

Important Safety Recall Notice

Dealer/Reseller Notification Letter

March 1, 2007

Dear Service Manager:

Lenovo is voluntarily recalling approximately 208,000 9-cell lithium-ion batteries. These batteries were manufactured for use with ThinkPad notebook computers that shipped worldwide between November 2005 and February 16, 2007. In the interest of public safety, Lenovo will offer customers free-of-charge replacement batteries for all recalled batteries.

Lenovo sold the batteries with new notebook computers or as optional or replacement batteries on the models listed below. If a recalled ThinkPad battery pack receives a strong external impact, the battery pack may overheat, posing a potential safety hazard to users.

Affected Machine Type/Models

| R60 and R60e | T60 and T60p | Z60m, Z61e, Z61m, Z61p |
|---|--|---------------------------------|
| 0656, 0657, 0658, 0659 | 1951, 1952, 1953, 1954, 1955, 1956 | 0660, 0672, 0673, 0674, 0675 |
| 9444, 9445, 9446, 9447, 9455, 9456, 9457, 9458, 9459, 9460, 9461, 9462, 9463, 9464 | 2007, 2008, 2009, 2613, 2623, 2637 | 2529, 2530, 2531, 2532 |
| | 6369, 6370, 6371, 6372, 6373, 6374, 6457, 6458, 6459, 6460, 6461, 6462, 6463, 6465, 6466, 6467, 6468, 6469, 6470, 6471 | 9450, 9451, 9452, 9453 |
| | 8741, 8742, 8743, 8744, 8745, 8746 | |

These models may have shipped with either 6-cell or 9-cell batteries; only the 9-cell batteries with the part number **FRU P/N 92P1131** are being recalled. A photo is included for your reference.



If you have any 9-cell battery option stock labeled 40Y6797 (on the Option box), you should check to see if the box contains recalled batteries labeled FRU P/N 92P1131.

Alternatively, you may send the Option serial numbers listed on the outside of the sealed option box to Lenovo for analysis. Lenovo will determine which serial numbers contain batteries that have been recalled. Please create a spreadsheet of the option serial numbers (which is the 14-character 1S P/N, S/N number in the photo below) and send it to your Lenovo Business Partner representative. They will submit it for processing. For your reference, a sample photograph of the outside of an Option shipping box is below.



If you have Battery Options that have been recalled, return them to Lenovo using the normal returns process. Lenovo will accept Return Machine Authorizations (RMAs) regardless of purchase date for batteries in the affected range. Only the recalled 9-cell lithium-ion Extended Life FRUs Part Number 92P1131 contained in Option part number 40Y6797 are eligible for return, not your entire Options battery inventory.

Until a replacement battery arrives, consumers who intend to transport their ThinkPad or use it in a manner that may subject it to a strong external impact should turn off the system, remove the battery, and only power the ThinkPad by plugging in the AC adapter and power cord.

Lenovo advises customers to determine if they are using one of the recalled batteries by visiting www.lenovo.com/batteryprogram. A list of FAQs about the recall can be found there as well. If they prefer, U.S. residents may call the Support Center at 1-800-426-7378. A list of international support numbers is available at www.lenovo.com/thinkpad/wwphonenumberlist.

Lenovo is notifying the public about this recall program via notice on Lenovo's Website and letters to customers that we have been able to identify. You may be contacted by your customers with questions about this recall. Attached for your use is a sample letter that you may choose to send to customers about the recall.

Lenovo apologizes for any inconvenience that this battery recall might cause.

Sincerely,



Anthony F. Corkell
Vice President and Chief Quality Officer,
Lenovo

(attachment)

Proposed Letter for Dealers/Resellers to Send to Customers

February 27, 2007

IMPORTANT SAFETY RECALL NOTICE

Dear Valued Lenovo Customer:

Lenovo is voluntarily recalling approximately 208,000 9-cell lithium-ion batteries. These batteries were manufactured for use with ThinkPad notebook computers that shipped worldwide between November 2005 and February 2007. In the interest of public safety, Lenovo will offer customers free-of-charge replacement batteries for all recalled batteries.

Lenovo sold the batteries with new notebook computers or as optional or replacement batteries on the models listed below. If a recalled ThinkPad battery pack receives a strong external impact, the battery pack may overheat, posing a potential safety hazard to users.

- R60 and R60e Series
- T60 and T60p Series
- Z60m, Z61e, Z61m, and Z61p Series

These models may have shipped with either 6-cell or 9-cell batteries; only the 9-cell batteries with the part number **FRU P/N 92P1131** are being recalled. A photo is included for your reference.



Until a replacement battery arrives, consumers who intend to transport their ThinkPad or use it in a manner that may subject it to a strong external impact should turn off the system, remove the battery, and only power the ThinkPad by plugging in the AC adapter and power cord.

Lenovo advises customers to determine if they are using one of the recalled batteries by visiting www.lenovo.com/batteryprogram. A list of FAQs about the recall can be found there as well. If they prefer, U.S. residents may call the Support Center at 1-800-426-7378. A list of international support numbers is available at www.lenovo.com/thinkpad/wwphonenumberlist.

Lenovo values you as a customer and regrets any inconvenience this recall may cause.

Sincerely,

A handwritten signature in black ink, appearing to read "Anthony F. Corkell". The signature is fluid and cursive, with the first name being the most prominent.

Anthony F. Corkell
Vice President and Chief Quality Officer,
Lenovo