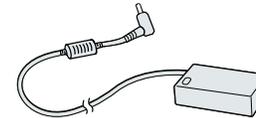
WorkPad z50 Cradle



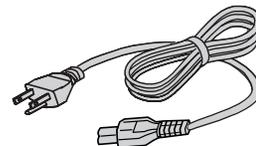
Serial cable



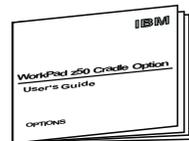
AC Adapter



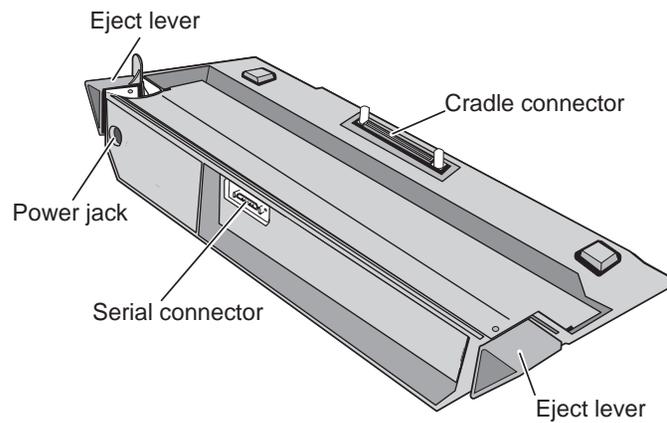
Power cord



This manual



Identifying the hardware features



The **eject levers** release your WorkPad z50 from the cradle.

The **cradle connector** is where you attach your WorkPad z50 to the cradle.

The **power jack** is where the AC Adapter is connected.

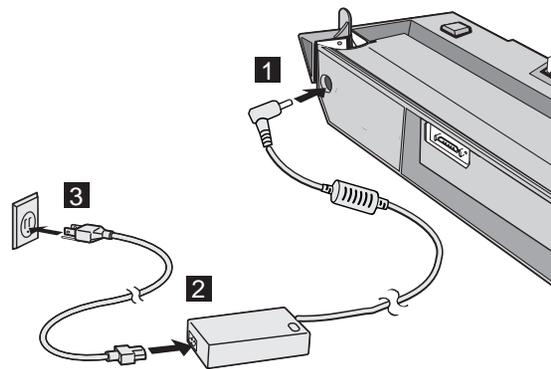
The **serial connector** is where you connect a serial cable.

Attaching your WorkPad z50 to the PC through the cradle

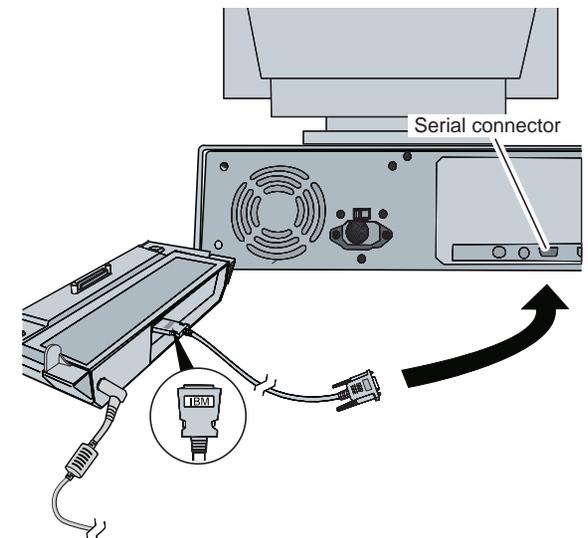
Note: If you attach the cradle to the WorkPad z50, you cannot use the dry cell battery case at the same time.

To attach your WorkPad z50 to the notebook PC or desktop PC through the cradle, do as follows:

- 1 Connect the AC Adapter to the cradle **1**; then connect the power cord to the AC Adapter **2** and to an AC power outlet **3**.



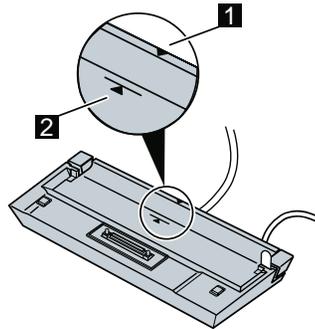
- 2 Press the power button to put your WorkPad z50 into suspend mode.
- 3 With the serial cable, connect the cradle to your notebook PC or desktop PC.



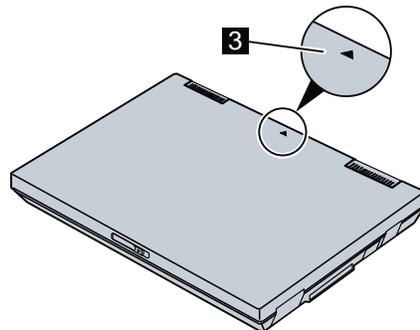
Note: Make sure to connect the serial connector with the IBM logo facing up.

4 Place your WorkPad z50 on the cradle as shown.

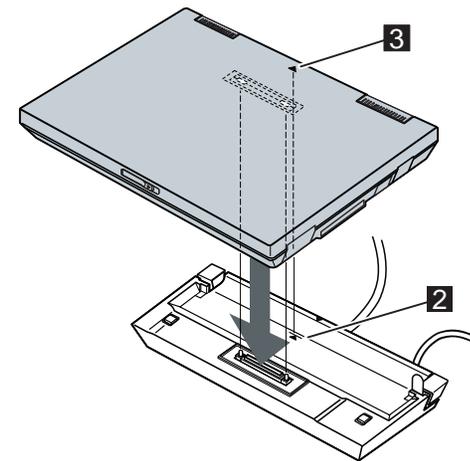
a. Find the triangles **1** and **2** on the cradle.



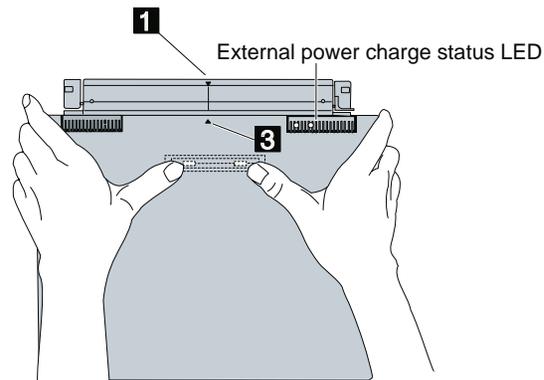
b. Find the triangles **3** on the WorkPad z50.



c. Align the triangle **3** of the WorkPad z50 and the triangle **2** of the cradle when you attach the WorkPad z50 to the cradle.



- d. Fully seat the WorkPad z50 as follows: Make sure that the triangle **1** of the cradle aligns with the triangle **3** of the WorkPad z50.



After you attach your WorkPad z50 to the cradle, the external power charge status LED is **on**.

Attention

Do not push the center of the cover when you seat the WorkPad z50 to the cradle. If you do, you might damage the LCD.

- 5** Resume the WorkPad z50 using its power button. Your WorkPad z50 resumes operation.

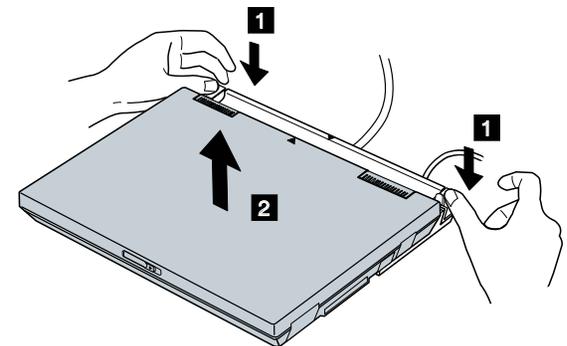
You have completed attaching your WorkPad z50 to your notebook PC or desktop PC through the cradle.

Detaching your WorkPad z50 from the cradle

To detach your WorkPad z50 from the cradle, do as follows:

- 1** Press the power button to put your WorkPad z50 into suspend mode and close the LCD.
- 2** Push both eject levers of the cradle **1**; then remove your WorkPad z50 **2**.

Note: Always push both eject levers.



Appendix A. Help and service information

Note

This appendix provides general service information, and some descriptions might not apply to your particular computer or suit your situation.

If you have questions about your new Options by IBM product, or require technical assistance, visit the IBM Personal Computing Support Web site at <http://www.pc.ibm.com/support>. For information about IBM, IBM PC products, or Options by IBM, visit the IBM Personal Computing Web site at <http://www.pc.ibm.com>. Additionally, you can receive information from the IBM Automated Fax System at 1-800-426-3395 (in Canada, 1-800-465-3299), or from the Personal Systems Group Bulletin Board System (PSG BBS) at 1-919-517-0001. You can also get help and information through the IBM PC HelpCenter, 24 hours a day, seven days a week. Response time might vary depending on the number and nature of the calls received.

Marketing, installation, and configuration support through the HelpCenter will be withdrawn or made available for a fee, at IBM's discretion, 90 days after the option has been withdrawn from

marketing. Additional support offerings, including step-by-step installation assistance, are available for a nominal fee.

During the warranty period, assistance for replacement or exchange of defective components is available. In addition, if your IBM option is installed in an IBM computer, you might be entitled to service at your location. Your technical support representative can help you determine the best alternative.

Step 1. Problem solving

You might be able to solve the problem yourself. Before calling the HelpCenter, please prepare for the call by following these steps:

1. If you are having installation or configuration problems, refer to the detailed sections on installation found in this manual.
2. Visit the Personal Computing Support Web site specific to the model of option you have purchased. Updated installation instructions, hints and tips, or updated system-specific notes are often published in this section. You might find that later device drivers are available that will improve the performance and compatibility for your new option.
3. Uninstall and then reinstall the option. During the uninstallation process, be sure to remove any files that were installed during the previous installation. Many IBM options include uninstallation programs.

4. Check all cabling to be sure that it is correct as shown in this manual. When you connect a cable to a cable connector, pay close attention to the colored stripes along the edge of the cable, and ensure that they are matched with PIN 1 on both the computer connector and the option connector.
5. If your option contains jumpers or switches, be sure their positions and orientation match the instructions in this manual.

Step 2. Preparing for the call

To assist the technical support representative, have available as much of the following information as possible:

1. Option name
2. Option number
3. Proof of purchase
4. Computer manufacturer, model, serial number (if IBM), and manual
5. Exact wording of the error message (if any)
6. Description of the problem
7. Hardware and software configuration information for your system

If possible, be at your computer. Your technical support representative might want to walk you through the problem during the call.

Step 3. Placing the call to IBM

If you call 90 days or more after the date of withdrawal or after your warranty has expired, you might be charged a fee.

For the support telephone number and support hours by country, refer to the following table or to the enclosed technical support insert. If the number is not provided, contact your IBM reseller or IBM marketing representative.

<i>Support 24 hours a day, 7 days a week</i>	
Canada	1-800-565-3344
U.S.A. or Puerto Rico	1-800-772-2227

Additional technical support resources

Online technical support is available during the life of your product. Online assistance can be obtained through the Personal Computing Support Web site, the PSG Electronic Bulletin Board System (BBS), and the IBM Automated Fax System.

<i>Online Technical Support</i>	
IBM Personal Computing Support Web site	http://www.pc.ibm.com/support
IBM PSG BBS	1-919-517-0001
IBM Automated Fax System	1-800-426-3395 1-800-465-3299 (in Canada)

Appendix B. Product warranty

The following warranty information applies to products purchased in the United States, Canada, and Puerto Rico. For warranty terms and conditions for products purchased in other countries, see the enclosed warranty insert, or contact your IBM reseller or IBM marketing representative.

International Business Machines Corporation

Armonk, New York 10504

Statement of limited warranty

The warranties provided by IBM in this Statement of Limited Warranty apply only to Machines you originally purchase for your use, and not for resale, from IBM or your reseller. The term "Machine" means an IBM machine, its features, conversions, upgrades, elements, or accessories, or any combination of them. Unless IBM specifies otherwise, the following warranties apply only in the country where you acquire the Machine. If you have any questions, contact IBM or your reseller.

Machine: WorkPad z50 Cradle Option

Warranty Period*: One year

**Contact your place of purchase for warranty service information.*

Production status

Each Machine is manufactured from new parts, or new and used parts. In some cases, the Machine may not be new and may have been previously installed. Regardless of the Machine's production status, IBM's warranty terms apply.

The IBM Warranty for machines

IBM warrants that each Machine 1) is free from defects in materials and workmanship and 2) conforms to IBM's Official Published Specifications. The warranty period for a Machine is a specified, fixed period commencing on its Date of Installation. The date on your receipt is the Date of Installation, unless IBM or your reseller informs you otherwise.

During the warranty period IBM or your reseller, if authorized by IBM, will provide warranty service under the type of service designated for the Machine and will manage and install engineering changes that apply to the Machine.

For IBM or your reseller to provide warranty service for a feature, conversion, or upgrade, IBM or your reseller may require that the Machine on which it is installed be 1) for certain Machines, the designated, serial-numbered Machine and 2) at an engineering-change level compatible with the feature, conversion, or upgrade. Many of these transactions involve the removal of parts and their return to IBM. You represent that all removed parts are genuine and unaltered. A part that replaces a removed part will assume the warranty service status of the replaced part.

If a Machine does not function as warranted during the warranty period, IBM or your reseller will repair it or replace it with one that is at least functionally equivalent, without charge. The replacement may not be new, but will be in good working order. If IBM or your reseller is unable to repair or replace the Machine, you may return it to your place of purchase and your money will be refunded.

If you transfer a Machine to another user, warranty service is available to that user for the remainder of the warranty period. You should give your proof of purchase and this Statement to that user. However, for Machines which have a lifetime warranty, this warranty is not transferable.

Warranty service

To obtain warranty service for the Machine, you should contact your reseller or call IBM. In the United States, call IBM at **1-800-772-2227**. In Canada, call IBM at **1-800-565-3344**. You may be required to present proof of purchase.

IBM or your reseller will provide certain types of repair and exchange service, either at your location or at IBM's or your reseller's service center, to restore a Machine to good working order.

When a type of service involves the exchange of a Machine or part, the item IBM or your reseller replaces becomes its property, and the replacement becomes yours. You represent that all removed items are genuine and unaltered. The replacement may not be new, but will be in good working order and at least functionally equivalent to the item replaced. The replacement assumes the warranty service status of the replaced item. Before IBM or your reseller exchanges a Machine or part, you agree to remove all features, parts, options, alterations, and attachments not under warranty service. You also agree to ensure that the Machine is free of any legal obligations or restrictions that prevent its exchange.

You agree to:

1. obtain authorization from the owner to have IBM or your reseller service a Machine that you do not own; and
2. where applicable, before service is provided —
 - a. follow the problem determination, problem analysis, and service request procedures that IBM or your reseller provide,
 - b. secure all programs, data, and funds contained in a Machine, and
 - c. inform IBM or your reseller of changes in a Machine's location.

IBM is responsible for loss of, or damage to, your Machine while it is 1) in IBM's possession or 2) in transit in those cases where IBM is responsible for the transportation charges.

Extent of warranty

IBM does not warrant uninterrupted or error-free operation of a Machine.

The warranties may be voided by misuse, accident, modification, unsuitable physical or operating environment, improper maintenance by you, removal or alteration of Machine or parts identification labels, or failure caused by a product for which IBM is not responsible.

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IBM
WorkPad

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IBM WorkPad z50 Cradle Option (05K5902)

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- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult an IBM authorized dealer or service representative for help.

IBM is not responsible for any radio or television interference caused by unauthorized changes or modifications to this equipment. Unauthorized changes or modifications could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Responsible Party:

International Business Machines Corporation
New Orchard Road
Armonk, NY 10504
Telephone 1-919-543-2193

Industry Canada Class B emission compliance statement

This Class B digital apparatus complies with Canadian ICES-003.

Avis de conformité à la réglementation d'Industrie Canada

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Der Aussteller der Konformitätserklärung ist die IBM.

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