



BladeCenter Type 7967

Hardware Maintenance Manual and Troubleshooting Guide



@server

BladeCenter Type 7967

Hardware Maintenance Manual and Troubleshooting Guide

Note

Before using this information and the product it supports, be sure to read Appendix C, "Notices," on page 127.

1st Edition (November 2004)

Note

The most recent version of this document is available at http://www.ibm.com/pc/support.

© Copyright International Business Machines Corporation 2004. All rights reserved. US Government Users Restricted Rights – Use, duplication or disclosure restricted by GSA ADP Schedule Contract with IBM Corp.

Contents

About this manual	. vii
Important safety information	
Online support	
Support telephone numbers	. vii
	. 11
Chapter 1. General information.	4
The IBM Documentation CD	
Hardware and software requirements	
Using the Documentation Browser	. 3
Related publications	. 4
Notices and statements used in this book	
Features and specifications.	
Major components of the BladeCenter Type 7967 unit	
Front view	
Rear view	. 8
BladeCenter unit power, controls, and indicators	. 9
Starting the BladeCenter unit	
Shutting down the BladeCenter unit.	. 0
BladeCenter components, controls, and LEDs	. 10
Chapter 2. Configuring the BladeCenter unit	
Setting up the remote connection	. 19
Cabling the Ethernet port	
Configuring the management module for remote access.	
Communicating with the IBM Director software	
Configuring Wake on LAN in the BladeCenter unit	
Verifying your Wake on LAN configuration	
Linux-specific configuration	. 22
Using the management and configuration program.	. 22
Starting the management and configuration program	
Management and configuration program options	
Saving and restoring the configuration file	
Using IBM Director	
Using Remote Deployment Manager Version 4.1 or later	. 25
Configuring a switch module	. 25
What to configure	
Supporting Ethernet failover	
Configuring the Ethernet controllers in the blade servers	
BladeCenter networking guidelines	. 27
Chapter 3. Diagnostics	. 29
Diagnostic tools overview	. 29
Identifying problems using the light path diagnostics feature	
	. 20
Chapter 4 Installing ontions	01
Chapter 4. Installing options	
Installing the BladeCenter unit in a rack	
Installation guidelines	. 31
System reliability considerations	. 32
Handling static-sensitive devices	
Installing and removing modules	
The BladeCenter modules.	
Installing a module	. 35
Removing a module	. 37

Installing and removing the acoustic module option
Installing the acoustic module option
Removing the acoustic module option
Installing and removing blade servers
Blade server expansion options
Installing a blade server
Removing a blade server
Completing the installation
Input/output connectors
Video connector
Keyboard connector
Mouse connector
Remote management and console Ethernet connector
I/O-module connectors
Chapter 5. Service replaceable unite
Chapter 5. Service replaceable units
Replacing a blower module47Media tray48
Removing the media tray
Removing the media-tray cover
DVD-ROM drive
Installing SuSE to a SCSI drive
Customer interface card and USB connector
Interposer board
SPC chassis
Media-cable tray
Midplane
System LED panel
Front system LED panel
Rear system-LED panel
Oberster C. Ourseters to EDU index
Chapter 6. Symptom-to-FRU index
Error symptoms
Light path diagnostics table
Temperature error messages
Blower error messages
Power error messages
Blade server error messages
KVM error message
Switch error messages
Management-module error messages
Bus error messages
Undetermined problems
Problem determination tips
Chapter 7. Parts listing, BladeCenter Type 7967.
Front view
Rear view.
Appendix A. Getting help and technical assistance
Before you call
Using the documentation
Getting help and information from the World Wide Web
Software service and support
Hardware service and support

Appendix B. Related service information
Appendix C. Notices
Edition notice
Trademarks
Important notes
Product recycling and disposal
Battery return program
Electronic emission notices
Federal Communications Commission (FCC) statement
Industry Canada Class A emission compliance statement
Australia and New Zealand Class A statement
United Kingdom telecommunications safety requirement
European Union EMC Directive conformance statement
Taiwanese Class A warning statement
Chinese Class A warning statement.
Japanese Voluntary Control Council for Interference (VCCI) statement 132
Power cords
Index

About this manual

This manual contains diagnostic information, a Symptom-to-FRU index, service information, error codes, error messages, and configuration information for the IBM @server BladeCenter[®] Type 7967.

Important safety information

Be sure to read all caution and danger statements in this book before performing any of the instructions.

Leia todas as instruções de cuidado e perigo antes de executar qualquer operação.

```
在安装本产品之前,请仔细阅读 Safety Information (安全信息)。
```

安裝本產品之前,請先閱讀「安全資訊」。

Prenez connaissance de toutes les consignes de type Attention et

Danger avant de procéder aux opérations décrites par les instructions.

Lesen Sie alle Sicherheitshinweise, bevor Sie eine Anweisung ausführen.

Accertarsi di leggere tutti gli avvisi di attenzione e di pericolo prima di effettuare qualsiasi operazione.

製品の設置の前に、安全情報をお読みください。

본 제품을 설치하기 전에 안전 정보를 읽으십시오.

Lea atentamente todas las declaraciones de precaución y peligro ante de llevar a cabo cualquier operación.

WARNING: Handling the cord on this product or cords associated with accessories sold with this product, will expose you to lead, a chemical known to the State of California to cause cancer, and birth defects or other reproductive harm. *Wash hands after handling.*

ADVERTENCIA: El contacto con el cable de este producto o con cables de accesorios que se venden junto con este producto, pueden exponerle al plomo, un elemento químico que en el estado de California de los Estados Unidos está considerado como un causante de cancer y de defectos congénitos, además de otros riesgos reproductivos. *Lávese las manos después de usar el producto.*

Online support

You can download the most current diagnostic, H8 flash, and device driver files from http://www.ibm.com/pc/support on the World Wide Web.

Support telephone numbers

View support telephone numbers at http://www.ibm.com/planetwide/ on the World Wide Web.

Chapter 1. General information

The IBM[®] @server[™] BladeCenter[™] Type 7967 unit is based on IBM Enterprise X-Architecture[™] technologies¹.

The BladeCenter unit is a high-density, high-performance rack-mounted server system. It supports up to 14 blade servers, making it ideally suited for networking environments that require a large number of high-performance servers in a small amount of space. The BladeCenter unit provides common resources that are shared by the blade servers. The use of common resources allows the blade servers to be smaller in size and minimizes the amount of cabling that is required. The common resources include:

- A management module that functions as a system-management processor (service processor) and keyboard/video/mouse (KVM) multiplexor for the blade servers.
- Power modules that provide redundant power for all BladeCenter components.
- Blowers that provide cooling for all BladeCenter components.
- Input/output (I/O) modules that provide external network interface connections for the blade servers.
- A media tray that contains an optical drive and Universal Serial Bus (USB) port that can be assigned to any blade server.

Performance, ease of use, reliability, and expansion capabilities were key considerations during the design of your BladeCenter system. These design features make it possible for you to customize the system hardware to meet your needs today, while providing flexible expansion capabilities for the future.

This *Hardware Maintenance Manual and Troubleshooting Guide* provides information to troubleshoot your BladeCenter unit and replace damaged parts.

This *Hardware Maintenance Manual and Troubleshooting Guide* and other publications that provide detailed information about your BladeCenter unit are provided in Portable Document Format (PDF) on the IBM *BladeCenter Documentation* CD.

You can obtain up-to-date information about your BladeCenter Type 7967 model and other IBM server products at http://www.ibm.com/eserver/xseries/.

^{1.} Enterprise X-Architecture technology takes full advantage of existing IBM technologies to build powerful, scalable, and reliable Intel processor-based servers. For more information about IBM Enterprise X-Architecture, go to http://www.ibm.com/pc/us/eserver/xseries/xarchitecture/index.html.

Record information about your BladeCenter unit in the following table. You will need this information when you register the BladeCenter unit with IBM. To register, go to: http://www.ibm.com/pc/register.

Product name	@server BladeCenter
Machine type Model number Serial number	7967

The serial number and model number are on labels on the top, front, and rear of the chassis, as shown in the following illustration.



A set of user labels comes with each blade server. Write whatever identifying information you want on a label and place it on the BladeCenter bezel just below the blade server, as shown in the following illustration.



Attach here

Important: Do not place the label on the blade server itself or in any way block the ventilation holes on the blade server.

The IBM Documentation CD

The IBM Documentation CD contains documentation for your BladeCenter unit in Portable Document Format (PDF) and includes the IBM Documentation Browser to help you find information quickly.

Hardware and software requirements

The IBM Documentation CD requires the following minimum hardware and software:

- Microsoft[®] Windows NT[®] 4.0 (with Service Pack 3 or later), Windows[®] 98, Windows 2000, SUSE LINUX, or Red Hat Linux.
- 100 MHz microprocessor.
- 32 MB RAM.
- Adobe Acrobat Reader 3.0 (or later) or xpdf, which comes with Linux operating systems. Acrobat Reader software is included on the CD, and you can install it when you run the Documentation Browser.

Using the Documentation Browser

Use the Documentation Browser to browse the contents of the CD, read brief descriptions of the documents, and view documents using Adobe Acrobat Reader or xpdf. The Documentation Browser automatically detects the regional settings in use on your system and presents the information in the language for that region (if available). If a topic is not available in the language for that region, the English version is displayed.

Use one of the following procedures to start the Documentation Browser:

- If Autostart is enabled, insert the documentation CD into your optical drive. The Documentation Browser will start automatically.
- If Autostart is disabled or is not enabled for all users:
 - If you are using a Windows operating system, insert the documentation CD into your optical drive; then, click Start --> Run. In the Open field, type e:\win32.bat
 - where *e* is the drive letter of your optical drive, and click **OK**.
 - If you are using a Linux operating system, insert the documentation CD into your optical drive and run the following command from the /mnt/cdrom directory:
 - sh runlinux.sh

Select your computer from the **Product** menu. The **Available Topics** list displays all the documents for your computer. Some documents might be in folders. A plus sign (+) indicates each folder or document that has additional topics under it. Click the plus sign to display the additional documents.

When you select a document, a description of the document appears under **Topic Description**. To select more than one document, press and hold the Ctrl key while you select the documents. Click **View Book** to view the selected document or documents in Acrobat Reader or xpdf. If you selected more than one document, all the selected documents are opened in Acrobat Reader or xpdf.

To search all the documents, type a word or word string in the **Search** field and click **Search**. The documents in which the word or word string appears are listed in order of the most occurrences. Click a document to view it, and press Crtl+F to use the Acrobat search function or press Alt+F to use the xpdf search function within the document.

Click Help for detailed information about using the Documentation Browser.

Related publications

This *Hardware Maintenance Manual and Troubleshooting Guide* is provided in Portable Document Format (PDF). It contains information to help you solve the problem yourself or to provide helpful information to a service technician.

In addition to this *Hardware Maintenance Manual and Troubleshooting Guide*, the following IBM *BladeCenter Type 7967 Documentation* is provided in PDF on the World Wide Web or on the *Documentation* CD that comes with the unit:

- *Safety Information:* This document contains translated caution and danger statements. Each caution and danger statement that appears in the documentation has a number that you can use to locate the corresponding statement in your language in the *Safety Information* document.
- BladeCenter 7967 Installation and User's Guide: This publication contains instructions for setting up a BladeCenter 7967 blade server and basic instructions for installing some options. It also contains general information about the BladeCenter unit.
- @server BladeCenter Type 7967 *Rack Installation Instructions*: This document contains instructions for installing the BladeCenter unit in a rack.
- @server BladeCenter Management Module User's Guide: This document contains instructions for using the Web interface to configure the management modules in a BladeCenter unit.
- @server BladeCenter Management Module Command-Line Interface Reference Guide: This document explains how to use the management module command-line interface to directly access BladeCenter management functions as an alternative to using the Web-based user interface. The command-line interface also provides access to the text-console command prompt on each blade server through a serial over LAN (SOL) connection.
- @server BladeCenter Serial Over LAN Setup Guide: This document explains how to update and configure BladeCenter components for SOL operation. The SOL connection provides access to the text-console command prompt on each blade server, enabling the blade servers to be managed from a remote location.

Depending on your server model, additional publications might be included on the IBM *BladeCenter Documentation* CD.

Notices and statements used in this book

The caution and danger statements used in this book also appear in the multilingual *Safety Information* book provided on the IBM *BladeCenter Documentation* CD. Each caution and danger statement is numbered for easy reference to the corresponding statements in the safety book.

The following types of notices and statements are used in this book:

• Note: These notices provide important tips, guidance, or advice.

- **Important:** These notices provide information or advice that might help you avoid inconvenient or problem situations.
- Attention: These notices indicate possible damage to programs, devices, or data. An attention notice is placed just before the instruction or situation in which damage could occur.
- **Caution:** These statements indicate situations that can be potentially hazardous to you. A caution statement is placed just before the description of a potentially hazardous procedure step or situation.
- **Danger:** These statements indicate situations that can be potentially lethal or extremely hazardous to you. A danger statement is placed just before the description of a potentially lethal or extremely hazardous procedure step or situation.

Features and specifications

The following table provides a summary of the features and specifications for your BladeCenter unit.

Media tray (on front):	I/O modules:	Acoustical noise emissions:
Optical drive: IDE	Standard: None	Without acoustic module option:
USB v1.1 portFront system LED panel	Maximum: Two	- Sound power, idle: 7.4 bels maximum
Module bays (on rear):	Management module:	 Sound power, operating: 7.4 bels maximum
 Four hot-swap power-module bays One hot-swap management-module bay 	One management module providing the following features:	 With acoustic module option: Sound power, idle: 6.9 bels maximum
Two hot-swap I/O-module baysTwo hot-swap blower bays	 System-management functions for the BladeCenter system 	 Sound power, operating: 6.9 bels maximum
Blade bays (on front):	 Video port (analog) PS/2[®] keyboard port DC/0 means part 	Environment: • Air temperature:
14 hot-swap blade-server bays Redundant cooling:	 PS/2 mouse port 10/100 Mb Ethernet remote management connection 	 BladeCenter unit on: 10° to 35°C (50° to 95°F). Altitude: 0 to 914 m (2998.69 ft) BladeCenter unit on: 10° to 32°C (50° to 90.6°E). Altitude: 014 m to 2124 m
Two variable-speed hot-swap blowers	Upgradeable microcode:	89.6°F). Altitude: 914 m to 2134 m (2998.69 ft to 7000 ft) – BladeCenter off: -40° to 60° C (-40° to
Power modules:	Management module firmware	- BladeCenter off40 to 80 C (-40 to 140°F).
 Standard: Two 2000-watt 220-volt (200-240 V ac) hot-swap power modules in power bays 1 and 2 	 I/O module firmware (not all I/O module types)Blade server firmware	 Humidity: Server on: 8% to 80% Server off: 8% to 80%
 Both power modules supply 12 V power to all modules and to blade bays 1 through 6 	Security features: Login password for remote connection 	Electrical input:Sine-wave input (50-60 Hz single-phase)
 Both power modules provide redundancy to each other 	 Secure socket layer (SSL) security for remote management access 	required • Input voltage: - Minimum: 200 V ac
Maximum: Four	Predictive Failure Analysis [®] (PFA)	 Maximum: 240 V ac
 Power modules 1 and 2 supply 12 V power to all modules and to blade bays 1 through 6 Power modules 3 and 4 supply 12 V power to blade bays 7 through 14 	 alerts: Blowers Blade-dependent features Size (7U): Height: 304.2 mm (12 in. or 7 U) Depth: 711.2 mm (28 in.) 	 Heat output: Approximate heat output in British thermal units (Btu) per hour at 25°C (77°F) ambient: Minimum configuration with one blade server: 1003 Btu/hour (294 watts)
 Power modules 1 and 2 provide redundancy to each other Power modules 3 and 4 provide redundancy to each other 	 Width: 444 mm (17.5 in.) Weight: Fully configured with modules and blades: Approx. 114.3 kg (252 lb) Fully configured without blades: Approx. 44.91 kg (99 lb) 	 Maximum configuration: 17541 Btu/hour (5141 watts)

Notes:

- 1. For details about the BladeCenter unit port specifications, see "Input/output connectors" on page 44.
- 2. For information about which types of I/O modules can be installed in which I/O-module bays, see "I/O modules" on page 33.
- 3. The operating system in the blade server must provide USB support for the blade server to recognize and use the keyboard, mouse, and optical drive. The BladeCenter unit uses USB for internal communication with these devices.

Major components of the BladeCenter Type 7967 unit

The following illustration shows the locations of major components in your BladeCenter unit.

Note: The illustrations in this document might differ slightly from your hardware.



Attention: To maintain proper system cooling, each module bay must contain either a module or a filler module; each blade bay must contain either a blade server or a filler blade.

Front view

The following illustration shows the locations of components and indicators on the front of the BladeCenter Type 7967 unit.



See "BladeCenter components, controls, and LEDs" on page 10 for details about these components and indicators.

Rear view

The following illustration shows the locations of components and indicators on the rear of the BladeCenter Type 7967 unit.



See "BladeCenter components, controls, and LEDs" on page 10 for details about these components and indicators.

BladeCenter unit power, controls, and indicators

This section describes the controls and light-emitting diodes (LEDs) and how to start and shut down the BladeCenter unit.

Starting the BladeCenter unit

The BladeCenter unit does not have a power switch. To start the BladeCenter unit, plug one end of each power cord into a power module on the rear of the BladeCenter unit, and the other end of each power cord into a 220-volt PDU that is plugged into an appropriate electrical outlet.

After you start the BladeCenter unit, it has power. The blade servers in the BladeCenter unit are connected to power but are not turned on. Press the power-control button on the front of each blade server to obtain full power for the blade server and start its operating system (see the documentation that comes with your blade server for information about turning on the blade server). Be sure to shut down the operating system before turning off the blade server, to avoid damaging the hard disk drives.

Notes:

- 1. If a power failure occurs, the BladeCenter unit restarts automatically when power is restored.
- 2. The blade server power button turns on or turns off the blade server if local power control has not been disabled through the management module.
- The blade server power button turns on the blade server only if the power-on LED on the blade server flashes slowly. If the LED flashes rapidly, the blade server has not yet synchronized with the management module and the power button will have no effect.

Shutting down the BladeCenter unit

You can shut down the BladeCenter unit by turning off the blade servers and disconnecting the BladeCenter unit from the power source.

Complete the following steps to shut down the BladeCenter unit:

1. See your blade server operating-system documentation for the proper procedure to shut down the operating system in the blade servers; then, shut down each operating system.

Statement 5:



CAUTION:

The power control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.



- 2. Press the power-control button on the front of each blade server. Wait at least 30 seconds for the blade server drives to stop spinning.
- 3. Disconnect all power cords on the BladeCenter unit from all the power modules.

Note: After you disconnect the BladeCenter unit from power, wait at least 5 seconds before you connect the BladeCenter unit to power again.

BladeCenter components, controls, and LEDs

This section identifies the components, controls, and light-emitting diodes (LEDs) on the front and rear of the BladeCenter unit.

Note: The illustrations in this document might differ slightly from your hardware.

Front view

This section identifies the components, controls, and LEDs on the front of the BladeCenter unit.



Front system LED panel:The LEDs on this panel provide status information for the BladeCenter unit. See "System LED panel" on page 15 for more information.

USB port: Use this port to attach an external USB device.

Optical drive activity LED: When this LED is lit, it indicates that the optical drive is in use.

Eject button: Press this button to release a disc from the drive.

Blade control panel: This panel contains indicators and controls for the blade server. See the documentation that comes with your blade server for information about the blade control panel.

System service card: This card contains system service instructions and a writable area.



Rear view

This section identifies the components and indicators on the rear of the BladeCenter unit.



Rear system LED panel: The LEDs on this panel provide status information. These LEDs duplicate the LEDs in the front system LED panel. See "System LED panel" on page 15 for more information about these LEDs.

Blower module:



Blower LEDs: The LED on each blower provides status information about the blower. For additional information, see "Identifying problems using the light path diagnostics feature" on page 29..

 Blower error: This amber LED is lit and stays lit when an error has been detected in the blower. The system error LED on the BladeCenter system LED panels is also lit.

I/O module: See the documentation that comes with each I/O module for a description of the LEDs on the I/O module.

Power module:



Power module LEDs: These green LEDs indicate the condition of the power module. For additional information, see "Identifying problems using the light path diagnostics feature" on page 29..

- AC power: When this LED is lit, ac input to the power module is present and within specifications. During typical operation, both the ac and dc power LEDs are lit. For any other combination of LEDs, see "Identifying problems using the light path diagnostics feature" on page 29..
- **DC power:** When this LED is lit, the dc output from the power module to the other components and blade servers is present and within specifications. During typical operation, both the ac and dc power LEDs are lit. For any other combination of LEDs, see "Identifying problems using the light path diagnostics feature" on page 29..

Management module:



Management module LEDs: These LEDs provide status information about the management module and remote management connection. For additional information, see "Identifying problems using the light path diagnostics feature" on page 29..

• **Power-on:** When this green LED is lit, the management module has power.

- Active: When this green LED is lit, it indicates the management module is actively controlling the BladeCenter unit.
- Management module error: When this amber LED is lit, it indicates that an error has been detected somewhere on the management module. When this indicator is lit, the system error LED on each of the BladeCenter system LED panels is also lit.
- Ethernet link: When this green LED is lit, there is an active connection through the port to the network.
- Ethernet activity: When this green LED is flashing, it indicates that there is activity through the port over the network link.

Management module IP reset button: Do not press this button unless you intend to erase your configured IP addresses for the management module and lose connection with the remote management station, the I/O modules, and the blade servers. If you press this button, you will need to reconfigure the management module settings (see the information beginning with "Setting up the remote connection" on page 19 for instructions).

Press this recessed button to reset the IP configuration of the management module network interfaces (such as Ethernet 1, Ethernet 2, and gateway address) to the factory defaults and then restart the management module.

Use a straightened paper clip to press the button.

A newly-installed (out-of-the-box) BladeCenter unit tries to locate a dynamic host configuration protocol (DHCP) server on the network before it defaults to the factory-configured static IP address in the management module. This is the initial configuration setting. When there is no DHCP server on the network the BladeCenter unit is connected to, it takes two minutes before the management module uses the default (static) IP address.

When the DHCP search times out and the management module uses the static IP address, you can change the management module configuration so that it will not attempt to locate a DHCP server (**MM Control** → **Network Interfaces** → **External Network Interface** → **DHCP**, select **Static only**).

System LED panel

The following illustration shows the status LEDs on the system LED panels on the front and rear of the BladeCenter unit.



Attention: If the power-on LED is off, it does not mean there is no electrical current present in the BladeCenter unit. The LED might be burned out. To remove all electrical current from the BladeCenter unit, you must disconnect all power cords from all power modules.

Note: You can turn off the location LED and the information LED through the Web interface or the IBM Director console.

Power-on: When this green LED is lit, power is present in the BladeCenter unit. When this LED is off, the power subsystem, the ac power, or the LED has failed, or the management module is not present or not functioning.

Location: When this blue LED is lit or flashing, it has been turned on by the system administrator, to aid in visually locating the BladeCenter unit. If a blade server requires attention, the location LED on the blade server usually will also be lit. After the BladeCenter unit has been located, you can have the system administrator turn off the location LED.

Over-temperature: When this amber LED is lit, the temperature in the BladeCenter unit exceeds the temperature limits or a blade server reports an over-temperature condition. The BladeCenter unit might have already taken corrective action, such as increasing the blower speed. This LED turns off automatically when there is no longer an over-temperature condition.

Information: When this amber LED is lit, a noncritical event has occurred that requires attention, such as the wrong I/O module inserted in a bay or power demands that exceed the capacity of power modules currently installed. The event is recorded in the event log. Check the LEDs on the BladeCenter unit and the blade servers to isolate the component (see "Identifying problems using the light path diagnostics feature" on page 29.). After the situation is handled, have the system administrator turn off the information LED.

System error:When this amber LED is lit, it indicates that a system error has occurred, such as a failed module or a system error in a blade server. An LED on one of the components or on a blade server is also lit to further isolate the error. (See "Identifying problems using the light path diagnostics feature" on page 29. for more information.)

Chapter 2. Configuring the BladeCenter unit

The BladeCenter unit automatically detects the modules and blade servers that are installed and stores the vital product data (VPD) information. When the BladeCenter unit is started, it automatically configures the remote management port on the management module, so that you can configure and manage the BladeCenter unit and blade servers. You configure and manage the BladeCenter unit remotely, through the management module, using the Web-based user interface and the HTTP.

Note: You can also configure the I/O modules directly through an external I/O module port, using a Telnet interface or a Web browser. See the documentation that comes with the I/O module for more information.

For the management module to communicate with the I/O modules in the BladeCenter unit, you will need to configure the IP addresses for the following internal and external ports:

- The external Ethernet (remote management) port on the management module (see "Configuring the external Ethernet port" on page 23 for instructions). The initial management module autoconfiguration enables the network management station to connect to the management module to configure the port completely and to configure the rest of the BladeCenter unit.
- The internal Ethernet port on the management module for communication with the I/O modules (see "Configuring the internal Ethernet port" on page 23 for instructions).
- The management port on each I/O module for communication with the management module. You configure this port by configuring the IP address for the I/O module (see "Configuring the management port on I/O modules" on page 23 for instructions).

Note: Some types of I/O modules, such as the pass-thru module, have no management port.

See the documentation that comes with the I/O module to determine what else you need to configure in the I/O module.

To communicate with the blade servers for functions such as deploying an operating system or application program, you need to configure at least one external (in-band) port on an Ethernet I/O module in I/O-module bay 1 or 2. See "What to configure" on page 25 for information about configuring external ports on switch modules.

Note: If a pass-thru module is installed in I/O-module bay 1 or 2 (instead of an Ethernet switch module), you need to configure the network switch that the pass-thru module is connected to; see the documentation that comes with the network switch.

The management module supports the following Web browsers for remote access. The Web browser that you use must be Java-enabled, must support JavaScript 1.2 or later, and requires the Java Plug-In 1.4.1 or later to be installed.

- Microsoft Internet Explorer 5.5 or later (with the latest Service Pack installed)
- Netscape Navigator 7.0 or later
- Mozilla 1.3 or later

Note: The Remote Disk feature works with only the Microsoft Windows 2000.

The following server operating systems have USB support, which is required for the Remote Control feature.

- Microsoft Windows Server 2003
- Microsoft Windows 2000 with Service Pack 4 or later
- Red Hat Linux version 7.3
- SUSE LINUX version 8.0
- Novell NetWare 6.5

Note: The management-module Web interface does not support the double-byte character set (DBCS) languages.

In addition, the client (remote) system must have Microsoft Windows 2000 or later and must have the Java 1.4.1 or later Plug-in installed. To use the Remote Control feature, the client system must also have an Intel[™] Pentium[®] III or later microprocessor operating at 700 MHz or faster (or an equivalent microprocessor).

For best results when using the Web browser displayed on the BladeCenter system console that is connected to the blade server through the KVM module, set the monitor to 256 colors. Use only the video resolutions and refresh rates given in the following table. These are the only video resolution and refresh rate combinations that are supported for all blade server configurations.

Resolution	Refresh rate
640x480	60 Hz
640x480	72 Hz
640x480	75 Hz
640x480	85 Hz
800x600	60 Hz
800x600	72 Hz
800x600	75 Hz
800x600	85 Hz
1024x768	60 Hz
1024x768	75 Hz

The Web-based user interface communicates with the management and configuration program that is part of the firmware that comes with the management module. You can use this program to perform tasks such as:

- Defining the login IDs and passwords
- · Selecting recipients for alert notification of specific events
- · Monitoring the status of the BladeCenter unit and blade servers
- Controlling the BladeCenter unit and blade servers
- Accessing the I/O modules to configure them
- · Changing the drive startup sequence in a blade server
- · Setting the date and time
- · Using a remote console for the blade servers
- · Changing ownership of the keyboard, video, and mouse
- Changing ownership of the optical drive and USB port. (The optical drive in the BladeCenter unit is viewed as an USB device by the blade server operating system.)
- Activating On Demand blade servers

Note: The IBM Director program is a system-management product that comes with the BladeCenter unit. To configure the remote alert recipients for IBM Director over LAN, the remote alert recipient must be an IBM Director-enabled server.

You also can use the management and configuration program to view some of the blade server configuration settings. See "Using the management and configuration program" on page 22 for more information.

Setting up the remote connection

To configure and manage the BladeCenter unit and blade servers, you must first set up the remote connection through the external Ethernet port on the management module.

Cabling the Ethernet port

Complete the following steps to connect the Ethernet cable to the management module:

- 1. Connect one end of a Category 5 or higher Ethernet cable to the Ethernet port on the management module. Connect the other end of the Ethernet cable to the network.
- 2. Check the Ethernet LEDs to ensure that the network connection is working. The following illustration shows the locations of the Ethernet LEDs.



Ethernet link LED

When this green LED is lit, it indicates that there is an active connection through the port to the network.

Ethernet activity LED

When this green LED is flashing, it indicates that there is activity through the port over the network link.

Configuring the management module for remote access

After you connect the management module to the network, the Ethernet port connection is configured in one of the following ways:

 If you have an accessible, active, and configured DHCP server on the network, the host name, IP address, gateway address, subnet mask, and DNS server IP address are set automatically. If the DHCP server does not respond within 2 minutes after the port is connected, the management module uses the factory-defined static IP address and default subnet address.

Either of these actions enables the Ethernet connection.

If you do not want to use the default static values, you can configure the static IP address, host name, and subnet mask for the management module through the Web interface (**MM Control** \rightarrow **Network Interfaces** \rightarrow **External Network Interface** (eth0)). The default IP address is 192.168.70.125, the default subnet address is 255.255.255.0, and the default host name is MM*xxxxxxxxxx*, where *xxxxxxxxxxx* is the burned-in medium access control (MAC) address. The MAC address is on a label on the management module, below the IP reset button.



Notes:

- 1. If the IP configuration is assigned by the DHCP server, the network administrator can use the MAC address of the management-module network interface to find out what IP address and host name are assigned.
- 2. If you want to access the management module with a mobile computer, set your mobile computer to have an address with the same subnet as the management module; then, enter the address of the management module in the Web browser on your mobile computer.

Communicating with the IBM Director software

Notes:

- See the illustrations at "BladeCenter networking guidelines" on page 27 for an example of a typical network configuration. See the *IBM @server BladeCenter Planning and Installation Guide* for more examples of network configurations. You can obtain the planning guide from http://www.ibm.com/pc/eserver/bladecenter/.
- 2. The IBM Director CD comes with the BladeCenter unit.
- 3. For more information about IBM Director, see "Using IBM Director" on page 24.

To communicate with the BladeCenter unit, the IBM Director software needs a managed object (in the Group Contents pane of the IBM Director Management Console main window) that represents the BladeCenter unit. If the BladeCenter management module IP address is known, the network administrator can create an

IBM Director managed object for the unit. If the IP address is not known, the IBM Director software can automatically discover the BladeCenter unit (out-of-band, using the Ethernet port on the BladeCenter management module) and create a managed object for the unit.

For the IBM Director software to discover the BladeCenter unit, your network must initially provide connectivity from the IBM Director server to the BladeCenter management-module Ethernet port. To establish connectivity, the management module attempts to use DHCP to acquire its initial IP address for the Ethernet port. If the DHCP request fails, the management module uses a static IP address. Therefore, the DHCP server (if used) must be on the management LAN for your BladeCenter unit.

Notes:

- All management modules are preconfigured with the same static IP address. You can use the management-module Web interface to assign a new static IP address for each BladeCenter unit. If DHCP is not used and you do not assign a new static IP address for each BladeCenter unit before attempting to communicate with the IBM Director software, only one BladeCenter unit at a time can be added onto the network for discovery. Adding multiple units to the network without a unique IP address assignment for each BladeCenter unit results in IP address conflicts.
- 2. For switch communication with the IBM Director server through the management-module external Ethernet port, the I/O module internal network interface and the management-module internal and external interfaces must be on the same subnet.

Configuring Wake on LAN in the BladeCenter unit

Complete the following steps to configure the Wake on LAN feature in the BladeCenter unit:

- Write down the MAC addresses of the integrated Ethernet controllers of each blade server. This information can be found using the Configuration/Setup Utility program for each blade server (Devices and I/O Ports → System MAC Addresses). The blade server MAC addresses can also be found on a bar code label that is on the bottom of the blade server enclosure. There might also be a loose label that comes with the blade server that has the MAC addresses printed on it. The MAC addresses are needed to configure a remote system to start the blade servers using the Wake on LAN feature: the remote system issues the Wake on LAN command (magic packet) by broadcasting it to a MAC address.
- Make sure that the Wake on LAN feature is enabled in the BladeCenter management module (Blade Tasks → Power/Restart and Blade Tasks → Configuration in the management module Web interface).
- 3. Make sure that the external ports of the Ethernet switch modules or pass-thru modules in I/O-module bays 1 and 2 are enabled (I/O Tasks → Management → Advanced Management in the management module Web interface). If the external ports are not enabled, blade servers in the BladeCenter unit will not be able to communicate with the external network.

Verifying your Wake on LAN configuration

Complete the following steps to verify that the Wake on LAN feature was properly configured and is functioning:

Note: To verify the configuration, an external diskette drive must be connected to the BladeCenter unit through the USB port and configured as the A: drive.

- 1. Start the blade server operating system.
- 2. Attempt to ping the remote computer that will issue the Wake on LAN command (magic packet). This verifies network connectivity.
- 3. Make sure that the blade server is the current owner of the KVM.
- 4. Shut down the blade server, insert a DOS startable diskette into the diskette drive, and then restart the blade server.
- 5. When the A:\ prompt appears, turn off the blade server using the power-control button.
- 6. Issue the Wake on LAN command (magic packet) from the remote computer.

If the Wake on LAN feature was properly configured and is functioning, the single blade server will wake up. This is a good procedure to determine whether it is a single blade or BladeCenter configuration problem, or a device driver problem within the operating system.

Linux-specific configuration

Complete the following steps when configuring the Wake on LAN feature under Linux (Red Hat or SUSE):

1. Open a console window and type the following command:

insmod bcm5700.o enable_wol=1,1

Where the 1,1 in the switch enable_wol=1,1 instructs the device driver to enable the Wake on LAN feature for both Ethernet controllers on board a single blade. Because there are two controllers, you must issue a 1 for each of them.

 Recompile the device driver for the Linux image. For example, a device driver compiled in Red Hat Linux is not guaranteed to function for SUSE LINUX. See the documentation that comes with your operating system for information about compiling device drivers.

To compile the device drivers successfully in Red Hat Linux, a default installation is not sufficient because all the files that are needed to compile successfully are not included. A custom installation of Red Hat Linux, in which the packages for software and kernel development are chosen, will include the files required for successful compilation of the device drivers.

Using the management and configuration program

This section provides the instructions for using the management and configuration program in the management module.

Starting the management and configuration program

Complete the following steps to start the management and configuration program:

1. Open a Web browser. In the address or URL field, type the IP address or host name defined for the management module remote connection (see "Configuring the management module for remote access" on page 19 for more details).

The Enter Network Password window opens.

Type your user name and password. All login attempts are documented in the event log.

Note: The initial user ID and password for the management module are:

- User ID: USERID (all capital letters)
- Password: PASSW0RD (note the zero, not O, in PASSW0RD)

3. Follow the instructions that appear on the screen. Be sure to set the timeout value that you want for your Web session.

The BladeCenter management and configuration window opens.

Note: The upper left corner of the management and configuration window shows the location and identity of the active management module.

Management and configuration program options

From the management and configuration program main menu, you can select settings that you want to view or change.

The navigation pane (on the left side of the management module window) contains navigational links that you use to manage your BladeCenter unit and check the status of the components (modules and blade servers).

The following information describes the choices you will use to configure the external Ethernet port on the management module, the internal Ethernet port on the management module, and the management port on each I/O module. See the *BladeCenter Management Module User's Guide* for a description of all the navigational links.

Configuring the external Ethernet port

Under **MM Control**, click **Network Interfaces** → **External Network Interface (eth0)**. This is the interface for the remote management and console port.

- Set Interface to Enabled to use the Ethernet connection.
- Configure the DHCP setting as you prefer. You need to configure the static IP address only if DHCP is disabled.
 - IP address The IP address for the management module. The IP address must contain four integers from 0 to 255, separated by periods, with no spaces or consecutive periods. The default setting is 192.168.70.125.
 - Subnet mask The subnet mask must contain four integers from 0 to 255, separated by periods, with no spaces. The default setting is 255.255.255.0
 - Gateway address The IP address for the network gateway router. The gateway address must contain four integers from 0 to 255, separated by periods, with no spaces.

Configuring the internal Ethernet port

Under **MM Control**, click **Network Interfaces** → **Internal Network Interface (eth1)**. This interface communicates with the network-interface I/O modules, such as the Ethernet switch module.

- Specify the IP address to use for this interface. The subnet mask must be the same as the subnet mask in the external network interface (eth0).
- You can configure the locally-administered MAC address for this interface; the other fields (data rate, duplex mode, maximum transmission unit (MTU), and burned-in MAC address) are read-only.

Configuring the management port on I/O modules

Under **I/O Module Tasks**, click **Management**; then, click the bay number that corresponds to the I/O module you are configuring.

• In the **New Static IP address** fields, specify the IP address to use for this interface. The subnet mask must be the same as the subnet mask in the internal network interface (eth1).

 Click Advanced Management
 Advanced setup. Enable the external ports and external management.

Saving and restoring the configuration file

After you have configured the management module, save the configuration file to an external media. Then, if the configuration in the management module becomes damaged or the management module is replaced, you can restore the saved configuration file to the management module. Use the management-module Web interface to save and restore the configuration file (**MM Control → Configuration File**).

Note: If you cannot communicate with a replacement management module through the Web interface or the IBM Director programs, the IP address might be different from the IP address of the management module just removed. Press the IP reset button to set the management module to the factory default IP addresses; then, access the management module using the factory IP address (see "Configuring the management module for remote access" on page 19 for the factory IP addresses) and configure the management module or load the saved configuration file.

Using IBM Director

With IBM Director, a network administrator can:

- · View the hardware configuration of remote systems, in detail
- Monitor the usage and performance of critical components, such as microprocessors, disks, and memory
- Centrally manage individual or large groups of IBM and non-IBM Intel-based servers, desktop computers, workstations, and mobile computers on a variety of platforms

IBM Director provides a comprehensive entry-level workgroup hardware manager. Key features include:

- · Advanced self-management capabilities for maximum system availability.
- Multiple operating-system platform support, including Microsoft Windows 2000 Server, Windows XP Professional, Red Hat Linux, SUSE LINUX, and Novell NetWare. For a complete list of operating systems that support IBM Director, see the IBM Director Compatibility Document. This document is in PDF at http://www.ibm.com/pc/ww/eserver/xseries/systems_management/nfdir/agent.html and is updated on a regular basis.
- Support for IBM and non-IBM servers, desktop computers, workstations, and mobile computers.
- · Support for systems-management industry standards.
- Integration into leading workgroup and enterprise systems-management environments.
- Ease of use, training, and setup.

IBM Director also provides an extensible platform that supports advanced BladeCenter unit tools that are designed to reduce the total cost of managing and supporting networked systems. By deploying IBM Director, you can achieve reductions in ownership costs through:

- · Reduced downtime
- Increased productivity of IT personnel and users
- · Reduced service and support costs

For more information about IBM Director, see the documentation on the *IBM Director* CD that comes with the BladeCenter unit or go to the IBM xSeries Systems Management Web page at http://www.ibm.com/servers/eserver/xseries/systems_management/xseries_sm.html. This Web page presents an overview of IBM Systems Management and IBM Director.

Using Remote Deployment Manager Version 4.1 or later

You can use the Remote Deployment Manager (RDM) Version 4.1 (or later) program to install a supported Microsoft Windows operating system or a BIOS update onto a blade server. Follow the instructions in the documentation that comes with the RDM program to log into the BladeCenter system and install a supported Microsoft Windows operating system or BIOS update.

Go to the following Web site for updated information about the RDM program and to download the software: http://www.pc.ibm.com/ww/eserver/xseries/systems_management/index.html/

Configuring a switch module

This topic discusses configuring a switch module; you might not need to configure other types of I/O modules. To determine whether configuring is needed for an I/O module, see the documentation that comes with the I/O module.

To connect any of the blade servers to the network, you must have an Ethernet switch module installed in I/O-module bay 1 or 2, or a pass-thru module in I/O-module bay 1 or 2 connected to an external Ethernet switch. See "I/O modules" on page 33 for information about the location and purpose of each I/O module.

What to configure

You need to configure the switch module IP addresses and subnet mask through the management module Web interface to have switch module communication with the management module and remote management station (IBM Director server and console, for example). This is in addition to the IP addresses configured in the management module. You might also need to use the firmware in the switch module to configure the switch external ports to operate in the correct link aggregation (trunking) mode, or to configure any VLANs or other special conditions.

Note: To access the firmware in the switch module, make sure the following configuration items in the management module are set to **Enabled**:

- · Switch module external ports
- · External management for the external ports

In the management module Web interface, under I/O Module Tasks, click Management -> Advanced Management -> Advanced Setup and enable the items.

Because all blade servers in the BladeCenter chassis share access to the external LAN through the switch ports, you can configure the ports on a switch module to operate together as an aggregate link, or trunk. An aggregate link provides more bandwidth than a single link to the attached LAN.

Notes:

1. The attaching LAN switch must have a compatible multi-port trunk configuration.

2. Configure link aggregation before you attach cables between the external ports and your LAN equipment.

You configure the switch through the firmware on the switch module, which you can access through the Web interface to the management module (click **I/O Module Tasks → Management** in the navigation panel).

Note: You can also access the firmware on the switch module directly through an external switch module port, using a Telnet interface or a Web browser and the switch IP address. See the documentation that comes with the switch module for more information.

You can configure the IP addresses, subnet mask, and protocols through the IBM BladeCenter Deployment Wizard, which is a function of the IBM Director product. You can also configure external switch module ports for multi-port link aggregation through the Wizard.

Important: For a remote management station, such as the IBM Director server, to communicate with the switch modules in the BladeCenter unit, the switch modules must be on the same subnet as the management module.

Supporting Ethernet failover

To have the BladeCenter unit support Ethernet failover on the blade servers, set up the BladeCenter unit and blade servers as follows:

 Configure the Ethernet controllers in one or more blade servers for failover (see the blade server documentation and the operating-system documentation for information).

Note: When failover occurs on a blade server, the secondary Ethernet controller takes over network communication, using the I/O module associated with that controller.

2. Install a pair of Ethernet switch modules in I/O-module bays 1 and 2.

Note: You can install a pass-thru module that is connected to an external Ethernet switch in either or both of these I/O-module bays.

3. Configure the Ethernet switch modules and your network infrastructure so that they can direct traffic to the same destinations.

Configuring the Ethernet controllers in the blade servers

Note: The BladeCenter unit does not include an Ethernet switch module; this is an optional feature that must be purchased separately. An Ethernet switch module or a pass-thru module that connects to an external Ethernet switch must be installed in the BladeCenter unit in I/O-module bay 1 or 2, or both, before the Ethernet controllers integrated on each blade server system board can be used.

The Ethernet controllers are integrated on each blade server system board. The Ethernet controllers provide 1000-Mbps full-duplex capability only, which enables simultaneous transmission and reception of data to the external ports on the Ethernet switches. You do not need to set any jumpers or configure the controller for the blade server operating system. However, you must install a device driver in the blade server to enable the blade server operating system to address the
Ethernet controller. For blade server device drivers and information about configuring the Ethernet controllers, see the *Installation and User's Guide* that comes with the blade server.

BladeCenter networking guidelines

The network administrator should assist in the configuration of the network infrastructure prior to connecting the BladeCenter unit to the LAN switch or similar network device. This section provides additional guidelines that can be useful in setting up your system.

A BladeCenter chassis with two Ethernet switch modules and one management module has the following internal configuration:



Note: 2nd switch module is optional

Each blade server has two independent Ethernet controllers, each with its own MAC address and a dedicated 1000-Mbps link to one of the switch modules in I/O module bays 1 and 2 (Controller 1 to Switch A and Controller 2 to Switch B in this diagram). In this configuration (the default), the blade servers share access to four external ports on each switch. There is no internal data path between the two switches within the BladeCenter chassis; an external network device is required for data packets to flow from one internal switch to the other.

The management module has a separate internal 100-Mbps link to each switch. These links are for internal management and control only. No data packets are allowed to flow from application programs on the blade servers to the management module over this path. A separate, nonswitched path (not shown) is used for communication between the management module and a service processor on each blade server.

A typical, preferred BladeCenter network topology is shown in the following illustration. See the *IBM* @server *BladeCenter Planning and Installation Guide* for more information and other topologies and guidelines.



In this configuration, each BladeCenter unit contains two Ethernet switch modules and one management module. The external ports on the switch modules are configured for multi-port link aggregation groups, or trunks, as are the corresponding ports on the attached external LAN switches. Additionally, every port in the switch module in I/O-module bay 1 (switch A in this illustration) in the BladeCenter units is connected to the same external LAN switch and every port in the switch module in I/O-module bay 2 (switch B in this illustration) in the BladeCenter units is connected to the second external LAN switch.

Observe the following guidelines when creating this topology:

- The external ports on the BladeCenter switch modules are designed for point-to-point, full-duplex operation to a compatible LAN switch or router. Configure a corresponding multi-port link aggregation group, or trunk, in both the switch module and the attached LAN switch prior to installing the cables. The connection options are as follows, in order of preference:
 - Multi-port Link Aggregation Group or Trunk, 1 Gbps (1000 Mbps) per port
 - Single-uplink port, 1 Gbps
 - Multi-port Link Aggregation Group or Trunk, 100 Mbps per port
- Connect the management module 10/100 Mbps Ethernet port to a separate Layer 2 network if possible, for the best security. If a separate network is not available, you can attach the Ethernet ports of the management module and switch modules to the same Layer 2 network.
- Avoid network configurations that could lead to data loops, if possible. Loops will be created if you connect multiple ports from the same switch module to the same Layer 2 network device without first enabling link aggregation. If you implement configurations that include data loops, it is essential that you enable Spanning Tree Protocol on the switch module external ports.

Chapter 3. Diagnostics

This section provides basic troubleshooting information to help you resolve some common problems that might occur with your BladeCenter unit.

If you cannot locate and correct the problem using the information in this section, see Appendix A, "Getting help and technical assistance," on page 81 for more information.

Diagnostic tools overview

The following tools are available to help you identify and solve hardware-related problems:

Troubleshooting charts

These charts list problem symptoms and steps to correct the problems. See the Chapter 6, "Symptom-to-FRU index," on page 59 for more information.

• Diagnostic programs and error messages

The built-in self-test (BIST) program checks the BladeCenter unit during startup and generates error messages if problems are found.

The system diagnostic program, Real Time Diagnostics Version 1.3, tests the major components of your BladeCenter unit. The Real Time Diagnostics software is available from the IBM Support Web site at http://www.ibm.com/pc/support. It is run from the IBM Director Management Console window (under the **BladeCenter** task in the Task panel).

To obtain the Real Time Diagnostics program, go to the following Web site: http://www.ibm.com/pc/support.

- 1. Select Servers from the list at the left of the window.
- 2. Select Downloadable files from the list at the left of the window.
- 3. In the **Downloadable files by category** list, select **Diagnostic**.
- 4. Click the entry for Real Time Diagnostics and follow the instructions on that page.
- Light path diagnostics feature

Use the light path diagnostics feature to identify system errors quickly. On the BladeCenter unit, the light path diagnostics feature consists of the LEDs on the front and rear of the BladeCenter unit and on the front of the modules and blade servers.

Identifying problems using the light path diagnostics feature

If the system-error LED on the system LED panel on the front or rear of the BladeCenter unit is lit, one or more error LEDs on the BladeCenter components also might be on. These LEDs help identify the cause of the problem.

This section provides the information to identify problems that might arise during installation using the light path diagnostics feature.

To locate the actual component that caused the error, you must locate the lit error LED on that component.

For example:

A system error has occurred, and you have noted that the BladeCenter system-error LED is lit on the system LED panel. You then locate the module or blade server that also has an error LED lit (see "BladeCenter unit power, controls, and indicators" on page 9 for the location of error LEDs; see the documentation that comes with your blade server for the location of error LEDs on the blade). If the component is a module, replace the module. If the component is a blade server with its system-error LED lit, follow the instructions in the documentation that comes with the blade server to isolate and correct the problem.

Chapter 4. Installing options

This chapter provides instructions for adding options to the BladeCenter unit. Some option-removal instructions are provided in case you need to remove one option to install another.

Installing the BladeCenter unit in a rack

Statement 20:



CAUTION:

To avoid personal injury, before lifting the unit, remove all the blades to reduce the weight.

Statement 4:











≥ 55 kg (121.2 lb)

CAUTION:

Use safe practices when lifting.

Install the BladeCenter unit in a rack before installing any blade servers in the BladeCenter unit. If your BladeCenter unit has blade servers already installed, remove them first. Blade servers are installed from the front of the BladeCenter unit, without sliding the BladeCenter unit into or out of the rack. Detailed instructions for installing a BladeCenter unit in a rack are in the *Rack Installation Instructions* that come with the BladeCenter unit.

Installation guidelines

Before you begin to install options in the BladeCenter unit, read the following information:

- Read "Important safety information" on page vii and the guidelines in "Handling electrostatic discharge-sensitive devices" on page 86. This information will help you work safely with your BladeCenter unit and options.
- Blue on a component indicates touch points, where you can grip the component to remove it from or install it in the BladeCenter unit, open or close a latch, and so on.

- Orange on a component or an orange label on or near a component indicates that the component can be hot-swapped, which means that if the server and operating system support hot-swap capability, you can remove or install the component while the BladeCenter unit is running. (Orange can also indicate touch points on hot-swap components.) See the instructions for removing or installing a specific hot-swap component for any additional procedures that you might have to perform before you remove or install the component.
- You do not need to disconnect the BladeCenter unit from power to install or replace any of the hot-swap modules on the rear of the BladeCenter unit. You need to shut down the operating system and turn off a hot-swap blade server on the front of the BladeCenter unit before removing the blade server, but you do not need to shut down the BladeCenter unit itself.
- For a list of supported options for your BladeCenter unit, go to http://www.ibm.com/pc/compat/.

System reliability considerations

To help ensure proper cooling and system reliability, make sure that:

- Each of the module bays on the rear of the BladeCenter unit has either a module or filler module installed.
- Each of the blade bays on the front of the BladeCenter unit has either a blade server or filler blade installed.
- Each of the drive bays in a blade server storage expansion option has either a hot-swap drive or a filler panel installed.
- A removed hot-swap module, blade server, or drive is replaced within 2 minutes of removal.
- Cables for the option modules are routed according to the illustrations and instructions in this document.
- A failed blower is replaced as soon as possible, to restore cooling redundancy.

Handling static-sensitive devices

Attention: Static electricity can damage electronic devices and your system. To avoid damage, keep static-sensitive devices in their static-protective packages until you are ready to install them.

To reduce the possibility of electrostatic discharge, observe the following precautions:

- Limit your movement. Movement can cause static electricity to build up around you.
- Handle the device carefully, holding it by its edges or its frame.
- · Do not touch solder joints, pins, or exposed printed circuitry.
- · Do not leave the device where others can handle and damage it.
- While the device is still in its static-protective package, touch it to an unpainted metal part of the system unit for at least 2 seconds. This drains static electricity from the package and from your body.
- Remove the device from its package and install it directly into the system unit without setting the device down. If it is necessary to set down the device, place it back into its static-protective package. Do not place the device on your system unit or on a metal surface.
- Take additional care when handling devices during cold weather. Heating reduces indoor humidity and increases static electricity.

Installing and removing modules

The procedures for installing or removing a module on the BladeCenter unit are nearly identical for all modules except the blower modules. To install or remove a blower module, see the BladeCenter *Hardware Maintenance Manual and Troubleshooting Guide*. To install or remove all other modules, follow the instructions in this section.

Each module is keyed so that it can be inserted only in an appropriate bay. You can insert an I/O module only in an I/O-module bay, for example. In addition, most modules must be installed in a specific sequence or under specific circumstances.

The BladeCenter modules

The BladeCenter unit contains the following hot-swap modules: I/O modules, power modules, management module, and blower modules. See "Rear view" on page 8 for the location of each module. These modules supply common functions to the blade servers that are installed in the blade bays in the front of the BladeCenter unit.

The chassis and management module supply I/O (optical drive, USB port, keyboard, video, and mouse) that is available to all the blade servers, selected by any one blade server at a time. The chassis can contain up to 14 blade servers.

Attention: To help ensure proper cooling, performance, and system reliability, make sure that each of the module bays on the rear of the BladeCenter unit has a module or filler module installed. When replacing a module, do not operate the BladeCenter unit for more than 2 minutes without either a module or a filler module installed in each module bay.

Management module

The BladeCenter unit comes with one hot-swap management module in the management bay.

The management module functions as a service processor and a keyboard/video/mouse (KVM) multiplexor for the multiple blade servers. The management module also configures the BladeCenter unit and modules, configuring information such as switch module IP addresses. The management module provides the following external connections: keyboard, mouse, and video for use by a local console, and one RJ-45 connector for a 10/100 Mbps Ethernet remote management connection.

The service processor in the management module communicates with each blade server for functions such as:

- Blade server power-on requests
- · Blade server error and event reporting
- · Blade server requests for keyboard, mouse, and video
- · Blade server requests for optical drive and USB port

The management module also communicates with the I/O modules, power modules, blower modules, and blade servers to detect presence or absence and any error conditions, sending alerts when required.

I/O modules

For blade server communication with the network, your BladeCenter unit supports two hot-swap I/O modules. Go to the IBM Support Web site at

http://www.ibm.com/pc/support/ to see the list of supported I/O modules. See "Rear view" on page 8 for the location of the I/O-module bays on the BladeCenter unit.

When using the I/O module bays for an Ethernet connection, the BladeCenter unit supports a minimum of one hot-swap Ethernet switch module or pass-thru module. This module can be located in either I/O-module bay 1 or bay 2. This I/O module provides an internal connection to an integrated Ethernet controller in all the blade servers in the BladeCenter unit, up to 14 internal connections per I/O module.

To provide an internal connection for the second integrated Ethernet controller in each blade server, install an Ethernet switch module or pass-thru module in the remaining available I/O-module bay of the pair (I/O-module bay 1 or bay 2).

Important: All blade server I/O network connections are routed through I/O-module bays 1 and 2. I/O expansion adapters that are designed to be routed through bays 3 and 4 are not supported by this BladeCenter unit.

Notes:

- 1. You can use a pass-thru module in any I/O-module bay, provided the associated controller in the blade servers or I/O expansion options is compatible with it.
- The enumeration of the Ethernet controllers in a blade server is operating-system dependent. You can verify the Ethernet controller designations a blade server uses through your operating system settings.
- The routing of an Ethernet controller to a particular I/O-module bay depends on the type of blade server. You can verify which Ethernet controller is routed to which I/O-module bay by using the following test:
 - a. Install only one Ethernet switch module or pass-thru module, in I/O-module bay 1.
 - b. Make sure that the ports on the switch module or pass-thru module are enabled (I/O Module Tasks → Management → Advanced Management in the management module Web-based user interface).
 - c. Enable only one of the Ethernet controllers on the blade server. Note the designation that the blade server operating system has for the controller.
 - d. Ping an external computer on the network connected to the switch module or pass-thru module.

If you can ping the external computer, the Ethernet controller that you enabled is associated with the I/O module in I/O-module bay 1. The other Ethernet controller in the blade server is associated with the I/O module in I/O-module bay 2.

Power modules

The BladeCenter unit comes with one pair of 220-volt hot-swap power modules in power bays 1 and 2 that provides power to all the BladeCenter modules and to blade bays 1 through 6. The BladeCenter unit supports a second pair of power modules in power bays 3 and 4 that provides power to blade bays 7 through 14.

The following table summarizes the application for each power module.

Bays	Power module function
1 and 2	Provides power to all the BladeCenter modules and to blade bays 1 through 6
3 and 4	Provides power to blade bays 7 through 14

Power modules are not needed in bays 3 and 4 until you begin installing blade servers and options in blade bays 7 through 14.

Note: If you install a blade server in blade bay 6 that spans two bays or that has an expansion unit option attached, the option will use blade bay 7; power modules will be required in all four power bays.

Each active power module supplies 12 volts of power to the blade bays it services.

Important: Plug one end of each power-module power cord into the power module; plug the other end of the power cord into a 220-volt power distribution unit (PDU).

Each pair of power modules is redundant. If either power module fails, the remaining power module continues to supply power, but there is no redundancy; the failed power module must be replaced as soon as possible.

Important:

- 1. The power modules in a pair must match each other in capacity (wattage, amperage, and so forth).
- 2. In a pair of power modules, a power module that is not connected to an ac power source creates a non-redundant condition.

To provide true redundant power, BladeCenter power modules 1 and 3 must connect to a different ac power source than power modules 2 and 4. Connect BladeCenter unit power modules 1 and 3 to a different PDU than power modules 2 and 4; then, connect each PDU to an ac power source (building power source or service entrance) that is controlled by a separate circuit breaker.

Blower modules

The BladeCenter unit comes with two hot-swap blowers for cooling redundancy. The blower speeds vary depending on the ambient air temperature at the front of the BladeCenter unit. If the ambient temperature is 72°F (22°C) or below, the BladeCenter unit blowers will run at 30% of their maximum rotational speed, increasing their speed as required to control internal BladeCenter unit temperature. If the ambient temperature is above 72°F (22°C), the blowers will run at 80% of their maximum rotational speed, increasing their speed as required to control internal BladeCenter unit temperature. If a blower fails, the remaining blower continues to cool the BladeCenter unit and blade servers.

Important: Replace a failed blower as soon as possible, to restore cooling redundancy (see the *Hardware Maintenance Manual and Troubleshooting Guide* for instructions).

Installing a module

The following illustration shows how to install a typical BladeCenter module, such as a power module, management module, or I/O module, in the rear of the BladeCenter unit. See "Replacing a blower module" on page 47 for information about replacing a blower module.



For detailed instructions about installing and, if necessary, configuring a module for use in the BladeCenter unit, read the documentation that comes with the option.

Statement 8:



CAUTION:

Never remove the cover on a power supply or any part that has the following label attached.



Hazardous voltage, current, and energy levels are present inside any component that has this label attached. There are no serviceable parts inside these components. If you suspect a problem with one of these parts, contact a service technician.

Complete the following steps to install a module:

Note: These instructions assume the BladeCenter unit is connected to power.

- 1. Read "Important safety information" on page vii, "Installation guidelines" on page 31, and the guidelines in "Handling electrostatic discharge-sensitive devices" on page 86. This information will help you work safely with your BladeCenter unit and options.
- 2. Remove the acoustic module option, if installed, from the rear of the BladeCenter unit. See "Installing and removing the acoustic module option" on page 39 for instructions.
- 3. Remove the filler module from the bay, if one is present.

Note: Before you install the module, read the documentation that comes with the option for details about installing the module.

4. Make sure that the release lever on the module is in the open position (perpendicular to the module).

- 5. Slide the module into the appropriate module bay until it stops.
- 6. Push the release lever on the front of the module closed.
- Attach any cables or cords required by the module. See "Input/output connectors" on page 44 for the location of connectors on the BladeCenter unit. Be sure to route the power cord on a power module through the strain-relief clamp on the power module.
- 8. Make sure that the LEDs on the module indicate that it is operating properly. Make sure that:
 - The dc power LED and the ac power LED on each power module are lit.
 - · The OK LED on the management module is lit.
 - The OK LED on each I/O module is lit.
- 9. If you have other modules to install, do so now; otherwise, go to step 10..
- 10. Replace the acoustic module option, if you removed it in step 2 on page 36..

Removing a module



Complete the following steps to remove a power module, management module, or I/O module. See "Replacing a blower module" on page 47 for information about replacing a blower module.

Note: These instructions assume the BladeCenter unit is connected to power. **Statement 8:**



CAUTION:

Never remove the cover on a power supply or any part that has the following label attached.



Hazardous voltage, current, and energy levels are present inside any component that has this label attached. There are no serviceable parts inside these components. If you suspect a problem with one of these parts, contact a service technician.

- Read "Important safety information" on page vii, "Installation guidelines" on page 31, and the guidelines in "Handling electrostatic discharge-sensitive devices" on page 86. This information will help you work safely with your BladeCenter unit and options.
- Remove the acoustic module option, if installed, from the rear of the BladeCenter unit. See "Installing and removing the acoustic module option" on page 39 for instructions.

Important:

- a. If you are removing a functional power module, make sure before you remove the module that both the ac power LED and the dc power LED on the remaining power module are lit; otherwise, shut down the operating systems and turn off all blade servers that are supported by the power module you are removing before you remove it. (See the documentation that comes with the blade server for instructions for shutting down the blade server operating system and turning off the blade server.)
- b. If you are removing the management module, stop all management module local and remote sessions before proceeding, to avoid unexpected termination of sessions.
- 3. Disconnect any cables from the module. For a power module, disconnect the power cord from the module.

Note: Before you remove the module, read the documentation that comes with the option for details about removing the module.

- 4. Pull the release lever all the way toward the bottom of the module until it stops. The module moves out of the bay approximately 0.6 cm (0.25 inch).
- 5. Slide the module out of the bay and set it aside. Within 2 minutes, place either another module of the same type or a filler module in the bay.
- 6. If you placed another module in the bay, reconnect any cables or power cords you disconnected in step 3; then, make sure that the LEDs on the module indicate that it is operating properly. Make sure that:
 - The dc power LED and the ac power LED on each power module are lit.
 - The OK LED on the management module is lit.
 - The OK LED on each I/O module is lit.
- 7. Replace the acoustic module option, if you removed it in step 2..

Installing and removing the acoustic module option

For server environments where noise reduction is essential, you can choose to install the BladeCenter Acoustic Attenuation Module option (acoustic module), on the BladeCenter unit. The acoustic module reduces the sound level of the BladeCenter unit to below 6.9 bel using a T-shaped baffle. The acoustic module is installed on the back of the BladeCenter unit, directly covering the blower modules and partially covering the other modules. The system LED panel is replicated on the acoustic module for visibility. Installing an acoustic module increases the length of a BladeCenter unit and requires use of an Enterprise rack.

Installing the acoustic module option



Complete the following steps to install an acoustic module option on the BladeCenter unit:

- 1. Place the acoustic module over the blower modules, aligning the corners of the acoustic module back with the guides on the chassis, and pushing the shaft into the hole between the blower modules.
- 2. Rotate the acoustic module handle approximately two turns clockwise until it tightens the acoustic module firmly into place.

Removing the acoustic module option



Complete the following steps to remove an acoustic module option from the BladeCenter unit:

- 1. Rotate the acoustic module handle approximately two turns counter-clockwise until it stops.
- Carefully pull the acoustic module away from the BladeCenter unit and set it aside.

Installing and removing blade servers

The BladeCenter unit supports up to 14 high-performance blade servers. Each blade server is an enclosure that contains microprocessors, memory, a control chip set, an I/O bus, Ethernet controllers, hard disk drives, and customer interface controls, and connectors for expansion options. The blade server receives its power, network connection, and I/O devices (optical drive, keyboard, mouse, and video ports, USB port, remote monitoring port) from the BladeCenter unit, reducing the server physical size and reducing the number of cables needed.

Blade server expansion options

Some blade servers contain connectors for options that add capabilities to the blade server. You can add these options before installing the blade server in the BladeCenter unit.

Go to http://www.ibm.com/pc/compat/ for a list of available options for the IBM blade server.

I/O expansion adapter option

Some blade servers have connectors for adding an I/O expansion adapter. However, the use of such an I/O expansion adapter on a blade server installed in the BladeCenter Type 7967 is not supported. Since this BladeCenter unit type routes all blade server I/O network communication signals through I/O-module bays 1 and 2, the I/O expansion adapter option for the blade server is not supported by the BladeCenter unit.

Expansion unit option

Some blade servers have a connector for adding an expansion unit, such as the IBM BladeCenter SCSI Storage Expansion Unit, which supports up to two hot-swap SCSI hard disk drives, or the PCI I/O Expansion Unit for adding PCI adapters. The expansion option is attached directly to the blade server; the blade server and expansion unit option together will take up one additional blade bay.

Installing a blade server



Complete the following steps to install a blade server in the BladeCenter unit.

Statement 21:



CAUTION:

Hazardous energy is present when the blade is connected to the power source. Always replace the blade cover before installing the blade.

- 1. Read "Important safety information" on page vii, "Installation guidelines" on page 31, and the guidelines in "Handling electrostatic discharge-sensitive devices" on page 86. This information will help you work safely with your BladeCenter unit and options.
- 2. Install any options needed, such as disk drives or memory, in the blade server. See the documentation that comes with the blade server for instructions.
- 3. Select the bay for the blade server.

Notes:

a. The HS40 blade server requires two adjacent bays. If the HS40 blade server has an expansion unit installed on it, the blade server and expansion option require three adjacent bays.

- b. When any blade server or option is in blade bays 7 through 14, power modules must be present in all four power bays.
- 4. Remove the filler blade from the bay and store in a safe place.

Attention: To help ensure proper cooling, performance, and system reliability, make sure that each of the blade bays on the front of the BladeCenter unit has a blade server or filler blade installed. When replacing a blade server, do not operate the BladeCenter unit for more than 2 minutes without either a blade server or a filler blade installed in each blade bay.

- 5. Make sure that the release levers on the blade server are in the open position (perpendicular to the blade server).
- 6. Slide the blade server into the bay until it stops. The spring-loaded doors that cover the bay opening move out of the way as you insert the blade server.
- 7. Push the release levers on the front of the blade server until they are closed.
- 8. Turn on the blade server by pressing the power-control button on the blade server control panel. See the documentation that comes with the blade server for more instructions.
- 9. Verify that the power LED on the blade server control panel is lit, indicating that the blade server is receiving power.
- 10. If desired, write identifying information on one of the user labels that come with the blade server; then, place the label on the BladeCenter bezel just below the blade server.

Important: Do not place the label on the blade server or in any way block the ventilation holes on the blade server.

11. If you have other blade servers to install, do so now.

Important: Reinstalling a blade server into a different bay than the one from which it was removed could have unintended consequences. Some configuration information and update options are established according to bay number. You might need to reconfigure the blade server.

If this is the initial installation for a blade server in the BladeCenter unit, you need to configure the blade server with the blade server Configuration/Setup Utility program and install the blade server operating system. See the documentation that comes with the blade server for instructions.

Removing a blade server

The following illustration shows how to remove a blade server from the BladeCenter unit.



Attention:

- To maintain proper system cooling, do not operate the BladeCenter unit for more than 2 minutes without either a blade server or a filler blade installed in each blade bay. If you fail to replace a blade server or filler blade within 2 minutes, system performance might be affected.
- Make note of the bay number. Some configuration information and update options are established according to bay number; if you reinstall the blade server in a different bay than the one from which it was removed, unintended consequences could occur.

Complete the following steps to remove a blade server from the BladeCenter unit.

 Read "Important safety information" on page vii, "Installation guidelines" on page 31, and the guidelines in "Handling electrostatic discharge-sensitive devices" on page 86. This information will help you work safely with your BladeCenter unit and options.

Note: Improper shutdown of a blade server will not allow that blade server to be restarted using Wake on LAN.

- 2. Shut down the blade server operating system; then, press the blade server power-control button (behind the blade server control panel door) to turn off the blade server. Wait at least 30 seconds until the drives stop spinning, before proceeding to the next step.
- 3. Open the two release levers as shown in the illustration. The blade server moves out of the bay approximately 0.6 cm (0.25 inch).
- 4. Pull the blade server out of the bay. Spring-loaded doors move down to cover the bay temporarily.
- 5. Place either a filler blade or another blade server in the bay within 2 minutes. The spring-loaded doors will move out of the way as you insert the blade server or filler blade.

Completing the installation

After you connect the cables to the modules and route the cables (if necessary, see the *Rack Installation Instructions* for information about routing the cables), start the BladeCenter unit (if it is not already started) and verify that it is working properly, as follows:

- Start the BladeCenter unit by connecting the power-module power cords to a 220-volt power source (a 220-volt PDU that is connected to a 220-volt ac power outlet).
- 2. Make sure that the LEDs on the modules indicate that they are operating properly. Make sure that:
 - The dc power LED and the ac power LED on each power module are lit.
 - The OK LED on each management module is lit.
 - The OK LED on each I/O module is lit.
- 3. Make sure that the Power-on LED on each blade server is lit, either steady or flashing.

See "BladeCenter unit power, controls, and indicators" on page 9 for information about starting the BladeCenter unit and the location of the LEDs on the modules. See the documentation that comes with your blade server for the location of the LEDs on the blade server.

Input/output connectors

The BladeCenter unit has the following ports:

- One video
- One PS/2 keyboard
- One PS/2 mouse
- · One USB on the front of the BladeCenter unit
- · One 10/100 Mbps Ethernet for remote console and management

The following illustration shows the I/O connectors on the rear of the BladeCenter unit.



Video connector

The BladeCenter management module contains one standard video connector. The integrated video controller on each blade server is compatible with SVGA and VGA and communicates through this video port.

Use this connector to connect a video monitor to the BladeCenter unit.



Keyboard connector

The BladeCenter management module contains one PS/2-style keyboard connector. The BladeCenter unit uses USB for internal communication with this device.

Use this connector to connect a PS/2 keyboard to the BladeCenter unit.



Mouse connector

The BladeCenter management module contains one PS/2-style mouse connector. The BladeCenter unit uses USB for internal communication with this device.

Use this connector to connect a PS/2 mouse to the BladeCenter unit.



Remote management and console Ethernet connector

The BladeCenter management module contains one 10/100 Mb Ethernet connector that provides the remote connection to the network management station on the network.

Use this port for remote management and remote console.

The network management station, through this connector, can access control functions running in the management module, the service processor on each blade server, or within each switch module. However, it cannot use this port to communicate with application programs running in the blade servers. The network management station must direct those communications through a network connected to the external ports in the I/O modules in the BladeCenter unit.

The following illustration shows the Ethernet connector that is on the management module.



I/O-module connectors

See the documentation that comes with each I/O module for a description of the connectors on the I/O module.

Chapter 5. Service replaceable units

This chapter describes the removal of server components.

Important: The field replaceable unit (FRU) procedures are intended for trained servicers who are familiar with IBM xSeries products. See the parts listing in Chapter 7, "Parts listing, **BladeCenter Type 7967**," on page 77 to determine if the component being replaced is a customer replaceable unit (CRU) or a FRU.

Note: When the BladeCenter unit is connected to a power source and a hot-swap component is removed, the replacement component or filler must be installed within two minutes. These hot-swap components include servers, blowers, and Blade modules (I/O, management, power).

Replacing a blower module

Your BladeCenter comes with two hot-swap blowers for cooling redundancy. The blower speeds vary depending on the thermal load. If a blower fails, the remaining blower continues to cool the BladeCenter and blades.

Important:

- 1. When the failed hot-swap blower module is removed while the BladeCenter unit is connected to a power source, the replacement module or a filler must be installed within two minutes to avoid thermal complications.
- 2. If ambient temperature is 72° F or below, the BladeCenter blowers will run at 30% of their maximum rotational speed, increasing their speed as required to control internal BladeCenter temperature. If ambient temperature is above 72° F, the blowers will run at 80% of their maximum rotational speed, increasing their speed as required to control internal BladeCenter temperature.

Complete the following steps to replace a blower in the BladeCenter.

- 1. Press the release lever on the blower handle.
- 2. Grasp the handle and pull the blower module out of the bay.

3. Slide another blower module into the bay, pushing it until the release lever clicks; the release lever secures the blower module in the bay.



Media tray

This section describes removing and opening the media tray.

Removing the media tray

Complete the following steps to remove the media tray.

Note:

- Read "Installation guidelines" on page 31.
- Read the safety notices at "Safety information" on page 83.
- Read "Handling electrostatic discharge-sensitive devices" on page 86.
- 1. Remove the BladeCenter bezel.
 - a. Press the release latches at the bottom corners of the bezel.
 - b. Rotate the bezel up and off the BladeCenter.

2. Press the tabs on the left and right sides of the tray; then, as you continue to press the tabs, pull the media tray out of the BladeCenter.



Reverse these instructions to reinstall the media tray.

Removing the media-tray cover

Complete the following steps to remove the media tray cover.

Note:

- Read "Installation guidelines" on page 31.
- Read the safety notices at "Safety information" on page 83.
- Read "Handling electrostatic discharge-sensitive devices" on page 86.
- 1. Press the pressure points at the rear of the tray; then, lift at the points indicated in the illustration to lift the rear of the tray cover off the fasteners.
- 2. Slide the cover toward the rear of the tray until the front tabs are clear of the slots in the tray; then, lift the cover off the tray.



Reverse these instructions to reinstall the media tray cover. Press the rear of the cover down onto the two fasteners to secure the cover in place.

DVD-ROM drive

The optical drive is secured by a wire-retention spring. The wire spring is located on the left.

Complete the following steps to replace the optical drive.

Note:

- Read "Installation guidelines" on page 31.
- Read the safety notices at "Safety information" on page 83.
- Read "Handling electrostatic discharge-sensitive devices" on page 86.
- 1. Remove the media tray (see "Media tray" on page 48).
- 2. Remove the media-tray cover (see "Removing the media-tray cover" on page 50).



- 3. Slip the wire spring out from under the retention hook, and pull it away from the drive. Set the wire spring aside.
- 4. Slide the drive out of the front of the media tray, and set it aside.
- 5. Set any jumpers or switches on the replacement drive to match the drive you just removed.
- 6. Slide the replacement drive all the way into the bay on the media tray.
- 7. Align the holes in the side of the drive with the hole in each drive guide.
- 8. Push each end of the wire spring through the hole in the drive guide and into the hole in the drive; then, push the middle of the wire spring under the retention hook.
- 9. Try to move the drive, to make sure the wire spring is holding it in place. If the drive slides forward, remove the wire spring and repeat steps 6 through 9.

Installing SuSE to a SCSI drive

The SuSE Linux operating system sees the diskette drive as a SCSI device. When you are trying to install the SuSE Linux operating system to a SCSI hard disk drive in a blade server SCSI storage expansion unit and the blade server is the current owner of the media tray (optical drive and USB port), the SCSI identification can cause problems. SuSE might not install properly to the SCSI hard disk drive.

For a remote (network) installation, make sure the blade server is not the current owner of the media tray before you attempt to install the SuSE Linux operating system on the blade server.

Customer interface card and USB connector

Complete the following steps to remove the customer interface card from the media tray.

Note:

- Read "Installation guidelines" on page 31.
- Read the safety notices at "Safety information" on page 83.
- Read "Handling electrostatic discharge-sensitive devices" on page 86.
- 1. Remove the media tray (see "Media tray" on page 48).
- 2. Remove the media tray cover (see "Removing the media-tray cover" on page 50).



USB connector

- 3. Disconnect the cables from the customer interface card.
- 4. Lift the two rear corners of the customer interface card to release it from the fasteners.
- 5. Slide the customer interface card toward the rear of the media tray until the USB connector is free of the opening; then, lift the board off the media tray.

To replace the customer interface card, reverse the previous steps. Press down on the rear of the board to secure it to the fasteners.

Interposer board

Complete the following steps to replace the interposer board.

Note:

- Read "Installation guidelines" on page 31.
- Read the safety notices at "Safety information" on page 83.
- Read "Handling electrostatic discharge-sensitive devices" on page 86.
- 1. Remove the media tray (see "Media tray" on page 48).
- 2. Remove the media-tray cover (see "Removing the media-tray cover" on page 50).
- 3. Remove the optical drive (see "DVD-ROM drive" on page 51.).



- 4. Remove the cables from the interposer board.
- 5. Lift the end of the interposer board that is closer to the customer interface card, and slide it toward the customer interface card until the other end of the interposer board is free of the retaining bracket.

To install the replacement interposer board, reverse the previous steps, making sure to insert the tab on one end of the interposer board into the guide.

SPC chassis

Complete the following steps to remove the SPC chassis that contains the management, I/O, power, and cooling modules.

Note:

- Read "Installation guidelines" on page 31.
- Read the safety notices at "Safety information" on page 83.
- Read "Handling electrostatic discharge-sensitive devices" on page 86.
- 1. Shut down the BladeCenter and any attached devices (see "Shutting down the BladeCenter unit" on page 9).
- 2. Disconnect the cables from the modules in the rear of the BladeCenter.
- 3. Remove the modules from the rear of the BladeCenter.
- 4. Disengage all the blade servers from the BladeCenter midplane.
 - a. Open the two release levers on each blade as far as they will go.
 - b. Pull each blade out about 2.54 cm (1 inch).

Important: If you completely remove any blades, each blade must be reinstalled in the same bay from which it was removed.

Note: It is not necessary to release or remove any filler blades.

5. On the rear of the BladeCenter, release the shipping brackets by sliding them towards the blowers.



- 6. Unscrew the captive thumbscrews at the bottom corners of the chassis; then, rotate the levers until perpendicular to the chassis (SPC chassis moves out about 1.27 cm (0.5 inches)).
- 7. Pull the SPC chassis out until it stops (about half-way out).
- 8. While supporting the SPC chassis with your hands, press the release latches on the sides, and pull the SPC chassis out of the BladeCenter unit. Place the SPC chassis on a strong, flat surface.
- To reinstall the SPC chassis, reverse the previous steps.

Media-cable tray

The media-cable tray is between the media tray and the SPC chassis.

Complete the following steps to remove the media cable tray.

Note:

- Read "Installation guidelines" on page 31.
- Read the safety notices at "Safety information" on page 83.
- Read "Handling electrostatic discharge-sensitive devices" on page 86.
- 1. Remove the SPC chassis (see "SPC chassis" on page 54).



2. Press the fasteners and pull the media-cable tray out from the midplane of the BladeCenter unit.

To replace or reinstall the media-cable tray, reverse the previous steps.

Midplane

Complete the following steps to replace the midplane.

- 1. Shut down the BladeCenter, and remove the SPC chassis (see "SPC chassis" on page 54).
- 2. Unplug the cable at the bottom of the midplane.
- 3. Unscrew the 12 fasteners that hold the midplane to the SPC chassis.
- 4. Pull the midplane away from the SPC chassis.



5. Install the replacement midplane by reversing the previous steps.

System LED panel

There are two system LED panels on the BladeCenter: one is on the front of the BladeCenter; the other is on the rear.

Front system LED panel

The front system LED panel is on the customer interface card in the media tray. To replace the front system LED panel, replace the customer interface card. See "Customer interface card and USB connector" on page 52 for instructions.

Rear system-LED panel

The rear system-LED panel is on the SPC chassis. Complete the following steps to replace the rear system-LED panel.

Note:

- Read "Installation guidelines" on page 31.
- Read the safety notices at "Safety information" on page 83.
- Read "Handling electrostatic discharge-sensitive devices" on page 86.
- 1. Shut down the BladeCenter, and remove the SPC chassis (see "SPC chassis" on page 54).
- 2. Turn the SPC chassis upside-down.
- 3. Unplug the cable at the bottom of the midplane.
- 4. Unscrew the two fasteners on the LED panel.
- 5. Remove the LED panel from the SPC chassis.



Note: You might need to push the LED panel cable toward the panel to leverage the panel out of the chassis opening.

6. Install the replacement rear system LED panel by reversing the previous steps.

Note: The cable of the new rear system LED panel must be adhered to the SPC chassis. Once the panel is positioned on the SPC chassis, the release liner that covers the adhesive on the cable must be removed for the cable to adhere to that chassis. The cable can then be plugged to the midplane.

Chapter 6. Symptom-to-FRU index

This index supports the @server BladeCenter Type 7967.

Notes:

- 1. Check the configuration before you replace a FRU. Configuration problems can cause false errors and symptoms.
- 2. For IBM devices not supported by this index, refer to the manual for that device.
- 3. Blade modules (switch, management, power) and blowers must be replaced during service within two minutes.

Note: In this chapter, *I/O modules* are also sometimes referred to as *switch modules*.

The symptom-to-FRU index lists symptoms, errors, and the possible causes. The most likely cause is listed first. Use this symptom-to-FRU index to help you decide which FRUs to have available when servicing the system.

The left-hand column of the tables in this index lists error codes or messages, and the right-hand column lists one or more suggested actions or FRUs to replace.

Note: In tables with more than two columns, multiple columns are required to describe the error symptoms.

Take the action (or replace the FRU) suggested first in the list of the right-hand column, then try the server again to see if the problem has been corrected before taking further action.

Note: Try reseating a suspected component or reconnecting a cable before replacing the component.

Error symptoms

You can use the following information to find solutions to problems that have definite symptoms.

Attention: If diagnostic error messages appear that are not listed in the following tables, make sure that your BladeCenter unit has the latest level of firmware code installed.

If you have just added a new option and your system is not working, complete the following procedure before using the troubleshooting charts:

- 1. Remove the option that you just added.
- 2. Run the diagnostic tests to determine if your system is running correctly.
- 3. Reinstall the new device.

Table 1. Troubleshooting charts

Device	Suggested action			
Blade server problem				
Blade servers turn off for no apparent reason.	All blade bays must have a blade server, expansion unit, or filler blade in them. Blade bays that do not have these items installed or have them installed improperly disturb airflow in the BladeCenter unit with an adverse effect on BladeCenter unit cooling. If the BladeCenter unit begins to overheat, blade server processors will begin to slow down and will eventually turn off the system.			
Blade server does not turn off during Red Hat Linux 7.3 shutdown.	Issuing any of the Linux shutdown commands shuts down the operating system, but does not turn off the blade server. The blade server shuts down to the point where a message is displayed on the management module saying that the blade server is off, but the blade server power-on LED remains lit.			
	Complete the instructions provided for Red Hat Linux in "Configuring Wake on LAN in the BladeCenter unit" on page 21 to enable Wake On LAN for both onboard Broadcom integrated Ethernet controllers. This will allow the blade server to restart using Wake on LAN even if the Linux shutdown is incomplete and the blade server does not turn off.			
	Forcing a blade server to turn off			
	Complete the following steps to turn off a blade server after an incomplete Linux shutdown:			
	1. Manually press the power-control button on the front of the blade server (behind the control panel door) to turn off the blade server. Turning off the blade server in this way is considered an improper shutdown by the Wake on LAN feature, and the Wake on LAN feature will not restart the blade server.			
	2. Unlatch and slide the blade server partially out of the BladeCenter; then, reinstall it to reset the blade server power state and re-enable its previously programmed Wake on LAN capability.			
Blade server does not turn off during SuSE Linux 8.0 shutdown.	Issuing any of the Linux shutdown commands shuts down the operating system but does not turn off the blade server. The blade server shuts down to the point where a message is displayed on the management module saying that the blade server is off, but the blade server power-on LED remains lit.			
	A blade server running SuSE Linux 8.0 will not turn off during shutdown if ACPI is not enabled. Complete the following steps to enable ACPI:			
	 Type the following command: modprobe ospm_system Type the following command to save this setting upon subsequent reboots: echo "/sbin/modprobe ospm_system" >> /etc/init.d/boot.local 			
DVD-ROM cannot be configured with a JS20 blade server but works with a HSxx blade server.	The customer interface card (FRU number 59P6629) is not compatible with the JS20 blade server and must be replaced with the latest level FRU. Note: The customer interface card installed in the BladeCenter is listed as the "media tray" instead of the "customer interface card" on the Hardware VPD view of the management-module web interface. The FRU number is also printed on the customer interface card. Replace the customer interface card with the latest level, see Chapter 7, "Parts listing, BladeCenter Type 7967 ," on page 77for the correct FRU number.			
Some components do not report environmental status (temperature, voltage).	The green status dot for a component is not automatically a link to environmental information (temperature and voltage) for the component. Only the management module and blade servers have environmental information, and only the green dot for those components contains a link to environmental information.			

Table 1. Troubleshooting charts (continued)

Device	Suggested action
Switching KVM control between blade servers gives USB device error.	If a blade server is under heavy load, it can take several minutes before it enumerates the USB devices connected to it. If control of the KVM and media tray is switched away from the blade server before this enumeration is complete, a USB device installation error might be displayed. Do not switch KVM control between blade servers until the mouse and keyboard are both working on the blade server that has control of the KVM and media tray.
"Unsafe Removal of Device" error message appears on blade server running Microsoft Windows 2000.	 Before switching ownership of the media tray to another blade server, safely stop the media tray devices on the blade server that currently owns the media tray, as follows: 1. Double-click the Unplug or Eject Hardware icon in the Windows taskbar at the bottom right of the screen. 2. Select USB Floppy, and click Stop. 3. Select USB Mass Storage Device, and click Stop. 4. Click Close. You can now safely switch ownership of the media tray to another blade server.
"Media not found" error message and other file system error occur on a blade server running Linux or DOS.	 Attempting to access the mounted DVD-ROM drive or (media tray) after it has been switched to another blade server results in I/O errors, even if the media tray has been switched back. Note: Because the BladeCenter unit uses a USB bus to communicate with the media tray devices, switching ownership of the media tray to another blade server is the same as unplugging a USB device. If a blade server tries to access the DVD-ROM after it has been switched to another blade server, a "Media not found" error occurs. If a blade server, a "Media not found" error occurs. If a blade server, the firmware can be interrupted or corrupted when the media tray is switched away; you might need to call for service on the blade server. If a file handle was left open by switching the media tray away, the system administrator will not be able to do a clean unmount (umount command) unless the unmount is forced by umount command parameters ("lazy umount"). If the system administrator is sharing out the DVD-ROM drive for multiple users, that network share is broken.
Linux does not install from the BladeCenter DVD-ROM drive or will not start afterward.	 Neither Red Hat Linux 7.3 nor SuSE Linux version 8.0 will install locally, although Red Hat Linux might appear to install. If you try to install Red Hat Linux to the blade server IDE drive, Linux does not install. If you try to install Red Hat Linux to the SCSI drive on a blade server expansion unit, Linux appears to install but the operating system will not start properly. If you try to install SuSE Linux, Linux does not install. Download the latest operating system installation instructions for your operating system from the IBM Support Web page at http://www.ibm.com/pc/support/. The necessary workaround is described in the instructions for your operating system.

Table 1. Troubleshooting charts (continued)

Device	Suggested action
X does not start in Red Hat 7.3 when the blade server does not own the KVM.	The X Window does not start in a blade server if the blade server is not the current owner of the keyboard, video, and mouse (KVM). Because the blade server does not own the KVM, the X Window cannot find the mouse.
	Depending on the Red Hat Linux kernel version, do one of the following:
	 Red Hat Linux 7.3, kernels prior to 2.4.18-17.7.x, and Red Hat Advanced Server kernels 2.1:
	Add the following line to the /etc/modules.conf file.
	alias char-major-13 mousedev
	Red Hat Linux 7.3, kernel 2.4.18-17.7.x or later:
	Install the 2.4.18-17.7.x or later kernel errata, available from https://rhn.redhat.com/errata/rh73-errata.html.
Remote control does not work with default SuSE Linux, version 8.0, display settings.	The remote console requires a display setting of 1024x768@60Hz in the blade server operating system. The default resolution in SuSE is 1024x768, but the default refresh rate falls somewhere between 50Hz and 60Hz. The remote console does not work for a blade server running SuSE with a display refresh rate other than exactly 60Hz. The message "eServer/No video available" displays.
	Other operating systems do not exhibit the problem.
	Set the refresh rate in the XF86Config file to exactly 60Hz.
	There are two methods.
	 Method 1 (unattended network install, prevent the problem): Modify the AutoYaST control file to specify 1024x768@60Hz.
	 Run the graphical interface to the AutoYaST control file to set the VESA video mode to 1040x768@60Hz. The graphical interface creates the AutoYaST control file.
	2. Edit the resulting AutoYaST control file to set the value for min_vsync to 60.
	During an unattended network install, the YaST program uses the AutoYaST control file to modify the XF86Config file (/etc/X11/XF86Config); these changes will cause XF86Config to set the display resolution to 1040x768 with a refresh rate of 60Hz.
	OR
	• Method 2 (situation has already occurred): Modify the xF86Config file.
	 In the Monitor section of /etc/X11/XF86Config, change the value of VertRefresh to 60, as shown in these sample lines.
	Section "Monitor" Option "CalcAlgorithm" "IteratePrecisely" HorizSync 31-48 Identifier "Monitor[0]" ModelName "AutoDetected" Option "DPMS"
	VendorName "AutoDetected" VertRefresh 60 UseModes "Modes[0]" EndSection
	2. Shut down X; then, restart it.
DVD-ROM drive problems	
Table 1. Troubleshooting charts (continued)

Device	Suggested action
DVD-ROM drive is seen as /dev/sr0 by SuSE.	If the SuSE Linux operating system is installed remotely onto a blade server that is not the current owner of the media tray (DVD-ROM drive and USB port), SuSE sees the DVD-ROM drive as /dev/sr0 instead of /dev/cdrom, establish a link between /dev/sr0 and /dev/cdrom as follows:
	1. Enter the following command:
	rm /dev/cdrom; ln -s /dev/sr0 /dev/cdrom
	2. Insert the following line in the /etc/fstab file:
	/dev/cdrom /media/cdrom auto ro,noauto,user,exec 0 0
DVD-ROM drive is not recognized after being switched back to blade server running on Windows 2000 Advanced Server with SP3 applied.	When the DVD-ROM drive is owned by blade server <i>x</i> , is switched to another blade server, then is switched back to blade server <i>x</i> , the operating system in blade server <i>x</i> no longer recognizes the DVD-ROM drive. This happens when you have not safely stopped the drives before switching ownership of the DVD-ROM drive and USB port (media tray). Note: Because the BladeCenter unit uses a USB bus to communicate with the media tray devices, switching ownership of the media tray to another blade server is
	the same as unplugging a USB device. Before switching ownership of the DVD-ROM drive (media tray) to another blade server, safely stop the media tray devices on the blade server that currently owns the media tray, as follows:
	1. Double-click the Unplug or Eject Hardware icon in the Windows taskbar at the bottom right of the screen.
	2. Select USB Floppy and click Stop.
	3. Select USB Mass Storage Device and click Stop.
	4. Click Close.
	You can now safely switch ownership of the media tray to another blade server.
DVD-ROM problem.	1. Replace the DVD-ROM drive
	2. Replace the DVD-ROM interposer card
	3. Replace the DVD-ROM signal cable
	4. Replace the DVD-ROM power cable
Ethernet controller problems	
Operating systems number ethernet controllers differently.	Enumeration of the Ethernet controllers in a blade server is operating-system dependent. In the blade server Configuration/Setup Utility program, the Ethernet port designated as Planar Ethernet 1 is routed to Ethernet switch module 2 and the Ethernet port designated as Planar Ethernet 2 is routed to Ethernet switch module 1.
	Verify the designations through your operating system settings or by testing:
	1. Install only one switch module, in switch bay 1.
	2. Enable only one of the Ethernet controllers on the blade server. Make note of the designation the blade server operating system has for the controller.
	3. Ping an external computer on the network connected to the switch module.
	If you can ping the external computer, the Ethernet controller you enabled is the upper controller in the blade server and is associated with Ethernet switch 1.
Ethernet switch module prob	lems

Table 1. Troubleshooting charts (continued)

Device	Suggested action
First ping from Ethernet switch module through Telnet reports failure.	When you use the Ethernet switch module Telnet interface to request the switch module to ping something, the first ping response reports a failure, although the other repetitions might report success. This occurs regardless of whether the switch module port the pinged object is connected to is internal or external, and applies to pinging blade servers but not to pinging the management module or objects connected to its external Ethernet port, such as the network management station. To get accurate results, always specify multiple repetitions (>1) in the ping request, and ignore the first ping response from that request. See the <i>IBM 4-Port Gb Ethernet Switch Module for BladeCenter Installation Guide</i> for instructions on how to ping through the Telnet interface.
Ethernet switch-module firmware graphics shows a blank panel when the blade server is present but powered off.	If the Wake-on-LAN (WOL) feature is disabled on a blade server, and the blade server is turned off, the switch module internal port link to that blade is down. This is not an error, but the graphic of the BladeCenter unit might show a blank panel instead of a blade server in that bay. Note: You can enable or disable the WOL feature on a blade server through the management-module Web interface or through the IBM Director console. Do not rely on the BladeCenter graphic in the Ethernet switch-module firmware Web interface to determine the presence or absence of blade servers in the BladeCenter unit.
Ethernet switch-module log reports elapsed time, not time of day.	The timestamp on entries in the Ethernet switch module log uses elapsed time (since last switch restart). The timestamp on entries restarts from 0 each time the switch is restarted, although the entries do remain in order of occurrence.
Ethernet disconnect notice will not appear when running Windows 2000.	If an Ethernet cable is accidentally removed from the back of the BladeCenter unit, the small red X (disconnect notice) that normally would appear to indicate that the cable was disconnected will not appear in the bottom right of the screen. The disconnect notice does not appear because the blade server Ethernet controller connects to the Ethernet switch module through integrated circuitry inside the BladeCenter unit. When troubleshooting Ethernet-related problems, ensure that the Ethernet cables on the back of the BladeCenter unit are connected properly.
The default IP address set by the Ethernet switch module does not match the one assigned by the management module.	When troubleshooting Ethernet-related problems, ensure that the Ethernet cables on the back of the BladeCenter unit are connected properly.

Table 1. Troubleshooting charts (continued)

Device	Suggested action
Updating the ethernet switch module configuration through the management module does not save the switch NVRAM.	When you use the management-module Web interface to update the Ethernet switch module configuration, the management module firmware writes its settings for the switch module only to the management module NVRAM; it does not write its settings for the switch module to the switch-module NVRAM.
	If the switch module restarts when the management module is not able to apply the IP address it has in NVRAM for the switch module, the switch module will use whatever IP address it has in its own NVRAM. If the two IP addresses are not the same, you might not be able to manage the Ethernet switch module any more.
	 The management module cannot apply the switch IP address from its NVRAM if: The management module is restarting The management module has failed The management module has been removed from the unit.
	When you use the management-module Web interface to update the Ethernet switch module configuration, the management module firmware writes its settings for the switch module only to the management module NVRAM; it does not write its settings for the switch module to the switch module NVRAM.
	If the switch module restarts when the management module is not able to apply the IP address it has in NVRAM for the switch module, the switch module will use whatever IP address it has in its own NVRAM. If the two IP addresses are not the same, you might not be able to manage the Ethernet switch module any more.
	 The management module cannot apply the switch IP address from its NVRAM if: The management module is restarting The management module has failed The management module has been removed from the unit.
Keyboard problems	
The keyboard is very slow when using an operating system that does not have USB drivers.	 Although the keyboard attached to the BladeCenter unit is a PS/2-style keyboard, communication with it is through a USB bus. When you are running an operating system that does not have USB drivers, such as in the following instances, the keyboard responds very slowly. Run the blade server integrated diagnostics Update the diagnostics on a blade server Run the Broadcom firmware CD for a blade server
The keyboard is very slow when using an operating system that does not have USB drivers.	Sometimes when switching ownership of the KVM to a blade server, the video for the blade server appears almost immediately, but it takes up to 10 or 20 seconds for the mouse and keyboard to be usable. No action required.
Pressing F1 brings up browser help instead of performing BladeCenter management functions.	Connecting to the BladeCenter management module through the Web interface does not provide proper coverage for the F1 key. In particular, pressing F1 to access the Configuration/Setup Utility when a blade server is started brings up browser help instead of the Configuration/Setup Utility.
	This problem is peculiar to the Sun Java browser plug-in. Use the Microsoft virtual machine (VM) that is built in to the browser.

Table 1. Troubleshooting charts (continued)

Device	Suggested action
Remote console has keyboard entry problems with Sun Java plug-	When you are redirecting the server console (remote console function) of a blade server that is running Microsoft Windows 2000 or Windows XP and using the Sun Java plug-in (Java Virtual Machine), the remote console can have keyboard entry problems.
	Use the Microsoft Java Virtual Machine (JVM) or Java Runtime Environment (JRE) on the blade server instead of using the Sun Java Virtual Machine. The Microsoft JVM comes with the Windows XP Service Pack 1. You can obtain the Microsoft JVM for Windows 2000 from the Microsoft corporation. If you are using the Internet Explorer browser, version 6.0 or later, to log into the management module and use the remote control function, you must also adjust the browser settings:
	1. Click Tools → Internet Options → Advanced tab.
	 Under the Java (Sun) section, uncheck the checkbox next to "Use Java 2 v1.4. for <applet> (requires restart)"</applet>
Management-module problem	ns
The management module password cannot be reset.	If you forget the management-module password, you will not be able to access the BladeCenter management module. The management-module password cannot be overridden, and the management module will need to be replaced.
Management module does not complete changeover to redundant module on hardware failure.	Replace the management module.
Media tray problems	
Media tray access is lost temporarily during management module restart.	 When the BladeCenter management module is restarted, use of the media tray (DVD-ROM drive and USB port) is lost temporarily. If you or a failure condition initiates a management module restart while I/O activity is taking place on the media tray, the disruption can interrupt reads to the DVD-ROM drive or lose data being written to a diskette. Note: You can restart the management module through the Web interface to the management module or from a network management station such as the IBM Director console. Some failures on the BladeCenter unit can result in the management module restarting automatically. Make sure there is no I/O activity on the media tray before you restart the management module.
Monitor problems	
The monitor works when you start the BladeCenter unit, but goes blank when you start some application programs in the blade servers.	See the <i>IBM 4-Port Gb Ethernet Switch Module for BladeCenter Installation Guide</i> for instructions on how to ping through the Telnet interface.
The monitor displays video for blade server 14 during management module restart.	The monitor attached to the BladeCenter management module normally shows the video output from the blade server that is the current owner of the keyboard, video, and mouse (KVM). When there is no actively selected video from any blade server, the video from blade server 14 is routed to the management module. While the management module is restarting, there is temporarily no current KVM owner. The video from blade server 14 displays on the monitor briefly until the management module uses its NVRAM values to reestablish ownership of the KVM and media tray (DVD-ROM drive and USB port). After that, the video from the blade server that is the current KVM owner displays on the monitor.

Table 1. Troubleshooting charts (continued)

Device	Suggested action	
The screen is blank.	 Verify that: The system power cord is plugged into the BladeCenter power module and a working 220-volt PDU or electrical outlet. The monitor cables are connected properly. The monitor is turned on and the brightness and contrast controls are adjusted correctly. If you have verified these items and the screen remains blank, replace: Monitor Management module 	
Only the cursor appears.	See "Undetermined problems" on page 74.	
The screen is wavy, unreadable, rolling, distorted, or has screen jitter.	If the monitor self-tests show the monitor is working properly, consider the location the monitor. Magnetic fields around other devices (such as transformers, appliand fluorescent lights, and other monitors) can cause screen jitter or wavy, unreadabl rolling, or distorted screen images. If this happens, turn off the monitor. (Moving a color monitor while it is turned on might cause screen discoloration.) Then move device and the monitor at least 305 mm (12 in.) apart. Turn on the monitor.	
	Notes:	
	1. To prevent diskette drive read/write errors, be sure the distance between monitors and diskette drives is at least 76 mm (3 in.).	
	2. Non-IBM monitor cables might cause unpredictable problems.	
	 An enhanced monitor cable with additional shielding is available for the 9521 and 9527 monitors. For information about the enhanced monitor cable, contact your IBM reseller or IBM marketing representative. 	
	If the problem remains, replace the monitor.	
Wrong characters appear on the screen.	If the wrong language is displayed, update the firmware in the management module with the correct language. If the problem remains, replace the management module.	
Mouse problems		
Mouse function lost during Red Hat installation.	If, while installing Red Hat Linux 7.3 to a blade server, you or someone else selects a different blade server as owner of the keyboard, video, and monitor (KVM), you might lose mouse function for the installation process.	
	Do not switch KVM owners until the installation process begins to install the packages (after the "About to Install" window).	
Mouse is not detected during SuSE installation.	The installation of the SuSE Linux version 8.0 operating system does not detect the mouse.	
	You will need to select the mouse manually. Download the latest operating system installation instructions for your operating system from the IBM Support Web page at http://www.ibm.com/pc/support/. The steps for selecting the mouse are described in the instructions for your operating system.	
Mouse offset problems occur when using remote console and running X.	When you are using the remote console on a blade server that is running X Windows in Red Hat Linux 7.3 or SuSE Linux version 8.0, you see two cursor arrows on the screen, widely spaced, one white and one black.	
	Configure Linux and X Windows for accurate mouse tracking. See the online help information in the management module configuration and management software for instructions (Blade Tasks → Remote Control , click the circled question mark next to Redirect Server Console , read the section titled Notes on mouse support under Linux).	
Power problems		

Table 1. Troubleshooting charts (continued)

Device	Suggested action
The system does not power on.	 Verify that: The power cables are properly connected to the power modules in the BladeCenter unit. The 220-volt PDU functions properly. The LEDs on the power module are on. If you just installed an option, remove it, and restart the BladeCenter unit. If the BladeCenter unit now turns on, you might have installed more options than the power module supports. You might need to install a power module in power bay 3 or 4.
	If the problem remains, go to "Undetermined problems" on page 74.
Option problems	
An IBM option that was just installed does not work.	 Verify that: The option is designed for the BladeCenter unit. See the "Server Support" flowchart for information about obtaining Server Proven[®] compatibility information from the World Wide Web. You followed the installation instructions that came with the option. The option is installed correctly. You have not loosened any other installed options or cables.
	If the problem remains, replace the option.
An IBM option that used to work does not work now.	Verify that all of the option hardware and cable connections are secure. If the option comes with its own test instructions, use those instructions to test the option. If the problem remains, replace the option.
Service processor problems	
Service processor in the management module reports a general monitor failure.	Disconnect the BladeCenter unit from all electrical sources, wait for 30 seconds, reconnect the BladeCenter unit to the electrical sources, and restart the server. If a problem remains, replace the management module.
Switch-module problems	
Updating the switch-module configuration through the switch does not save the management-module NVRAM.	If you log in to the Ethernet switch module directly (through the Ethernet switch-module Web interface or Telnet interface instead of through the management module Web interface) and update the switch module configuration, saving the new configuration saves only to the switch NVRAM, not to the management-module NVRAM. The management module will not be able to communicate with the switch module.
	In the management module Web interface, in Switch Tasks → Management , change the New Static IP Configuration values to match the ones in Current IP Configuration, and apply the configuration.

Light path diagnostics table

The system-error LED on the system LED panel is lit when certain system errors occur. If the system-error LED on your BladeCenter unit is lit, use the following table to help determine the cause of the error and the action you should take.

Table 2. Light path diagnostics

Lit LED	Cause	Action
BladeCenter system LED panel		
Location	A condition has occurred in this BladeCenter unit that has caused the remote system management to identify this BladeCenter unit as needing attention.	Look for any information or error LEDs on the system-LED panel, the modules, and the blades in the this BladeCenter unit, and follow the instructions in this table for those LEDs.

Lit LED	Cause	Action
Over-temperature	The system temperature has exceeded a threshold level.	1. Check to see if a blower module has failed. If it has, replace the blower module as soon as possible to regain redundancy.
		2. Make sure the room temperature is not too high. (See "Features and specifications" on page 6 for temperature information.)
		3. Check to see if a blade server has a temperature LED lit. If it has, see the documentation that comes with the blade server.
		4. Make sure there is a blade, module, or filler plugged in each bay.
		If the problem remains, have the system serviced.
Information	A noncritical event has occurred that should be looked at, such as the wrong I/O module inserted in a bay, or power needs that exceed the capacity of power modules currently installed.	Check the error log for the messages. Check the LEDs on the BladeCenter unit and the blade servers to isolate the component.
System error	A critical system error has occurred, such as	1. Check the error log for messages.
	non-redundancy on the power modules or a system error in a blade.	2. Look for an error LED on the modules and blades to locate the component.
		 If the error LED is on a module, follow the instructions for the module in this table.
		 If the error LED is on a blade, see the documentation that comes with the blade.
Management mod	ule	1
System error	A critical error has occurred in the management module.	Unplug the management module and reinsert it, then, restart the BladeCenter unit. If the problem remains, replace the management module.
Power module		1
System error	A critical error has occurred in the power module.	Replace the module. If your BladeCenter unit has a redundant module for this power module, the BladeCenter unit continues to function using the redundant module.
Blower module	1	1
System error	The blower has failed or is operating too slowly.	Replace the blower module as soon as possible to regain cooling redundancy. The BladeCenter unit continues to function. The redundant blower module provides cooling to the BladeCenter unit and blades.
I/O module		
System error	A critical error has occurred in the I/O module.	Replace the module.

Table 2. Light path	n diagnostics	(continued)
---------------------	---------------	-------------

Temperature error messages

Note: See Chapter 7, "Parts listing, **BladeCenter Type 7967**," on page 77 to determine which components should be replaced by a field service technician.

Action	
1. Ensure that the system is being properly cooled; see "System reliability considerations" on page 32	
2. Replace power supply x.	
 Ensure that the system is being properly cooled; see "System reliability considerations" on page 32 	
2. Replace power supply x.	
 Ensure that the system is being properly cooled; see "System reliability considerations" on page 32 	
2. Replace switch x.	
Ensure that the system is being properly cooled; see "System reliability considerations" on page 32	
Ensure that the system is being properly cooled; see "System reliability considerations" on page 32	

Blower error messages

Note: See Chapter 7, "Parts listing, BladeCenter Type 7967," on page 77 to determine which components should be replaced by a field service technician.

message	Action
Blower x outside recommended speed	Replace blower x.
Blower x failure	Replace blower x.
Blower x fault	Replace blower x.

Power error messages

be replaced by a field service technician.	
Message	Action
Power module 3 or 4 is required to power blades 7 to 14	Ensure power modules 3 and 4 are installed and connected to ac power.
Power supply x fault	Replace power module x.
Power supply x 12V over voltage fault	Replace power module x.
Power supply x 12V over current fault	 An over current condition is typically caused by an external load fault. Attempt to restart the faulted power module by removing ac to the system components one at a time to isolate the failing component. Replace power module.
Power supply x 12V under voltage fault	Replace power module x.
Power supply x 12V current fault	Replace power module x.
Power supply x DC good fault	Replace power module x.

Note: See Chapter 7, "Parts listing, **BladeCenter Type 7967**," on page 77 to determine which components should be replaced by a field service technician.

Message	Action			
Power supply x removed	Reinstall power supply x.			
System over recommended voltage for +12V	 Reseat the management module. Reseat the power modules. Replace the power modules. Replace the management module. 			
System over recommended voltage for +1.8V	 Reseat the management module. Replace the management module. 			
System over recommended voltage for +2.5V	 Reseat the management module. Replace the management module. 			
System over recommended voltage for +3.3V	 Reseat the management module. Replace the management module. 			
System over recommended voltage for 5V	 Reseat the management module. Replace the management module. 			
System over recommended voltage for +5V	 Reseat the management module. Replace the management module. 			
System under recommended voltage for +12V	 Reseat the management module. Replace the management module. 			
System under recommended voltage for +1.8V	 Reseat the management module. Replace the management module. 			
System under recommended voltage for +2.5V	 Reseat the management module. Replace the management module. 			
System under recommended voltage for 3.3V	 Reseat the management module. Replace the management module. 			
System under recommended voltage for 5V	 Reseat the management module. Replace the management module. 			
System is under recommended voltage for +5V	 Reseat the management module. Replace the management module. 			
System running nonredundant power	Ensure that power modules 1 and 2 are installed and operating correctly. If blade servers are installed in bay 7 or higher, ensure that power modules 3 and 4 are installed and working correctly.			

Blade server error messages

Message	Action	
Blade server x was installed	Information only. Take action as required.	
Blade server x was removed	Information only. Take action as required.	

Note: See Chapter 7, "Parts listing, **BladeCenter Type 7967**," on page 77 to determine which components should be replaced by a field service technician.

Message	Action	
Received an [xxx] alert from an unsupported ISMP type xxxx, via the interconnect network	Ensure that all blade servers in the blade center are supported by the management module.	

KVM error message

Note: See Chapter 7, "Parts listing, **BladeCenter Type 7967**," on page 77 to determine which components should be replaced by a field service technician.

Message	Action		
Error encountered switching KVM owner,	1. Reseat the blade server.		
see system error log	2. Reseat the management module.		
	3. Reflash the blade server H8 firmware.		
	4. Replace the blade server.		
	5. Replace the management module.		
	6. Replace the midplane.		

Switch error messages

Message	Action		
Switch fault x	 Reseat switch x. Replace switch x. 		
Switch module x was removed	Information only. Take action as required.		
Switch module x was installed	Information only. Take action as required.		
Switch module x was powered on	Information only. Take action as required.		
Switch module x was powered on	Information only. Take action as required.		
Switch System running nonredundant switch modules	Information only. Take action as required.		
Switch module%d IP configuration was changed	Information only. Take action as required.		
ENET [X] DHCP HSTN=X, DN=X, IP @= XXX.XXX.XXX.XXXGW @= XXXX.XXX.XXX.XXX, SN= XXX,XXX,XXX,XXX, DNS1@= XXX.XXX.XXX.XXX	Ethernet configuration information. Take action as required.		
ENET [X] IP Cfg:HstName= XXXX, IP@= XXX.XXX.XXX.XXX, GW@= XXX.XXX.XXX.XXX, NetMsk= XXX.XXX.XXX.XXX Switch module x was installed			
LAN: Ethernet [x] interface is no longer active	Check cables to switch.		

Note: See Chapter 7, "Parts listing, **BladeCenter Type 7967**," on page 77 to determine which components should be replaced by a field service technician.

Message	Action	
LAN: Ethernet [x] interface now longer active	Information only. Take action as required.	

Management-module error messages

be replaced by a field service technician.			
Message	Action		
Application posted alert to ASM	The alert button on the Web interface was tested. Information only. Take action as required.		
System log 75% full	Information only. Take action as required.		
System log full	Information only. Take action as required.		
Management module network initialization complete	Information only. Take action as required.		
Remote login successful. Login ID	Information only. Take action as required.		
ASM reset was caused by restoring default values	The management-module assembly was reset after restoring the default settings. Information only. Take action as required.		
ASM reset was initiated by the user	Information only. Take action as required.		
Pushbutton reset activated: Ethernet configuration reset to default values and MM ASM reset due to watchdog timeout	 Reseat the management module. Reflash the management-module firmware. Replace the management module. 		
ASM reset due to XXXXX, instruction fault: XXXXXXXX YYYYYYYY ZZZZZ	 Reseat the management module. Reflash the management-module firmware. Replace the management module. 		
ASM reset reason unknown	Information only.		
Possible ASM reset occurred reason unknown	Information only.		
Remote access attempt failed. Invalid userid or password received. User is XXX from CMD mode client at IP@=XXX.XXX.XXX.XXX	Failed attempt to log into the management module.		
Remote access attempt failed. Invalid userid or password received. User is XXX from WEB browser IP@=XXX.XXX.XXX.XXX	Failed attempt to log into the management module.		
DHCP [X] failure, no IP @ assigned (retry X), rc=X	Failed to get IP address by DHCP server. Check the DHCP server connection and settings.		
LAN: Command mode tamper triggered. Possible break in attempt.	Unsuccessful attempt to access the management module in command mode. Information only. Take action as required.		
LAN: WEB server tamper delay triggered. Possible break in attempt.	Unsuccessful attempt to access the management module in command mode. Information only. Take action as required.		
System log cleared.	Information only. Take action as required.		

Bus error messages

Note: See Chapter 7, "Parts listing, **BladeCenter Type 7967**," on page 77 to determine which components should be replaced by a field service technician.

Message Action Failure reading I2C device. Check devices on bus 1. 1. Reset the management 2. Reseat the management 3. Reflash the management 4. Replace the management 4. Replace the management 4. Reset 4. Re	t module. It module. nt module.
devices on bus 1. 1. Reset the management 2. Reseat the management 3. Reflash the management 4. Replace the management 5. Replace the management 6. Replace the management 7. Reset the management 8. Replace the management 8. Replace the management 8. Reset the management 8. Rest the management	t module. It module. nt module.
2. Reseat the management 3. Reflash the managemen 4. Replace the management Failure reading I2C device. Check 1. Reset the management	t module. nt module.
4. Replace the management Failure reading I2C device. Check 1. Reset the management	nt module.
Failure reading I2C device. Check 1. Reset the management	
	t module.
devices on bus 2. 2. Reseat the management	t module.
3. Replace the management	nt module.
4. Replace the midplane.	
Failure reading I2C device. Check 1. Reseat the power mode	ules.
devices on bus 3. 2. Reseat the management	t module.
3. Replace the power modu	ules.
4. Replace the management	nt module.
5. Replace the midplane.	
Failure reading I2C device. Check 1. Reseat the management	nt module.
devices on bus 4. 2. Reseat the cables connected card.	ected to the front panel customer interface
3. Reseat the cables connected card.	ected to the rear panel customer interface
4. Replace the front panel of	customer interface card.
5. Replace the rear panel of	customer interface card.
6. Replace the management	nt module.
7. Replace the midplane.	
Failure reading I2C device. Check 1. Reseat the switch mod	lules.
devices on bus 5. 2. Reseat the management	t module.
3. Replace the switch modu	ules.
4. Replace the management	nt module.
5. Replace the midplane.	

Undetermined problems

Use the information in this section if the diagnostic tests did not identify the failure, the devices list is incorrect, or the system is inoperative.

Notes:

- 1. When troubleshooting a BladeCenter problem, you must determine if the problem is actually a blade server problem.
 - If the BladeCenter unit contains more then one blade server installed and only one of the blade servers exhibits the symptom, most likely it is a blade server problem.
 - If all blade servers exhibit the same symptom, most likely it is a BladeCenter unit problem.
- 2. Damaged data in CMOS can cause undetermined problems.

3. Damaged data in BIOS code can cause undetermined problems.

Check the LEDs on all the power supplies. If the LEDs indicate the power modules are working correctly and reseating the BladeCenter components does not correct the problem, remove or disconnect the BladeCenter components one at a time to a minimal configuration or until you locate the problem. You do not need to remove power from the system. Complete the following steps to remove the components.

- 1. Remove the acoustic attenuation models, if attached.
- 2. Shut down the operating system on all blade servers.
- 3. Turn off the blade servers; then, open the release lever on each blade server and slide it out of the bay approximately 1 inch.
- 4. Disconnect power modules 2, 3, and 4 one at a time. To do this, first remove the power cord; then, pull the release lever all the way down. Slide the power module out of its bay approximately 1 inch.
- 5. Disconnect the switch modules one at a time. To do this, remove all cables connected to the switch module; then, pull the release lever all the way down. Slide the switch module out of the bay approximately 1 inch.

Note: The minimum configuration is:

- 7967 unit (media tray may be connected).
- power module in bay 1.
- management module.

The BladeCenter unit can be checked with the management module Web interface at each stage as components are removed, and will work in the minimal configuration. If the minimal configuration does not work, do the following.

- 1. Recheck the management-module network settings.
- 2. Disconnect the media tray, and slide it out of the bay approximately 1 inch.

Note: The front and rear panel LEDs will not function, and the system will not power on, with the media tray removed.

- 3. Move the power module to bay 2.
- 4. Remove and reconnect the power cord to the power module.
- 5. Replace the management module.
- 6. Replace the power module.
- 7. Replace the midplane.

Problem determination tips

Due to the variety of hardware and software combinations that can be encountered, use the following information to assist you in problem determination. If possible, have this information available when requesting assistance from Service Support and Engineering functions.

- · Machine type and model
- Microprocessor or hard disk upgrades
- Failure symptom
 - Do diagnostics fail?
 - What, when, where, single, or multiple systems?
 - Is the failure repeatable?
 - Has this configuration ever worked?
 - If it has been working, what changes were made prior to it failing?

- Is this the original reported failure?
- · Diagnostics version type and version level
- Hardware configuration
 - Print (print screen) configuration currently in use
 - BIOS level
- Operating system software type and version level

Note: To eliminate confusion, identical systems are considered identical only if they:

- 1. Are the exact machine type and models
- 2. Have the same BIOS level
- 3. Have the same adapters/attachments in the same locations
- 4. Have the same address jumpers/terminators/cabling
- 5. Have the same software versions and levels
- 6. Have the same diagnostics code (version)
- 7. Have the same configuration options set in the system
- 8. Have the same setup for the operation system control files

Comparing the configuration and software set-up between "working" and "non-working" systems will often lead to problem resolution.

Chapter 7. Parts listing, BladeCenter Type 7967

This parts listing supports the @server BladeCenterType 7967 model CTO.

Front view

Note: Field replaceable units (FRUs) should be serviced only by qualified field service technicians. Customer replaceable units can be replaced by the customer.

Index	System (@server BladeCenter Type 7967)	FRU No.	CRU/FRU
1	Chassis assembly (all models)	90P4721	FRU
2	Filler blade (all models)	02R9335	CRU
3	Bezel assembly (all models)	49P2521	CRU
4	BladeCenter system service label (all models)	26K9670	CRU
5	DVD-ROM, 8X (primary) (model 3XX)	24P3639	CRU
5	DVD-ROM, 8X (alternate) (model 3XX)	24P3637	CRU
5	DVD-ROM, 8X (alternate) (model 3XX)	33P3305	CRU
6	Customer interface card (all models)	90P4703	FRU
7	Media tray and cover (all models)	49P2522	FRU
8	Interposer card (all models)	48P9028	CRU

Rear view



Index	System (@server BladeCenter Type 7967)	FRU No.	CRU/FRU
1	Midplane card (all models)	26K9671	FRU
2	SPC chassis (all models)	49P2530	FRU
3	Power supply module, 2000 watt (3XX)	74P4453	CRU
4	Power supply filler (1XX, 2XX)	49P2519	CRU
5	Rear interface card (all models)	59P6602	FRU
6	Management module (all models)	73P9326	CRU
7	Blower with damper (all models)	90P4789	CRU
8	Filler module (1XX, 2XX)	49P2518	CRU
9	Ethernet switch module (optional)	26K6482	CRU
10	Media cable with bracket (1XX)	49P2529	FRU
	Cable, CI card to media (1XX)	49P2535	CRU
	Damper (all models)	49P2532	CRU
	Cable, signal, interposer to CI card	49P2524	CRU
	Cable, power, interposer to CI card	49P2525	CRU

Index	System (@server BladeCenter Type 7967)	FRU No.	CRU/FRU
	Miscellaneous Parts Kit (all models)	49P2523	CRU
	CD-ROM spring retainer (1)		
	Diskette drive spring retainer (1)		
	Mounting hardware assembly (1)		
	Damper and spring assembly (4)		
	Screw, M3.5 slotted (8)		
	Label, customer write on (2)		
	Jumper cord (2XX)	00N7701	CRU
	Rails, left and right (all models)	49P2610	CRU
	Filler, diskette drive	25R5216	CRU
	Rack kit	90P4722	CRU
	Acoustic module (optional)	02R9004	
	Module, OPM (optional)	02R9082	
	Switch, Cisco Eth (optional)	13N2285	
	Switch, QLOGIC 6 port (optional)	26K6481	
	Cable, OPM (optional)	73P5995	
	Cable, LC (optional)	73P6032	
	Module, CPM (optional)	73P6098	
	Module, CPM (optional)	73P6099	
	Module, IRCL (optional)	73P9044	

Appendix A. Getting help and technical assistance

If you need help, service, or technical assistance or just want more information about IBM products, you will find a wide variety of sources available from IBM to assist you. This appendix contains information about where to go for additional information about IBM and IBM products, what to do if you experience a problem with your BladeCenter unit, and whom to call for service, if it is necessary.

Before you call

Before you call, make sure that you have taken these steps to try to solve the problem yourself:

- · Check all cables to make sure that they are connected.
- · Check the power switches to make sure that the system is turned on.
- Use the troubleshooting information in your system documentation, and use the diagnostic tools that come with your system.
- Go to the IBM Support Web site at http://www.ibm.com/pc/support to check for technical information, hints, tips, and new device drivers.
- Use an IBM discussion forum on the IBM Web site to ask questions.

You can solve many problems without outside assistance by following the troubleshooting procedures that IBM provides in the online help or in the publications that are provided with your system and software. The information that comes with your system also describes the diagnostic tests that you can perform. Most xSeries and IntelliStation[®] systems, operating systems, and programs come with information that contains troubleshooting procedures and explanations of error messages and error codes. If you suspect a software problem, see the information for the operating system or program.

Using the documentation

Information about your IBM xSeries or IntelliStation system and preinstalled software, if any, is available in the documentation that comes with your system. That documentation includes printed books, online books, README files, and help files. See the troubleshooting information in your system documentation for instructions for using the diagnostic programs. The troubleshooting information or the diagnostic programs might tell you that you need additional or updated device drivers or other software. IBM maintains pages on the World Wide Web where you can get the latest technical information and download device drivers and updates. To access these pages, go to http://www.ibm.com/pc/support and follow the instructions. Also, you can order publications through the IBM Publications Ordering System at

http://www.elink.ibmlink.ibm.com/public/applications/publications/cgibin/pbi.cgi.

Getting help and information from the World Wide Web

On the World Wide Web, the IBM Web site has up-to-date information about IBM xSeries and IntelliStation products, services, and support. The address for IBM xSeries information is http://www.ibm.com/eserver/xseries/. The address for IBM IntelliStation information is http://www.ibm.com/pc/intellistation/.

You can find service information for your IBM products, including supported options, at http://www.ibm.com/pc/support. If you click **Profile** from the support page, you

can create a customized support page. The support page has many sources of information and ways for you to solve problems, including:

- Diagnosing problems, using the IBM Online Assistant
- · Downloading the latest device drivers and updates for your products
- Viewing Frequently Asked Questions (FAQ)
- · Viewing hints and tips to help you solve problems
- · Participating in IBM discussion forums
- · Setting up e-mail notification of technical updates about your products

Software service and support

Through IBM Support Line, you can get telephone assistance, for a fee, with usage, configuration, and software problems with xSeries servers, IntelliStation workstations, and appliances. For information about which products are supported by Support Line in your country or region, go to http://www.ibm.com/services/sl/products/.

For more information about Support Line and other IBM services, go to http://www.ibm.com/services/, or go to http://www.ibm.com/planetwide/ for support telephone numbers.

Hardware service and support

You can receive hardware service through IBM Integrated Technology Services or through your IBM reseller, if your reseller is authorized by IBM to provide warranty service. Go to http://www.ibm.com/planetwide/ for support telephone numbers.

In the U.S. and Canada, hardware service and support is available 24 hours a day, 7 days a week. In the U.K., these services are available Monday through Friday, from 9 a.m. to 6 p.m.

Appendix B. Related service information

Note: The service procedures are designed to help you isolate problems. They are written with the assumption that you have model-specific training on all computers, or that you are familiar with the computers, functions, terminology, and service information provided in this manual.

Safety information

The following section contains the safety information that you need to be familiar with before servicing an IBM computer.

General safety

Follow these rules to ensure general safety:

- Observe good housekeeping in the area of the machines during and after maintenance.
- When lifting any heavy object:
 - 1. Ensure you can stand safely without slipping.
 - 2. Distribute the weight of the object equally between your feet.
 - 3. Use a slow lifting force. Never move suddenly or twist when you attempt to lift.
 - 4. Lift by standing or by pushing up with your leg muscles; this action removes the strain from the muscles in your back. *Do not attempt to lift any objects that weigh more than 16 kg (35 lb) or objects that you think are too heavy for you.*
- Do not perform any action that causes hazards to the customer, or that makes the equipment unsafe.
- Before you start the machine, ensure that other service representatives and the customer's personnel are not in a hazardous position.
- Place removed covers and other parts in a safe place, away from all personnel, while you are servicing the machine.
- Keep your tool case away from walk areas so that other people will not trip over it.
- Do not wear loose clothing that can be trapped in the moving parts of a machine. Ensure that your sleeves are fastened or rolled up above your elbows. If your hair is long, fasten it.
- Insert the ends of your necktie or scarf inside clothing or fasten it with a nonconductive clip, approximately 8 centimeters (3 inches) from the end.
- Do not wear jewelry, chains, metal-frame eyeglasses, or metal fasteners for your clothing.
 - Remember: Metal objects are good electrical conductors.
- Wear safety glasses when you are: hammering, drilling soldering, cutting wire, attaching springs, using solvents, or working in any other conditions that might be hazardous to your eyes.
- After service, reinstall all safety shields, guards, labels, and ground wires. Replace any safety device that is worn or defective.
- Reinstall all covers correctly before returning the machine to the customer.

Electrical safety



CAUTION:

Electrical current from power, telephone, and communication cables can be hazardous. To avoid personal injury or equipment damage, disconnect the attached power cords, telecommunication systems, networks, and modems before you open the server covers, unless instructed otherwise in the installation and configuration procedures.

Observe the following rules when working on electrical equipment.

Important: Use only approved tools and test equipment. Some hand tools have handles covered with a soft material that do not insulate you when working with live electrical currents.

Many customers have, near their equipment, rubber floor mats that contain small conductive fibers to decrease electrostatic discharges. Do not use this type of mat to protect yourself from electrical shock.

- Find the room emergency power-off (EPO) switch, disconnecting switch, or electrical outlet. If an electrical accident occurs, you can then operate the switch or unplug the power cord quickly.
- Do not work alone under hazardous conditions or near equipment that has hazardous voltages.
- Disconnect all power before:
 - Performing a mechanical inspection
 - Working near power supplies
 - Removing or installing main units
- Before you start to work on the machine, unplug the power cord. If you cannot unplug it, ask the customer to power-off the wall box that supplies power to the machine and to lock the wall box in the off position.
- If you need to work on a machine that has exposed electrical circuits, observe the following precautions:
 - Ensure that another person, familiar with the power-off controls, is near you.
 Remember: Another person must be there to switch off the power, if necessary.
 - Use only one hand when working with powered-on electrical equipment; keep the other hand in your pocket or behind your back.

Remember: There must be a complete circuit to cause electrical shock. By observing the above rule, you may prevent a current from passing through your body.

- When using testers, set the controls correctly and use the approved probe leads and accessories for that tester.
- Stand on suitable rubber mats (obtained locally, if necessary) to insulate you from grounds such as metal floor strips and machine frames.

Observe the special safety precautions when you work with very high voltages; these instructions are in the safety sections of maintenance information. Use extreme care when measuring high voltages.

• Regularly inspect and maintain your electrical hand tools for safe operational condition.

- Do not use worn or broken tools and testers.
- *Never assume* that power has been disconnected from a circuit. First, *check* that it has been powered-off.
- Always look carefully for possible hazards in your work area. Examples of these hazards are moist floors, nongrounded power extension cables, power surges, and missing safety grounds.
- Do not touch live electrical circuits with the reflective surface of a plastic dental mirror. The surface is conductive; such touching can cause personal injury and machine damage.
- Do not service the following parts with the power on when they are removed from their normal operating places in a machine:
 - Power supply units
 - Pumps
 - Blowers and fans
 - Motor generators and similar units. (This practice ensures correct grounding of the units.)
- If an electrical accident occurs:
 - Use caution; do not become a victim yourself.
 - Switch off power.
 - Send another person to get medical aid.

Safety inspection guide

The intent of this inspection guide is to assist you in identifying potentially unsafe conditions on these products. Each machine, as it was designed and built, had required safety items installed to protect users and service personnel from injury. This guide addresses only those items. However, good judgment should be used to identify potential safety hazards due to attachment of non-IBM features or options not covered by this inspection guide.

If any unsafe conditions are present, you must determine how serious the apparent hazard could be and whether you can continue without first correcting the problem.

Consider these conditions and the safety hazards they present:

- Electrical hazards, especially primary power (primary voltage on the frame can cause serious or fatal electrical shock).
- · Explosive hazards, such as a damaged CRT face or bulging capacitor
- · Mechanical hazards, such as loose or missing hardware

The guide consists of a series of steps presented in a checklist. Begin the checks with the power off, and the power cord disconnected.

Checklist:

- 1. Check exterior covers for damage (loose, broken, or sharp edges).
- 2. Turn off the computer. Disconnect the power cord.

- 3. Check the power cord for:
 - a. A third-wire ground connector in good condition. Use a meter to measure third-wire ground continuity for 0.1 ohm or less between the external ground pin and frame ground.
 - b. The power cord should be the appropriate type as specified in the parts listings.
 - c. Insulation must not be frayed or worn.
- 4. Remove the cover.
- 5. Check for any obvious non-IBM alterations. Use good judgment as to the safety of any non-IBM alterations.
- 6. Check inside the unit for any obvious unsafe conditions, such as metal filings, contamination, water or other liquids, or signs of fire or smoke damage.
- 7. Check for worn, frayed, or pinched cables.
- 8. Check that the power-supply cover fasteners (screws or rivets) have not been removed or tampered with.

Handling electrostatic discharge-sensitive devices

Any computer part containing transistors or integrated circuits (Is) should be considered sensitive to electrostatic discharge (ESD). ESD damage can occur when there is a difference in charge between objects. Protect against ESD damage by equalizing the charge so that the server, the part, the work mat, and the person handling the part are all at the same charge.

Notes:

- 1. Use product-specific ESD procedures when they exceed the requirements noted here.
- 2. Make sure that the ESD-protective devices you use have been certified (ISO 9000) as fully effective.

When handling ESD-sensitive parts:

- · Keep the parts in protective packages until they are inserted into the product.
- Avoid contact with other people.
- · Wear a grounded wrist strap against your skin to eliminate static on your body.
- Prevent the part from touching your clothing. Most clothing is insulative and retains a charge even when you are wearing a wrist strap.
- Use the black side of a grounded work mat to provide a static-free work surface. The mat is especially useful when handling ESD-sensitive devices.
- Select a grounding system, such as those in the following list, to provide protection that meets the specific service requirement.

Note: The use of a grounding system is desirable but not required to protect against ESD damage.

- Attach the ESD ground clip to any frame ground, ground braid, or green-wire ground.
- Use an ESD common ground or reference point when working on a double-insulated or battery-operated system. You can use coax or connector-outside shells on these systems.
- Use the round ground-prong of the ac plug on ac-operated computers.

Grounding requirements

Electrical grounding of the computer is required for operator safety and correct system function. Proper grounding of the electrical outlet can be verified by a certified electrician.

Safety notices (multi-lingual translations)

The caution and danger safety notices in this section are provided in the following languages:

- English
- Brazilian/Portuguese
- Chinese
- French
- German
- Italian
- Japanese
- Korean
- Spanish

Important: All caution and danger statements in this IBM documentation begin with a number. This number is used to cross reference an English caution or danger statement with translated versions of the caution or danger statement in this section.

For example, if a caution statement begins with a number 1, translations for that caution statement appear in this section under statement 1.

Be sure to read all caution and danger statements before performing any of the instructions.



DANGER

Electrical current from power, telephone and communication cables is hazardous.

To avoid a shock hazard:

- Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.
- Connect all power cords to a properly wired and grounded electrical outlet.
- Connect to properly wired outlets any equipment that will be attached to this product.
- When possible, use one hand only to connect or disconnect signal cables.
- Never turn on any equipment when there is evidence of fire, water, or structural damage.
- Disconnect the attached power cords, telecommunications systems, networks, and modems before you open the device covers, unless instructed otherwise in the installation and configuration procedures.
- Connect and disconnect cables as described in the following table when installing, moving, or opening covers on this product or attached devices.

To Connect		To Disconnect	
1.	Turn everything OFF.	1.	Turn everything OFF.
2.	First, attach all cables to devices.	2.	First, remove power cords from outlet.
3.	Attach signal cables to connectors.	3.	Remove signal cables from connectors.
4.	Attach power cords to outlet.	4.	Remove all cables from devices.
5.	Turn device ON.		



CAUTION:

When replacing the lithium battery, use only IBM Part Number 33F8354 or an equivalent type battery recommended by the manufacturer. If your system has a module containing a lithium battery, replace it only with the same module type made by the same manufacturer. The battery contains lithium and can explode if not properly used, handled, or disposed of.

Do not:

- · Throw or immerse into water
- Heat to more than 100°C (212°F)
- Repair or disassemble

Dispose of the battery as required by local ordinances or regulations.

Statement 3



CAUTION:

When laser products (such as CD-ROMs, DVD-ROM drives, fiber optic devices, or transmitters) are installed, note the following:

- Do not remove the covers. Removing the covers of the laser product could result in exposure to hazardous laser radiation. There are no serviceable parts inside the device.
- Use of controls or adjustments or performance of procedures other than those specified herein might result in hazardous radiation exposure.



DANGER: Some laser products contain an embedded Class 3A or Class 3B laser diode. Note the following:

Laser radiation when open. Do not stare into the beam, do not view directly with optical instruments, and avoid direct exposure to the beam.

Class 1 Laser Product





- ≥18 kg (37 lbs)
- ≥32 kg (70.5 lbs)

≥55 kg (121.2 lbs)

CAUTION:

Use safe practices when lifting.

Statement 5



CAUTION:

The power control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.



Statement 10

CAUTION:

Do not place any object weighing more than 82 kg (180 lbs.) on top of rack-mounted devices.





To avoid personal injury, before lifting the unit, remove all the blades to reduce the weight.

Statement 21



CAUTION:

Hazardous energy is present when the blade is connected to the power source. Always replace the blade cover before installing the blade.

Importante:

Todas as instruções de cuidado e perigo da IBM documentation começam com um número. Este número é utilizado para fazer referência cruzada de uma instrução de cuidado ou perigo no idioma inglês com as versões traduzidas das instruções de cuidado ou perigo encontradas nesta seção.

Por exemplo, se uma instrução de cuidado é iniciada com o número 1, as traduções para aquela instrução de cuidado aparecem nesta seção sob a instrução 1.

Certifique-se de ler todas as instruções de cuidado e perigo antes de executar qualquer operação.



PERIGO

A corrente elétrica proveniente de cabos de alimentação, de telefone e de comunicações é perigosa.

Para evitar risco de choque:

- Não conecte ou desconecte cabos e não realize instalação, manutenção ou reconfiguração deste produto durante uma tempestade com raios.
- Conecte todos os cabos de alimentação a tomadas elétricas corretamente instaladas e aterradas.
- Conecte todos os equipamentos ao qual esse produto será conectado a tomadas corretamente instaladas.
- Sempre que possível, utilize apenas uma das mãos para conectar ou desconectar cabos de sinal.
- Nunca ligue qualquer equipamento quando existir evidência de danos por fogo, água ou na estrutura.
- Desconecte cabos de alimentação, sistemas de telecomunicação, redes e modems antes de abrir as tampas dos dispositivos, a menos que especificado de maneira diferente nos procedimentos de instalação e configuração.
- Conecte e desconecte cabos conforme descrito na seguinte tabela, ao instalar ou movimentar este produto ou os dispositivos conectados, ou ao abrir suas tampas.

Para Conectar:		Para Desconectar:	
1.	DESLIGUE Tudo.	1.	DESLIGUE Tudo.
2.	Primeiramente, conecte todos os cabos aos dispositivos.	2.	Primeiramente, remova os cabos de alimentação das tomadas.
3.	Conecte os cabos de sinal aos conectores.	3.	Remova os cabos de sinal dos conectores.
4.	Conecte os cabos de alimentação às tomadas.	4.	Remova todos os cabos dos dispositivos.
5.	LIGUE os dispositivos.		



CUIDADO:

Ao substituir a bateria de lítio, utilize apenas uma bateria IBM, Número de Peça 33F8354 ou uma bateria de tipo equivalente, recomendada pelo fabricante. Se o seu sistema possui um móídulo com uma bateria de lítio, substitua-o apenas pelo mesmo tipo de mídulo, do mesmo fabricante. A bateria contém lítio e pode explodir se não for utilizada, manuseada e descartada de maneira correta.

Não:

- Jogue ou coloque na água
- Aqueça a mais de 100°C (212°F)
- Conserte nem desmonte

Para descartar a bateria, entre em contato com a área de atendimento a clientes IBM, pelo telefone (011) 889-8986, para obter informações sobre como enviar a bateria pelo correio para a IBM.

Instrução 3



PRECAUCIÓN:

Quando produtos a laser (unidades de CD-ROM, unidades de DVD, dispositivos de fibra ítica, transmissores, etc.) estiverem instalados, observe o seguinte:

- Não remova as tampas. A remoção das tampas de um produto a laser pode resultar em exposição prejudicial à radiação de laser. Nenhuma peça localizada no interior do dispositivo pode ser consertada.
- A utilização de controles ou ajustes ou a execução de procedimentos diferentes dos especificados aqui pode resultar em exposição prejudicial à radiação.

PERIGO

Alguns produtos a laser contêm um diodo laser da Classe 3A ou Classe 3B embutido. Observe o seguinte:

Radiação de laser quando aberto. Não olhe diretamente para o raio a olho nu ou com instrumentos íticos, e evite exposição direta ao raio.

Laser Klasse 1.





CUIDADO:

Ao levantar a máquina, faça-o com segurança.

Instrução 5



CUIDADO:

Os botões Liga/Desliga localizados no dispositivo e na fonte de alimentação não desligam a corrente elétrica fornecida ao dispositivo. O dispositivo também pode ter mais de um cabo de alimentação. Para remover toda a corrente elétrica do dispositivo, assegure que todos os cabos de alimentação estejam desconectados da fonte de energia elétrica.



Instrução 10



CUIDADO:



Não coloque nenhum objeto com peso superior a 82 kg (180 lbs.) sobre dispositivos montados em rack.



CUIDADO:

Para prevenir acidentes, antes de erguer a unidade, remova todas as láminas para reduzir o peso.

Instrução 21



CUIDADO:

A energia é uma ameaça quando a låmina estiver conectada à fonte de alimentação. Sempre substitua a cobertura da låmina antes de efetuar a instalação.

重要:

Server Library 中的所有提醒和危险条款 前都有一个数字标识。该数字是用来交叉引用一个英 文的提醒和危险条款及本部分中的与之对应的已翻译 成其它文字的提醒和危险条款。

例如,如果一个提醒条款前的数字为 1,则本部分中相 应的译文也带有标号 1。

在执行任何指示的操作之前,请确保您已经阅读了全部提醒和危险条款。

声明 1

危险

电源、电话和通信电缆中带有危险电流。 为避免电击:
雷电期间不要拆接电缆或安装、维修及重新配置本产品。
将所有电源线连接至正确布线并已安全接地的电源插座上。
将应与本产品连接的所有设备连接至正确布线的插座上。
尽量只使用单手拆接信号电缆。
有水、火及结构损坏迹象时,请勿打开任何设备。
除非在安装配置过程中有明确指示,否则,打开设备机盖前 应先断开与电源线、远程通信系统、网络和调制解调器的所 有连接。
安装、移动或打开本产品及其附带设备的机盖时,应按下表 所述连接和断开电缆。

连接时:	断开连接时:
1. 关闭所有设备。	1. 关闭所有设备。
2. 首先将所有电缆连接至设备。	2. 首先从插座中拔出电源线。
3. 将信号电缆连接至接口。	3. 从接口上拔下信号电缆。
4. 将电源线连接至插座。	

声明2

<u>条</u> 警告:

更换锂电池时,只能使用 IBM 产品号 33F8354 或者是厂商推荐的等同 类型的电池。

如果系统横块中含有锂电池,则只能使用同一厂商制造的同一类型的模 块进行更换。电池中含有锂。如果使用、拿放或处理不当。可能会发生 爆炸。

请勿对电池进行下列操作: 扔入或浸入水电。 加热超过 100 (212 F) 进行修理或分解 请按本地法规要求处理电池。

声明3

<u>休</u> 警告:

安装激光产品(如 CD-ROM、DVD 驱动器、光纤设备或送话器)时,应注 意以下事项:

不要拆除外盖。拆除激光产品的外盖可能会导致激光辐射的危险,本设备中 没有用户可维修的部件。

非此处指定的其它控制、调整或与性能有关的操作都有可能导致激光辐射的 危险。



某些激光产品中包含内嵌的 3A 级或 3B 级激光二极管。请注意以下事项。 打开时会产生激光辐射。不要直视光束,不要使用光学仪器直接观看光束, 避免直接暴露于光束之下。 Laser Klass 1.

声明4





警告: 抬起时请采用安全操作方法。

声明 5



警告:

使用设备上的电源控制按钮和电源上的开关都不能断开本设备上的电流。 另外,本设备可能带有多条电源线。如要断开设备上的所有电流,请确 保所有电源线均已与电源断开连接。



声明6

 \triangle 警告: 如果在电源线连接设备的一端安装了固定松紧夹,则必须将电源线的另一端连接至 使用方便的电源。
声明 7

 \triangle

警告:

如果设备带有外门,则在移动或抬起设备前应将其拆除或固定 以避免造成人员伤害。外门支撑不了设备的重量。

声明 8

<u>余</u> 警告:

不要拆除电源外盖或贴有下列标签的任何部件。



贴有此标签的组件内部存在高电压、高电流的危险。这些组件中 没有用户可维修的部件。如果怀疑其中的部件存在问题,应与服 务技术人员联系。

声明 9



警告: 为避免人员伤害,拆除设备上的风扇前应拨下热插拨风扇电缆。

声明 10



警告:

机柜安装的设备上面不能放置重于 82kg(180 磅)的物品。



>82 kg (180 磅)

声明 11



警告:

下面的标签表明附近有锋利的边、角或接头。

ষ্ঠ





<mark>警告:</mark> 下面的标签表明附近有高热表面。



• 声明 20



警告: 为避免人身伤害,请在抬起设备之前卸下所有刀片服务器以减轻重量。

• 声明 21



警告: 当刀片服务器连接到电源时会有危险的能量,请始终在安装刀片服务器之 前重新装上刀片服务器机盖。 重要資訊:

Server Library 中所有「注意」及「危險」的聲明均以數字開始。此一數字是用來作為交互參考之用,英文「注意」或「危險」聲明可在本節中找到相同內容的「注意」或「危險」聲明的譯文。

例如,有一「危險」聲明以數字1開始,則該「危險」聲明的譯文將 出現在本節的「聲明」1中。

執行任何指示之前,請詳讀所有「注意」及「危險」的聲明。

聲明1

合 144

\land \land

電源、電話及通信電纜上所產生的電流均有危險性。
欲避免電擊危險:
一在當雨期間,請勿連接或切斷本產品上的任何電纜線,或安裝、維修及重新架構本產品。
- 請將電源線接至接線及接地正確的電源插座。
- 請將本產品隨附的設備連接至接線正確的插座。
一儘可能使用單手來連接或切斷信號電纜線。
- 當設備有火燒或泡水的痕跡,或有結構性損害時,請勿開啓該設備的電源。
一在安裝及架構之時,若非非常熟悉,在開啓裝置蓋子之前,請切斷電源線、電信系統、網路及數據機。
一在安裝、移動本產品或附加裝置,或開啓其蓋子時,請依照下表中「連接」及「切斷」電纜線的步驟執行。

速接:	切断:
1. 關閉所有開闢。	1. 關閉所有開關。
2. 先將所有電纜線接上裝置。	2. 先自電源插座拔掉電源線。
3. 將信號電纜接上接頭。	3. 拔掉接頭上的所有信號電纜。
 再將電源線接上電源插座。 	4. 再拔掉装置上的所有電纜線。
5. 開啓裝置的電源。	

聲明 2

於 注意: 表提證 總時,只可使用 IBM 零件編號 33F8354 的電池,或製造商建議之相 當類型的電池。若系統中具有包含鋰電池的模組,在更換此模組時,請使備用相同 嚴商製造的相同模組類型。如未正確使用、處理或丟案含有鋰的電池時,可能會 引發爆炸。 計勿將電池: - 為大或浸入水中 - 加熬超過 100 ℃ (212 ℃) - 的 徑 (212 ℃) - 的 徑 (212 ℃) - 修理或新聞 諸遺照當地法令規章處理廢棄電池。

聲明 3 注意: 安裝需針產品 (如 CD-ROM、DVD 光碟機、光纖裝置或發射器)時,請注意下列 事項: - 請勿移闊蓋子。移問當針產品的蓋子,您可能會暴露於危險的當射輻射之下。 浆置即沒有需要維修的血件。

- 不依此處所指示的控制、調整或處理步驟,您可能會暴露於危險的輻射之下。

倉險 有些需封產品含有內嵌式 Class 3A 或 Class 3B 需封二極體。請注意 下列事項: 開啓時會產生當針輻射。請勿凝視光束,不要使用光學儀器直接觀 際,且應避免直接暴露在先束下。

Luokan 1 Laserlaite

聲明4





≥ 18 公斤 (37 磅) ≥ 32 公斤 (70.5 磅) ≥ 55 公斤 (121.2 磅)

注意: 抬起裝置時,請注意安全措施。

聲明 5







聲明 10





聲明 20

\triangle

警告: 為了避免人身傷害,抬起裝置之前,請先卸下所有的螺旋獎,以便減輕重量。

聲明 21

$\land \land$

警告: 當螺旋槳連到電源時可能會有危險之虞。安裝螺旋槳之前,請先更换螺旋槳外蓋。

Important:

Toutes les consignes Attention et Danger indiquées dans la bibliothèque IBM documentation sont précédées d'un numéro. Ce dernier permet de mettre en correspondance la consigne en anglais avec ses versions traduites dans la présente section.

Par exemple, si une consigne de type Attention est précédée du chiffre 1, ses traductions sont également précédées du chiffre 1 dans la présente section.

Prenez connaissance de toutes les consignes de type Attention et Danger avant de procéder aux opérations décrites par les instructions.



DANGER

Le courant électrique passant dans les câbles de communication, ou les cordons téléphoniques et d'alimentation peut être dangereux.

Pour éviter tout risque de choc électrique:

- Ne manipulez aucun câble et n'effectuez aucune opération d'installation, d'entretien ou de reconfiguration de ce produit au cours d'un orage.
- Branchez tous les cordons d'alimentation sur un socle de prise de courant correctement câblé et mis à la terre.
- Branchez sur des socles de prise de courant correctement câblés tout équipement connecté à ce produit.
- Lorsque cela est possible, n'utilisez qu'une seule main pour connecter ou déconnecter les câbles d'interface.
- Ne mettez jamais un équipement sous tension en cas d'incendie ou d'inondation, ou en présence de dommages matériels.
- Avant de retirer les carters de l'unité, mettez celle-ci hors tension et déconnectez ses cordons d'alimentation, ainsi que les câbles qui la relient aux réseaux, aux systèmes de télécommunication et aux modems (sauf instruction contraire mentionnée dans les procédures d'installation et de configuration).
- Lorsque vous installez ou que vous déplacez le présent produit ou des périphériques qui lui sont raccordés, reportez-vous aux instructions ci-dessous pour connecter et déconnecter les différents cordons.

Connexion		Déconnexion	
1.	Mettez les unités hors tension.	1.	Mettez les unités hors tension.
2.	Commencez par brancher tous les cordons sur les unités.	2.	Débranchez les cordons d'alimentation des prises.
3.	Branchez les câbles d'interface sur des connecteurs.	3.	Débranchez les câbles d'interface des connecteurs.
4.	Branchez les cordons d'alimentation sur des prises.	4.	Débranchez tous les câbles des unités.
5.	Mettez les unités sous tension.		



ATTENTION:

Remplacez la pile au lithium usagée par une pile de référence identique exclusivement - voir la référence IBM - ou par une pile équivalente recommandée par le fabricant. Si votre système est doté d'un module contenant une pile au lithium, vous devez le remplacer uniquement par un module identique, produit par le même fabricant. La pile contient du lithium et présente donc un risque d'explosion en cas de mauvaise manipulation ou utilisation.

- Ne la jetez pas à l'eau.
- Ne l'exposez pas à une température supérieure à 100° C.
- Ne cherchez pas à la réparer ou à la démonter.

Pour la mise au rebut, reportez-vous à la réglementation en vigueur.

Notice n° 3



ATTENTION:

Si des produits laser sont installés (tels que des unités de CD-ROM ou de DVD, des périphériques contenant des fibres optiques ou des émetteurs-récepteurs), prenez connaissance des informations suivantes:

- N'ouvrez pas ces produits pour éviter une exposition directe au rayon laser. Vous ne pouvez effectuer aucune opération de maintenance à l'intérieur.
- Pour éviter tout risque d'exposition au rayon laser, respectez les consignes de réglage et d'utilisation des commandes, ainsi que les procédures décrites dans le présent document.



DANGER

Certains produits laser contiennent une diode laser de classe 3A ou 3B. Prenez connaissance des informations suivantes:

Rayonnement laser lorsque le carter est ouvert. évitez de regarder fixement le faisceau ou de l'observer à l'aide d'instruments optiques. évitez une exposition directe au rayon.

Appareil A Laser de Classe 1.





ATTENTION:

Faites-vous aider pour soulever ce produit.

Notice n° 5



ATTENTION:

Le bouton de mise sous tension/hors tension de l'unité et l'interrupteur d'alimentation du bloc d'alimentation ne coupent pas l'arrivée de courant électrique à l'intérieur de la machine. Il se peut que votre unité dispose de plusieurs cordons d'alimentation. Pour isoler totalement l'unité du réseau électrique, débranchez tous les cordons d'alimentation des socles de prise de courant.



Notice n° 10





ATTENTION:

Ne posez pas d'objet dont le poids dépasse 82 kg sur les unités montées en armoire.



Pour éviter tout risque de blessure, retirez tous les Serveurs lame de l'unité avant de la soulever.

Notice n° 21



ATTENTION:

Un courant électrique dangereux est présent lorsque le Serveur lame est connecté á une source d'alimentation. Remettez toujours en place le carter du Serveur lame avant d'installer le Serveur lame.

Wichtig:

Alle Sicherheitshinweise in dieser IBM documentation beginnen mit einer Nummer. Diese Nummer verweist auf einen englischen Sicherheitshinweis mit den übersetzten Versionen dieses Hinweises in diesem Abschnitt.

Wenn z. B. ein Sicherheitshinweis mit der Nummer 1 beginnt, so erscheint die übersetzung für diesen Sicherheitshinweis in diesem Abschnitt unter dem Hinweis 1.

Lesen Sie alle Sicherheitshinweise, bevor Sie eine Anweisung ausführen.



VORSICHT

Elektrische Spannungen von Netz-, Telefon- und Datenübertragungsleitungen sind gefährlich.

Aus Sicherheitsgründen:

- Bei Gewitter an diesem Gerät keine Kabel anschließen oder lösen. Ferner keine Installations-, Wartungs- oder Rekonfigurationsarbeiten durchführen.
- Gerät nur an eine Schutzkontaktsteckdose mit ordnungsgemäß geerdetem Schutzkontakt anschließen.
- Alle angeschlossenen Geräte ebenfalls an Schutzkontaktsteckdosen mit ordnungsgemäß geerdetem Schutzkontakt anschließen.
- Signalkabel möglichst einhändig anschließen oder lösen.
- Keine Geräte einschalten, wenn die Gefahr einer Beschädigung durch Feuer, Wasser oder andere Einflüsse besteht.
- Die Verbindung zu den angeschlossenen Netzkabeln, Telekommunikationssystemen, Netzwerken und Modems ist vor dem öffnen des Gehäuses zu unterbrechen. Es sei denn, dies ist in den zugehörigen Installations- und Konfigurationsprozeduren anders angegeben.
- Nur nach den nachfolgend aufgeführten Anweisungen arbeiten, die für Installation, Transport oder öffnen von Gehäusen von Personal Computern oder angeschlossenen Einheiten gelten.

Ka	bel anschlieβen:	Ka	bel lösen:
1.	Alle Geräte ausschalten und Netzstecker ziehen.		Alle Geräte ausschalten. Zuerst Netzstecker von Steckdose lösen.
	Zuerst alle Kabel an Einheiten anschließen.		Signalkabel von Anschlußbuchsen lösen. Alle Kabel von Einheiten lösen.
3.	Signalkabel an Anschlußbuchsen anschließen.		
4.	Netzstecker an Steckdose anschließen.		
5.	Gerät einschalten.		



Eine verbrauchte Batterie nur durch eine Batterie mit der IBM Teilenummer 33F8354 oder durch eine vom Hersteller empfohlene Batterie ersetzen. Wenn Ihr System ein Modul mit einer Lithium-Batterie enthält, ersetzen Sie es immer mit dem selben Modultyp vom selben Hersteller. Die Batterie enthält Lithium und kann bei unsachgemäßer Verwendung, Handhabung oder Entsorgung explodieren.

Die Batterie nicht:

- mit Wasser in Berührung bringen.
- über 100 C erhitzen.
- reparieren oder zerlegen.

Die örtlichen Bestimmungen für die Entsorgung von Sondermüll beachten.

Hinweis 3



ACHTUNG:

Wenn ein Laserprodukt (z. B. CD-ROM-Laufwerke, DVD-Laufwerke, Einheiten mit Glasfaserkabeln oder Transmitter) installiert ist, beachten Sie folgendes.

- Das Entfernen der Abdeckungen des CD-ROM-Laufwerks kann zu gefährlicher Laserstrahlung führen. Es befinden sich keine Teile innerhalb des CD-ROM-Laufwerks, die vom Benutzer gewartet werden müssen. Die Verkleidung des CD-ROM-Laufwerks nicht öffnen.
- Steuer- und Einstellelemente sowie Verfahren nur entsprechend den Anweisungen im vorliegenden Handbuch einsetzen. Andernfalls kann gefährliche Laserstrahlung auftreten.



VORSICHT

Manche CD-ROM-Laufwerke enthalten eine eingebaute Laserdiode der Klasse 3A oder 3B. Die nachfolgend aufgeführten Punkte beachten.

Laserstrahlung bei geöffneter Tür. Niemals direkt in den Laserstrahl sehen, nicht direkt mit optischen Instrumenten betrachten und den Strahlungsbereich meiden.



ACHTUNG:

Beim Anheben der Maschine die vorgeschriebenen Sicherheitsbestimmungen beachten.

Hinweis 5



ACHTUNG:

Mit dem Betriebsspannungsschalter an der Vorderseite des Servers und dem Betriebsspannungsschalter am Netzteil wird die Stromversorgung für den Server nicht unterbrochen. Der Server könnte auch mehr als ein Netzkabel aufweisen. Um die gesamte Stromversorgung des Servers auszuschalten, muß sichergestellt werden, daß alle Netzkabel aus den Netzsteckdosen herausgezogen wurden.



Hinweis 10



ACHTUNG:



Keine Gegenstände, die mehr als 82 kg wiegen, auf Rack-Einheiten ablegen.



ACHTUNG:

Um Verletzungen zu vermeiden, entfernen Sie vor dem Anheben der Einheit zur Verringerung des Gewichts alle Blades.

Hinweis 21



ACHTUNG:

Wenn das Blade an eine Stromquelle angeschlossen ist, besteht die Gefahr eines Stromschlags. Bringen Sie die Abdeckung der Blades immer an, bevor Sie sie installieren.

Importante:

Tutti gli avvisi di attenzione e di pericolo riportati nella pubblicazione IBM documentation iniziano con un numero. Questo numero viene utilizzato per confrontare avvisi di attenzione o di pericolo in inglese con le versioni tradotte riportate in questa sezione.

Ad esempio, se un avviso di attenzione inizia con il numero 1, la relativa versione tradotta è presente in questa sezione con la stessa numerazione.

Prima di eseguire una qualsiasi istruzione, accertarsi di leggere tutti gli avvisi di attenzione e di pericolo.



PERICOLO

La corrente elettrica circolante nei cavi di alimentazione, del telefono e di segnale è pericolosa.

Per evitare il pericolo di scosse elettriche:

- Non collegare o scollegare i cavi, non effettuare l'installazione, la manutenzione o la riconfigurazione di questo prodotto durante i temporali.
- Collegare tutti i cavi di alimentazione ad una presa elettrica correttamente cablata e munita di terra di sicurezza.
- Collegare qualsiasi apparecchiatura collegata a questo prodotto ad una presa elettrica correttamente cablata e munita di terra di sicurezza.
- Quando possibile, collegare o scollegare i cavi di segnale con una sola mano.
- Non accendere qualsiasi apparecchiatura in presenza di fuoco, acqua o se sono presenti danni all'apparecchiatura stessa.
- Scollegare i cavi di alimentazione, i sistemi di telecomunicazioni, le reti e i modem prima di aprire i coperchi delle unità, se non diversamente indicato nelle procedure di installazione e configurazione.
- Collegare e scollegare i cavi come descritto nella seguente tabella quando si effettuano l'installazione, la rimozione o l'apertura dei coperchi di questo prodotto o delle unità collegate.

Ре	r collegare:	Pe	r scollegare:
	SPEGNERE tutti i dispositivi. Collegare prima tutti i cavi alle unità. Collegare i cavi di segnale ai connettori. Collegare i cavi di alimentazione alle prese elettriche.	2. 3.	SPEGNERE tutti i dispositivi. Rimuovere prima i cavi di alimentazione dalle prese elettriche. Rimuovere i cavi di segnale dai connettori. Rimuovere tutti i cavi dalle unità.
5.	ACCENDERE le unità.		



Quando si sostituisce la batteria al litio, utilizzare solo una batteria IBM con numero parte 33F8354 o batterie dello stesso tipo o di tipo equivalente consigliate dal produttore. Se il sistema di cui si dispone è provvisto di un modulo contenente una batteria al litio, sostituire tale batteria solo con un tipo di modulo uguale a quello fornito dal produttore. La batteria contiene litio e può esplodere se utilizzata, maneggiata o smaltita impropriamente.

Evitare di:

- · Gettarla o immergerla in acqua
- · Riscaldarla ad una temperatura superiore ai 100°C
- · Cercare di ripararla o smontarla

Smaltire secondo la normativa in vigore (D.Lgs 22 del 5/2/9) e successive disposizioni nazionali e locali.

Avviso 3



Quando si installano prodotti laser come, ad esempio, le unità DVD, CD-ROM, a fibre ottiche o trasmettitori, prestare attenzione a quanto segue:

- Non rimuovere i coperchi. L'apertura dei coperchi di prodotti laser può determinare l'esposizione a radiazioni laser pericolose. All'interno delle unità non vi sono parti su cui effettuare l'assistenza tecnica.
- L'utilizzo di controlli, regolazioni o l'esecuzione di procedure non descritti nel presente manuale possono provocare l'esposizione a radiazioni pericolose.



Alcuni prodotti laser contengono all'interno un diodo laser di Classe 3A o Classe 3B. Prestare attenzione a quanto segue:

Aprendo l'unità vengono emesse radiazioni laser. Non fissare il fascio, non guardarlo direttamente con strumenti ottici ed evitare l'esposizione diretta al fascio.



ATTENZIONE:

Durante il sollevamento della macchina seguire delle norme di sicurezza.

Avviso 5



ATTENZIONE:

Il pulsante del controllo dell'alimentazione situato sull'unità e l'interruttore di alimentazione posto sull'alimentatore non disattiva la corrente elettrica fornita all'unità. L'unità potrebbe disporre di più di un cavo di alimentazione. Per disattivare la corrente elettrica dall'unità, accertarsi che tutti i cavi di alimentazione siano scollegati dalla sorgente di alimentazione.







Non poggiare oggetti che pesano più di 82 kg sulla parte superiore delle unità montate in rack.



Per evitare incidenti, prima di sollevare l'unità, rimuovere tutte le lame in modo da ridurre il peso.

Avviso 21



ATTENZIONE:

Quando la lama è collegata alla sorgente elettrica è presente una tensione pericolosa. Sostituire sempre il coperchio della lama prima di installarla.

重要:

Netfinity Server ライブラリーにあるすべての注意および危険の記述は 数字で始まります。この数字は、英語版の注意および危険の記述と翻訳さ れた注意および危険の記述を相互参照するために使用します。

例えば、もし注意の記述が数字の1で始まってる場合は、その注意の翻訳は、 記述 1 の下にあります。

手順を実施する前に、すべての注意

記述 1

⚠ 危険

感電を防止するため、雷の発生時には、いかなるケーブルの 取り付けまたは取り外しも行わないでください。また導入、 保守、再構成などの作業も行わないでください。

感電を防止するため :

- 電源コードは正しく接地および配線が行われている
 電源に接続してください。
- 本製品が接続されるすべての装置もまた正しく配線
 された電源に接続されている必要があります。

できれば、信号ケーブルに取り付けまたは取り外しのとき は片方の手のみで行うようにしてください。これにより、 電位差がある二つの表面に触ることによる感電を防ぐことが できます。

電源コード、電話ケーブル、通信ケーブルからの電流は身体に 危険を及ぼします。設置、移動、または製品のカバーを開けたり 装置を接続したりするときには、以下のようにケーブルの接続、 取り外しを行ってください。

取り外すには

```
    すべての電源を切る
    すべての電源を切る
    すべての電源を切る
    すべての電源を切る
    まず、装置にすべての
    まず、電源コンセントから
    電源コードを取り外す
    次に、通信ケーブルを
    ホクターに接続する
    その後、電源コンセントに
    ての後、電源コンセントに
    表置の電源を入れる。
    オクターに参岐約する
```

記述 2

▲ 注意

接続するには

本製品には、システム・ボード上にリチウム電池が使用さ れています。電池の交換方法や取り扱いを誤ると、発熱、 発火、破裂のおそれがあります。 電池の交換には、IBM部品番号33F8354の電池またはメーカー 推奨の同等の電池を使用してください。 交換用電池の購入については、お買い求めの販売店または 弊社の営業担当までお問い合わせください。 電池は幼児の手の届かない所に置いてください。 万一、幼児が電池を飲み込んだときは、直ちに医師に相談 してください。 以下の行為は絶対にしないでください。 -水にぬらすこと -100度C 以上の過熱や焼却 - 分解や充電 ーショート 電池を廃棄する場合、および保存する場合にはテープなど で絶縁してください。他の金属や電池と混ざると発火、 破裂の原因となります。電池は地方自治体の条例、または 規則に従って廃棄してください。ごみ廃棄場で処分される ごみの中に捨てないでください。

・記述 3



レーザー製品(CD-ROM、DVD、または光ファイバー装置または 送信器など)が組み込まれている場合は、下記に御注意ください。

- ここに記載されている制御方法、調整方法、または性能を超えて使用 すると、危険な放射線を浴びる可能性があります。
- ドライブのカバーを開けると、危険な放射線を浴びる可能性があります。 ドライブの内部に修理のために交換可能な部品はありません。カバーを 開けないでください。



ー部 CD-ROM ドライブは、Class 3A または Class 3B レーザー・ ダイオードを使用しています。次の点に注意してください。

```
CD-ROMドライブのカバーを開けるとレーザーが放射されます。
光線をみつめたり、光学器械を使って直接見たりしないで
ください。また直接光線を浴びないようにしてください。
```

記述 4





装置を持ち上げる場合は、安全に持ち上げる方法に従ってください。

記述 5



サーバーの前面にある電源制御ボタンは、サーバーに供給された 電流を遮断しません。 サーバーには、複数の電源コードが接続されているかもしれません。 サーバーから電流を完全に遮断するために、すべての電源コードが 電源から取り外されていることを確認してください。



・記述 10



ラック・モデルのサーバーの上に 82 Kg 以上の物を置かないで ください。



• 記述 20



危険:

怪我を避けるため、ユニットを持ち上げる場合は、その前にすべてのブレード・ サーバーを取り外して重量を軽くしてください。

▪ 記述 21

仔

危険:

ブレード・サーバーを差し込んだ状態では感電する危険性があります。 ブレードを差し込む前に、ブレードのカバーは必ず取り付けておいてください。

중요:

본 Server Library에 있는 모든 주의 및 위험 경고문은 번호로 시작합니다. 이 번호는 영문 주의 혹은 위험 경고문과 이 절에 나오는 번역된 버전의 주의 혹은 위험 경고문을 상호 참조하는 데 사용됩니다.

예를 들어, 주의 경고문이 번호 1로 시작하면, 번역된 해당 주의 경고문을 본 절의 경고문 1에서 찾아볼 수 있습니다.

모든 지시사항을 수행하기 전에 반드시 모든 주의 및 위험 경고문을 읽으십시오.

경고문 1



1. 모든 스위치를 끕니다.	1. 모든 스위치를 끕니다.
2. 먼저 모든 케이블을 장치에 연결합니다.	2. 먼저 콘센트에서 전원 코드를 뽑습니다.
3. 신호 케이블을 커넥터에 연결합니다.	3. 신호 케이블을 커넥터에서 제거합니다.
4. 콘센트에 전원 코드를 연결합니다.	4. 장치에서 모든 케이블을 제거합니다.
5. 장치 스위치를 켭니다.	

경고문 2



리튬 배日리를 교체할 때는 IBM 부품 번호 33F8354 또는 제조업체에서 권장하는 동등한 유형의 배日리를 사용하십시오. 시스템에 리튬 배日리를 갖고 있는 모듈이 있으면 동일한 제조업체에서 생산된 동일한 모듈 유형으로 교체하십시오. 배日리에 리튬이 있을 경우 제대로 사용, 처리 또는 처분하지 않으면 폭발할 수 있습니다.

다음을 주의하십시오.

- 던지거나 물에 담그지 않도록 하십시오. - 100°C(212°F) 이상으로 가열하지 마십시오. - 수리하거나 분해하지 마십시오.

지역 법령이나 규정의 요구에 따라 배터리를 처분하십시오.

경고문 3

\triangle 주의:

- 덮개를 제거하지 마십시오. 레이저 제품의 덮개를 제거했을 경우 위험한 레이저 광선에 노출될 수 있습니다. 이 장치 안에는 서비스를 받을 수 있는 부품이 없습니다.

- 여기에서 지정하지 않은 방식의 제어, 조절 또는 실행으로 인해 위험한 레이저 광선에 노출될 수 있습니다.

\mathbb{N} 위험

일부 레이저 제품에는 클래서 3A 또는 클래스 3B 레이저 다이오드가 들어 있습니다. 다음을 주의하십시오. 열면 레이저 광선에 노출됩니다. 광선을 주시하거나 광학 기계를 직접 쳐다보지 않도록 하고 광선에 노출되지 않도록 하십시오.

경고문 4









≥ 55 kg (121.2 lbs) ≥18 kg (37 lbs) ≥ 32 kg (70.5 lbs)

주의:

기계를 들 때는 안전하게 들어 올리십시오.

경고문 5



주의: 장치의 전원 제어 버튼 및 전원 공급기의 전원 스위치는 장치에 공급되는 전류를 차단하지 않습니다. 장치에 둘 이상의 전원 코드가 연결되어 있을 수도 있습니다. 장치에서 모든 전류를 차단하려면 모든 전원 코드가 전원으로부터 차단되어 있는 지 확인하십시오.



경고문 10



주의: 서랍형 모델의 장치 상단에 82 kg(180 lbs.)이 넘는 물체를 올려 놓지 마십시오.



>82 kg (180 lbs)

경고문 20



주의:

부품을 들어올리기 전에 모든 블레이드를 제거하여 무게를 줄여야 위험하지 않습니다.

경고문 21

주의:

블레이드를 전원에 연결할 때 감전 등의 위험이 있을 수 있습니다. 블레이드를 설치하기 전에 항상 블레이드 덮개를 교체하십시오.

Importante:

Todas las declaraciones de precauciín de esta IBM documentation empiezan con un número. Dicho número se emplea para establecer una referencia cruzada de una declaraciín de precauciín o peligro en inglés con las versiones traducidas que de dichas declaraciones pueden encontrarse en esta secciín.

Por ejemplo, si una declaraciín de peligro empieza con el número 1, las traducciones de esta declaraciín de precauciín aparecen en esta secciín bajo Declaraciín 1.

Lea atentamente todas las declaraciones de precauciín y peligro antes de llevar a cabo cualquier operaciín.



PELIGRO

La corriente eléctrica de los cables telefínicos, de alimentaciín y de comunicaciones es perjudicial.

Para evitar una descarga eléctrica:

- No conecte ni desconecte ningún cable ni realice las operaciones de instalaciín, mantenimiento o reconfiguraciín de este producto durante una tormenta.
- Conecte cada cable de alimentaciín a una toma de alimentaciín eléctrica con conexiín a tierra y cableado correctos.
- Conecte a tomas de alimentaciín con un cableado correcto cualquier equipo que vaya a estar conectado a este producto.
- Si es posible, utilice una sola mano cuando conecte o desconecte los cables de sent.al.
- No encienda nunca un equipo cuando haya riesgos de incendio, de inundaciín o de daños estructurales.
- Desconecte los cables de alimentaciín, sistemas de telecomunicaciones, redes y mídems conectados antes de abrir las cubiertas del dispositivo a menos que se indique lo contrario en los procedimientos de instalaciín y configuraciín.
- Conecte y desconecte los cables tal como se describe en la tabla siguiente cuando desee realizar una operaciín de instalaciín, de traslado o de apertura de las cubiertas para este producto o para los dispositivos conectados.

Para la conexin		Para la desconexiín	
1.	APÁGUELO todo.	1.	APÁGUELO todo.
2.	En primer lugar, conecte los cables a los dispositivos.	2.	En primer lugar, retire cada cable de alimentaciín de la toma de alimentaciín.
3.	Conecte los cables de señal a los conectores.	3.	Retire los cables de señal de los conectores.
4.	Conecte cada cable de alimentaciín a la toma de alimentaciín.	4.	Retire los cables de los dispositivos.
5.	ENCIENDA el dispositivo.		



PRECAUCIÓN:

Cuando desee sustituir la batería de litio, utilice únicamente el número de pieza 33F8354 de IBM o cualquier tipo de batería equivalente que recomiende el fabricante. Si el sistema tiene un mídulo que contiene una batería de litio, sustitúyalo únicamente por el mismo tipo de mídulo, que ha de estar creado por el mismo fabricante. La batería contiene litio y puede explotar si el usuario no la utiliza ni la maneja de forma adecuada o si no se desprende de la misma como corresponde.

No realice las acciones siguientes:

- · Arrojarla al agua o sumergirla
- Calentarla a una temperatura que supere los 100°C (212°F)
- Repararla o desmontarla

Despréndase de la batería siguiendo los requisitos que exija el reglamento o la legislaciín local.

Declaración 3



PRECAUCIÓN:

Cuando instale productos láser (como, por ejemplo, CD-ROM, unidades DVD, dispositivos de fibra íptica o transmisores), tenga en cuenta las advertencias siguientes:

- No retire las cubiertas. Si retira las cubiertas del producto láser, puede quedar expuesto a radiaciín láser perjudicial. Dentro del dispositivo no existe ninguna pieza que requiera mantenimiento.
- El uso de controles o ajustes o la realizaciín de procedimientos que no sean los que se han especificado aquí pueden dar como resultado una exposiciín perjudicial a las radiaciones.



PELIGRO

Algunos productos láser contienen un diodo de láser incorporado de Clase 3A o de Clase 3B. Tenga en cuenta la advertencia siguiente.

Cuando se abre, hay radiaciín láser. No mire fijamente el rayo ni lleve a cabo ningún examen directamente con instrumentos ípticos; evite la exposiciín directa al rayo.



PRECAUCIÓN:

Tome medidas de seguridad al levantar el producto.

Declaración 5



PRECAUCIÓN:

El botín de control de alimentaciín del dispositivo y el interruptor de alimentaciín de la fuente de alimentaciín no apagan la corriente eléctrica suministrada al dispositivo. Es posible también que el dispositivo tenga más de un cable de alimentaciín. Para eliminar la corriente eléctrica del dispositivo, asegúrese de desconectar todos los cables de alimentaciín de la fuente de alimentaciín.



Declaración 10





No coloque ningún objeto que pese más de 82 kg (180 libras) encima de los dispositivos montados en bastidor.



PRECAUCIÓN:

Para prevenir ferimentos pessoais, antes de levantar a unidade retire todas as láminas para diminuir o peso.

Declaración 21



PRECAUCIÓN:

Existe energia perigosa quando a låmina está ligada à fonte de alimentação. Substitua sempre a cobertura da låmina antes de instalar a mesma.

Appendix C. Notices

This information was developed for products and services offered in the U.S.A.

IBM may not offer the products, services, or features discussed in this document in other countries. Consult your local IBM representative for information on the products and services currently available in your area. Any reference to an IBM product, program, or service is not intended to state or imply that only that IBM product, program, or service may be used. Any functionally equivalent product, program, or service that does not infringe any IBM intellectual property right may be used instead. However, it is the user's responsibility to evaluate and verify the operation of any non-IBM product, program, or service.

IBM may have patents or pending patent applications covering subject matter described in this document. The furnishing of this document does not give you any license to these patents. You can send license inquiries, in writing, to:

IBM Director of Licensing IBM Corporation North Castle Drive Armonk, NY 10504-1785 U.S.A.

INTERNATIONAL BUSINESS MACHINES CORPORATION PROVIDES THIS PUBLICATION "AS IS" WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF NON-INFRINGEMENT, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. Some states do not allow disclaimer of express or implied warranties in certain transactions, therefore, this statement may not apply to you.

This information could include technical inaccuracies or typographical errors. Changes are periodically made to the information herein; these changes will be incorporated in new editions of the publication. IBM may make improvements and/or changes in the product(s) and/or the program(s) described in this publication at any time without notice.

Any references in this information to non-IBM Web sites are provided for convenience only and do not in any manner serve as an endorsement of those Web sites. The materials at those Web sites are not part of the materials for this IBM product, and use of those Web sites is at your own risk.

IBM may use or distribute any of the information you supply in any way it believes appropriate without incurring any obligation to you.

Edition notice

© Copyright International Business Machines Corporation 2004. All rights reserved.

U.S. Government Users Restricted Rights — Use, duplication, or disclosure restricted by GSA ADP Schedule Contract with IBM Corp.

Trademarks

The following terms are trademarks of International Business Machines Corporation in the United States, other countries, or both:

Active Memory Active PCI Active PCI-X Alert on LAN BladeCenter C2T Interconnect Chipkill EtherJet e-business logo @server FlashCopy IBM IBM (logo) IntelliStation NetBAY Netfinity **NetView** OS/2 WARP

Predictive Failure Analysis PS/2ServeRAID ServerGuide ServerProven **TechConnect** ThinkPad Tivoli Tivoli Enterprise Update Connector Wake on LAN XA-32 XA-64 X-Architecture XceL4 **XpandOnDemand** xSeries

Intel, MMX, and Pentium are trademarks of Intel Corporation in the United States, other countries, or both.

Microsoft, Windows, and Windows NT are trademarks of Microsoft Corporation in the United States, other countries, or both.

UNIX is a registered trademark of The Open Group in the United States and other countries.

Java and all Java-based trademarks and logos are trademarks of Sun Microsystems, Inc. in the United States, other countries, or both.

Adaptec and HostRAID are trademarks of Adaptec, Inc., in the United States, other countries, or both.

Linux is a trademark of Linus Torvalds in the United States, other countries, or both.

Red Hat, the Red Hat "Shadow Man" logo, and all Red Hat-based trademarks and logos are trademarks or registered trademarks of Red Hat, Inc., in the United States and other countries.

Other company, product, or service names may be trademarks or service marks of others.

Important notes

Processor speeds indicate the internal clock speed of the microprocessor; other factors also affect application performance.

CD-ROM drive speeds list the variable read rate. Actual speeds vary and are often less than the maximum possible.

When referring to processor storage, real and virtual storage, or channel volume, KB stands for approximately 1000 bytes, MB stands for approximately 1 000 000 bytes, and GB stands for approximately 1 000 000 000 bytes.

When referring to hard disk drive capacity or communications volume, MB stands for 1 000 000 bytes, and GB stands for 1 000 000 bytes. Total user-accessible capacity may vary depending on operating environments.

Maximum internal hard disk drive capacities assume the replacement of any standard hard disk drives and population of all hard disk drive bays with the largest currently supported drives available from IBM.

Maximum memory may require replacement of the standard memory with an optional memory module.

IBM makes no representation or warranties regarding non-IBM products and services that are ServerProven, including but not limited to the implied warranties of merchantability and fitness for a particular purpose. These products are offered and warranted solely by third parties.

IBM makes no representations or warranties with respect to non-IBM products. Support (if any) for the non-IBM products is provided by the third party, not IBM.

Some software may differ from its retail version (if available), and may not include user manuals or all program functionality.

Product recycling and disposal

This unit contains materials such as circuit boards, cables, electromagnetic compatibility gaskets, and connectors which may contain lead and copper/beryllium alloys that require special handling and disposal at end of life. Before this unit is disposed of, these materials must be removed and recycled or discarded according to applicable regulations. IBM offers product-return programs in several countries. Information on product recycling offerings can be found on IBM's Internet site at http://www.ibm.com/ibm/environment/products/prp.shtml.

IBM encourages owners of information technology (IT) equipment to responsibly recycle their equipment when it is no longer needed. IBM offers a variety of programs and services to assist equipment owners in recycling their IT products. Information on product recycling offerings can be found on IBM's Internet site at http://www.ibm.com/ibm/environment/products/prp.shtml.

Battery return program

This product may contain a sealed lead acid, nickel cadmium, nickel metal hydride, lithium, or lithium ion battery. Consult your user manual or service manual for specific battery information. The battery must be recycled or disposed of properly. Recycling facilities may not be available in your area. For information on disposal of batteries outside the United States, go to

http://www.ibm.com/ibm/environment/products/batteryrecycle.shtml or contact your local waste disposal facility.

In the United States, IBM has established a return process for reuse, recycling, or proper disposal of used IBM sealed lead acid, nickel cadmium, nickel metal hydride, and battery packs from IBM equipment. For information on proper disposal of these batteries, contact IBM at 1-800-426-4333. Have the IBM part number listed on the battery available prior to your call.

In the Netherlands, the following applies.



For Taiwan: Please recycle batteries.



Electronic emission notices

Federal Communications Commission (FCC) statement

Note: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at his own expense.

Properly shielded and grounded cables and connectors must be used in order to meet FCC emission limits. IBM is not responsible for any radio or television interference caused by using other than recommended cables and connectors or by unauthorized changes or modifications to this equipment. Unauthorized changes or modifications could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Industry Canada Class A emission compliance statement

This Class A digital apparatus complies with Canadian ICES-003.

Avis de conformité à la réglementation d'Industrie Canada

Cet appareil numérique de la classe A est conforme à la norme NMB-003 du Canada.

Australia and New Zealand Class A statement

Attention: This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

United Kingdom telecommunications safety requirement

Notice to Customers

This apparatus is approved under approval number NS/G/1234/J/100003 for indirect connection to public telecommunication systems in the United Kingdom.

European Union EMC Directive conformance statement

This product is in conformity with the protection requirements of EU Council Directive 89/336/EEC on the approximation of the laws of the Member States relating to electromagnetic compatibility. IBM cannot accept responsibility for any failure to satisfy the protection requirements resulting from a nonrecommended modification of the product, including the fitting of non-IBM option cards.

This product has been tested and found to comply with the limits for Class A Information Technology Equipment according to CISPR 22/European Standard EN 55022. The limits for Class A equipment were derived for commercial and industrial environments to provide reasonable protection against interference with licensed communication equipment.

Attention: This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

Taiwanese Class A warning statement

警告使用者: 這是甲類的資訊產品,在 居住的環境中使用時,可 能會造成射頻干擾,在這 種情況下,使用者會被要 求採取某些適當的對策。

Chinese Class A warning statement



Japanese Voluntary Control Council for Interference (VCCI) statement

この装置は、情報処理装置等電波障害自主規制協議会(VCCI)の基準に 基づくクラスA情報技術装置です。この装置を家庭環境で使用すると電波妨害を 引き起こすことがあります。この場合には使用者が適切な対策を講ずるよう要求 されることがあります。

Power cords

For your safety, IBM provides a power cord with a grounded attachment plug to use with this IBM product. To avoid electrical shock, always use the power cord and plug with a properly grounded outlet.

IBM power cords used in the United States and Canada are listed by Underwriter's Laboratories (UL) and certified by the Canadian Standards Association (CSA).

For units intended to be operated at 115 volts: Use a UL-listed and CSA-certified cord set consisting of a minimum 18 AWG, Type SVT or SJT, three-conductor cord, a maximum of 15 feet in length and a parallel blade, grounding-type attachment plug rated 15 amperes, 125 volts.

For units intended to be operated at 230 volts (U.S. use): Use a UL-listed and CSA-certified cord set consisting of a minimum 18 AWG, Type SVT or SJT, three-conductor cord, a maximum of 15 feet in length and a tandem blade, grounding-type attachment plug rated 15 amperes, 250 volts.

For units intended to be operated at 230 volts (outside the U.S.): Use a cord set with a grounding-type attachment plug. The cord set should have the appropriate safety approvals for the country in which the equipment will be installed.

IBM power cords for a specific country or region are usually available only in that country or region.

IBM power cord part number	Used in these countries and regions
02K0546	China
13F9940	Australia, Fiji, Kiribati, Nauru, New Zealand, Papua New Guinea

13F9979Afghanistan, Albania, Algeria, Andorra, Angola, Armenia, A Azerbaijan, Belarus, Belgium, Benin, Bosnia and Herzegov Bulgaria, Burkina Faso, Burundi, Cambodia, Cameroon, C Verde, Central African Republic, Chad, Comoros, Congo (Democratic Republic of), Congo (Republic of), Cote D'Ivo (Ivory Coast), Croatia (Republic of), Czech Republic, Daho Djibouti, Egypt, Equatorial Guinea, Eritrea, Estonia, Ethiop Finland, France, French Guyana, French Polynesia, Germ Greece, Guadeloupe, Guinea, Guinea Bissau, Hungary, Ic Indonesia, Iran, Kazakhstan, Kyrgyzstan, Laos (People's Democratic Republic of), Latvia, Lebanon, Lithuania, Luxe Macedonia (former Yugoslav Republic of), Madagascar, M Martinique, Mauritania, Mauritius, Mayotte, Moldova (Repu Monaco, Mongolia, Morocco, Mozambique, Netherlands, N Caledonia, Niger, Norway, Poland, Portugal, Reunion, Ron Russian Federation, Rwanda, Sao Tome and Principe, Sau Arabia, Senegal, Serbia, Slovakia, Slovenia (Republic of), Somalia, Spain, Suriname, Sweden, Syrian Arab Republic, Tajikistan, Tahiti, Togo, Tunisia, Turkey, Turkmenistan, Ukra Umera Volte, Labekistan, Vianam, Walio, and Fu
Upper Volta, Uzbekistan, Vanuatu, Vietnam, Wallis and Fu Yugoslavia (Federal Republic of), Zaire
13F9997 Denmark
14F0015 Bangladesh, Lesotho, Macao, Maldives, Namibia, Nepal, Pakistan, Samoa, South Africa, Sri Lanka, Swaziland, Uga
14F0033Abu Dhabi, Bahrain, Botswana, Brunei Darussalam, Chani Islands, China (Hong Kong S.A.R.), Cyprus, Dominica, Ga Ghana, Grenada, Iraq, Ireland, Jordan, Kenya, Kuwait, Lib Malawi, Malaysia, Malta, Myanmar (Burma), Nigeria, Omal Polynesia, Qatar, Saint Kitts and Nevis, Saint Lucia, Saint and the Grenadines, Seychelles, Sierra Leone, Singapore, Tanzania (United Republic of), Trinidad and Tobago, United
14F0051 Liechtenstein, Switzerland
14F0069 Chile, Italy, Libyan Arab Jamahiriya
14F0087 Israel
1838574 Antigua and Barbuda, Aruba, Bahamas, Barbados, Belize, Bermuda, Bolivia, Brazil, Caicos Islands, Canada, Caymar Islands, Costa Rica, Colombia, Cuba, Dominican Republic Ecuador, El Salvador, Guam, Guatemala, Haiti, Honduras, Jamaica, Japan, Mexico, Micronesia (Federal States of), Netherlands Antilles, Nicaragua, Panama, Peru, Philippine Taiwan, United States of America, Venezuela
24P6858 Korea (Democratic People's Republic of), Korea (Republic
34G0232 Japan
36L8880 Argentina, Paraguay, Uruguay
49P2078 India
49P2110 Brazil

IBM power cord part number	Used in these countries and regions
6952300	Antigua and Barbuda, Aruba, Bahamas, Barbados, Belize, Bermuda, Bolivia, Caicos Islands, Canada, Cayman Islands, Colombia, Costa Rica, Cuba, Dominican Republic, Ecuador, El Salvador, Guam, Guatemala, Haiti, Honduras, Jamaica, Mexico, Micronesia (Federal States of), Netherlands Antilles, Nicaragua, Panama, Peru, Philippines, Saudi Arabia, Thailand, Taiwan, United States of America, Venezuela

Index

Α

acoustic attenuation module 39 installiation 39 removing 40 acoustical noise emissions 6

B

blade server error messages 71 expansion options 40 installation 41 problems 60 removing 42 blower module about 35 error messages 70 LED 12 replacing 47 Broadcom NetXtreme Software CD 27 bus error messages 74

С

cabling remote connection Ethernet 19 switch module connectors 45 Class A electronic emission notice 130 communication, replacement module 24 components, location of major 7 configuration BladeCenter unit 17 Ethernet controllers 26 guidelines, network 27 IP addresses 17 remote access 19 switch module 25 Wake on LAN 21 configuration file saving, restoring 24 Configuration/Setup Utility program 22 connectors Ethernet on I/O modules 45 remote management and console 45 input/output, about 44 keyboard 44 mouse, PS/2 44 remote management 45 Universal Serial Bus 10 video 44 controls 10 cooling 6 customer interface card, replacing 52

D

diagnostics light path table 68 programs 29 documentation CD 3 DVD-ROM drive problems 63 replacing 51

Ε

eject button, optical drive 10 electrical input 6 electronic emission Class A notice 130 environment 6 error LED 15 error messages blade server 71 blower module 70 bus 74 KVM 72 management module 73 power 70 switch 72 temperature 70 error symptoms 59 Ethernet configuration 26 configuration, remote connection 19 connector, remote management and console 45 controller, problems 63 controllers, location of 26 failover 26 LEDs 14, 19 port, cabling 19 switch module, problems 64 expansion options, blade server 40

F

failover, Ethernet 26 FCC Class A notice 130 features, BladeCenter unit 6 front LED panel, replacing 56 front view 8 FRU, defined 47

G

guidelines, installation 31

Η

handling static-sensitive devices 32 hardware problems 29 heat output 6

I/O modules, about 33
 IBM Director 20, 24
 information LED 15
 installation
 blade server 41
 completing 43
 guidelines 31
 modules 33, 35
 rack 31
 interposer board, replacing 53
 IP addresses
 configuration 17
 default 20
 IP reset button 24
 IP reset button, management module 14

Κ

keyboard connector 44 problems 65 KVM, error messages 72

L

labels, using 2 LED panel front, replacing 56 rear, replacing 57 LEDs blower 12 blower module 12 error, management module 14 Ethernet 19 Ethernet-link status 14 front 10, 15 location LED, blue 15 management module 13 optical drive activity 10 over-temp 15 power module 13 power-on 15 rear view 12 system error 15, 29 light path diagnostics 29, 68

Μ

major components 7 management module 33 error messages 73 LEDs 13 problems 66 management program, using 22 media cable tray, replacing 55 media tray problems 66 replacing 48 midplane, replacing 56 module, switch, configuration 25 modules blower 35 described 33 I/O 33 iacoustic attenuation 39 installation 33, 35 management 33 power 34 removing 37 monitor problems 66 mouse connector 44 problems 67

Ν

network configuration guidelines 27 connecting 19 notes, important 128 notices electronic emission 130 FCC, Class A 130 notices and statements, defined 4

0

optical drive activity LED 10 eject button 10 options installation of 31 problems 68 overtemp LED 15

Ρ

parts, replacement 77 port See connector power error messages 70 problems 68 power cords 132 power modules described 34 LEDs 13 specifications 6 power on LED 15 power on LED, management module 13 Power supply See power module problem determination tips 75 problem solving 29 problems blade server 60 DVD-ROM drive 63 Ethernet controller 63 Ethernet switch module 64 hardware 29

problems *(continued)* keyboard 65 management module 66 media tray 66 monitor 66 mouse 67 option 68 power 68 service processor 68 switch module 68 undetermined 74 product data 1

R

rack installation 31 Real Time Diagnostics 29 rear LED panel, replacing 57 rear view 8 remote connection 19 Remote Deployment Manager 25 remote management connector 45 removing acoustic attenuation module 40 blade server 42 module 37 replacement module, communication 24 replacement parts 77 replacing blower module 47 customer interface card 52 DVD-ROM drive 51 front LED panel 56 interposer board 53 media cable tray 55 media tray 48 midplane 56 rear LED panel 57 SPC chassis 54 restoring configuration file 24

S

saving configuration file 24 service card, location 11 service processor problems 68 size 6 SPC chassis, replacing 54 specifications 6 static electricity guidelines 32 status LEDs 10, 12, 15 supported options, Web site for 32 switch module problems 68 switch, error messages 72 system error LED 29 system LED panel 15 replacing 56 system reliability 32 systems management 24

Т

temperature 6 termperature error messages 70 trademarks 128 troubleshooting charts 59

U

United States electronic emission Class A notice 130 United States FCC Class A notice 130 utility, Configuration/Setup 22

V

video connector 44

W

Web browsers, supported 17 Web site, compatible options 32 weight 6

IBW ®

Part Number: 25K8122

Printed in USA

(1P) P/N: 25K8122

